# Cancer Awareness Measure September 2022 Findings

### Unpublished findings

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### What is the Cancer Awareness Measure (CAM)?

- Survey awareness, attitudes and behaviour in relation to cancer prevention,
   early diagnosis and screening
- Originally a validated, face-to-face survey designed for use at national and local levels
- Developed in 2007-2008 by CRUK, University College London, Kings College London, and University of Oxford
- Range of cancer-specific 'CAM's
- 2017 survey moved online
- 2020 updated to capture impact of COVID-19 in collaboration with Cardiff
   University



### Background and methodology

- Fieldwork for this wave was conducted via YouGov's online panel between the 20<sup>th</sup> and the 30<sup>th</sup> September 2022.
- YouGov has conducted the last two waves of this survey between 9th February to the 5th March 2022 and the 8th and 30th September 2021
- In total, 2,387 people completed the survey. The sample was boosted in Northern Ireland, North East England and among BAME respondents to allow for more robust analysis among the subgroups
- Results have been weighted by age, gender, social grade, region and ethnicity and are representative of all UK adults aged 18 and above
- Statistically significant differences have been marked with =



### Survey and Participants (CAM September 2022)

Sample weighted to be nationally representative of the UK (N=2387):

Sample details					
Gender	Males = 1145		Fema	les = 1242	
Social Grade	ABC1 = 1327			C2DE = 1060	
England	1622				
Wales	105				
Scotland	125				
Northern Ireland	508				
England government regions	North East= 97	North West= 212		Yorkshire & Humber= 152	
	East Midlands= 136	West Midlands= 162		East of England= 171	
	London= 265	South East = 262		South West= 165	
Ethnicity	Minority ethnicity= 310			White = 2077	

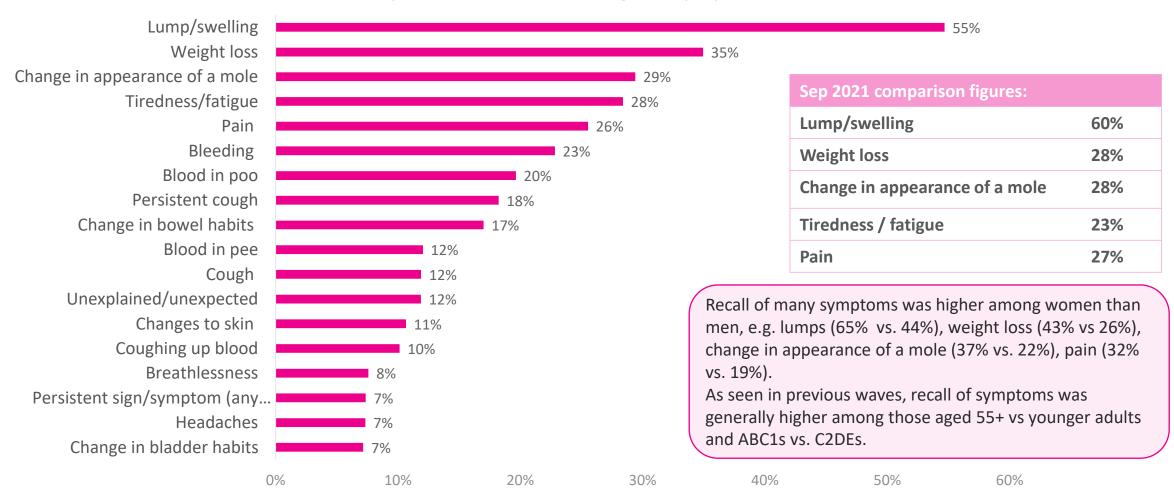
Sample details						
Age	18-24 = 266	25-34 = 395	35-44 = 413	45-54 = 442	55-64= 364	65+= 507

# Awareness of cancer symptoms and risk factors

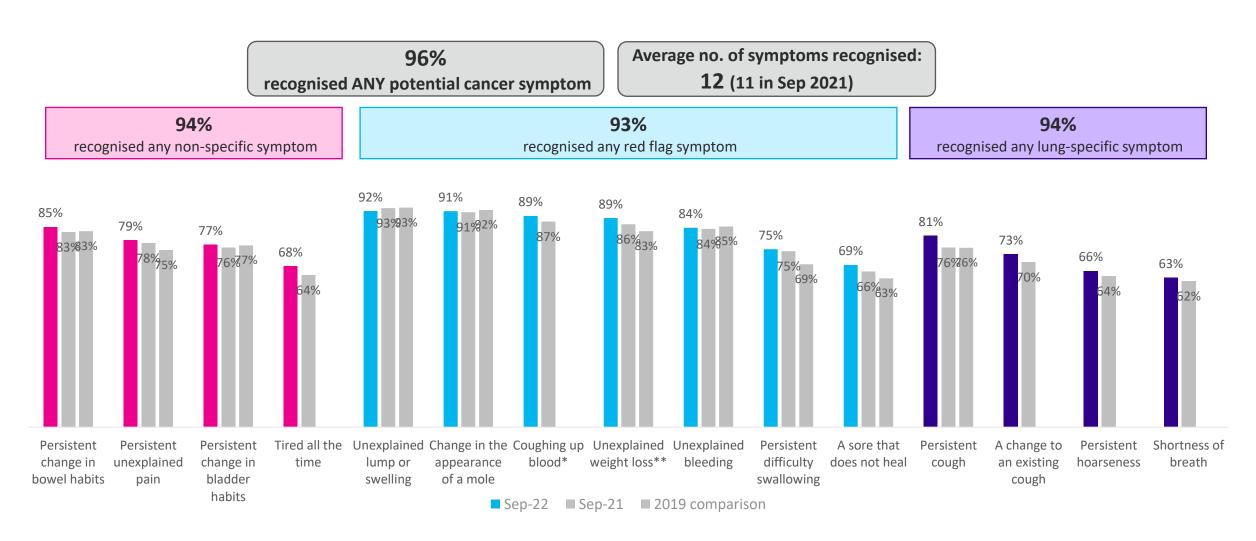


# Lumps / swelling remained the most cited sign or symptom, however there was an increase compared to last year when citing weight loss

#### Spontaneous recall of signs / symptoms

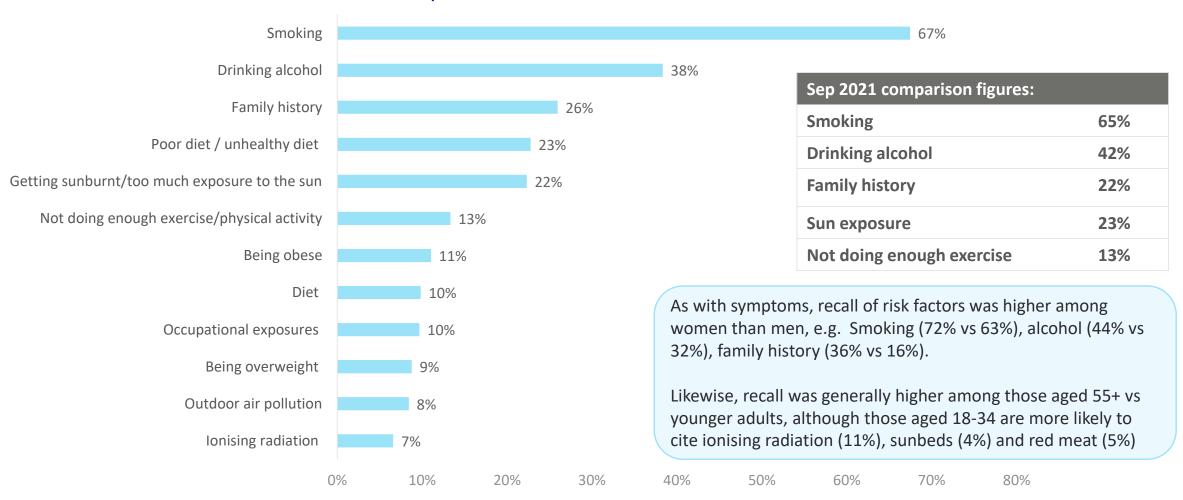


All symptoms were recognised by a majority and red-flag symptoms saw some of the highest recognition. Results were generally consistent with the previous two years of tracking.

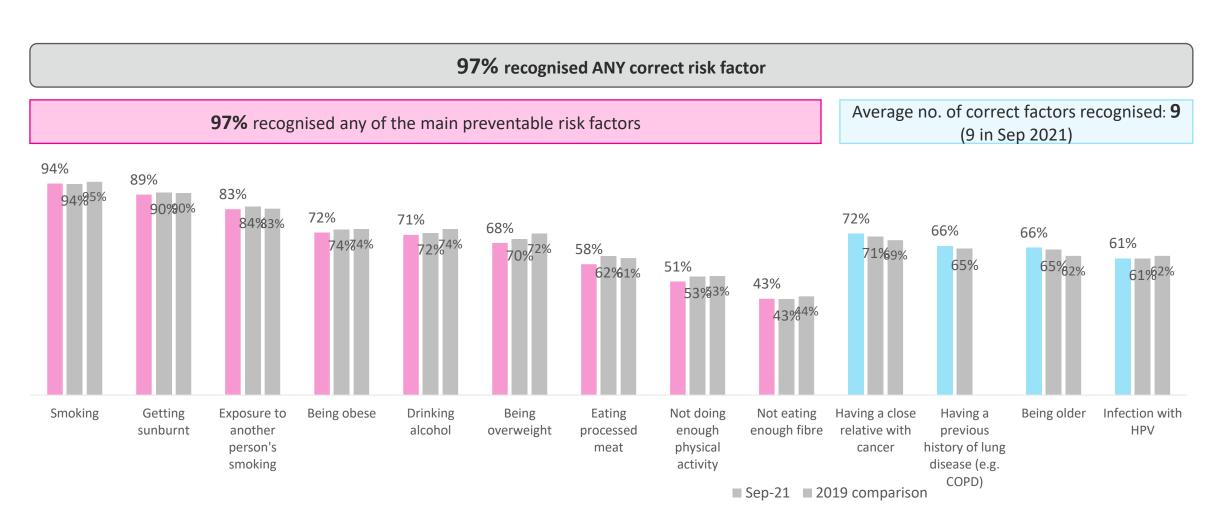


Smoking was spontaneously mentioned by two-thirds – considerably ahead of any other factor – while alcohol was recalled by two-fifths. Most factors are in line with those cited in Sep 2021.

#### Spontaneous recall of risk factors



# Most correct risk factors were recognised by a majority. Among preventable risk factors, lack of fibre is the only factor recognised by around half or less.



# Symptoms experience and presentation



### Symptoms assessed

# Non-specific A persistent change in bowel habits A persistent change in bladder habits Tired all the time Persistent unexplained pain Unexplained weight loss

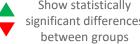
# Oral-specific Red/white patches in mouth Ulcer that doesn't heal Difficulty swallowing Persistent unexplained pain Unexplained weight loss

# A change in the appearance of a mole An unexplained lump or swelling Unexplained bleeding A persistent difficulty swallowing A sore that does not heal Unexplained weight loss Coughing up blood

# Lung-specific Shortness of breath Persistent hoarseness A persistent cough A change in an existing cough Coughing up blood



The proportion who experienced any symptoms has steadily increased compared to previous tracking, with women more likely to have experienced a cancer symptom than men



Symptoms	2021	Mar 2022	Sep 2022
Any cancer symptom	46%	48%	55% ▲
Any non-specific cancer symptom	37%	39%	46% ▲
Any red-flag symptom	17%	18%	20% 🔺
Any lung-specific cancer symptom	17%	19%	23% 🔺
Any oral cancer symptom	*	14%	16% 🔺

Women are more likely to have experienced a cancer symptom than men

49%

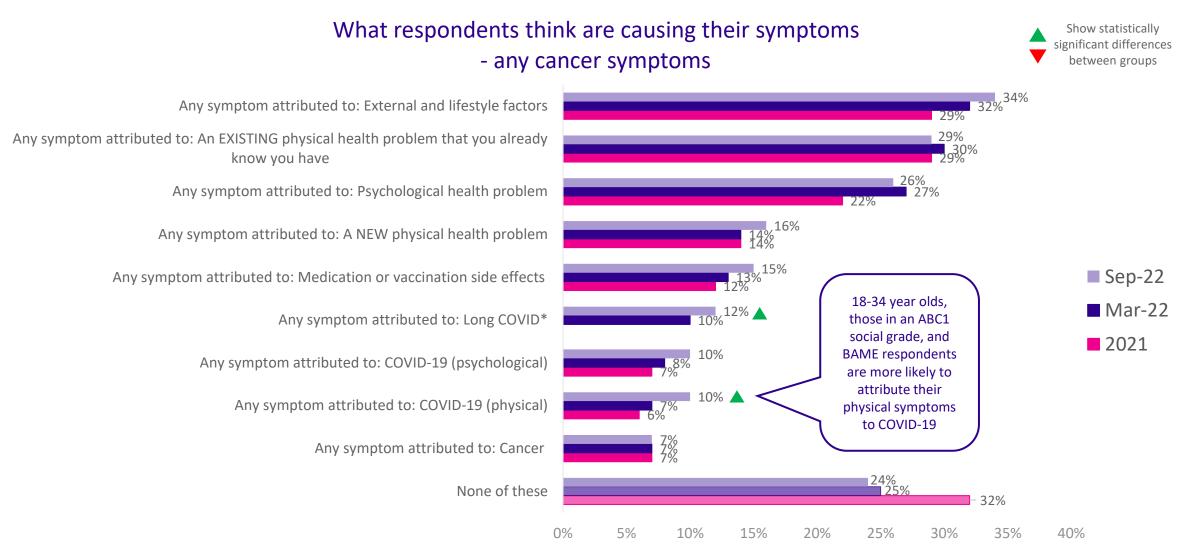




**60%** 

While those aged 55 and above are more likely to have experienced a lung cancer symptom (26%), those aged 18 to 34 are more likely to have experienced a red-flag symptom (23%)

