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# **Online Check-in**

According to Government requirements, all guests departing from cruise terminal in Hong Kong are required to complete Online before departure.

Guests will also show their Setsail Pass to board the ship. Delays might occur if otherwise where guests will bear at their own risks.

- \*Guests can only complete online check-in with passports.
- \*Guests who wish to use HKID cards to check-in can only check-in at the cruise terminal.
- \*Online Check-in open time

Web-30 days before departure day to 6 pm one day before departure day App -30 days before departure day to 11 am on departure day

Online Check-in (Royal Caribbean Official site)

https://www.royalcaribbean.com/booked

# App check-in



Search for "Royal Caribbean International"

# Steps to check-in online



Start check in

Fill in cruise details





Onboard Expense Account Guests must setup the onboard expense account with credit card or they can only check in on boarding day at the port.

Printout SetSail
Pass

# **Boarding Documents**

# **Documents Required**

- 1. Boarding Documents: SetSail Pass from online check-in
- 2. Identification Documents:

Hong Kong Local Residents:

- Aged 11 and above: "HKSAR Passport" or "HK Permanent ID Card"
- Aged below 11: "Hong Kong SAR Passport" or re-entry permit Foreigners residing in Hong Kong:

All ages: "Original Passport + HK ID Card/other Stay Permission Endorsement"

Passport Validity: Over 6 months

# Other Documents Documents for minors

Definition of minors: For departures in *Asia*, minors are defined as those aged under 18 on the departure day.

Available for: Adults who are not the parent or legal guardian of a minor traveling with them must present an original, notarized letter signed by the child's parent(s) authorizing the adult to take the child on the specific cruise:

- 1) <LETTER OF AUTHORIZATION AND STATEMENT>
- 2) <THE GUARANTEE OF ACCOMPANYING GUARDIAN>
- 3) Copy of birth certificate of minor

<sup>\*</sup>Guests can only complete online check-in with passports.

<sup>\*</sup>Guests who wish to use HKID cards to check-in can only check-in at the cruise terminal.

# 附件四:授权声明信与随行监护人承诺 ◆

	声明信	. 2 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -		
Letter of Authoriz	ation and S	statement —		
授权人现为[未成年人姓名](护照/证件	号:	)的	[父亲	
或母亲或其他直系亲属],即未成年人的法定监				
The Authorizer(s) is/are the[father				
[name of the minor](passport/license no			al guardian	
of the Minor, and hereby make the following stat	ement and autho	rization:		
1.同意未成年人随同[成年游客姓名	3](护照/证件号:		)	
参加(旅游团项目)前往	(国家	的旅行。随行监护人:	将监护持有	
未成年人的护照,签证或其他的旅游证件。				
Allow the Minor to be participated in the				
(country) with[name of the adult to				
The Accompanying Guardian will keep the pas	sport, visa or other	travel documents for	the Minor.	
<ol> <li>授权随行监护人全权行使授权人作为未成年 监护人应尽之义务监护未成年人的人身和财产</li> </ol>		[[[[[] [[] [[] [[] [] [] [] [] [] [] []		
将视为授权人行使的监护责任和行为。				
Authorize the Accompanying Guardian to act				
legal guardian of the Minor to guard the pe		그 [10] [10] [10] [10] [10] [10] [10] [10]		
guardian liabilities and actions rendered by the actions made by the legal guardian.	e Accompanying	Guardian Will be assu	imed as the	
3.同意未成年人在旅行过程中接受任何必需的	医疗和急救措施。			
Agree the Minor be treated with any necessary trip.	medical and eme	ergency measures dur	ring the tour	
4. 授权人为未成年人的合法法定监护人,有权并	获得全部授权行	使上述授权和声明。		
The Authorizer is/are the lawful legal guardian the above authorization and statement.	of the Minor and	have the full authorit	y to make	
授权人承诺上述陈述,声明和授权没有虚假或隐匿全部的责任。授权人随信附上其作为未成年人法			-切后果承担	
The Authorizer guarantee that the above representa				
omission and promise to assume all liabilities				
authorization. The Authorizer attached herewith	the legal docume	nts to prove his/her id	lentity as the	
legal guardian of the Minor.				
授权人1姓名/Name of the Authorizer 1:	签署/Sign	ature:		
授权人1姓名/Name of the Authorizer 1: (护照/证件号/Passport/License No			)	
授权人2姓名/Name of the Authorizer 2:	签署/Sign	ature:		
(护照/证件号/Passport/License No	in successful	V) 20 (\$10-50)	)	
家庭地址/Address:				
日期/Date:				

