



We offer a range of services to give you a straightforward and relaxing stay: whether that's organising tickets for events, preparing a breakfast basket or booking a personal trainer.

As your local partner, we are your point of contact for all concerns. Through our services, we want to ensure your stay in Andermatt is a complete success and to be there for you whenever you require assistance from afar.

Activities

Mountain railway tickets	price on request
Ski passes and cross-country ski passes	price on request
Stagecoach over the Gotthard Pass	price on request
Horse-drawn carriage ride	price on request
Spa treatments	price on request

We will help you organise sporting activities:

Golf passes	free of charge
Skiing classes	free of charge
Personal trainers	price on request
On request, we can compile a personal activity program for you	

Dining

Table reservations	free of charge
Breakfast basket	separate flyer
Pasta & Wine basket	separate flyer
Dessert basket	separate flyer

Rental items	Bedding and towels	CHF 25
	Extension leads or HDMI cables	separate flyer
	Ravensburger games box	separate flyer
	Cooking utensils	separate flyer
	Tools or toolboxes	separate flyer
	Baby accessories	separate flyer
	Additional items	separate flyer
Transport	Taxi service	price on request
	Winter ski bus in Andermatt During the winter season the ski bus runs from Andermatt Reuss parking area to the train station, the Gemsstock cable car and through the village.	free of charge
Maintenance	Key order Additional key cards can be created on request.	CHF 25 per key
	Safe key deposit service Our key handling service gives you the option of depositing your key with Customer Services. Should your key be required for repairs, maintenance or other urgent matters, it can be handed over at any time.	CHF 250 per year
	Emptying the letterbox and forwarding the letters to your to home address	CHF 105 per month
	Pack-up service When you choose the pack-up service, we take care of tidying away and putting back all personal items in your apartment – before and after your visit to Andermatt.	separate flyer
	Laundry service	separate flyer
	Maintenance work	price on request
	Client-requested alteration / renovation work We coordinate alteration and renovation work, collect offers and permits on your behalf and, with your consent, allow contractors access to your apartment.	price on request

Offers for apartments not in the rental pool

Apartment Supervision Service Basic

Your apartment will be inspected twice a month: we will air the rooms, check that the water runs and the toilet flushes properly, water any plants and empty the letter box.

separate flyer

Apartment Supervision Service Basic+

Inspections are the same as with the Basic Supervision Service. In addition to this, a pre-arrival check is carried out: heating will be checked and regulated and we will check if the apartment requires cleaning.

separate flyer

Apartment Supervision Service Premium

All services included in the Basic+ package in addition to small-scale maintenance work (up to 30 minutes per job).

separate flyer

Apartment maintenance

Small-scale maintenance work, such as changing light bulbs or installing towel holders, will be taken care of for you.

separate flyer

Cleaning service

We take care of cleaning your apartment so that you can concentrate on relaxing during your stay.

price on request

Miscellaneous

Souvenirs	price on request
Decorative items	price on request
Postcards	CHF 2 per item
Firewood	CHF 18
Open bookshelf in the cable car Between the outside stairs and the Gotthard Residences on the Piazza Gottardo is an open bookcase in the form of a cable car. Anyone is free to take a book from the bookcase at any time. The finished book can either be returned to the bookcase or kept and exchanged for another book.	free of charge
Shopping service We take care of your shopping – excluding medication – and deliver it to your door.	price on request
Office tasks Copying/printing: Black and white: CHF 0.30 per page; colour: CHF 1 per page Laminating A4: CHF 2 per page; A3: CHF 3 per page	
Christmas trees Christmas trees are sold on the Piazza Gottardo in December. Please order your tree from Customer Services by the end of November. On request the Christmas tree can be delivered to and placed inside your apartment.	price on request
Christmas tree decorations The Christmas tree will be decorated and displayed in your apartment and then removed after the festive season.	price on request

Do you require a service that isn't listed here? The hourly rate for administrative work is CHF 130 and CHF 80 for other services.

We wish you a pleasant stay in Andermatt.

Andermatt Swiss Alps AG reserves the right to change the published prices and services offered at any time. 12/2020