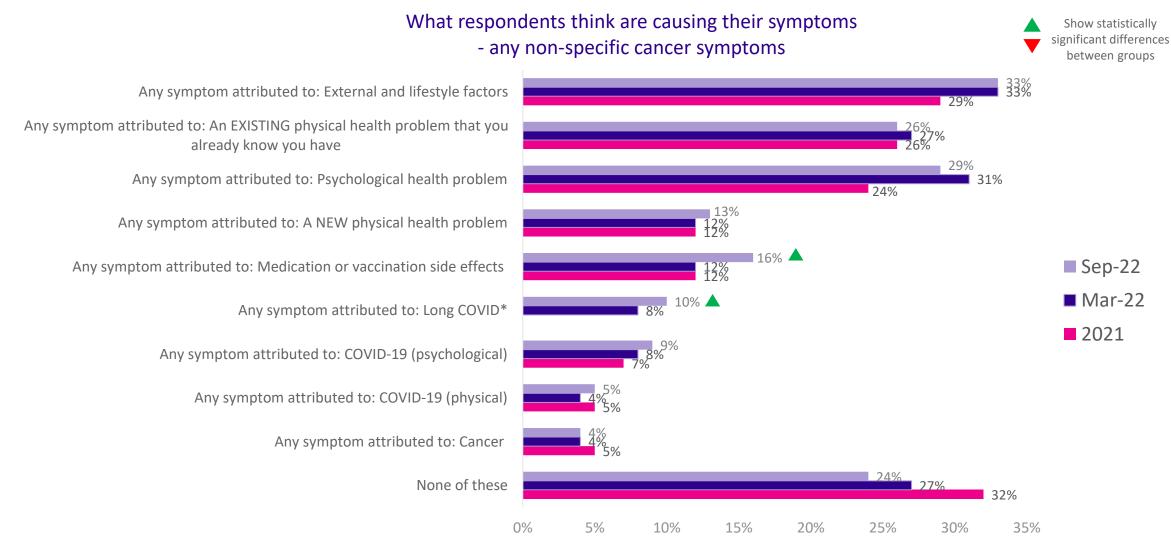
### More attributed their cancer symptoms to COVID-19 than previously



Q14\_rc1. You said that you have experienced [symptom] in the last 6 months. We would now like to ask you a few more questions about this. What do you think caused this symptom? Please select all that apply - any cancer symptom (2021: N=1,159; Mar 2022: N=1,230; Sep 2022: N=1,328),

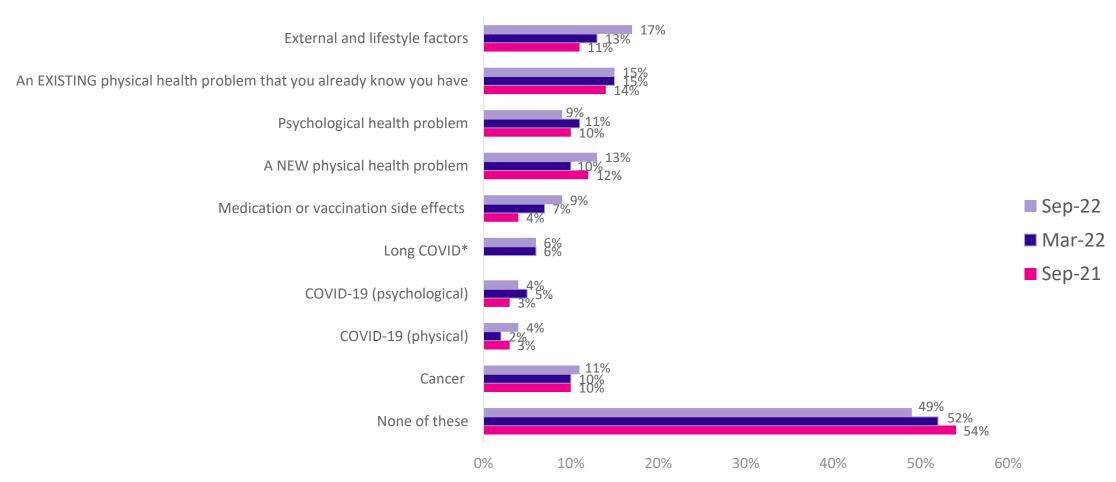
\*Not asked in 2021

### For non-specific cancer symptoms, a growing number attributed them long COVID, or to medication or vaccination side effects

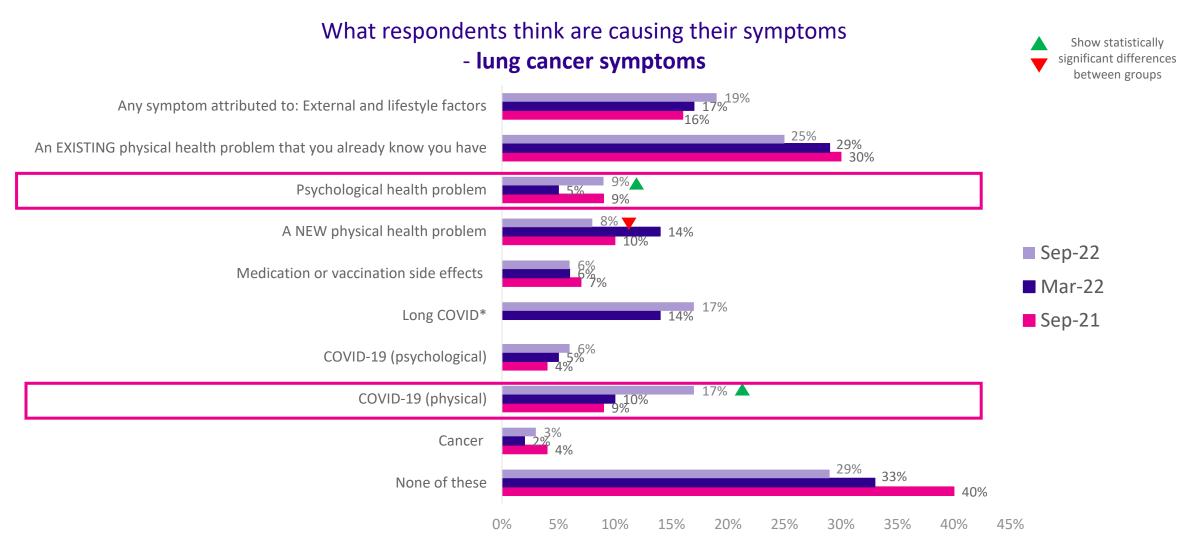


Those with red flag symptoms were more likely to believe it was caused by cancer than those with any symptoms as a whole - this relatively unchanged since previous tracking

What respondents think are causing their symptoms - red flag cancer symptoms

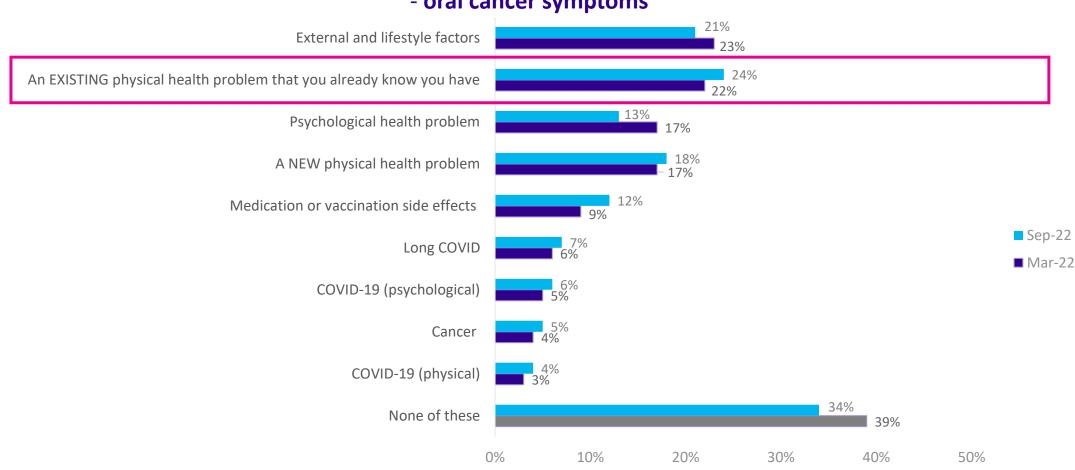


## An increasing proportion of respondents attributed any lung cancer symptoms to psychological health problems and physical symptoms of COVID-19



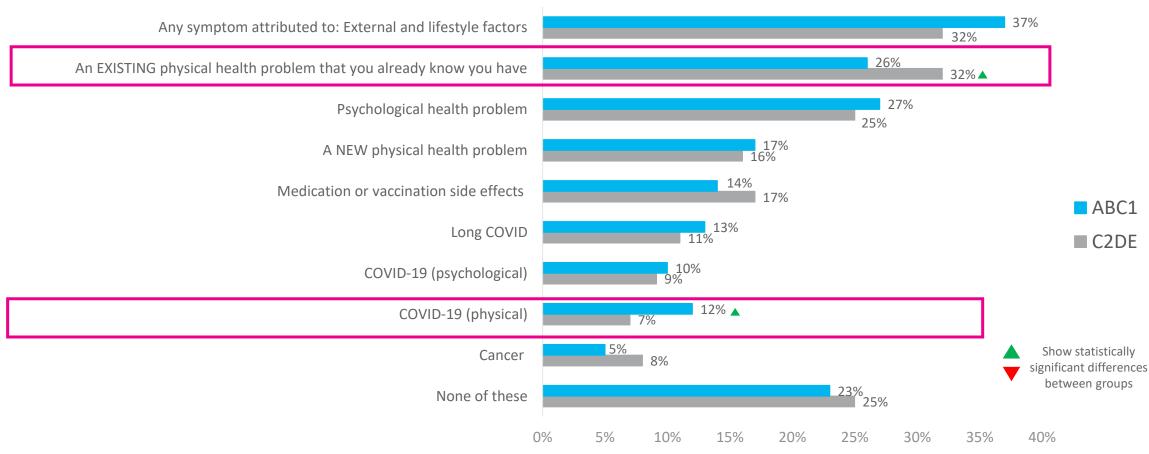
# Almost a quarter of respondents believed their oral cancer symptoms were caused by an existing known physical health problem





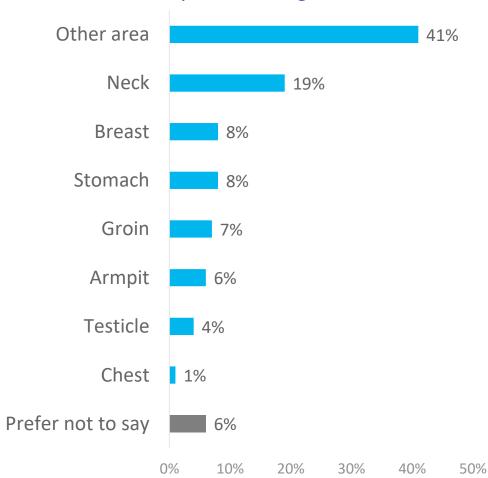
C2DE respondents were more likely to consider their symptoms to be caused by an existing physical health problem, while ABC1 respondents attributed them to physical COVID-19

What respondents think are causing their symptoms - cancer symptoms by social grade



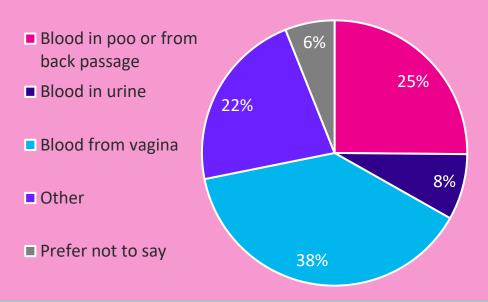
# Respondents were asked where their specific symptoms were located



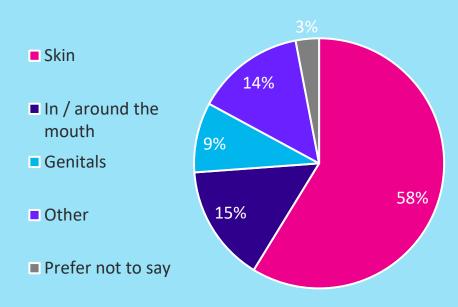


Q9. Where in the body was the lump or swelling? Please select one answer. Base: All experiencing this symptom (N=195) Q10. Where did the bleeding come from? Please select one answer. Base: All experiencing this symptom (N=81) Q11. Where on your body was the sore? Please select one answer. Base: All experiencing this symptom (N=79)

### Where bleeding was located



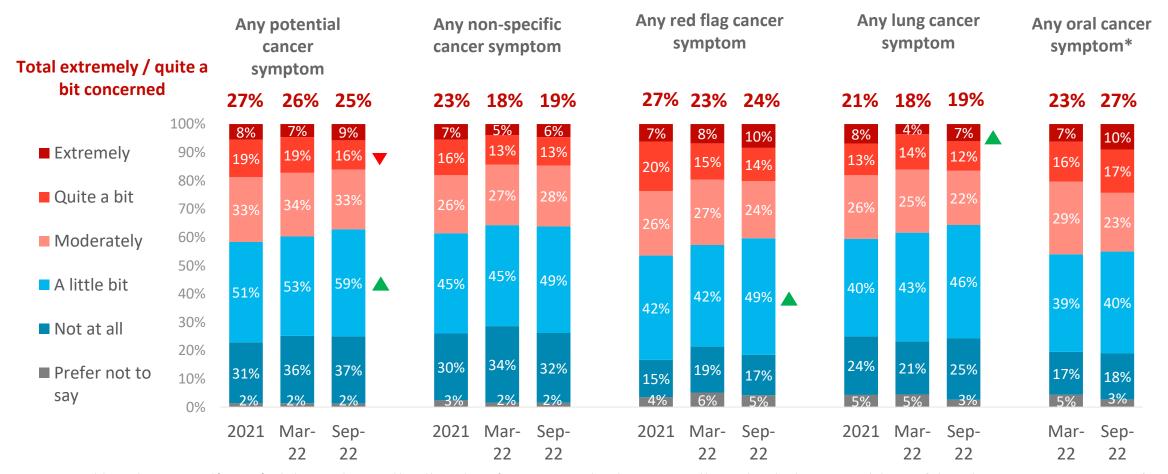
#### Where sore was located



While the overall proportion concerned remains relatively unchanged, more were now extremely concerned about lung cancer symptoms, and there has been an increase in those a little bit concerned about any cancer or red flag symptom than in previous tracking

