

IMPROVE YOUR REPUTATION WITH GUEST EXPERIENCE MANAGEMENT

Automatically generate more reviews on Google and DoorDash, see all of your customer feedback in one place, and easily take action on it.

HOW IT WORKS

Guest Experience Management brings all your review tools into a single, easy-to-use dashboard. It helps you drive more reviews from guests, respond with AI-written replies, and quickly understand what customers love most about your restaurant.



WHY GUEST EXPERIENCE MANAGEMENT?

★ REACH RECENT GUESTS

Automatically send a quick SMS to guests, inviting them to share a review.

🕒 REDUCE THE TIME YOU SPEND ON REVIEWS

Manage and respond to every review from one place, with AI-written replies and alerts that help you prioritize what needs attention.

💡 TURN FEEDBACK INTO IMPROVEMENTS

Use clear reports on trends, sentiment, and guest patterns to uncover opportunities to strengthen operations and the guest experience.