

# Andermatt Responsible Progress Report

Sustainability at the Andermatt Swiss Alps Group 2021





## Preface

The coronavirus pandemic has highlighted something that has been apparent for quite some time: A change of thinking in the tourism industry is needed. More and more people are feeling a greater sense of responsibility and when they travel, they expect high quality, careful use of natural resources, organic, fairly traded regional products, and prudent business practices. They also look for unique local experiences.

Sustainability is a central concern for us too, and so we have made it one of our four strategic priorities. We have done this both to meet the changing needs of our guests and because as a destination we are dependent on a pristine environment. Climate change and global warming are facts, and as a snow and outdoor sports destination we are reliant on a stable climate and unspoiled natural environment. The average temperature in Switzerland has risen by around two degrees over the last 50 years, melting the permafrost and causing the snowline to rise.

Over the last year we have carried out numerous sustainability projects. We have also set the course for future development of the company with our nine sustainability objectives. We consistently build to the Minergie low energy standard, promote sustainable mobility, invest in and care for biodiversity, and create jobs and career development opportunities in the region. At the same time, we know we can do even more.

To make far-reaching changes, we are also reliant on the support of our guests, customers, employees and suppliers. By reflecting together on where we can save resources, reduce emissions and give something back to society, we can all take steps in the right direction. By exercising our responsibility, we will leave future generations a liveable future and an extraordinary home. Around the world and in Andermatt.



**Raphael Krucker**

CEO Andermatt Swiss Alps Group

# Management Summary

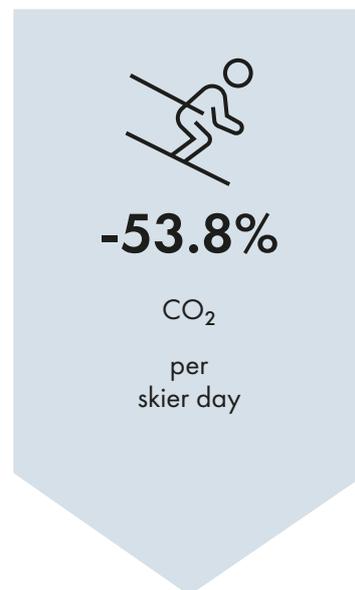
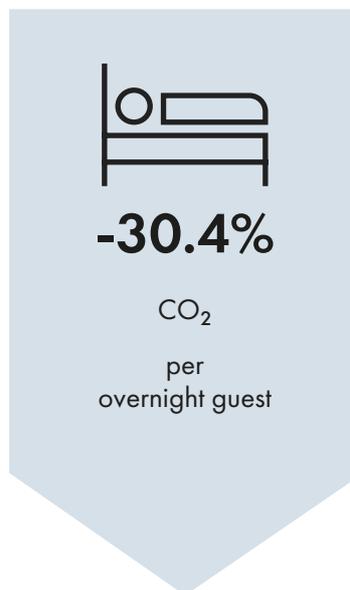
Sustainability is a priority issue for the Andermatt Swiss Alps Group, and so, in 2021, it calculated its carbon footprint for the second time. Total emissions were 22,435.5 tCO<sub>2</sub>e<sup>1</sup>, 4,152.3 tCO<sub>2</sub>e more than in 2019 (+18.51 per cent). This increase is due to intensive construction work in Andermatt Reuss over the last year and a significant increase in occupancy of hotels and holiday apartments in comparison with 2019. However, because the number of guests was higher, greenhouse gas emissions per overnight guest fell from 27.22 kgCO<sub>2</sub>e in 2019 to 18.96 kgCO<sub>2</sub>e in 2021 (-30.35 per cent). In the ski resort, emissions per skier day<sup>2</sup> fell from 29.42 kg CO<sub>2</sub>e in 2019 to 13.58 kg CO<sub>2</sub>e (-46.16 per cent), despite the fact that admissions were very much lower in 2021 than in 2019 due to the coronavirus pandemic, and operating hours of the snow groomers were higher. This striking difference is attributable to infrastructure projects on the mountain which were completed in 2019. There were also fewer direct emissions, due in part to the use of more efficient vehicles and intelligent snow management using the SnowSat system.

## Low scope 2 emissions

At 1,813.3 tCO<sub>2</sub>e, direct emissions by the Andermatt Swiss Alps Group (scope 1 emissions) in 2021 were slightly lower than in 2019 (-0.46 per cent). On the other hand, indirect emissions from provision of energy (scope 2 emissions) were very low. Because the electricity and heat supplied to all of the Group's new buildings are carbon neutral and facilities in the ski resort use carbon-neutral power from the region, scope 2 emissions for the entire company were just 158.7 tCO<sub>2</sub>e in 2021 (+2.23 per cent). Overall, the Group used more fossil fuels, more water and more electricity in 2021 than in 2019. As in 2019, the major part of the Group's emissions in 2021 comprised greenhouse gas emissions from upstream and downstream activities (scope 3 emissions). At 20,463.5 tCO<sub>2</sub>e, these emissions were 20.35 per cent higher in 2021 than in 2019. This increase is due chiefly to higher accommodation occupancy rates and construction work.

## Sustainability management

To embed sustainability into the company's strategy, sustainability objectives were defined in the areas of Environment, Society, and Business. Specifically, by 2030 the Andermatt Swiss Alps Group wants its operations to be carbon neutral, to increase the diversity of its employees, and to achieve sustainable profitability. With various sub-goals set and measures planned, the course is set for the transformation ahead.



## Projects

Individual companies in the Andermatt Swiss Alps Group have also implemented numerous projects putting in place measures to achieve greater sustainability in their operations. Mobility was a particular focus. Projects included the installation of new electric vehicle charging stations, attractive public transport services for travel to and from the area, and the launch of mybuxi, the travel-on-demand service intended as an addition to bus and rail offerings. With its participation in Swisustainable, Switzerland Tourism's sustainability programme, the entire Andermatt Swiss Alps Group has committed itself to consistent implementation of sustainability measures. As a result of this, and thanks to projects already undertaken, the Group achieved Level II – engaged status, while the GEO Certified Andermatt Swiss Alps Golf Course reached Level III – leading status.

## Sustainability reporting

With this first progress report for Andermatt Responsible, the campaign for sustainable, climate-friendly tourism in the Andermatt region, the Andermatt Swiss Alps Group is laying the foundations for consistent emissions monitoring and monitoring of performance against its sustainability goals, and thus for lasting change within the company.

<sup>1</sup> Carbon dioxide equivalent (CO<sub>2</sub>e) is a measure used to compare emissions of different greenhouse gases on the basis of their global warming potential (GWP). The CO<sub>2</sub> equivalent for a gas is calculated by multiplying the amount of the gas concerned in metric tonnes with its GWP. For example, the GWP for methane is 25 and for nitrous oxide 298. This means that emissions of a million tonnes of methane and nitrous oxide correspond to 25 million tonnes and 298 million tonnes of carbon dioxide respectively. Sources: Global Reporting Initiative and Eurostat.

<sup>2</sup> A skier day is a day visit to a ski resort by a person for the purpose of skiing or snowboarding (or similar sport), regardless of the price paid. One-way pedestrian trips are not counted. Skier days are counted from the first admission at the turnstile. Source: Seilbahnen Schweiz.