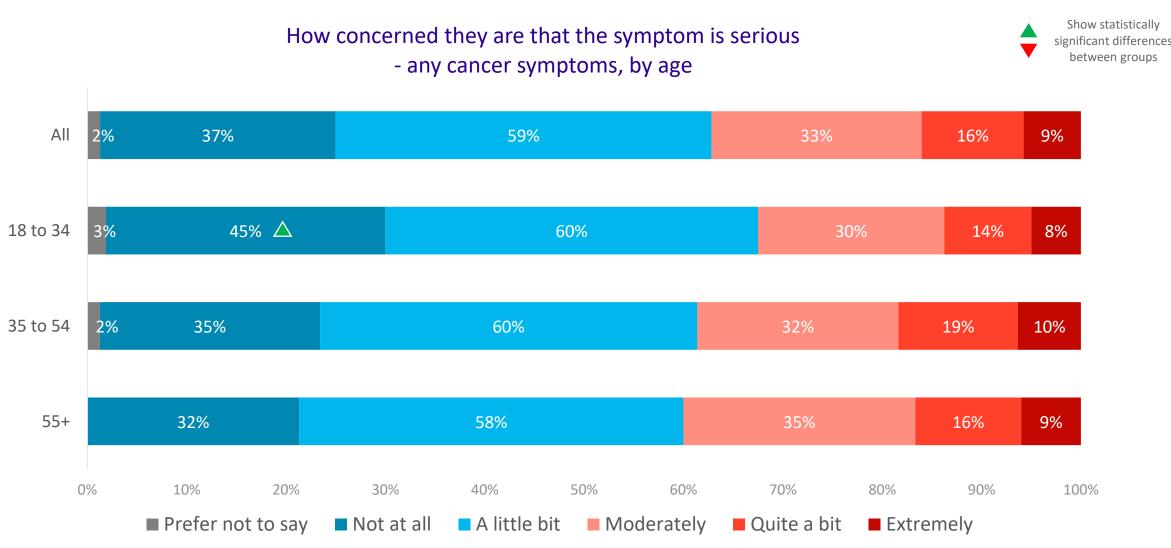
### Show statistically significant differences between years

### How concerned they are that the symptom is serious



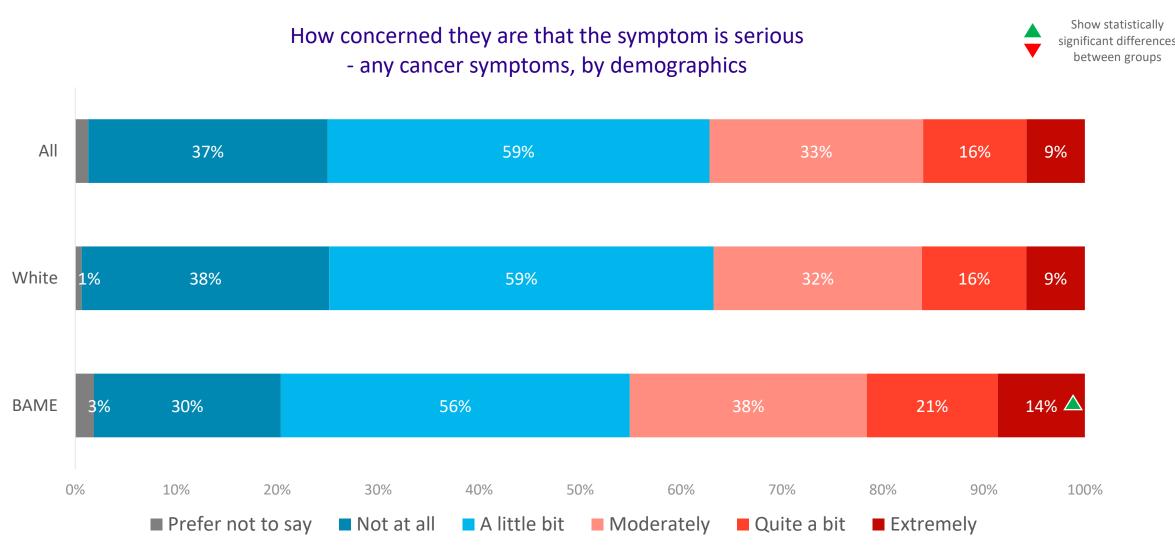
Q13\_rc. You said that you have experienced [symptom] in the last 6 months. We would now like to ask you a few more questions about this. How concerned have you been that this symptom might be serious? Please select one answer - any cancer symptom (Sep 2021: N=1,159; Mar 2022: N=1,230; Sep 2022: N=1,328), Any non-specific cancer symptom (Sep 2021: N=945; Mar 2022: N=1,124), Any red-flag cancer symptom (Sep 2021: N=443; Sep 2022: N=506), Any lung-specific cancer symptom (Sep 2021: N=423; Mar 2022: N=501; Sep 2022: N=539), Any oral cancer symptom (Mar 2022: N=356; Sep 2022: N=413). \*Not asked in Sep 2021

## Younger respondents were less likely to be at all concerned that any potential cancer symptom they had was serious



Q13\_rc1. You said that you have experienced [symptom] in the last 6 months. We would now like to ask you a few more questions about this. How concerned have you been that this symptom might be serious? Please select one answer - any cancer symptom (Sep 2022: N=1,328).

## Those from the ethnic minorities were more likely to have said they are extremely concerned any potential cancer symptom they had was serious

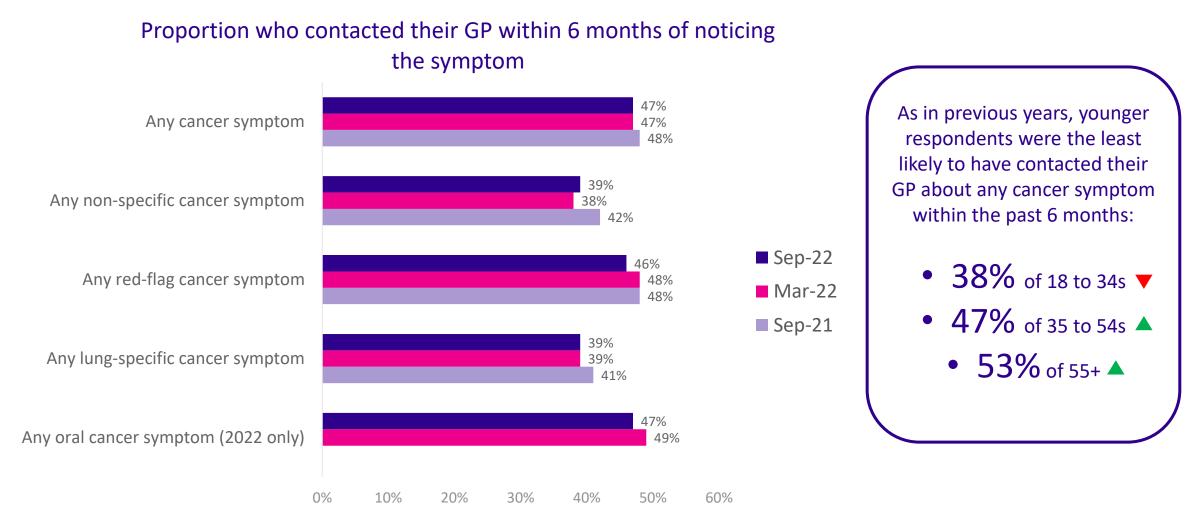


Q13\_rc1. You said that you have experienced [symptom] in the last 6 months. We would now like to ask you a few more questions about this. How concerned have you been that this symptom might be serious? Please select one answer - any cancer symptom (Sep 2022: N=1,328).

# Help seeking - cancer symptoms

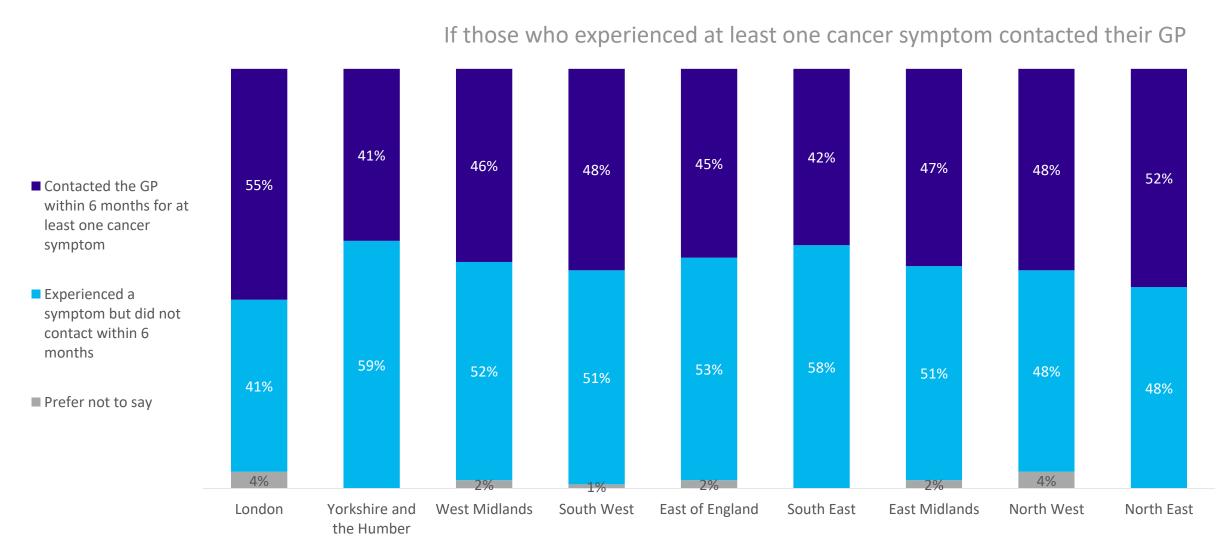


# Just under half of those with a cancer symptom contacted their GP within 6 months – a result in line with previous waves



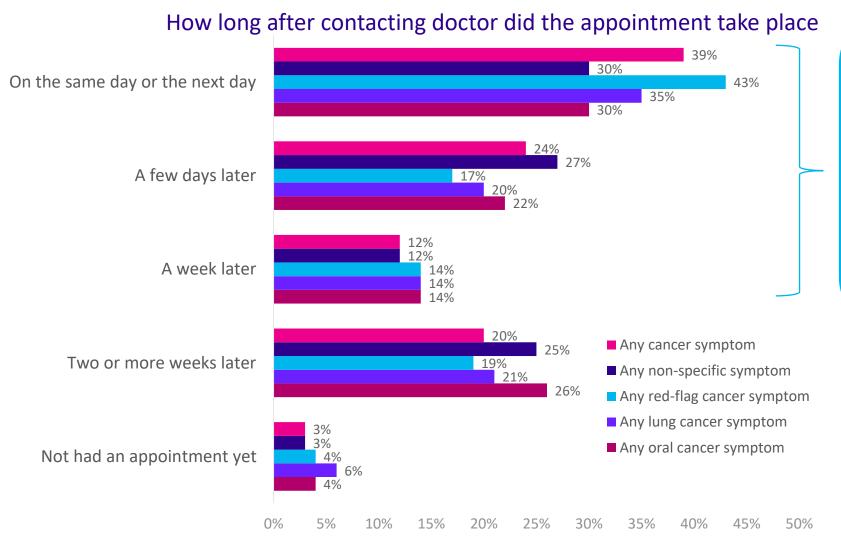
Q15\_rc. You said that you have experienced [symptom]. We would now like to ask you a few more questions about this. How long after you first noticed the symptom did you contact the GP about it? If you are unsure, please give your best guess. Please select one answer - any cancer symptom (Sep 2021: N=1,159; Mar 2022: N=1,230; Sep 2022: N=1,230; Sep 2022: N=43; Mar 2022: N=945; Mar 2022 N=994; Sep 2022: N=1,124), Any red-flag cancer symptom (Sep 2021: N=443; Mar 2022: N=443; Mar 2022: N=506), Any lung-specific cancer symptom (Sep 2021: N=506) Any lung-specific cancer symptom (Sep 2021: N=506) Any lung-specific cancer symptom (Sep 2021: N=423; Mar 2022: N=506) Any lung-specific cancer symptom (Sep 2021: N=423; Mar 2022: N=506) Any lung-specific cancer symptom (Sep 2021: N=606) Any lung-specific cancer symptom (Sep

## Over half in London and the North East reported contacting their GP within 6 months for at least one symptom



Q15\_rc1. You said that you have experienced [symptom]. We would now like to ask you a few more questions about this. How long after you first noticed the symptom did you contact the GP about it? If you are unsure, please give your best guess. Please select one answer. Base: All who experienced any potential cancer symptom (London: N=138; Yorkshire: N=76; West Midlands: N=95; South West: N=95; East of England: N=106; South East: N=131; East Midlands: N=78; North West: N=116; North East: N=56)

# Three quarters saw their doctor within a week of experiencing any cancer symptom, but there are few differences by symptom type



### Proportion who saw their doctor within a week

75% any cancer symptom

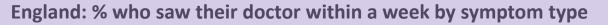
69% any non-specific symptom

74% any red-flag symptom

70% any lung cancer symptom

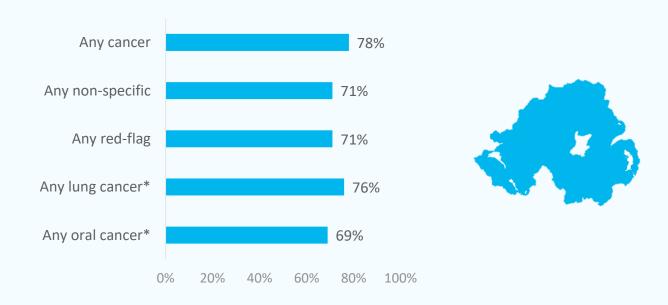
66% any oral cancer symptom

More than twothirds in England and Northern Ireland saw their doctor within one week of contacting them about all symptom types





#### Northern Ireland: % who saw their doctor within a week by symptom type



Q15a\_rc. You said that you contacted your doctor after [symptom] in the last 6 months. How long after contacting the doctor (GP) did the appointment take place?

