

Press release

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tapio, the open ecosystem for the wood industry, cooperates with Bilfinger Digital Next

- tapio and Bilfinger focus on knowledge management in the wood industry
- Industrial Tube video platform supports knowledge transfer

tapio, the open ecosystem for the wood industry, uses the knowledge platform Industrial Tube, so that customers from the wood industry can store their knowledge digitally for the first time and retrieve it in the tapio portal. tapio integrates the app and Bilfinger provides tapio Industrial Tube including app, IT structures and web portal as a digital solution.

Christian Neumann (Managing Director tapio) says: "tapio is based on the principle that an ecosystem grows through the contributions of partners and customers. Preserving knowledge is a major challenge for all our customers. But new intelligent approaches are needed to solve the problem, and Bilfinger Industrial Tube is just such a solution. Following our ecosystem approach, we are expanding our digital product range with a key component for knowledge transfer, rather than reinventing the wheel. This will help our customers in the wood industry to make the step into the digital age."

With tapio's Industrial Tube, you can effortlessly document knowledge. With the Industrial Tube app on the smartphone, users can record and comment on videos using three templates. The app then transmits the video material to Industrial Tube, where it is automatically cropped. Based on artificial intelligence, the system also creates multilingual subtitles and keywords. In addition, users can easily find the video in the tapio portal and share it with colleagues using keyword searches.

"The knowledge that experienced employees bring to the table is a key asset and a competitive advantage for any company, regardless of the sector or industry concerned,"* said Franz Braun, Chief Digital Officer of Bilfinger and CEO of the corporation's subsidiary responsible for digitalization matters, Bilfinger Digital Next. *"With Industrial Tube, we enable this knowledge to be shared in a way that is simple, digital and cost efficient."

tapio today has 36 partners from the wood industry who share our vision that the digital future must be as diverse as today's physical reality.