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# About us

Andermatt Swiss Alps AG is a Swiss public limited company (*Aktiengesellschaft*) with registered office at Gotthardstrasse 2 in Andermatt, Switzerland. The parent company and its subsidiaries (the Andermatt Swiss Alps Group) are responsible for development, planning, realisation and operation of a year-round travel destination in the Swiss Alpine village of Andermatt. This encompasses hotels, villas, apartments and restaurants, as well as leisure facilities such as a ski resort, golf course and related infrastructure.



**ANDERMATT**<sup>+</sup>  
SWISS ALPS



Hospitality

**THE CHEDI**

ANDERMATT, SWITZERLAND

The Chedi Andermatt



Radisson Blu Hotel Reussen

**ANDERMATT**  
ALPINE APARTMENTS

Andermatt Alpine Apartments



Destination

**SkiArena**

ANDERMATT + SEDRUN

SkiArena Andermatt-Sedrun



Mountain Food



ASD Marketing AG



Andermatt Swiss Alps Golf Course



Andermatt Music



Sportshop Gleis 0



Swiss Snow Sports School  
Andermatt



Sports & Leisure



Logistics, Operations &  
Property Management



Real Estate



Development



Sales & Marketing



Customer Services



Corporate Functions



Finance, Legal & Services



Human Resources



Corporate Communication



Corporate Development,  
Innovation & IT

# Our companies

The Andermatt Swiss Alps Group comprises the following companies and brands:



## **Andermatt Sedrun Disentis Marketing AG**

The Andermatt+Sedrun+Disentis brand encompasses the SkiArena Andermatt-Sedrun and the Disentis cableways. Since the merger of the individual ski resorts, Andermatt+Sedrun+Disentis is now Central Switzerland's largest ski area.

## **The Chedi Andermatt**

This five-star deluxe hotel is a member of The Leading Hotels of the World. It features 123 rooms and suites, two excellent restaurants and a bar, a modern health club, and a spacious spa.

## **Radisson Blu Hotel Reussen**

This 4-star superior hotel with 244 rooms and suites, restaurant, bar, pool, and spa and gym is located in the new village quarter of Andermatt Reuss. It has a concert and convention hall offering space for seminars and entertainment.

## **Andermatt Alpine Apartments**

Around 150 holiday apartments (as of 31 December 2021, with more to come) in Andermatt Reuss are let and managed under the Andermatt Alpine Apartments brand.



SkiArena  
ANDERMATT + SEDRUN



MOUNTAIN FOOD  
ANDERMATT + SEDRUN



SPORTS & RENTAL  
GLEIS 0  
BAHNHOF ANDERMATT



## Andermatt Responsible

Andermatt Responsible is the campaign for sustainable, climate-friendly tourism in the Andermatt region. Its objective is to facilitate environmentally friendly tourism business.

## Andermatt Swiss Alps Golf Course

The 18-hole Andermatt Swiss Alps Golf Course covers an area of 1.3 kilometres, is over six kilometres in length and meets international tournament standards.

## Andermatt-Sedrun Sport AG

Andermatt-Sedrun Sport AG, a subsidiary of Andermatt Swiss Alps AG, operates the Gemsstock, Nättschen-Gütsch-Schneehüenerstock and Sedrun-Oberalp ski areas under the name SkiArena Andermatt-Sedrun. The cableways transport about 500,000 guests per year.

Andermatt-Sedrun Sport AG also owns the sports and rental shop Sportshop Sports & Rental Gleis 0. It offers sportswear, rental equipment and maintenance service for bikes and skis. Under the label Mountain Food, Andermatt-Sedrun Sport AG operates a variety of catering establishments in the ski resort as well as in Andermatt and Sedrun. Another segment of Andermatt-Sedrun Sport AG is the Swiss Snowsports School Andermatt, which has around 90 ski instructors and has served guests from around the world for over 100 years.



## Values, mission and vision

In the Andermatt Swiss Alps Group, we live by our values of passion, entrepreneurial spirit and trust – abbreviated to LUV from the German *Leidenschaft*, *Unternehmergeist* and *Vertrauen*. Our objective is to become the Prime Alpine Destination. We want to achieve this by creating a unique and sustainable living environment in the destination of Andermatt. In this way, we will support the long-term development of our community of owners, locals, guests and employees.



# Our sustainability objectives

There is a lot we want to change. So we have set ourselves a number of sustainability objectives that we want to achieve by 2030 (base year 2019).

Environment:  
Carbon-neutral operations

## Energy



100% CO<sub>2</sub>-neutral electricity in all Andermatt Swiss Alps Group buildings and facilities

## Heat



100% carbon-neutral heating in all Andermatt Swiss Alps Group buildings

## Mobility



100% carbon-neutral passenger vehicles and expansion of charging infrastructure

## Waste



20% less waste in the waste incinerator

Business:  
Sustainable profitability

**Apprenticeships  
and labour market  
integration roles**



Five per cent of all jobs are apprenticeships/internship positions or positions for individuals with specific needs (labour market integration)

**Innovation**



Facilitate the creation and exploitation of ideas

**Jobs for the region**



Increase the proportion of local hires – with a focus on gastronomy with an objective of 35%

**Representation  
of women**



Women occupy 40% of management roles and 20% of senior leadership roles

**Efficiency**



Identify and exploit synergies within the Group and holding company

Society:  
Enhance diversity



GRI Disclosure 2-7 Employees

GRI Disclosure 2-8 Workers who are not employees

GRI Disclosure 2-30 Collective bargaining agreements

GRI Disclosure 405-1 Diversity of governance bodies and employees

# Employees

The Andermatt Swiss Alps Group had 1,006 employees across 635 full-time positions (FTE) during the 2021 calendar year (as of 31 December 2021). This represents a rise of 6 per cent on the previous year. 558 staff were employed in year-round positions and 448 on seasonal contracts. A further 51 external personnel worked regularly for the Andermatt Swiss Alps Group (in fields such as maintenance cleaning and tax accountancy), some working a small number of hours. The company employs personnel at the head office in Andermatt, at its offices in Altdorf, Andermatt and Sedrun, in the Andermatt-Sedrun ski resort and at the hotels and catering establishments in Andermatt and Sedrun.

## HR metrics

Forty per cent of Andermatt Swiss Alps Group employees are female and women hold 41 per cent of management roles. There is potential for development in senior leadership, where 16 per cent of roles are occupied by women. 51.8 per cent of employees work under a collectively agreed contract, and a further 21.3 per cent are subject to the special Public Transport Employees Act (Arbeitszeitgesetz für Personal des öffentlichen Verkehrs). The rate of absence due to illness and accidents (including isolation due to COVID-19) was 2.4 per cent. The average age of our employees is 36.4, and employees remain with Andermatt Swiss Alps Group for an average of 3.1 years. In total, 29.4 per cent of employees work part-time, and 48 per cent of part-time employees are women. The Group employs a total of 17 apprentices and 21 interns. Training positions account for almost 4 per cent of total jobs.

## Pension funds

As of the end of 2021 one pension fund showed a deficit. After a change of funds on 1 January 2022, this was eliminated and none of the Group's four pension funds is now in deficit. The individual businesses with more than 100 employees have successfully completed and audited a gender pay gap analysis without issues. The pension funds invest according to sustainability criteria.