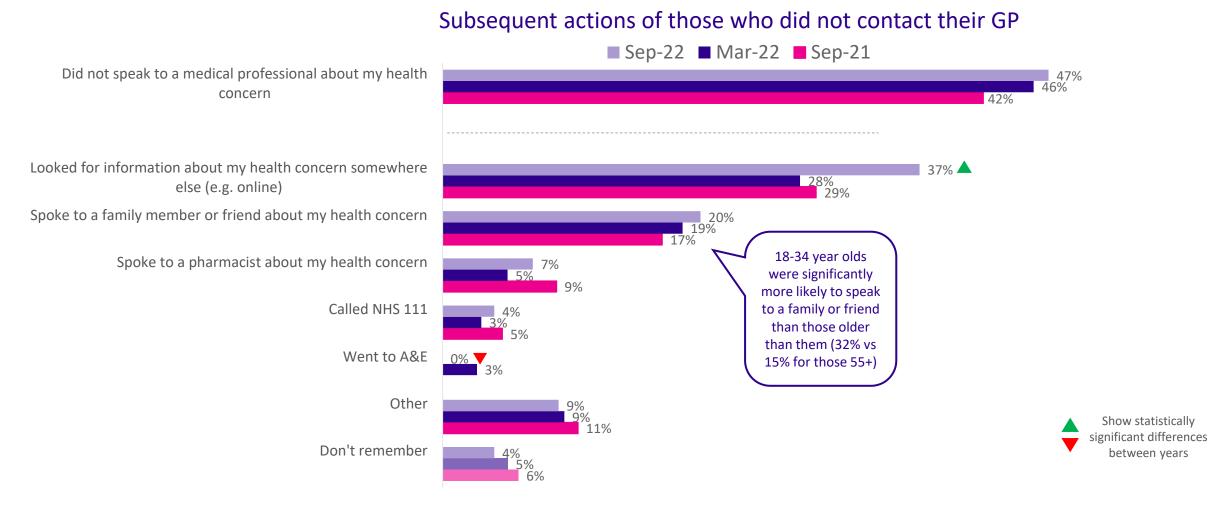
Base: Any who contacted their doctor – any cancer symptom (England: N=418, N Ireland: N=146); Any non-specific symptom (England: 295, N Ireland: 108); Any red flag symptom (England: 150, N Ireland: 59); Any lung cancer (England: 143, N Ireland: 47); Any oral cancer (England: 129, N Ireland: 47)

\*Caution: low base size

# Help seeking- any symptoms

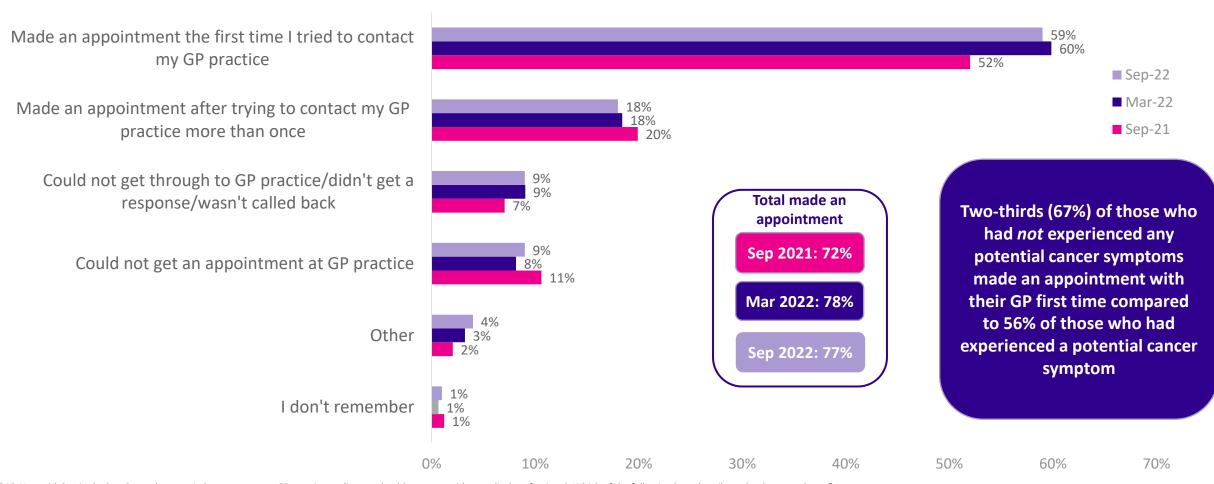


Of those who had a health problem (either a potential cancer symptom or something else) and did not contact their GP, there was a decrease in those who went to A&E and an increase in those who sought information somewhere else (e.g. online)



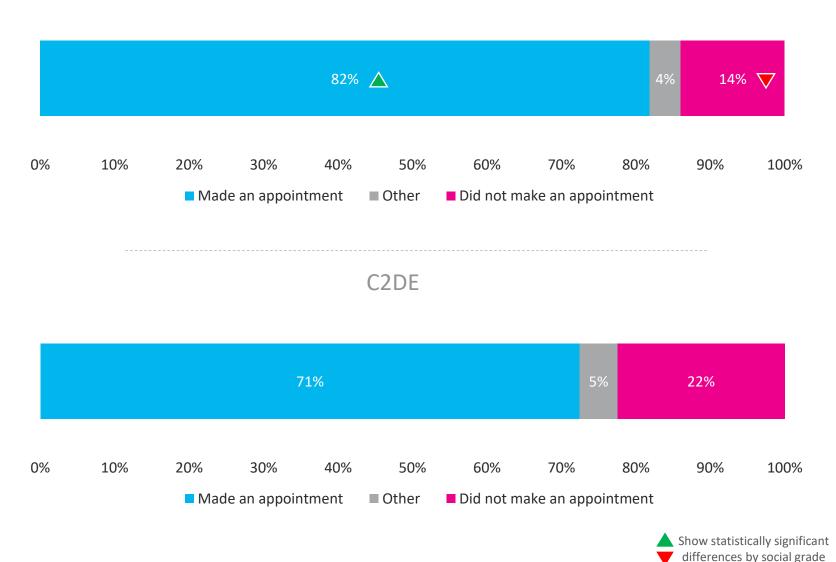
Of those who <u>did</u> contact their GP, three-fifths made an appointment the first time they tried to contact them and over three-quarters made an appointment eventually – with no significant change from previous tracking

#### What happened when they tried to contact their GP practice



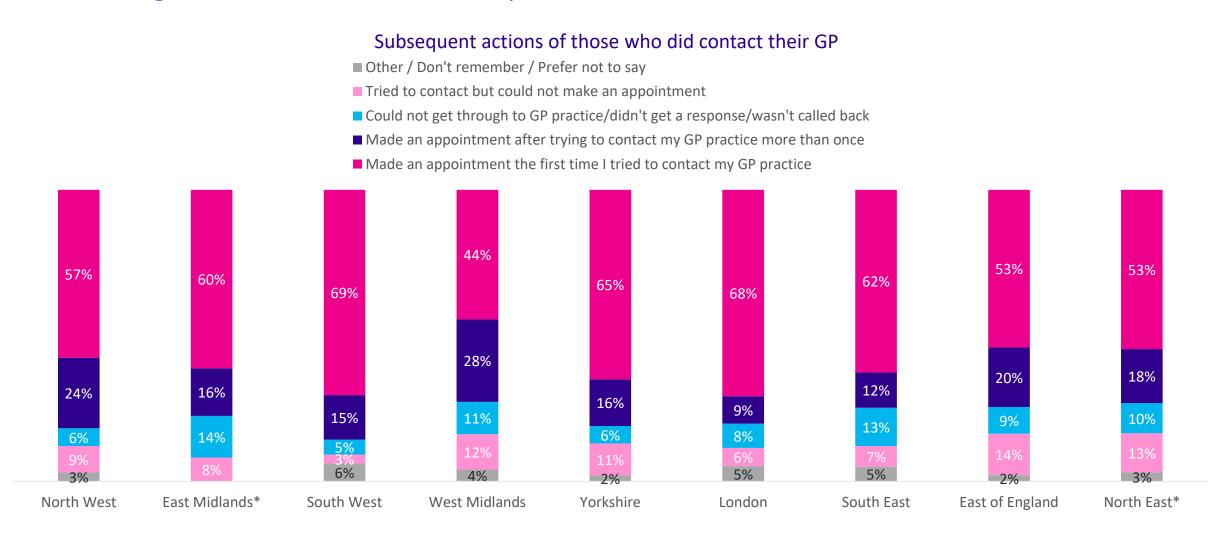
Those of an ABC1 social grade were significantly more likely to have made an appointment with a GP practice to discuss a health concern while those of a C2DE social grade were more likely to have been unable to do so



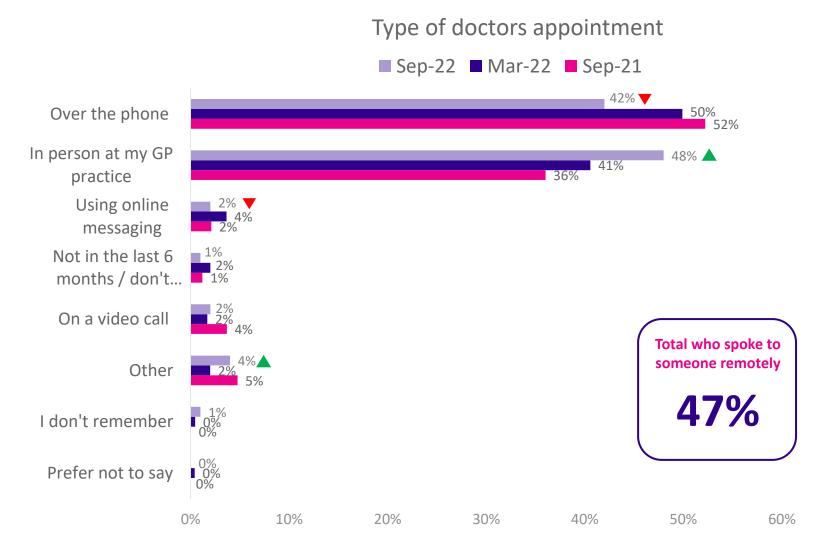


Q19. You said that in the last 6 months you tried to contact your GP practice to discuss a health concern with a medical professional. Which of the following best describes what happened next? Base: All who tried to contact their GP (Sep 2022, ABC1: N=483; C2DE: N=401)

Those in Yorkshire, London and both regions in the South all reported significantly higher levels than the West Midlands of being able to make an appointment with the GP the first time they tried, while the West Midlands reported higher rates of needing to contact their GP multiple times



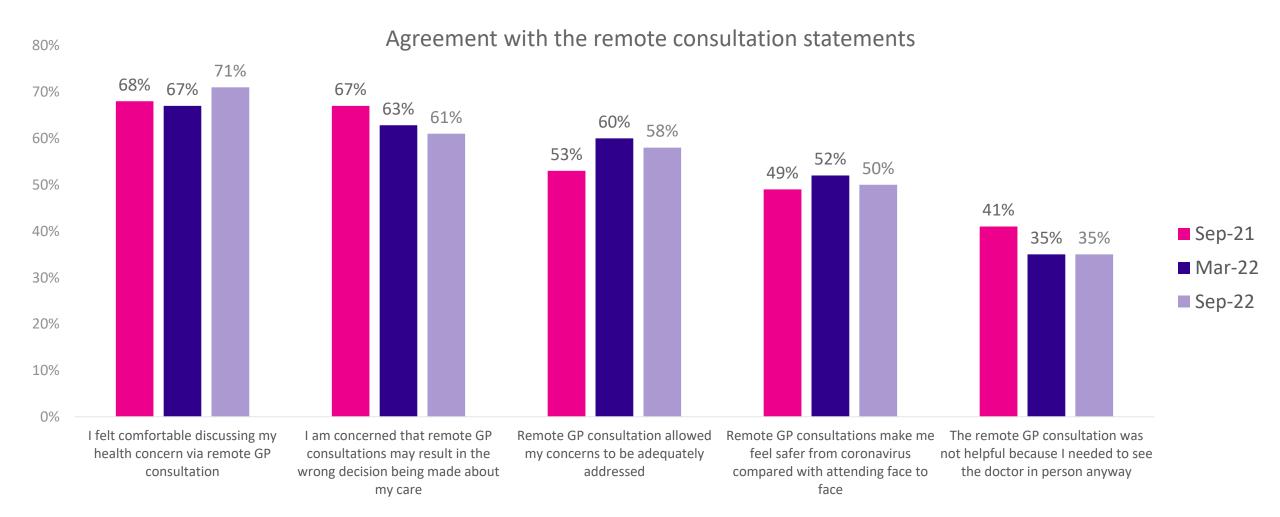
While just under half (47%) had a remote appointment, more people are transitioning away from remote methods and heading back to in-person appointments



Certain groups are more likely to have had a remote appointment

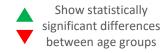


No change over time in attitudes towards remote consultations. Attitudes generally mixed with people feeling comfortable to discuss health remotely but also concerned it may result in the wrong decision being made and not allow concerns to be adequately addressed



### Those aged 18 to 34 felt more comfortable with remote GP consultations than those aged 55+

### Proportion who agree with each statement (by age group)



'Remote GP consultations make me feel safer from coronavirus compared with attending			
face to face'			

18-34 35-54 55+

**63%** ▲ **49% 40%** 

'I felt comfortable discussing my health concern via remote GP consultation'

18-34 35-54 55+

**80%** ▲ **78%** ▲ **60%** 

'The remote GP consultation allowed my concerns to be adequately addressed'

18-34 35-54 55+

69%**▲** 58% 50%

# The proportion who said that nothing put them off or delayed them seeking medical attention has fallen since the last waves

'Nothing put me off / delayed me in seeking medical attention'



Those who did not experience a potential cancer symptom were more likely to say that nothing put them off seeking medical attention than those who did experience one (41% vs 20%)

