



August 17, 2023

The Honorable Charles Schumer
United States Senate
Washington DC, 20510

The Honorable Kirsten Gillibrand
United States Senate
Washington, DC 2051

The Honorable Ritchie Torres
United States House of Representatives
Washington, DC 20515

The Honorable Andrew Garbarino
United States House of Representatives
Washington, DC 20515

The Honorable Yvette Clarke
United States House of Representatives
Washington, DC 20515

Dear Members of Congress:

DoorDash writes to express our support for [H.R. 1797/S.1008](#), the “Setting Consumer Standards for Lithium-Ion Batteries Act.” It is critical that the United States establish battery safety standards for all mobility devices so that every American can use these products without putting themselves, their families, or their neighbors at risk.

DoorDash is a technology company that connects consumers with their favorite local businesses in more than 25 countries across the globe. Founded in 2013, DoorDash builds products and services to help businesses innovate, grow, and reach more customers. DoorDash is building infrastructure for local commerce, enabling merchants to thrive in the convenience economy, giving consumers access to more of their communities, and providing work that empowers. With DoorDash, there is a neighborhood of good in every order.

Electrically-powered micromobility is a crucial component of transportation in the U.S., particularly for more urban areas. It offers substantial benefits to U.S. communities, workers, and citizens as people take advantage of mobility options that reduce emissions, save space, and mitigate congestion.¹ Moreover, electric bicycles provide the additional benefit of enabling the rider to be active and get exercise, promoting physical and mental health.² Policies in the U.S. should support the adoption of these technologies to realize these benefits. At DoorDash, we see micromobility as a key way to reduce carbon emissions and make deliveries more efficient.

However, it’s essential that the products in the U.S. marketplace are safe to use and do not create safety hazards due to their reliance on lithium-ion batteries. Recent fires in New York City have highlighted the dangers posed by the absence of safety standards for the lithium-ion batteries that power these devices. The absence of these standards is particularly important for food delivery workers, many of whom own these devices and use them to earn extra income.

A safety floor must be put in place to ensure that unsafe batteries do not enter the marketplace. A consumer should not need to analyze complex engineering standards to determine whether they are

¹ [Electric Bikes Statistics, Academic Research, PeopleForBikes](#) (Collecting academic studies regarding climate and transportation benefits of electric bicycles).

² [Riding Electric Bicycles Boon To Health And Not Cheating, Confirms Literature Review, Forbes \(Nov. 23, 2018\)](#); [The Health Benefit of Electric Bicycles, PeopleForBikes \(Apr. 28, 2022\)](#).



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buying a safe product. Products that cannot meet standards that adequately protect against the risk of fires should not be manufactured, imported into, or sold in the U.S. Shutting down the flow of unsafe bikes will help make families across the country safer.

DoorDash has partnered with electric bicycle suppliers to expand access to affordable, safe e-bikes so that Americans who use the DoorDash platform to make deliveries and earn extra income - called Dashers - have more transit options. These partnerships give Dashers an option to purchase safe, discounted electric bicycles from reputable manufacturers and expand access to electric bicycle rentals. We've also helped educate Dashers and others in the communities we serve about safe e-bike practices, including contributing \$100,000 to the FDNY Foundation's e-bike and battery safety education campaign. We continue to develop new partnerships that make it easy and affordable to obtain safe mobility devices like e-bikes, and keep Dashers informed of best practices in battery safety.

While we're proud of the work we're doing to give Dashers more access to safe, reliable e-bikes, we unfortunately can't stop the flow of unsafe or uncertified products into the U.S. Americans may be drawn to these products for a number of reasons, whether it be cost, easy availability, or a misunderstanding of the product's certification status. We believe that new federal requirements will materially improve safety by ensuring that all options, at a minimum, protect against the risk of fires or other harms. Dangerous batteries simply shouldn't be equipped on any vehicle.

We are heartened by the Consumer Product Safety Commission's recent actions to consider adopting new regulations for electric bicycles, and we will support their efforts to create new battery-safety standards through that process. However, your bill remains crucial to solving the broader problem of micromobility battery safety, as the issue extends beyond electric bicycles.

As new standards are being considered or developed, we will continue to pursue partnerships and investments that help make safe, certified products more readily available to Dashers, and help inform them about best practices in battery safety to prevent fires.

Thank you for introducing this important legislation. We stand ready to support your office in any way we can to help advance it.

Sincerely,

A handwritten signature in black ink that reads 'Carrianna S Kuruvilla'.

Carrianna Suiter Kuruvilla
Head of Federal Government Relations
DoorDash

CC: Toney Anaya
Head of Global Government Relations
DoorDash