## International and diverse

People from 49 nations work at the Andermatt Swiss Alps Group. Day-to-day life in the company is characterised by mutual respect, tolerance, and an open working environment free of discrimination. We believe that diversity in our working environment helps us better understand and serve the needs of our guests. We currently have four roles for individuals with particular needs (labour market integration), providing work and financial latitude for individuals who would otherwise have difficulty accessing the regular labour market.

People from

49

nations

Year-round positions

558

employees

Seasonal contracts

448

employees

Total part-time quota

29.4

per cent

# Employee metrics

(number of people, unless otherwise specified, as of 31 December 2021)

Total employees (FTE)	635
Total employees	1,006
Total women	401
Employees in management roles	104
Women in management roles	43
Management roles occupied by women	41%
Senior leadership roles occupied by women	16%
Part-time employees	296
Part-time employees (women)	143
Apprentices	17
Interns	21
Training and integration positions	4.2%

Female employees

40

per cent

2021

+7

apprentices

Average age

36.4

years

Average duration of employment

3.1

years

# Andermatt Swiss Alps Group environmental metrics

In 2020, the Andermatt Swiss Alps Group calculated its carbon footprint for the previous year for the first time. The Group's total emissions in 2019 were 18,283 tCO<sub>2</sub>e. In 2021, the Group's total emissions were 4,153 tCO<sub>2</sub>e higher at 22,436 tCO<sub>2</sub>e, due in particular to intensive construction activity in Andermatt Reuss and higher hotel occupancy. This figure corresponds to the annual emissions of around 4,500 Swiss residents. The carbon footprint for 2019 is the baseline for company-wide CO<sub>2</sub> monitoring and

for setting and defining objectives and measures for reducing emissions. Carbon-neutral operations can be achieved by further reductions in fossil fuel consumption, specific measures aimed at indirect sources, and by offsetting residual emissions. A large part of our printed materials is already carbon-neutral, for example. Emissions from creation of infrastructure can only be offset through operation over the long term and through use of offsetting programmes.





# Carbon footprint of the Andermatt Swiss Alps Group 2019

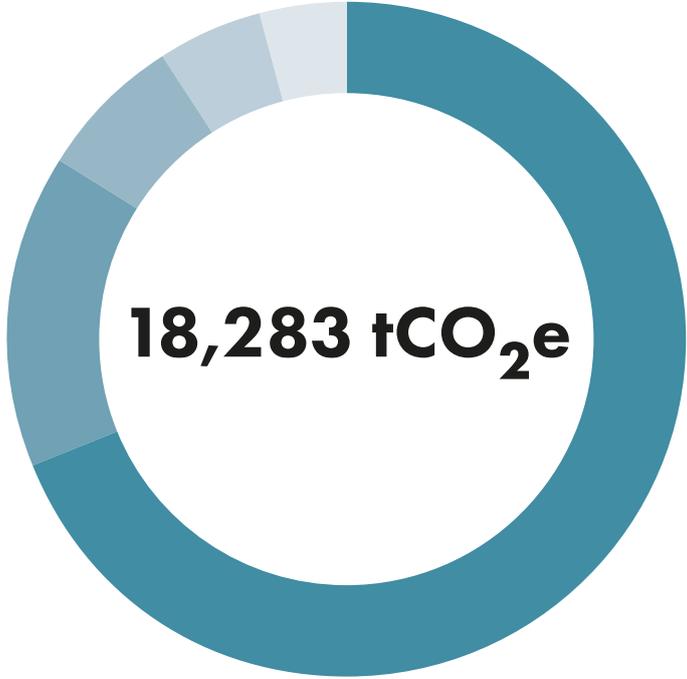
Analysis of the Group's carbon footprint has shown that our scope 1 emissions of 1,821.6 tCO<sub>2</sub>e were driven mainly by the use of diesel in snow groomers and heating oil for space heating. Despite the Andermatt Swiss Alps Group's high energy consumption, its scope 2 emissions were very low at 162 tCO<sub>2</sub>e. This is because all of the Group's new buildings, including the The Chedi Andermatt and Radisson Blu Reussen hotels, are supplied with carbon-neutral electricity and heat. Scope 3 emissions (16,299 tCO<sub>2</sub>e) accounted for 89 per cent of all emissions. These were attributable mainly to construction work in the ski resort, specifically construction of the Schneehüenerstock-Express gondola (recorded under capital goods).

# Greenhouse gas emissions 2019

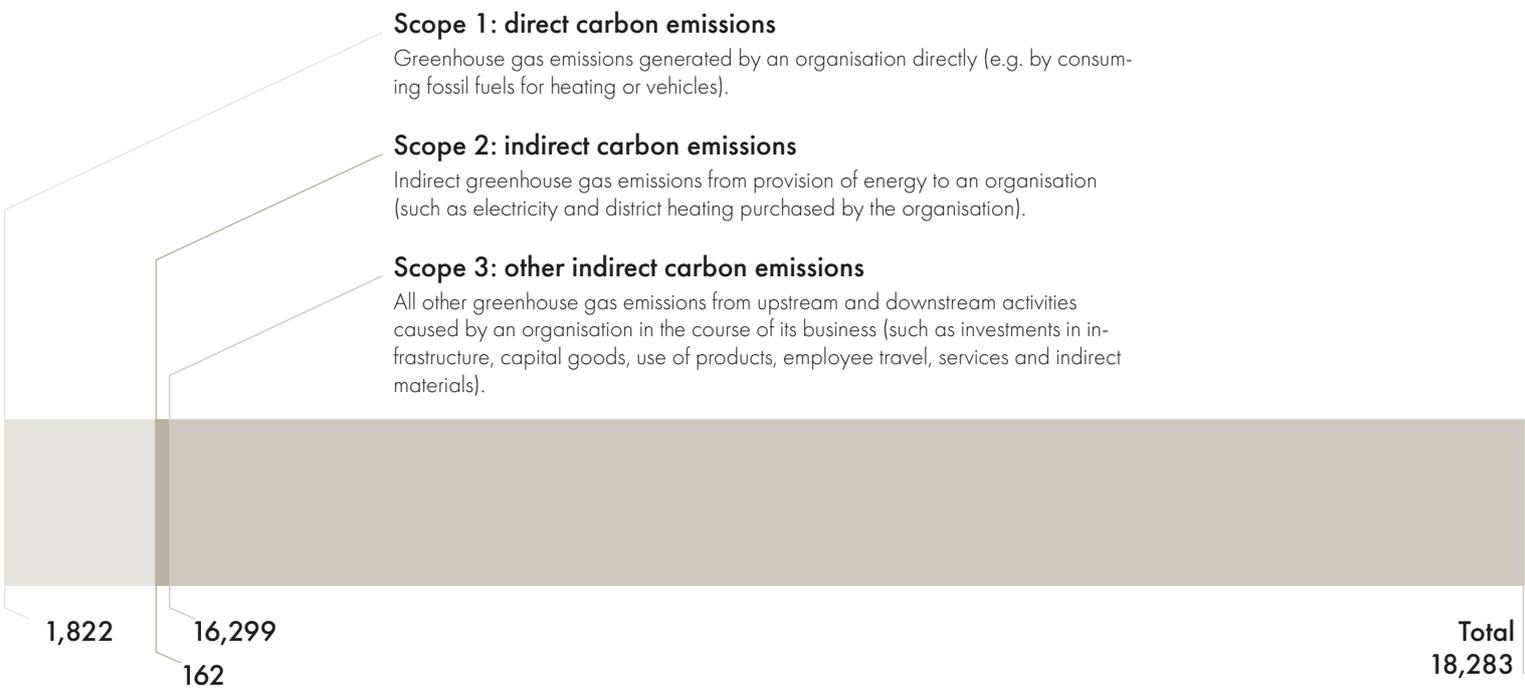
## Andermatt Swiss Alps Group

### Emission sources

<span style="color: #00728f;">■</span> Capital goods (scope 3)	69%
<span style="color: #4682b4;">■</span> Purchased goods and services (scope 3)	15%
<span style="color: #6495ed;">■</span> Mobile combustion (scope 1)	7%
<span style="color: #8eb9e2;">■</span> Indirect emissions from fuel, electricity and heat (scope 2)	5%
<span style="color: #b0c4de;">■</span> Stationary combustion (scope 1)	4%