Those who experienced a potential cancer symptom are more likely to give almost all of the reasons cited as an explanation for why this is the case

Reasons for delaying speaking to a health professional (top 10)	Sep 2021	Mar 2022	Sep 2022
I found it difficult to get an appointment	17.1%	16.9%	20.7%
I didn't want to be seen as someone who makes a fuss	12.6%	12.0%	13.4%
I worried about wasting the healthcare professional's time	13.2%	13.0%	12.7%
I worried about putting extra strain on the NHS / health services	11.9%	13.9%	11.5%
I found it difficult to get an appointment at a convenient time	8.7%	10.5%	11.4%
I found it difficult to get an appointment with a particular health professional	8.5%	9.8%	10.4%
I worried they wouldn't take my symptom(s) seriously	8.6%	10.5%	10.2%
I didn't want to talk to a receptionist/administrative person about my symptom(s)	10.7%	11.5%	10.1%
I had too many other things to worry about	6.2%	6.6%	8.2%
I thought the symptom was related to an existing illness or condition	6.1%	6.9%	6.8%

While there was an increase in the existence of symptoms with unknown causes, bothersome or persisting symptoms were the most common reason to seek medical help

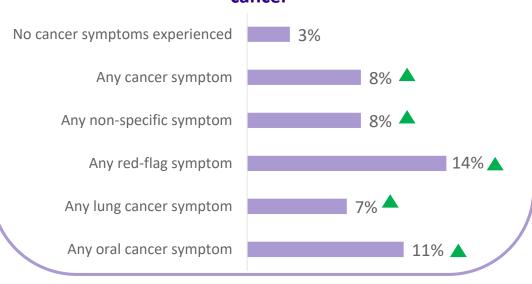
Show statistically
significant difference
between years

Prompts for seeking medical help (top 10)	Sep 2021	Mar 2022	Sep 2022
I had a symptom that was "bothersome"	16.2%	18.0%	18.2%
I had a symptom that didn't go away	16.9%	17.6%	18.2%
I needed an appointment for an existing	10.576	17.070	10.2/0
problem/condition	18.3%	19.6%	17.4%
I had a symptom, but I didn't know what			
was causing it	15.1%	13.4%	16.0%
I had a symptom that was painful	15.1%	14.3%	14.8%
I had a symptom that was getting worse	14.4%	14.2%	14.7%
, ,			
I had a symptom that was unusual for me	13.5%	13.9%	13.8%
I had a feeling that something wasn't			
right	13.0%	12.6%	13.7%
I have never sought medical attention	8.2%	10.9%	9.9%
My friends or family encouraged me to			
go	8.3%	9.0%	9.5%

One-in-twenty (6%) were prompted to contact a medical professional because they had a symptom they thought might be cancer

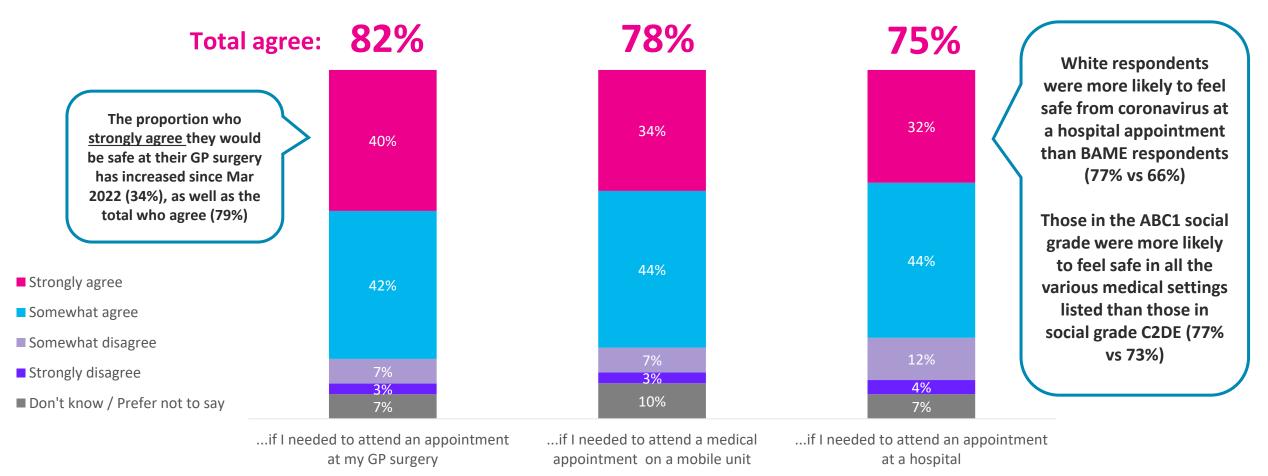
Those who had previously experienced a cancer symptom were more likely to give this as a reason:

'I had a symptom that I thought might be a sign of cancer'

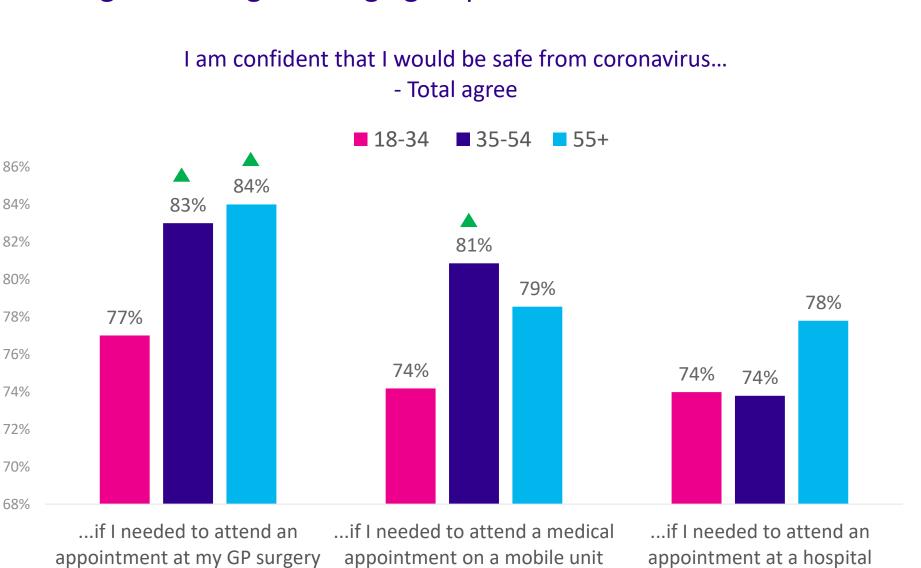


Most were confident they would be safe from COVID-19 in different medical settings, with more strongly agreeing they would be safer at a GP surgery than in March 2022

I am confident I would be safe from coronavirus...



# As in previous tracking, confidence that they will be safe from coronavirus was higher among older age groups



Ethnic minority respondents are less confident that they will be safe from coronarius

### At their GP surgery

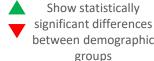
69% vs 83% of white respondents

#### At a mobile unit

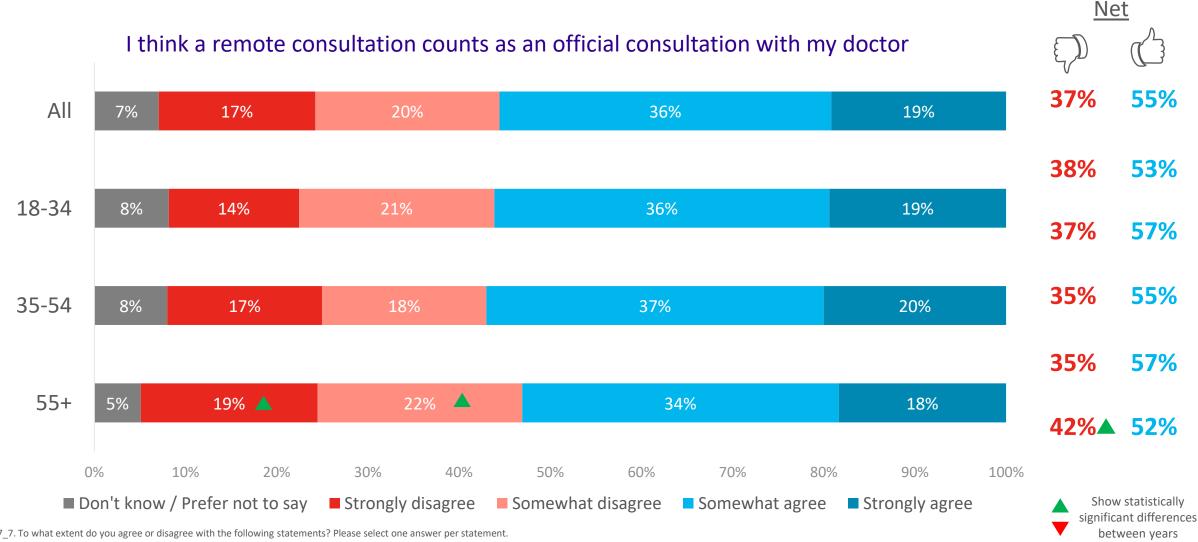
63% vs 80% of white respondents

### At a hospital

66% vs 77% of white respondents

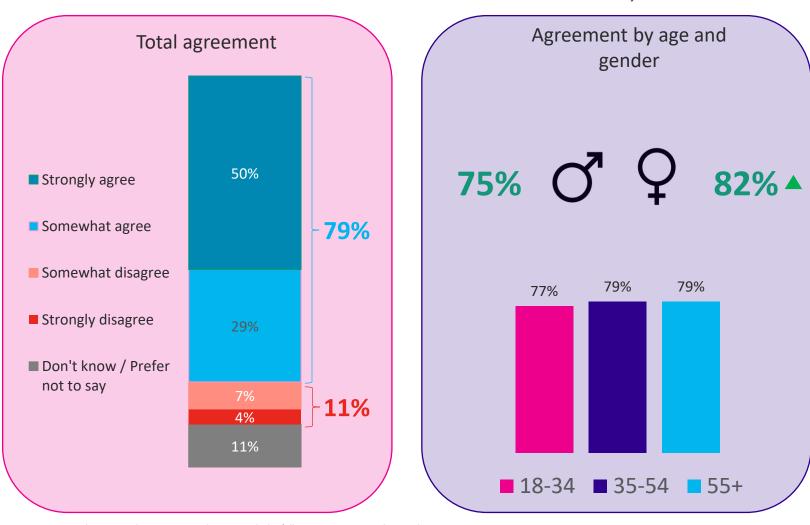


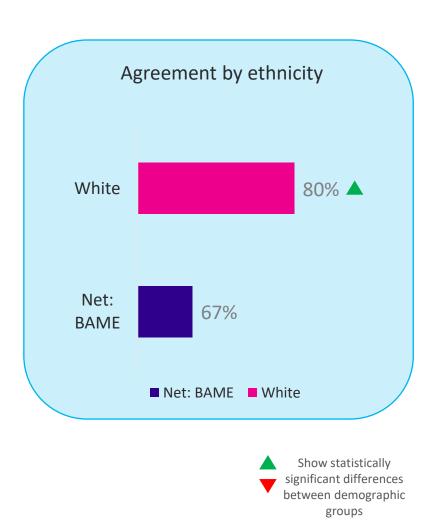
While most agreed that a remote consultation counts as an official one, the proportion who disagreed has increased since March 2022, with older respondents being the most likely to disagree



# Confidence in the health system's ability to tackle cancer was low, and has decreased compared to March 2022

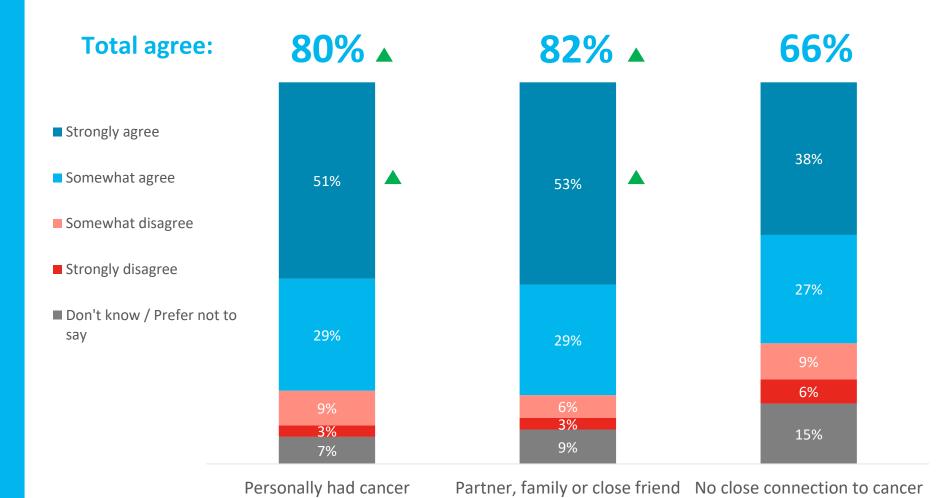
'I don't think the health service has enough staff or equipment to see, test and treat all the people with cancer that need to be seen, tested and treated'





Those who have had cancer themselves or who have a close personal connection to cancer were more likely to agree that the health service is not prepared to deal with demand for cancer treatments

'I don't think the health service has enough staff or equipment to see, test and treat all the people with cancer that need to be seen, tested and treated'



Q30\_4\_2. To what extent do you agree or disagree with the following statements. Please select one answer per statement

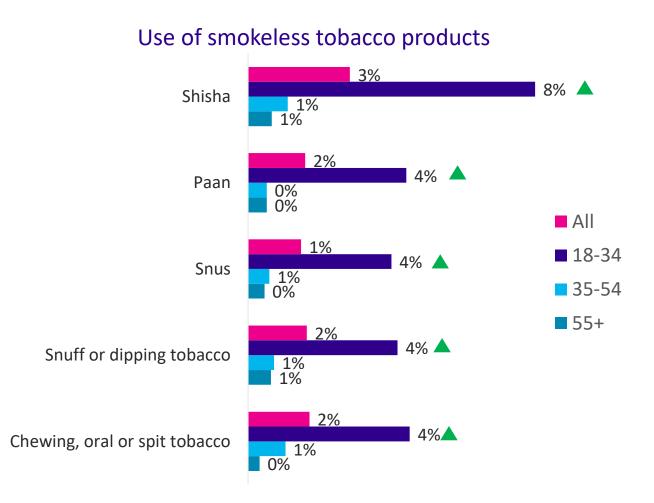
Base: All N=2,365 (Those who have personally had cancer: N=169; Those who have a partner/family/close friend had cancer but not had cancer themselves: N=1,737; Those with no close connection to cancer: N=481)