## ───────── 随行监护人承诺 The Guarantee of the Accompanying Guardian

随行监护人特此承诺并保证:

The Accompanying Guardian make the following guarantee and promise:

- 1. 其所提供的本授权声明信为授权人和其本人亲笔有效签署的函件。
  This Letter, provided by the Accompanying Guardian, has been duly signed by the Accompanying Guardian and the Authorizer.
- 2.其将尽一切法定监护人应尽之义务监护未成年人的人身和财产安全。
  The Accompanying Guardian will fulfill all the liabilities of the legal guardian to protect the personal and property safety of the Minor.
- 3. 其将尽一切最大的努力和审慎来行使监护未成年人的职责。
  The Accompanying Guardian will use all his/her endeavor and prudence to fulfill his/her liabilities to guard the Minor.
- 4.如果前述承诺虚假或有所隐瞒而导致承运商有任何损失的,将承担全部的责任。
  The Accompanying Guardian will be fully liable for any loss of the Carrier if due to the falsehood and omission of the above guarantee.

(护照/证件号/Passport/License No:	)
签署/Signatur:	
随行监护人2姓名/Name of the Accompanying Guard	dian 2:
(护照/证件号/Passport/License No:	)
签署/Signature:	
家庭地址/Address:	<u></u>
家庭电话/Home Tel:	
工作电话/ Work Tel:	
手机/Cell:	
日期/Date:	

注:随行监护人必须在办理登船手续时在(

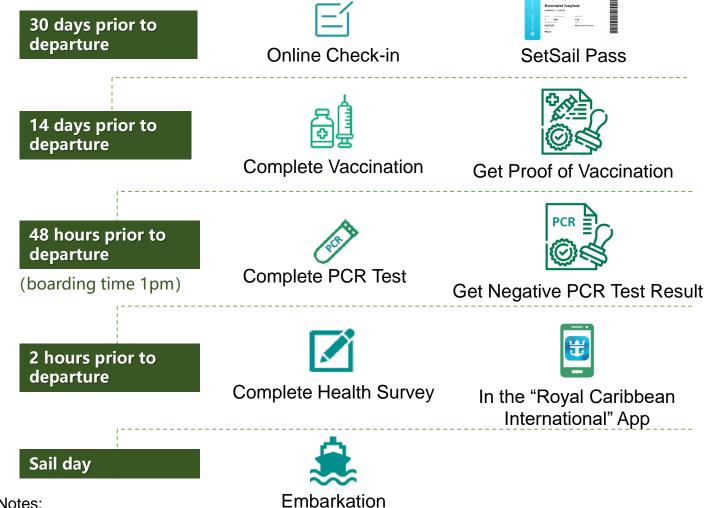
)面前当场签署并提交本授权声明信,否则无效。

Remark:The Accompanying Guardian MUST sign and present this Letter before (

)when check-in before

boarding, or otherwise this Letter will be void.

# **Boarding Preparations**



#### Notes:

- All guests aged 16 and above are required to complete full COVID-19 vaccination 14 days prior to departure. Guests aged between 12-15 are only required to receive one dose of vaccine.
- The 14th day after a person has completed a COVID-19 vaccination course is counted by taking the next day after the person received all of the recommended dose(s) of COVID-19 vaccine as the 1st day. For example, for a person who has not been infected with COVID-19 previously and received the last recommended dose of COVID-19 vaccine on 10 August 2021, the "1st day" would be 11 August and the "14th day" would be 24 August. This person can be considered "fully vaccinated" starting on 24 August.
- All test results of testing done within 48 hours prior to boarding by local COVID-19 RT-PCR testing institutions recognised by the HKSAR Government are acceptable. And RT-PCR nucleic acid test must be performed using combined nasal and throat swabs. For example, the boarding day is 24 October, the specimen should be collected after 22 October 1pm, otherwise it will not be acceptable.
- For children aged below 6, or guests who have undergone throat or nasal operations, are not suitable for the combined swabs test, stool tests are also accepted as an alternative.