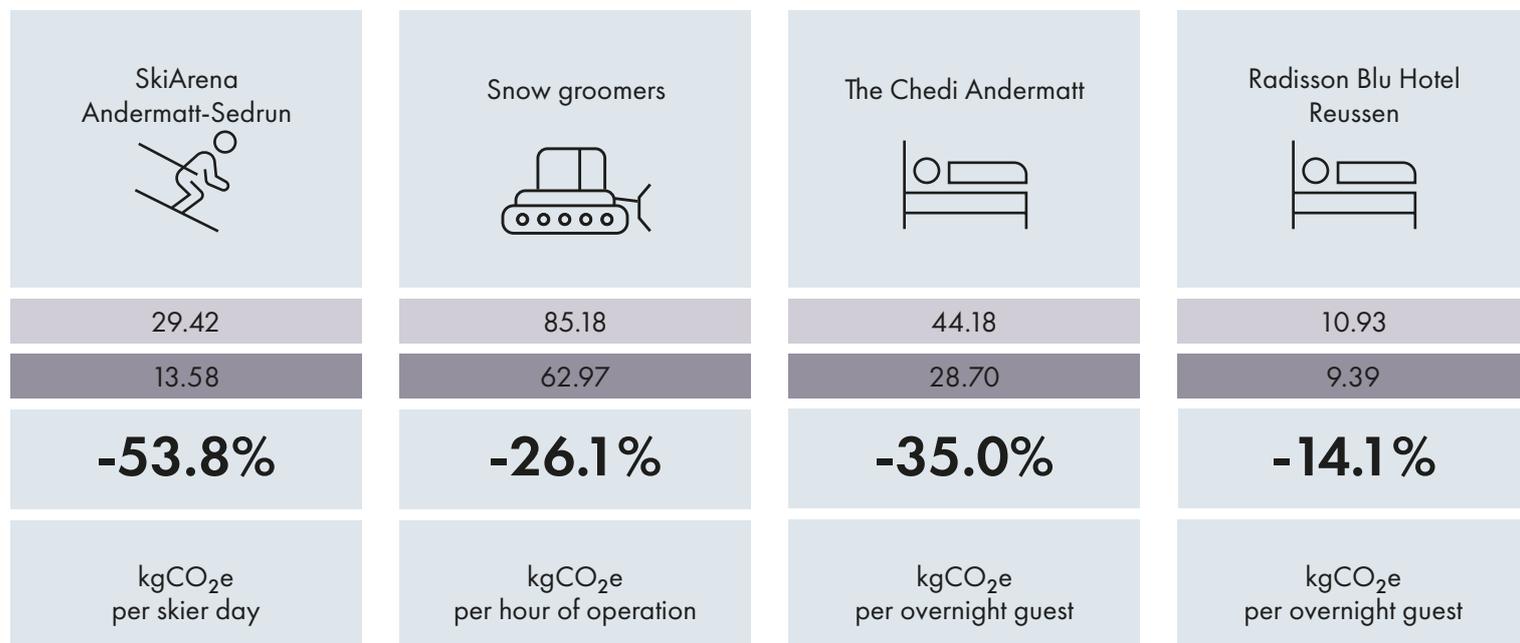
### Emissions broken down by scope per the GHG Protocol



All figures in tCO<sub>2</sub>e unless otherwise stated.

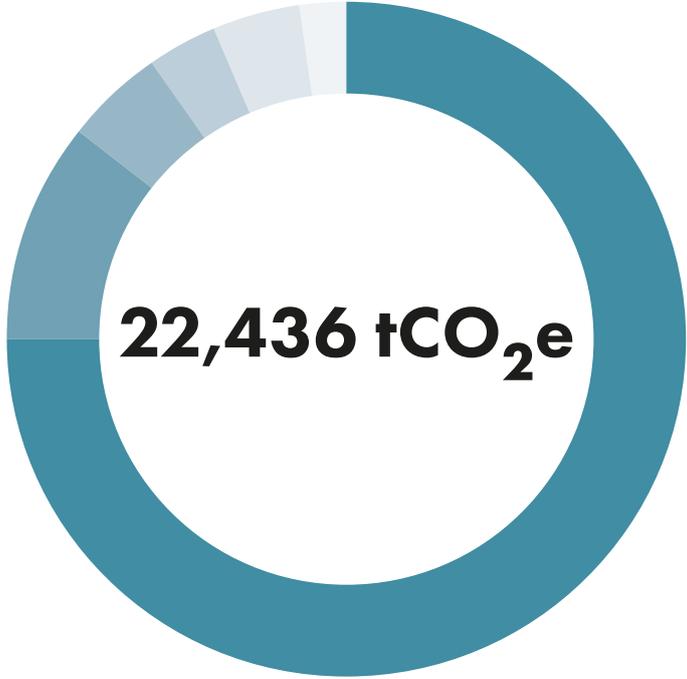
# Carbon footprint of the Andermatt Swiss Alps Group 2021

The Andermatt Swiss Alps Group recalculated its carbon footprint for 2021. This time there was more pooling of the data gathered regarding scope 3 emissions. Scope 1 emissions fell slightly to 1,813.3 tCO<sub>2</sub>e. Once again, scope 2 emissions were found to be very low. Thanks to the carbon-neutral electricity and heat used in all of the Group's new buildings, they were just 158,7 tCO<sub>2</sub>e for the entire Group, down slightly on the 2019 figure. At 20,463.5 tCO<sub>2</sub>e, scope 3 emissions once again accounted for the major part of total greenhouse gas emissions in 2021. This was due to intensive construction activity in Andermatt Reuss and higher hotel and holiday apartment occupancy.



