

**Bolt Drive List of Penalties and Additional Fees**  
**(pursuant to Section 5 of Bolt Drive Terms and Conditions)**

Effective from 20 March 2023

	<b>Violation</b>	<b>Contractual Penalty</b>
1	Using Bolt Drive under the influence of alcohol, drugs, or any psychotropic or psychoactive substances.	EUR 2,000
2	Aggressive, reckless driving, disobeying speed limits and traffic regulations, illegal racing or drifting, or any other use of the Motor Vehicle not for regular commute.	EUR 250
3	Abandoning the Motor Vehicle without notice.	EUR 250
4	Lost or damaged accessories of the Motor Vehicle, including but not limited to, the Motor Vehicle key.	EUR 349
5	Motor Vehicle key not returned after finishing the ride and failure to notify Bolt about it within 30 minutes after the end of the ride.	1 EUR/min limited to EUR 199 for 24h
6	Smoking or vaping inside the Motor Vehicle.	EUR 69
7	Leaving the Motor Vehicle interior dirty with food, liquids or any other items that should be disposed of beyond the normal use of the Motor Vehicle.	EUR 69
8	Any damages caused to the interior or exterior of the Motor Vehicle (e.g., scratches, dents), as well as to the Motor Vehicle parts and equipment.	EUR 500
9	Allowing a third party to use Your Account or drive the Motor Vehicle.	EUR 250
10	Registering multiple Accounts, creating a fake or illicit Account, creating an Account by using illicit or false information, including by using a third party's personal details, contact information or driving licence information.	EUR 1,000
11	Failing to immediately inform Bolt about damages to the Motor Vehicle and Incidents, as well as failing to immediately inform Bolt and/or the relevant authorities about traffic accidents.	EUR 300
12	Finishing a ride outside of the Bolt Drive Operating Area without Bolt's prior written consent.	EUR 99 + 1 EUR/km to the closest Operating Area

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13	Attempting to steal or stealing equipment, accessories and items from the Motor Vehicle, including but not limited to, the key, Fuel Card, Charging Card, child seat and fuel.	EUR 349
15	Fueling the Motor Vehicle with the wrong fuel.	EUR 300
16	Misuse of the Fuel Card or the Charging Card.	EUR 200
17	Attempting to steal or stealing a Motor Vehicle.	EUR 1,500
18	Returning the Motor Vehicle with an empty fuel tank, meaning 10% or less of the Motor Vehicle's fuel tank or 20% or less of the electric Motor Vehicle's battery level.	EUR 29
19	Failing to observe public or private parking rules, or failing to pay applicable road taxes, parking fees and other applicable fees not included in the Services Fee.	Amount of the charge or fine received

- If You follow Bolt Drive Terms and Conditions and observe traffic and parking regulations, You can rest assured that the Contractual Penalties will not apply to You. Please make sure to drive safely, respectfully and defensively.
- If You disagree with the Charges and/or Contractual Penalties, You can always contact Us using the country-specific contact channels indicated in the Terms and Conditions or Our customer support team via the chat function in the Bolt App.
- Bolt will report illegal activities to the relevant authorities and cooperate with them.
- The payment of the Contractual Penalties does not release You from the obligation to comply with the Terms and Conditions.
- Bolt's right to claim for damages shall remain unaffected. In this case, the Contractual Penalty shall be deducted from such damages.
- Depending on the violation, Bolt may on its discretion also temporarily or permanently suspend or terminate the provision of the Services to You, and temporarily or permanently block Your access to the Bolt App and Account with immediate effect. You will be informed thereof by e-mail or via the Bolt App.
- Bolt may reduce the Contractual Penalty on its discretion considering the consequences of each breach and other relevant circumstances.
- Bolt may charge You an Administrative Fee for the processing of Incidents and Fines.
- Bolt may withdraw or withhold the Contractual Penalties and the Administrative Fee from Your Account by obtaining Your express and specific consent, including but not limited to, via the Bolt App.