# **Boarding Preparations** Vaccination Vaccinated in **Hong Kong** Aged 16 Aged 12-15 and above 2 doses of BioNTech 1 doses of BioNTech or Sinovac Vaccinated outside Please refer to below for more details: **Hong Kong** https://www.covidvaccine.gov.hk/en/vaccine Please refer to below for recognized Vaccines https://www.coronavirus.gov.hk/pdf/list\_of\_recognise d covid19 vaccines.pdf **PCR** Test **Mobile specimen collection** stations provided by the Gov't Please refer to below for more details: https://www.communitytest.gov.hk/\_doc/pdf/ 2021-08-05-mts-list.pdf **Test at Gov't Community Testing Centres or Private Testing Laboratories** Please refer to below for more details: https://www.communitytest.gov.hk/en/about

# **Terminal Access**

# Kai Tak Cruise Terminal

Address: 33 Shing Fung Road, Kowloon, Hong Kong



Minibus: Green minibus No. 86

Route: Between cruise terminal and Kowloon Bay MTR Station (Telford Gardens)

Service hours: 06:40 to 23:00 daily (First minibus departs at 06:40 from Telford Gardens)

Fare: \$6.4 HKD

Headway: Approximately 8 to 25 minutes

Bus: 5R (KMB)

Route: Between the cruise terminal, Ngau Tau Kok and Kwun Tong MTR stations

Service hours: Saturday, Sunday and Public Holidays (11:00 to 19:00)

Full Fare: \$7.3 HKD

Headway: Approximately 30 minutes

**Ferry:** North Point to Kwun Tong to Kai Tak Runway Park.

Full Fare: \$7 HKD

Headway: North Point - Kwun Tong - Kai Tak: about 24 minutes

**Taxi:** Pick up and drop off area in front of terminal.

Please refer to https://www.kaitakcruiseterminal.com.hk/facilities/getting-here/ for more details.

# **Checked Baggage**

# **Check-in Procedures**

- The maximum luggage allowance for guests boarding our ships is 90kg per guest.
- For check-in luggage, print out luggage tags upon completion of online check-in, fold them up, and loop them around the handle of luggage accordingly.



Sample of luggage tag

Guests should arrive to the terminal no later than 2 hours prior to sailing, guests
are requested to complete check-in no later than 3 days prior to their cruise. If
you do not complete check-in 3 days prior, you will be required to complete this
process at the pier at least two hours prior to the published sailing time. Please
note: All guests must be checked-in and onboard the ship no later than 90
minutes prior to the published sailing time or you will not be permitted to sail.

#### **Prohibited Items**

Apart from prohibited items stipulated by Hong Kong Customs, the following items are also restricted:

- Fresh fruits, meat, dairy products, health care and physical therapy items that are rechargeable e.g. slimming and physical therapy belts
- High frequency radio walkie-talkie equipment
- Unsealed food and liquids (if you have babies, you can bring some baby products and food, excluding electric milk warmers)

# **Alcoholic Beverages**

On boarding day, each stateroom may bring:

- Non-alcoholic beverage that do not exceed 12 standard (500 ml) cans, bottles or cartons per stateroom
- Up to two 750 ml bottles of wine or champagne

All beverages must be brought as carry-on items.

# **Boarding Procedures**

# **Required Documents**

Vaccination Record (All guests aged 16 or above are required to be fully vaccinated guests aged between 12-15, are required to receive one dose of the Comirnaty vaccine)



PCR test result (Guests must provide negative COVID-19 PCR test result within 48 hours prior)

# **Priority Embarkation**

- Below guests are entitled to priority embarkation:
- STAR
   SKY
   Royal Suite Class guests
- Passengers in wheelchairs or babies in baby strollers (accompanied by one adult)

# **Boarding Procedures**

- 1. Guests are required to complete Online Check-In no later than 3 days prior to sailing and present SetSail Pass at the cruise terminal.
- 2. Guests are recommended to arrive the cruise terminal at assigned arrival time and check-in your luggage (with printed luggage tags) at luggage check-in counter (Kai Tak Cruise Terminal Coach Bays 1-20).
- 3. Once your luggage are checked-in and temperature checked to be below 38°C, enter "Check-In Hall A" on the second floor from the escalator in "Baggage Hall A" or the elevator at the atrium.
- 4. Entering "Check-In Hall A," have all required documentation, vaccination record and PCR test result ready, and check-in at the counter after taking your security photo. If you display any symptoms of COVID-19 on arrival, re-test will be arranged.
- 5. After checking-in, guests will pass through security with their identity documents.