# Greenhouse gas emissions 2021

## Andermatt Swiss Alps Group

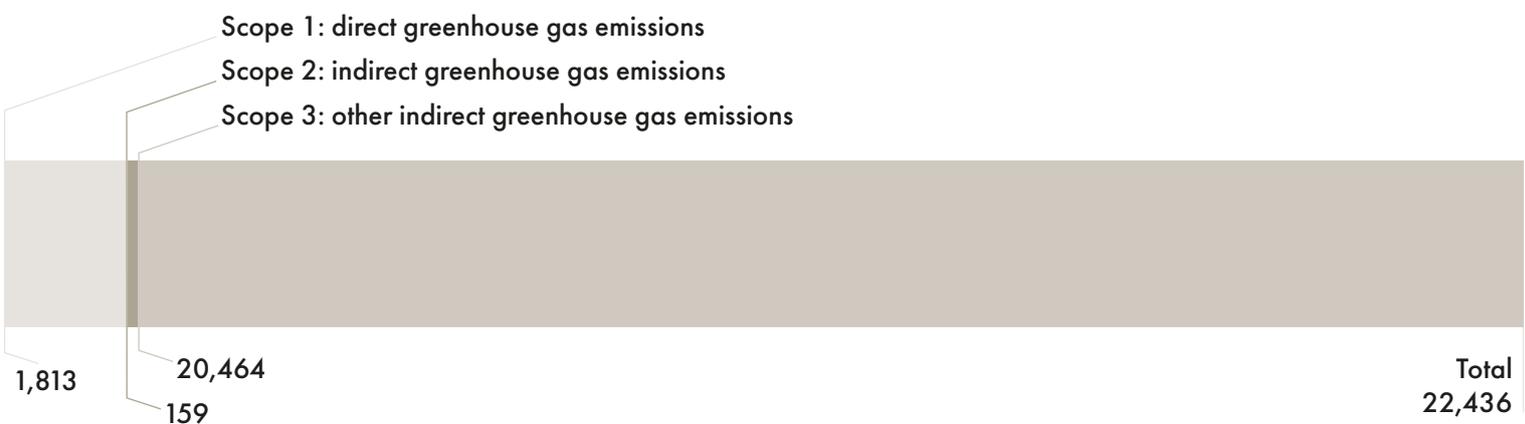


### Emission sources

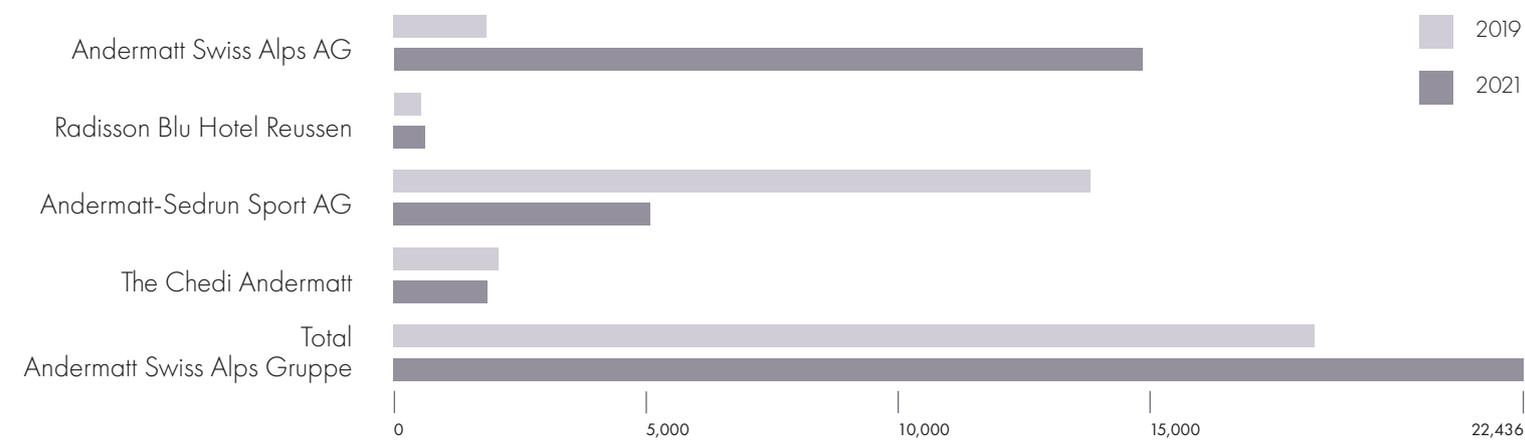
Capital goods (scope 3)	16,882	75.2%
Purchased goods and services (scope 3)	2,347	10.5%
Mobile combustion (scope 1)	1,072	4.8%
Stationary combustion (scope 1)	741	3.3%
Indirect emissions (WTT, T&D) <sup>1</sup> (scope 3)	901	4.0%
Other	492	2.2%

<sup>1</sup> Fuel and energy-related activities (WTT = well-to-tank, T&D = transport and distribution losses)

### Emissions broken down by scope per the GHG Protocol



### Emissions in annual comparison



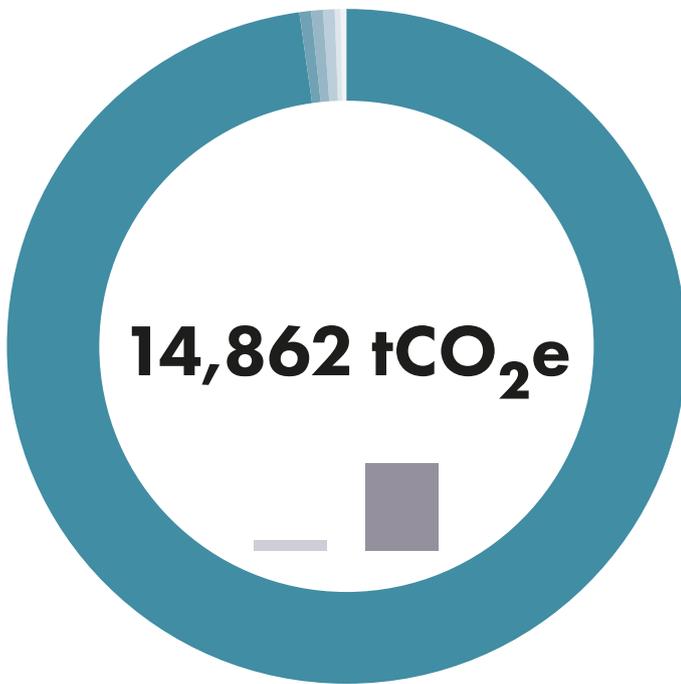
2019  
2021

## Andermatt Swiss Alps AG

Construction by Andermatt Swiss Alps AG in Andermatt Reuss has increased significantly. At the end of 2021, 120 apartments were under construction and a total of 92 units were sold in the course of the year. This construction activity is reflected in greenhouse gas emissions, and as a result the largest source of emissions in 2021 was capital goods.

## Andermatt-Sedrun Sport AG

Due to the coronavirus pandemic, the SkiArena Andermatt-Sedrun recorded only 375,000 skier days during winter 2021 (2018/19: 470,000). Some of the company's restaurants had to close. The costs of operating the ski resort remained unchanged, and accordingly greenhouse gas emissions did not fall appreciably. The difference in relation to capital goods is striking. Emissions in this area were very high in 2019 due to the completion of the Schneehüenerstock-Express gondola and a new restaurant building on Gütsch. Emissions from mobile combustion fell, from 1117.60 tCO<sub>2</sub>e in 2019 to 983 tCO<sub>2</sub>e in 2021. This is despite higher operating hours. This is due to the use of modern snow groomers and smart snow preparation using SnowSat.