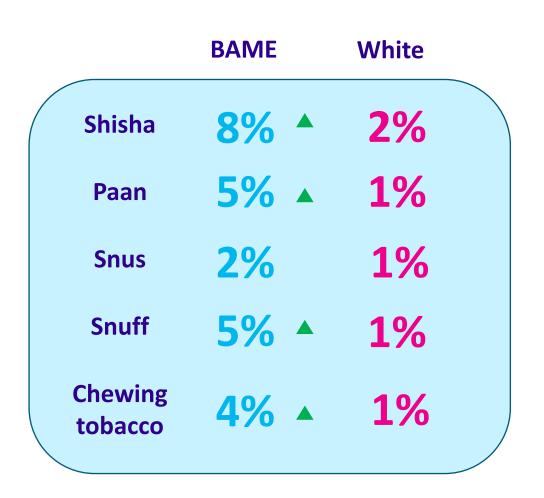
has had cancer but not had cancer themselves

## Prevention



# While the use of smokeless tobacco products was low, BAME respondents were the most likely group to have ever used them, with Shisha being the most common

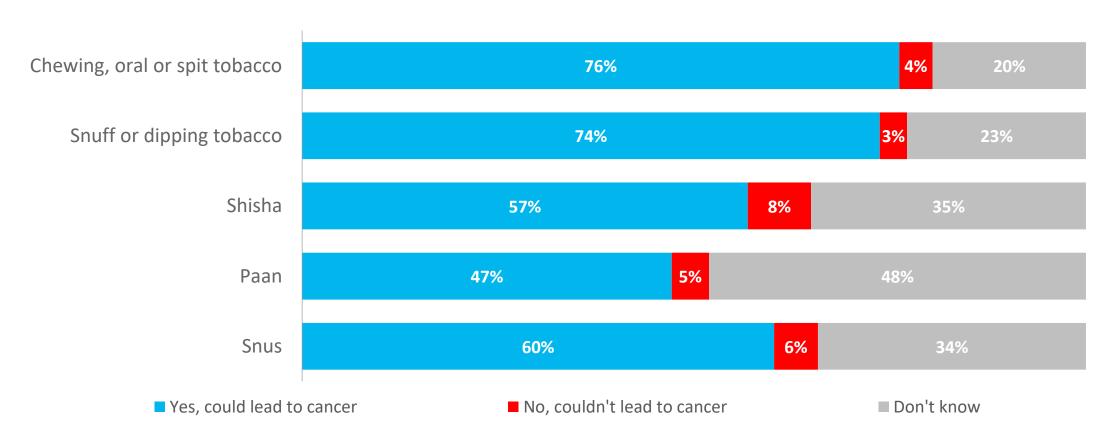






Three quarters were aware that chewing tobacco and snuff can increase cancer risk, but for other forms of smokeless tobacco, large proportions report that they do not know

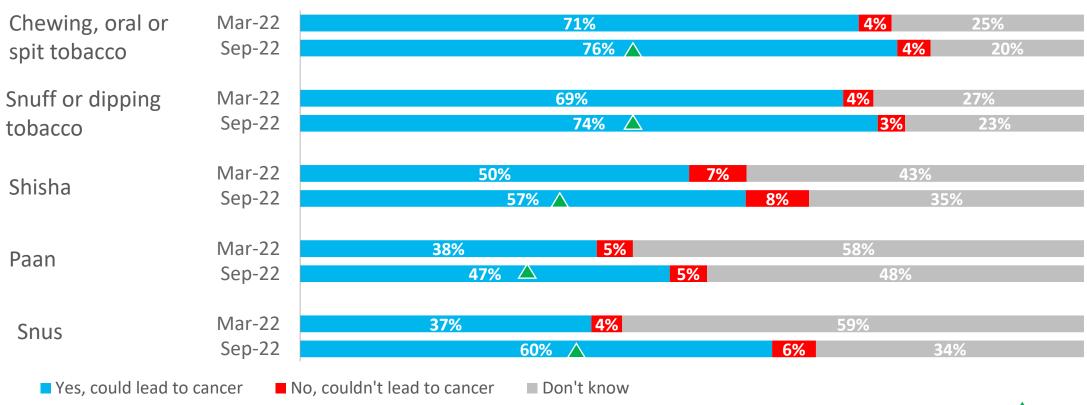
Belief that tobacco products can increase a persons chance of developing cancer

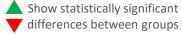


Q34a - Which of the following, if any, do you think could increase a person's chance of developing cancer? Base: Total (N=2387)

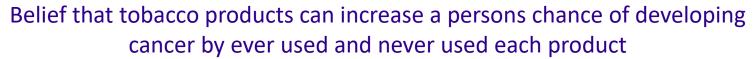
# Despite this, awareness that they could lead to cancer has grown across all tobacco products, largely as a result of declining uncertainty

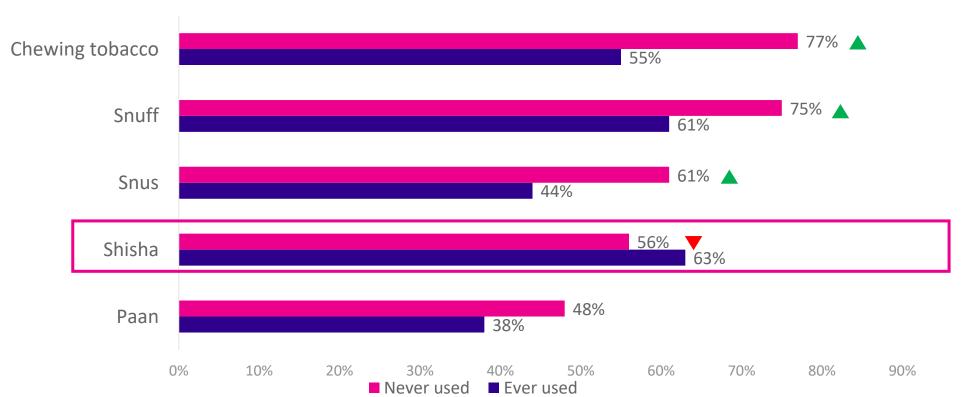
### Belief that tobacco products can increase a persons chance of developing cancer

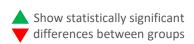




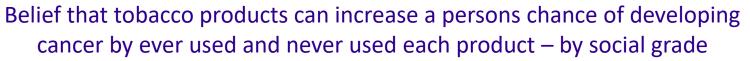
For chewing tobacco, snuff, and snus, respondents who have never used them were significantly more likely to report that the products could cause cancer. Shisha is the only product to see increased awareness among users compared to non-users.

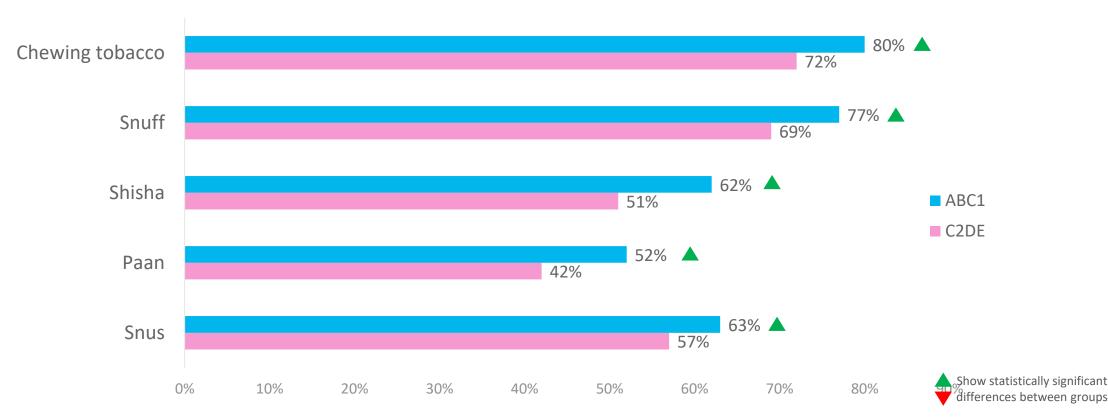






# Despite overall growing awareness compared to last wave, awareness of increased cancer risk continues to higher among ABC1 respondents for all tobacco





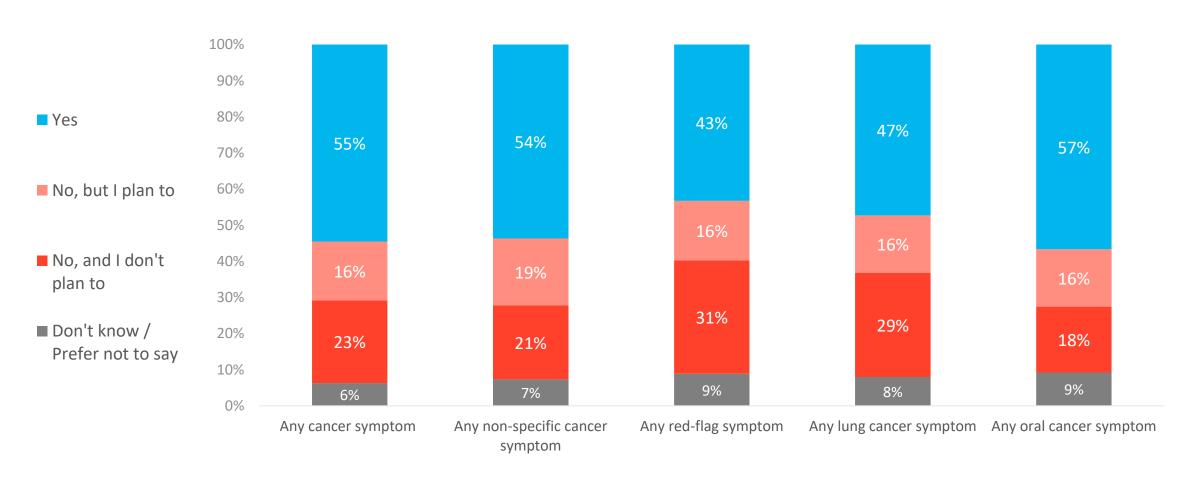
Q34a - Which of the following, if any, do you think could increase a person's chance of developing cancer? Base: (ABC1: N=1,327, C2DE: N=1,060)

# Re-presentation



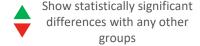
Over half of those with any potential cancer symptom had recontacted their doctor because they were still experiencing the symptom, comparatively fewer recontacted their doctor about a red-flag symptom

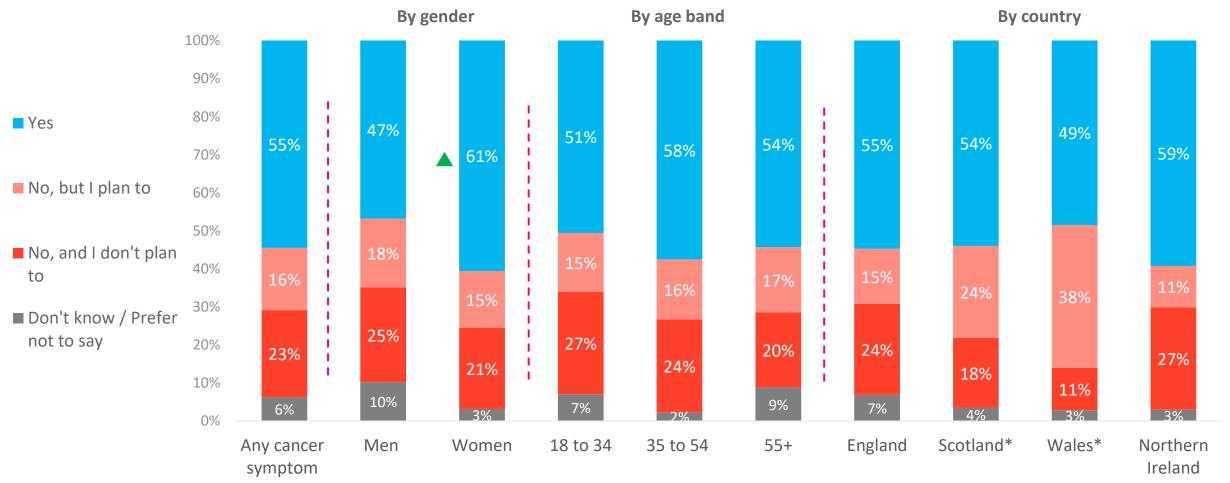
### Whether respondents have gone back to their GP after still experiencing a symptom



## Women were more likely than men to have gone back to their GP. While there were directional differences among other groups these were not significant.