# **SeaPass Card**

# Your Room

- Stateroom beds are automatically configured together;
   should you wish to request for the beds to be separated, dial
   "0" or contact your stateroom attendant onboard.
- Pullman beds or sofa beds will be prepared by stateroom attendants in staterooms which sleep 3 or more guests.
- 11
- Staterooms are equipped with North American standard plug outlets, please bring adaptors for personal use. (Extension units and electric iron are prohibited for safety reasons.)
- Shampoo, body wash, and soap are provided, guests are recommended to bring personal amenities like toothbrush, toothpaste, comb, razers etc.
- Electric kettle, mini refrigerator, hair dryer, telephone, safe, and television are available in all staterooms.

SeaPass cards (room card) for each guest will be placed in the letter-box at the door.

#### Functions of SeaPass Card:

- Room key
- Proof of identity
- Onboard expense (except inside casino)
- Location to assemble at muster drill

Guests should refrain from switching your staterooms at their own could result in billing confusion or even financial lost.

Guests are recommended to keep it handy at all times during your cruise, and arrange for reissuance at Guest Service Center once lost to avoid loses. Kindly note that not the deck but only stateroom number will be shown on SeaPass cards for security reasons.

# Room Card



# Disembarkation

# **Priority Disembarkation**

- Below guests are entitled to priority disembarkation:
- STAR
   SKY
   Royal Suite Class guests
- Passengers in wheelchairs or babies in baby strollers (accompanied by one adult)

# **Departure Procedures**

- 1) On the last day of your cruise, leave your larger luggage in front of your stateroom for pick-up (make sure you keep your passport and SeaPass card handy when getting off the ship).
- 2) Submit "Health & Quarantine Information Declaration"

  (<a href="https://www.chp.gov.hk/hdf">https://www.chp.gov.hk/hdf</a>) before disembarkation and receive the QR code upon completion.
- 3) Upon disembarkation, guests can enter 1/F of cruise terminal directly, provide the QR code to pass inspection and quarantine, and then clear immigration and inspection on 2/F.
- 4) Proceed to luggage claim by escalator to G/F, pass passenger clearance and exit the terminal.
- 5) Follow signage at exit hall: proceed to taxi stop at the exit; private carpark on 2/F; or transit with coaches at Parking A or B.
- 6) Guest whose temperature exceeds 37.5°C during the process will<sup>2</sup>

# Spectrum of the Seas Cruise the extraordinary



Cruise Compass

Royal Caribbean International is now allowing guests to use onboard credit to purchase items such as dining, beverage, internet and shore excursions before sailing via the Cruise Planner. Guests don't need to pay before sailing, it will be charged automatically once onboard.

website: www.pcprcl.com hotline: 852-6969-0717

# Where to get it:

Stateroom attendants will deliver your "Cruise Compass" to your door everyday.

It is also available at 4/F Guest Service Center free of charge. It will be even more convenient by checking the Royal App.







**Royal App** 

**Cruise Compass** 

Sea



# Internet

Open "Setting" chose 'Wi-Fi"

On the networks list, search for "Wi-Fi-Guest-Spectrum," click and connect.

The system will jump to Wi-Fi connection page automatically; click "Access Internet" (Android users can enter "login.com" in any browser to enter login page)

Click "Create Account" after entering the login page.

Set-up your user ID and password. Accept terms and conditions, and click "Next."

Choose your preferred Wi-Fi package, and select purchase package.

BUY

Click on "Start" after accessing the connection page, and start browsing.

If your VOOM Wi-Fi
package is purchased
through Cruise Planner,
you will find your
package after logging
into your account. Click
to activate, and start
browsing the internet.