Capital goods	14,540	97.84 %
Stationary combustion	103	0.69 %
Mobile combustion	67	0.45 %
Indirect emissions (WTT, T&D)	65	0.44 %
Goods and services	55	0.37 %
Other	31	0.21 %

Capital goods	2,340	45.95 %
Mobile combustion	983	19.30 %
Goods and services	770	15.11 %
Indirect emissions (WTT, T&D)	490	9.63 %
Stationary combustion	399	7.83 %
Other	111	2.19 %

# The Chedi Andermatt

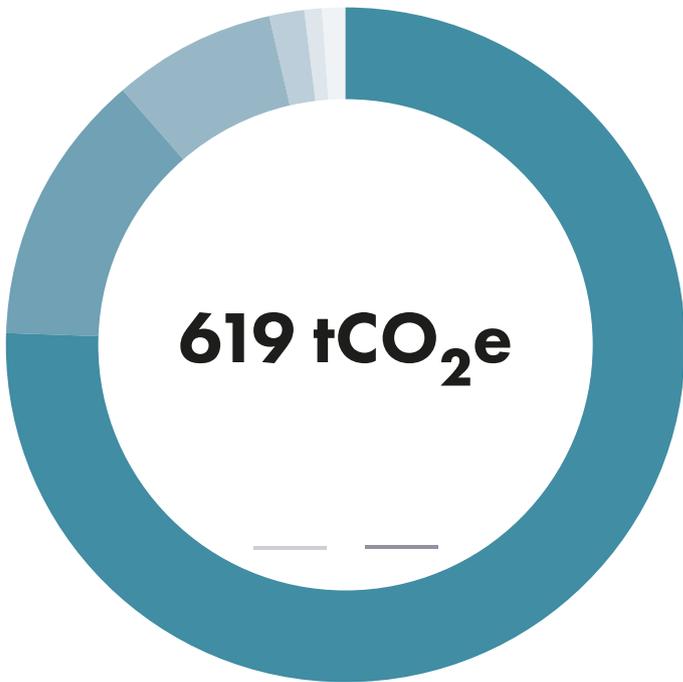
The Chedi Andermatt welcomed 64,887 guests in 2021 (2019: 47,029), producing an occupancy rate of 70 per cent (2019: 4 per cent). This increase was not reflected in greenhouse gas emissions, however, which fell by 216 tCO<sub>2</sub>e. Higher occupancy caused a reduction in carbon footprint per guest, from 0.044 tCO<sub>2</sub>e in 2019 to 0.029 tCO<sub>2</sub>e in 2021. Although this reduction is due partly to the fact that data collected in some areas was less detailed than in 2019, it is apparent that measures put in place are already having an effect.



Goods and services	1,054	56.60 %
Indirect emissions (WTT, T&D)	265	14.22 %
Stationary combustion	230	12.34 %
Commuting	171	9.20 %
Indirect emissions from district heating	109	5.87 %
Other	33	1.76 %

# Radisson Blu Hotel Reussen

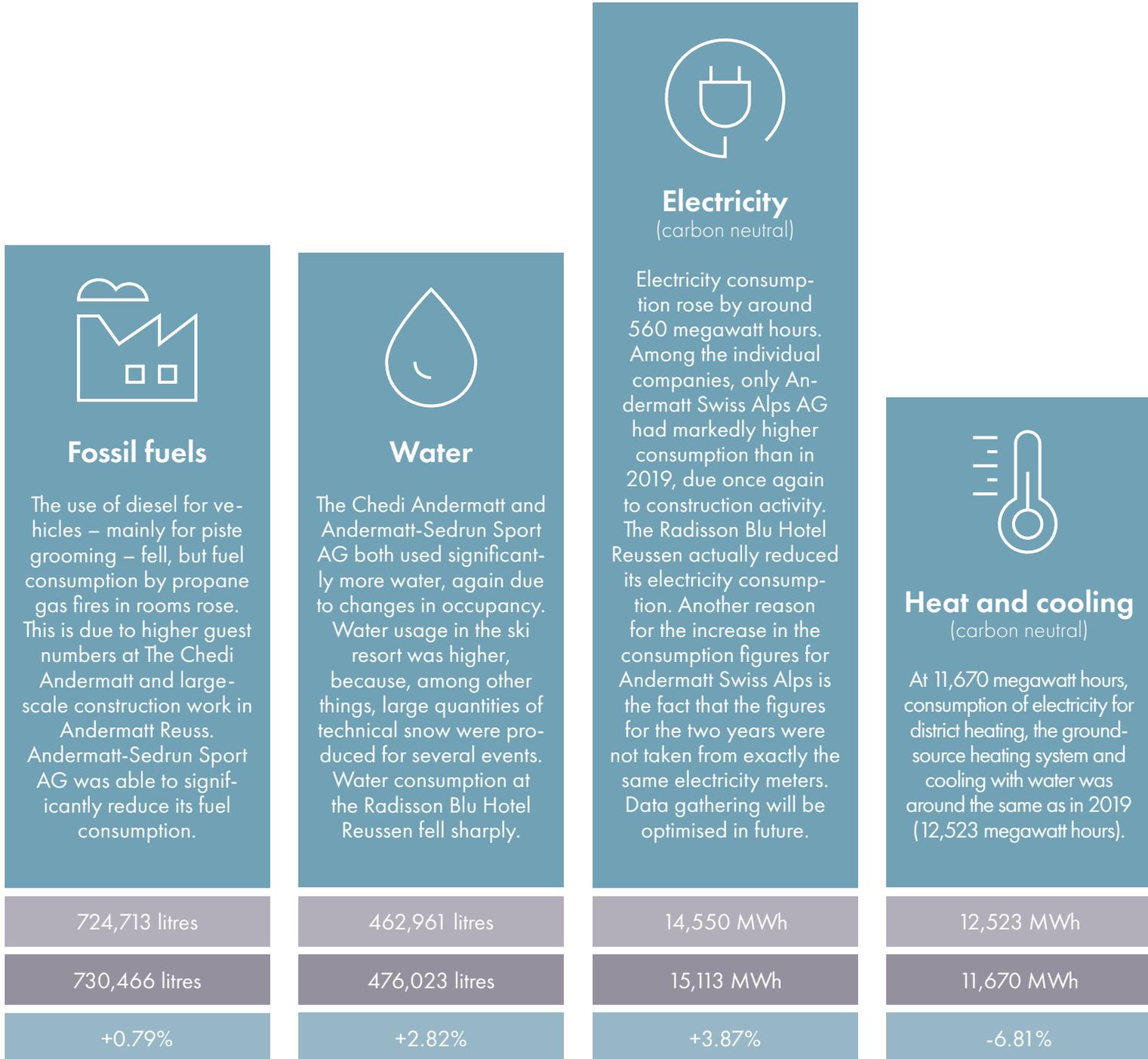
Occupancy at the Radisson Blu Hotel Reussen in 2021 was 44 per cent (2019: 36 per cent), and greenhouse gas emissions rose from 536 tCO<sub>2</sub>e in 2019 to 619 tCO<sub>2</sub>e. This is due to the higher occupancy. Emissions per guest fell from 0.011 tCO<sub>2</sub>e in 2019 to 0.009 per guest in 2021. The main source of emissions in both years were goods and services such as food and drink for the restaurants, and laundry.



Goods and services	469	75.72 %
Indirect emissions (WTT, T&D)	80	12.97 %
Indirect emissions from district heating	49	7.87 %
Stationary combustion	9	1.52 %
Business travel	6	0.91 %
Other	6	1.01 %

# Key environmental metrics of the Andermatt Swiss Alps Group

In 2021, the Andermatt Swiss Alps Group was able to reduce its energy and fuel consumption in some areas, but overall consumed more fossil fuels, more water and more electricity than in 2019. This was due chiefly and directly to higher occupancy. As shown above, the specific emissions figures have fallen.



