

WHAT TO EXPECT DURING ONBOARDING

When you sign up for the **Boost Package**, you'll be paired with a dedicated Onboarding Specialist — your personal guide to make sure everything gets set up smoothly. Our goal is to get you live quickly, with tools that help you grow from day one.

Here's a look at the journey ahead:

KICKOFF

- Within a few days of signing, you'll meet your Onboarding Specialist.
- They'll walk you through the process, confirm a few details, and start setup immediately.

CONFIGURATION

- Together, we'll set up online ordering, your website, POS integration, automated emails, and other features.
- Most setup is completed during the kickoff call.
- Gift card or loyalty integrations may take a few extra days (typically less than 10).

TRAINING & ADOPTION

- During the kickoff call, we'll also train you and your team on how to use each feature.
- You'll learn how to optimize tools to grow your business quickly.
- Additional calls can be scheduled if needed to finalize gift card or loyalty features.

GO LIVE & ONGOING SUPPORT

- Within about 10 days, your onboarding will wrap up.
- Your Onboarding Specialist will then connect you with your long-term support team for continued success.