# **Extraordinary Dining**

# **Complementary Dining**

Main Dining Room

Windjammer

Sorrento's

The Cafe @ Two70

Seaplex Doghouse

Splashaway Cafe

**Gold Dining** 

Silver Dining

# **Specialty Dining & Bar**

Wonderland by Dadong

Jamie's Italian

Chop's Grille

Izumi Japanese Cuisine

Teppanyaki

Sichuan Red

The Hot Pot

Leaf and Bean - Tea & Coffee Shop

LA PATISSERIE

Chef's Table

Music Hall Bar

Two70° Bar

**Bionic Bar** 

Schooner Bar

Vintages

Sky Bar

North Star Bar

Pool Bar

Sunshine Bar

Gold Lounge

Silver Lounge

Venue	Programme	Location
Royal Theatre	《The EFFECTORS》 《SHOWGIRL》	Deck 4, 5 - Forward
Two70	《The Silk Road》	Deck 5 - Aft





THE EFFECTORS





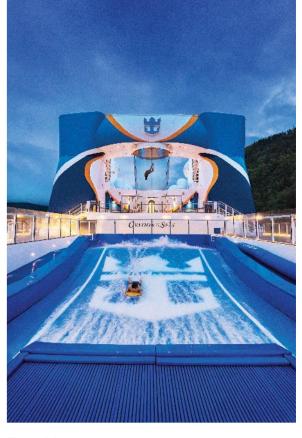


THE SILK ROAD

# **Extraordinary Sports**



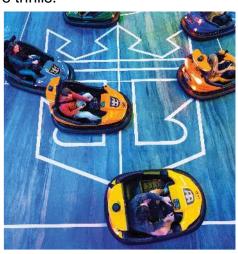
North Star: The Highest Viewing Deck on a Cruise Ship.



Flowrider:
Get excited at the popular surfing simulator.



Sky Pad: Hop into VR bungee trampoline experience for more thrills.



Bumper Cars: Fun for all ages.



Ripcord by iFLY: Simulated sky diving at sea is one of the many adventures that awaits.

Royal Caribbean's award-winning Adventure Ocean® youth program, designed for kids ranging from 6 months to 17 years old, keeps the fun going on all over the ship throughout the day and into the evening hours, making family time a great time.

#### Royal Babies & Tots 6 – 36 mos.

Our Royal Babies & Tots programs offer our tiniest guests interactive classes filled with enriching activities developed by our childhood experts.



## Aquanauts (3-5 years)

From bubbling science experiments to dinosized secrets just waiting to be uncovered, our aquanauts at sea will be engaged and entertained any time of day.

# Explorers (6-8 years)

There's no end to activities here that engage young imaginations. Join science experiments freely like Space Mud, Fossil Fever and Meteorology Madness.



## Voyagers (9-11 years)

Engaged in sports tournaments and video game showdowns, kids can also show off their skills in talent shows, and much more.

#### Teens (12-14 years)

Our teens-only spots are the places to go to hang out with other teens, and get immersed with sports tournaments, karaoke, pool parties, and much more.



#### Teens (15-17 years)

These teens can have fun with friends at themed parties, movie nights and more for an unforgettable night

Register your credit card: Visa, Mastercard, American Express, Diners Club, JCB credit cards are accepted (note: cardholder must be onboard)











If guests choose cash for their onboard expense accounts, guests are encouraged to place a deposit of US\$150 in every traveler's accounts.

#### Language

The common language used onboard is English, but our crew from around the world speak more than 20 languages in total. Chinese service is available at the service desk on deck 4.

#### Laundry

Laundry service is available onboard. Guests can use the laundry form placed in all staterooms or contact their stateroom attendant.

#### Medical

Our medical center on deck 2 handles emergencies and advises accordingly. Guests treated with medical care will pay additional medical expenses, calculated in U.S. dollars.

# Safety

In addition to life-saving equipment required by international regulations, the Spectrum of the Seas is also equipped with professional lifeguards in all swimming pool areas.

#### Telephone,

Dial 0 for deck 4 guest service desk, and dial room number between rooms directly. Guests can also call home with staterooms phones. Charge for onboard satellite communication is US\$7.95/minute from dial-up (for reference only, onboard charges shall prevail). It will be charged directly to guest SeaPass account.

#### **Smoking**

Smoking is permitted in designated outdoor areas only. Any violation of our smoking policy may be subject to penalty or further action pursuant to the "Consequences Section" of the Guest Conduct Policy.