**GRI Disclosure 303-5** Water consumption

**GRI Disclosure 302-1** Energy consumption within the organization

**GRI Disclosure 302-2** Energy consumption outside of the organization

**GRI Disclosure 302-4** Reduction of energy consumption

**GRI Disclosure 306-5** Waste directed to disposal

## Impact of the coronavirus pandemic

Under Swiss Federal coronavirus measures, all restaurants were required to close from 22 December 2020; only hotel restaurants were permitted to serve hotel guests. However, strict hygiene and social distancing rules were put in place, which reduced capacity. At the same time, employees were advised to work from home, and working from home was mandatory from 18 January to 31 May 2021. Restaurants were permitted to serve guests outdoors from 19 April and indoors from 31 May. Indoor guests were required to show proof of vaccination, testing or recovery. After measures were relaxed during the summer months, workers were again strongly advised to work from home from 6 December 2021 and required to do so from 20 December. Restaurants remained open. The ski resort was open throughout, but restrictions were put in place, including a limit on the number of passengers in the large cabins on the cableways. Due to the coronavirus measures, Andermatt-Sedrun Sport AG's restaurants were open for only around seven months of 2021, and office workers spent at least six months working entirely at home. Commuting fell as a result, even though there were significantly more employees than in 2019. The office and restaurant closures also meant that the volume of waste produced in 2021 was markedly lower than in 2019. Despite the coronavirus pandemic – or because of it – hotel occupancy rates were higher, resulting in increased electricity and water consumption.



### Waste

The volume of waste sent to incineration was markedly lower in 2021 than in 2019. This is partly attributable to improved waste separation, but is also due to the fact that a different waste measurement approach was used in 2019. Data gathering will be improved in future.

341 tonnes

2019

258 tonnes

2021

-24.34%

Change





# 2021 projects

## OK:GO Initiative

The aim of the OK:GO initiative is to ensure that as many Swiss tourism businesses as possible provide information regarding accessibility of their facilities. The Andermatt Swiss Alps Group has played a pioneering role in central Switzerland and registered its premises in record time. This means that people with limited mobility can now find information about possible barriers in the destination's hotels, holiday apartments, restaurants, cableways, etc. – and how to get around them.



## Future Day

On Swiss National Future day, businesses of the Andermatt Swiss Alps Group opened their doors to children in school years 5 to 7. Children were given an introduction to work in a variety of fields.



## Educational partnerships

In 2021, the Andermatt Swiss Alps Group entered into partnerships with Academia Engiadina AG (the Höhere Fachschule für Tourismus (college of tourism) in Grisons) and Grisons University of Applied Sciences. Students receive support on their applied research work and research projects. The company also provides student internships. In turn, Andermatt Swiss Alps benefits from the transfer of knowledge. Another source of knowledge is the newly launched collaboration with the St. Gallen Symposium, the leading global initiative for cross-generational dialogue.

# ST.GALLEN SYMPOSIUM

## OutNow certification

The Radisson Blu Hotel Reussen trained its front office and service staff on welcoming LGBTI guests and is OutNow Certified 2021.

## Charging stations for electric vehicles

To expand the electromobility infrastructure, Andermatt Swiss Alps and local power company EWU installed four new charging stations in the car park of the Swiss House restaurant.

## Alpine Mobility association

Andermatt Swiss Alps established the association Alpine Mobility together with mobility provider mybuxi. The purpose of Alpine Mobility is to develop and provide sustainable mobility options for locals, employees and guests in the Gotthard region as a supplement to public transport services.

 Alpine Mobility



## mybuxi

Mybuxi, the first project by Alpine Mobility, entered service in Andermatt at the start of the summer season. This innovative hybrid of bus and taxi gives inhabitants of the Gotthard region, employees of local businesses and guests maximum flexibility – whether or not they have their own vehicle and at affordable prices. The mybuxi service is intended as a supplement to public transport. Mybuxi electric vehicles can be ordered by app. Riders get on and off at virtual stops.

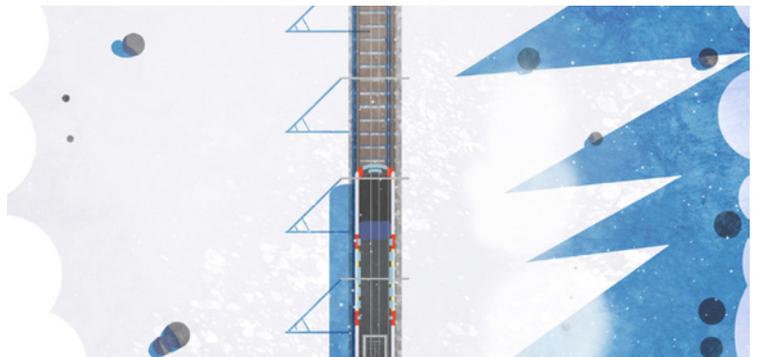


## POW's Take The Train campaign

The Take The Train campaign run by Protect Our Winters Switzerland works to persuade the outdoor community to travel by train more frequently. As a campaign partner, this is an objective we share.

## Sustainable mobility

Travel by train and bus is convenient and environmentally friendly. So Andermatt Swiss Alps offers guests a wide range of affordable combi-tickets for their winter visits to the region.





## Partnership with Protect Our Winters Switzerland (POW)

The Andermatt Swiss Alps Group has been a partner to the NGO POW since 2018. POW Switzerland is the leading voice of the outdoor community against climate change and is part of the global POW network. Together we implement projects relating to sustainability and climate action.



## Clean-up Days

An internal Clean-up Day after the snow melted saw employees of the Andermatt Swiss Alps Group collect litter in and around Andermatt Reuss. Around 60 volunteers collected around 260 kilos of waste on the Clean-up Day on the mountain that was part of Summit Foundation's Clean-up Tour.

## ReCIRCLE at Restaurant Biselli

To reduce the waste that takeaway food generates, Restaurant Biselli has launched a pilot project using reCIRCLE reusable containers.



## Minergie low energy standard

The Andermatt Swiss Alps Group's entire property portfolio was constructed to the Minergie standard, and some of the newest buildings even comply with the Minergie-P ultra low energy standard. In 2021, Andermatt Swiss Alps built six Minergie-compliant apartment buildings.

## Replacement of light bulbs at The Chedi Andermatt

To reduce electricity consumption, the halogen bulbs at The Chedi are being gradually replaced with LEDs.

## Environmental impact monitoring

Construction work in Andermatt Reuss is monitored and regularly inspected by an external firm. Environmental impact monitoring ensures compliance with environmental requirements during construction work. In addition, an ecology committee coordinates measures to protect plant and animal life on the Andermatt Swiss Alps Golf Course.

## Hybrid PistenBully

In 2021, the SkiArena purchased its first Kässbohrer PistenBully 600 E+. It uses up to 20 per cent less fuel than traditional snow groomers and its CO<sub>2</sub> emissions are similarly reduced. Its low engine speed and particle filter reduce particulate emissions by 99 per cent.



## Carbon-neutral printing on recycled paper

CO<sub>2</sub> emissions for all printed matter produced by Andermatt Swiss Alps AG are offset using ClimatePartner. In 2021, around 32 tonnes CO<sub>2</sub>e were offset in this way. Since last year, brochures, magazines, etc. have been printed on recycled paper.