Whether respondents have gone back to their GP after still experiencing a symptom



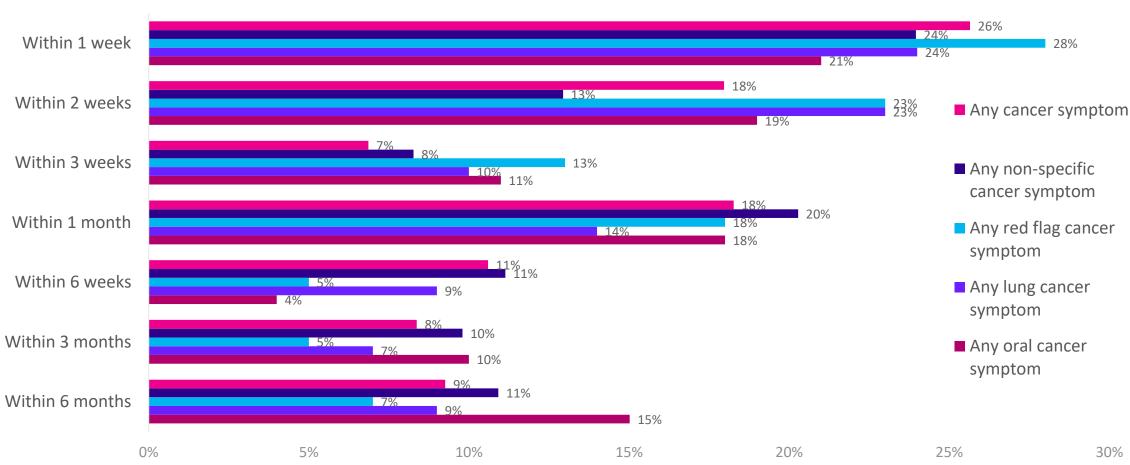


Q15c. You said you were still experiencing [symptom] after discussing it with your doctor (GP). Did you contact your doctor again after noticing that you were still experiencing the symptom? Any still experiencing a cancer symptom (N=555), (Men N=240, Women N=315, 18 to 34 N=125, 35 to 54 N=207, 55+ N=223, England N=367, Scotland N=37, Wales N=25, Northern Ireland N=126)

\*Caution: low base size

Most recontacted their doctor within two weeks of noticing they were still experiencing the symptom, with no differences between the demographic subgroups.

How long after noticing they were still experiencing the symptom did they recontact the doctor

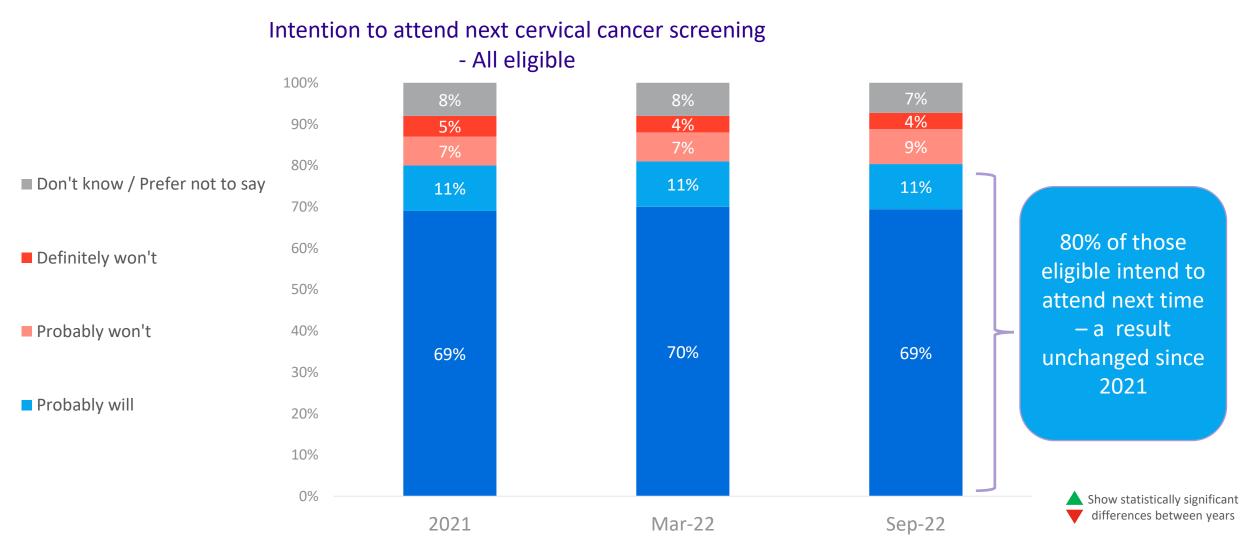


Q15d. You said that you contacted your doctor (GP) again after noticing that you were still experiencing [symptom] in the last 6 months. How long after you noticed that you were still experiencing the symptom did you contact your doctor (GP) again? Any who recontacted the doctor for a cancer symptom (N=306), a non-specific cancer symptom (N=215), a red-flag cancer symptom (N=83), a lung-specific cancer symptom (N=78) an oral cancer symptom (N=94)

## Cervical cancer screening

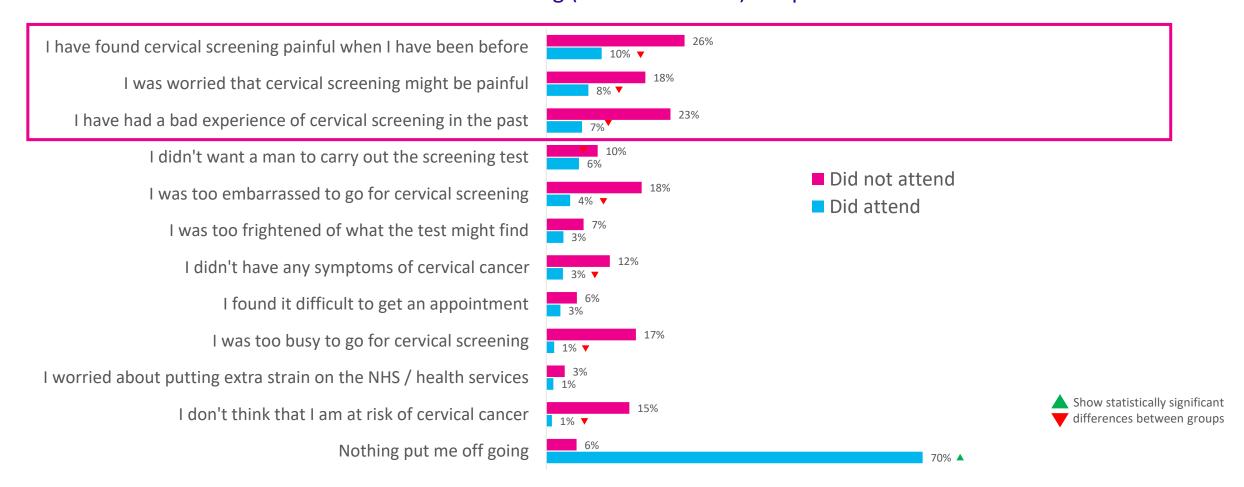


# Over four-fifths of those eligible to attend cervical cancer screenings intend to go next time they are invited

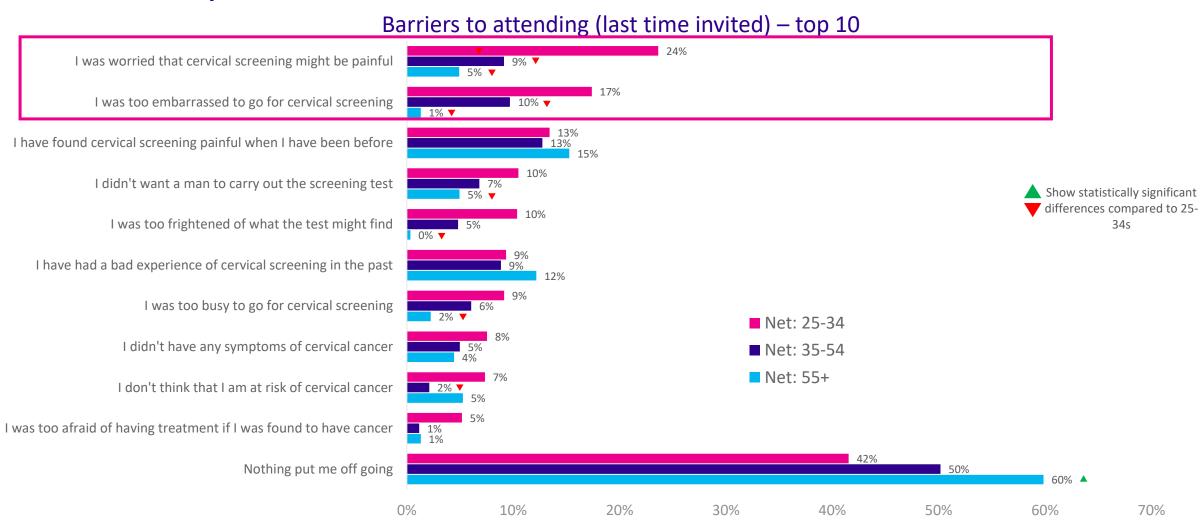


# Top cited barriers to attending cervical screenings were previous bad experiences and pain, especially among those who did not attend the last time they were invited

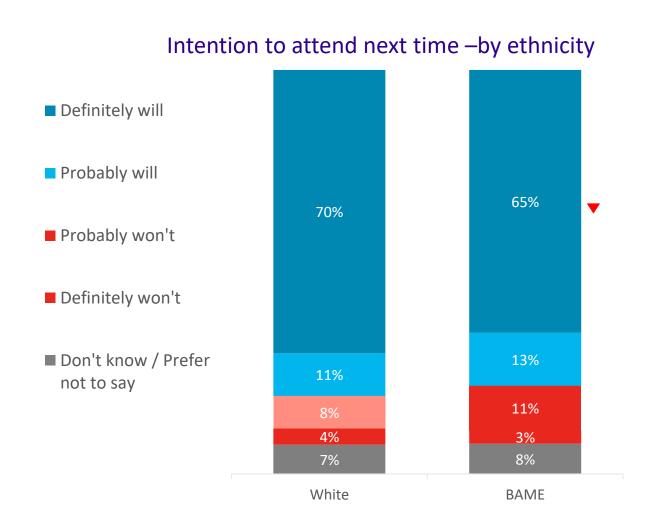
### Barriers to attending (last time invited) – top 10



Younger respondents are more likely to have avoided attending screening because they were embarrassed and concerned that it would be painful.

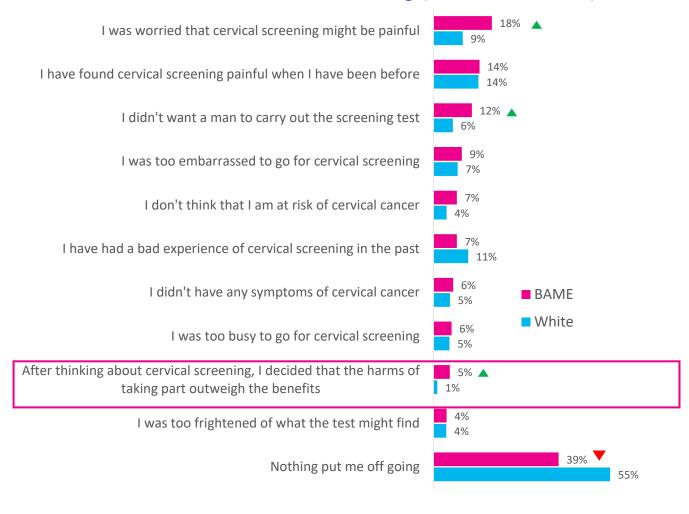


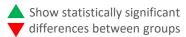
# BAME respondents were less likely to say they will definitely attend their next screening and



## BAME respondents were more likely to experience several of the barriers listed, including thinking that the harms outweighed the benefits







Those eligible for cervical screening were prompted with an explanation of possible future cervical screening options and asked which they would prefer

### **Prompt text:**

In the future, it may be possible for people to do the cervical screening test yourself at home (HPV self-sampling), perhaps using a vaginal swab (like a long cotton bud) or by collecting a sample of wee. Imagine when you are next invited for cervical screening, you have two choices.

- 1) Make an appointment at your GP surgery or sexual health clinic to have cervical screening done by a nurse or doctor (as happens now)
- 2) Request a self-sampling kit to be sent to your home so you can do the test yourself and send it directly to a laboratory in a pre-paid envelope

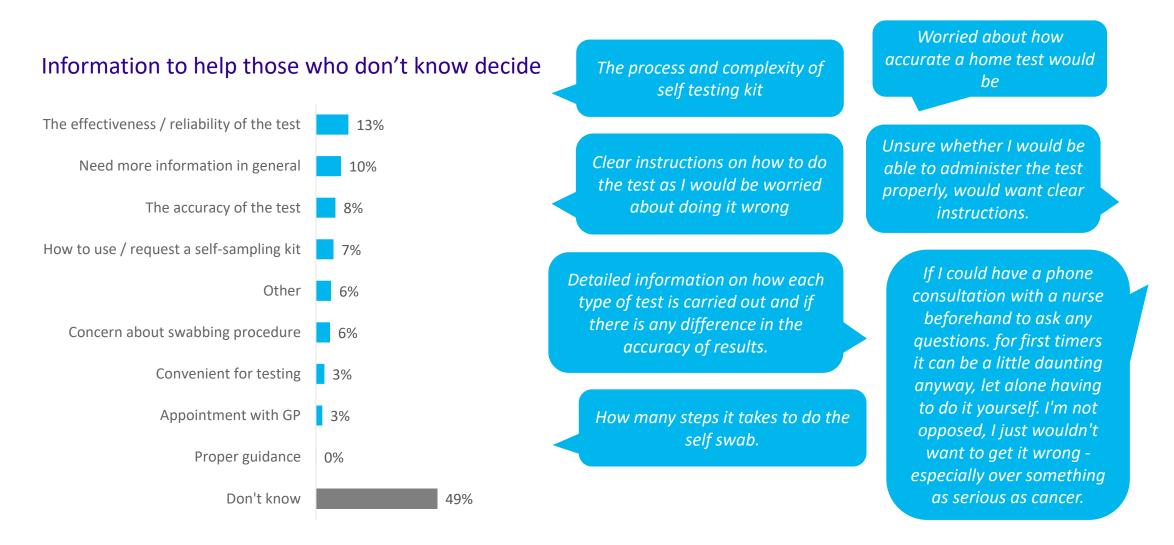
44% would want the HPV self-sampling kit to do at home

34% would want their cervical screening to be performed by a nurse or doctor

Two fifths (40%) of 18 to 34s who are eligible for cervical screening reported they would want it done by a nurse or a doctor, compared to a quarter (24%) of those aged 55 and over. Concurrently, nearly three fifths (58%) of this older age groups reported they would prefer to self sample.

Three quarters (75%) of those who didn't attend their last cervical screening report that they would prefer to use a self sampling kit, while 7% of this audience would prefer a nurse or doctor.