## Butterfly monitoring at Andermatt Swiss Alps Golf Course

The results of a butterfly survey carried out on the golf course in 2021 revealed a positive conservation picture. Fifty-six butterfly species were recorded in the area surveyed. Ten of the species appear in the Federal Office for the Environment's current Red List of endangered species.

## Swisstainable

The Andermatt Swiss Alps Group participates in Switzerland Tourism's Swisstainable sustainability programme. By making a commitment to sustainability and planning measures for the coming years, the Group achieved the category Level II – engaged. The Andermatt Swiss Alps Golf Course has achieved Level III – leading status, thanks, among other things, to its GEO certification.



Every year since 2015, Andermatt-Sedrun Sport AG has exceeded the objectives agreed with Act Cleantech Agentur Schweiz aimed at reducing energy consumption and carbon emissions.

The Andermatt Swiss Alps Golf Course has been GEO Certified since 2020.



The Chedi Andermatt is currently training 10 apprentice chefs and restaurant and hotel specialists.

Radisson Blu Hotel Reussen automatically offsets the carbon footprint of meetings and events held there – at no cost to customers.



**GRI Disclosure 2-2** Entities included in the organization's sustainability reporting

**GRI Disclosure 2-3** Reporting period, frequency and contact point

## About this report

The original version of this progress report was published in German on 30 March 2022. It was prepared on the basis of the General Disclosures 2021 (2016) of the GRI Reporting Standards and covers the following companies in the Andermatt Swiss Alps Group: Andermatt Swiss Alps AG, Andermatt-Sedrun Sport AG, Andermatt Sedrun Disentis Marketing AG, The Chedi Andermatt (owning company: Bellevue Hotel & Appartement Development AG) and Radisson Blu Hotel Reussen (owning company: Hotel 4b Development AG). Unless otherwise stated, the report covers the period from January 2021 to December 2021, and for Andermatt-Sedrun Sport AG the period from October 2020 to December 2021. From 2022, the company will align its reporting period with that of the other units. This is the Group's first sustainability report. Subsequent reports will appear annually. Questions about the report can be sent to [sustainability@andermatt-swissalps.ch](mailto:sustainability@andermatt-swissalps.ch).

## Basis of the carbon footprint calculations

Greenhouse gas emissions are presented in accordance with the Greenhouse Gas Protocol Standard and were calculated using the operational control approach. The data basis is composed of self-collected figures and projections. The emissions of all companies under the control of Andermatt Swiss Alps – regardless of financial participation – are included in full. Initial values (kWh, l, kg, CHF) were converted into CO<sub>2</sub> equivalents using recognised emission determination factors.

## Photos and Illustrations

Marco Blessano, Uster (page 2)

Kim Leuenberger, Andermatt Swiss Alps (pages 5, 12, 18/19, 29, 34, 35, 37, 38)

Sara Unternährer, Andermatt Swiss Alps (page 30)

Michaela Weber, Andermatt Swiss Alps (page 31)

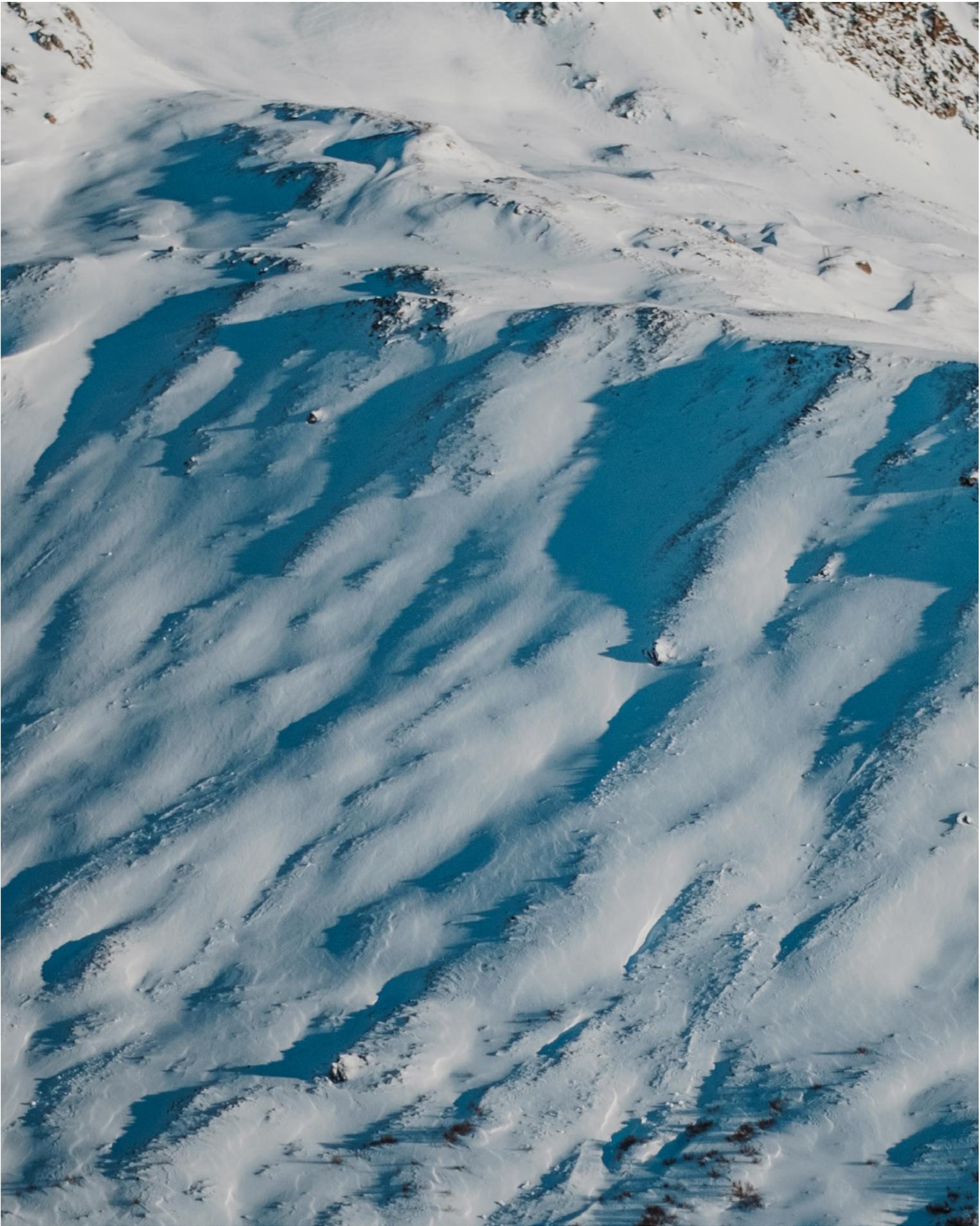
Vaudeville Studios GmbH © Protect Our Winters Switzerland (illustrations page 31)

@zimydakid, Summit Foundation (page 32)

aparfenyuk, freepik (page 33)









## Contact and further information

Sustainability

[sustainability@andermatt-swissalps.ch](mailto:sustainability@andermatt-swissalps.ch)  
[andermatt-responsible.ch](http://andermatt-responsible.ch)

Media

[media@andermatt-swissalps.ch](mailto:media@andermatt-swissalps.ch)  
[andermatt-swissalps.ch](http://andermatt-swissalps.ch)

Andermatt Swiss Alps AG  
Gotthardstrasse 2  
6490 Andermatt