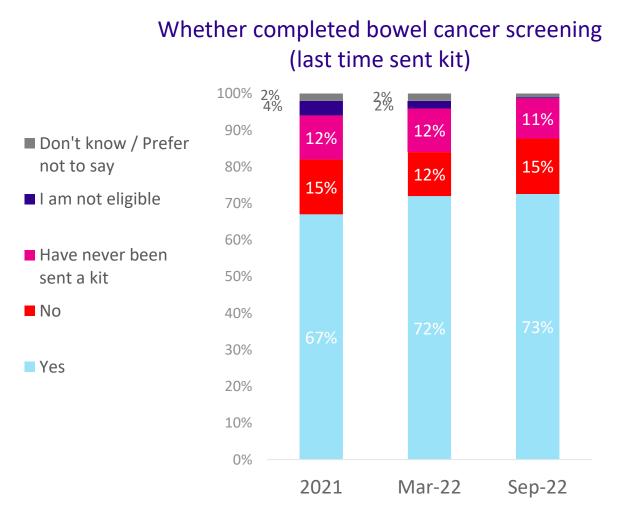
In total, 12% said they don't know which test they would prefer – when asked to explain why, the most common answers focused on the effectiveness and reliability of the test and needing more information in general

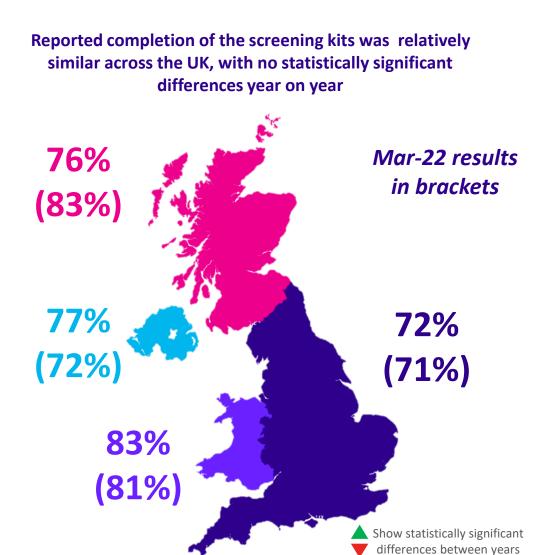


# Bowel cancer screening



# After increasing in March compared to September 2021, the proportion of those who reported completing their bowel cancer screening kit has levelled

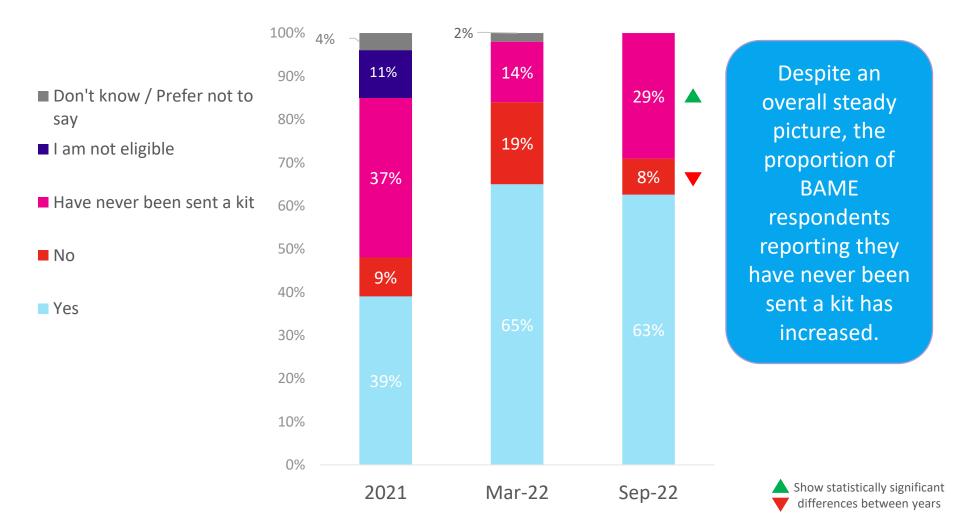




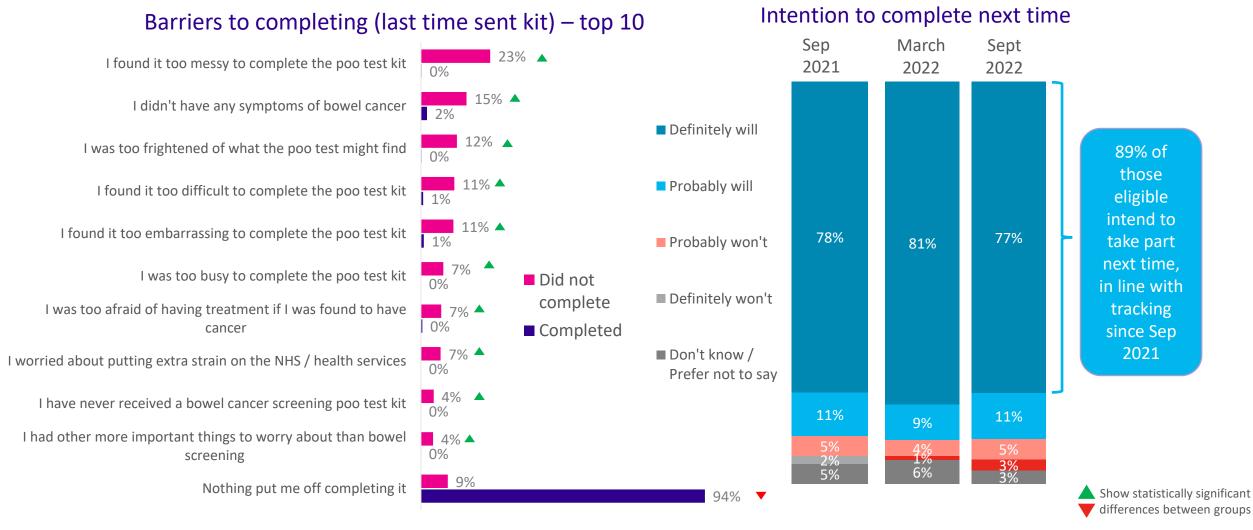
Although the proportion of BAME respondents who reported they have completed a bowel cancer screening was consistent, there was a decline in the proportion reporting they haven't

## Whether completed bowel cancer screening (last time sent kit)

- BAME respondents only



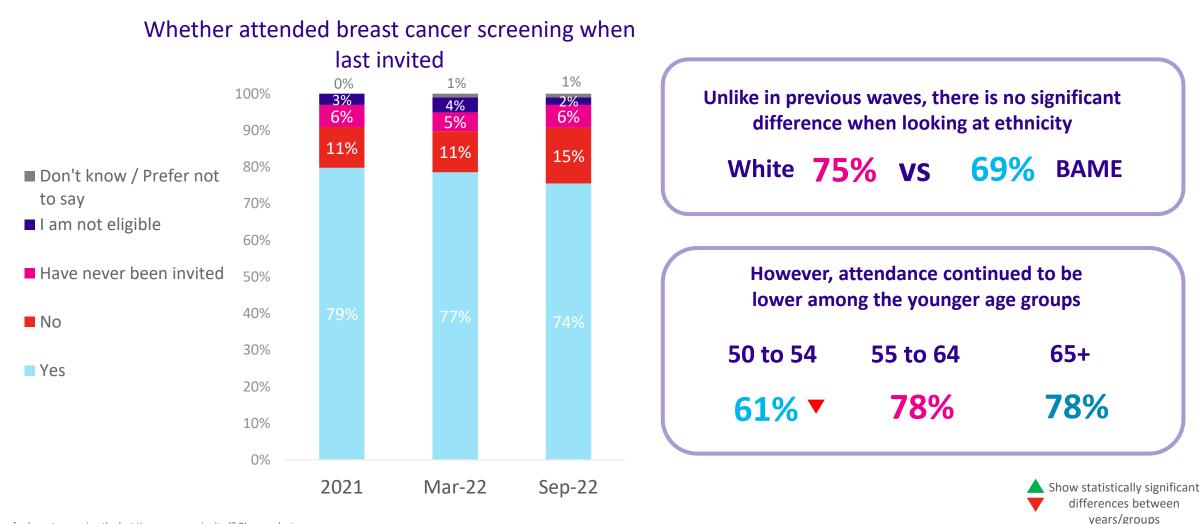
# While intention to complete remained consistent, finding it too messy is the largest barrier among those who did not complete their bowel cancer test last time



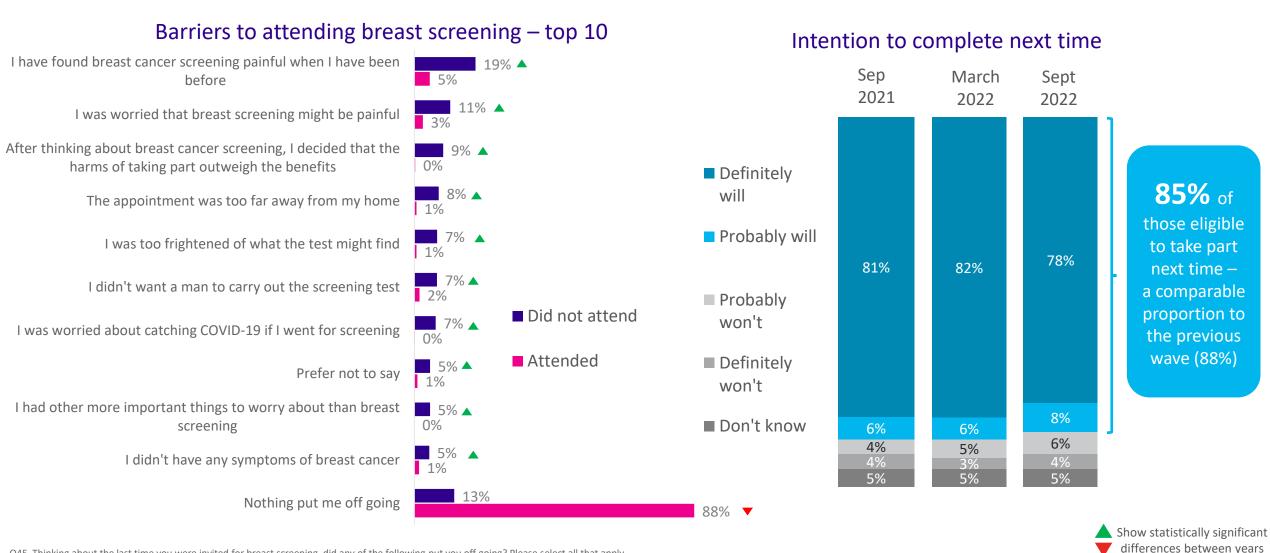
# Breast cancer screening



There were no statistically significant differences compared to previous years when looking at the proportion attending their breast cancer screening with seven in ten attending when last invited

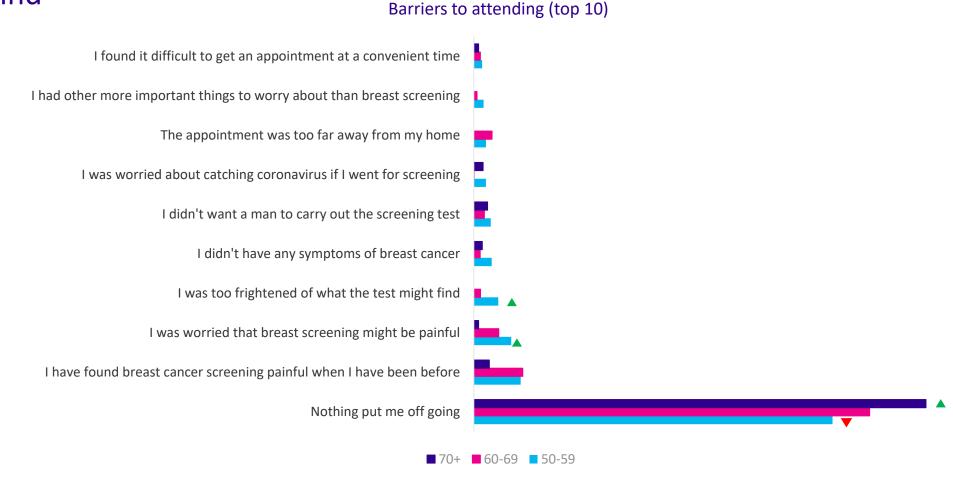


# One-fifth of those who did not attend their last breast screening appointment reported a previous painful incident as a factor

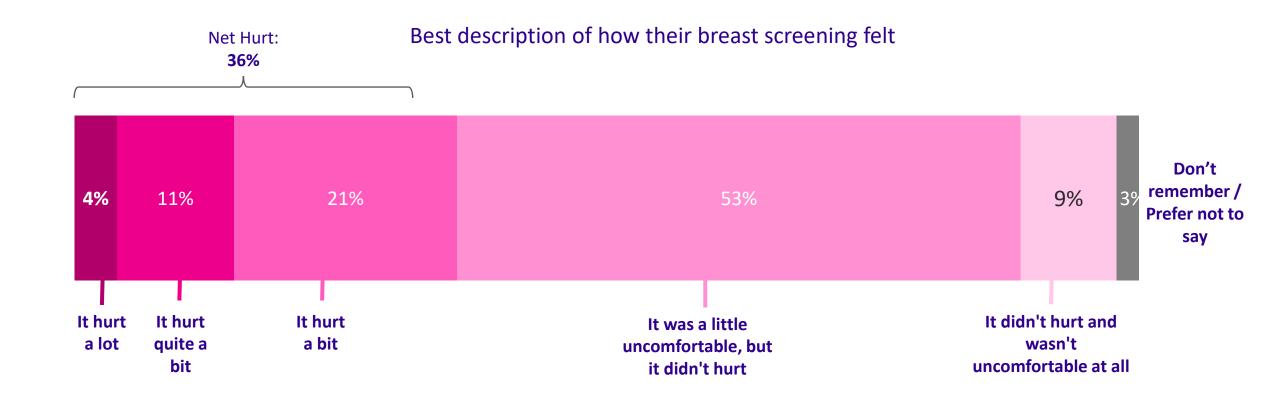


Q45. Thinking about the last time you were invited for breast screening, did any of the following put you off going? Please select all that apply. Base: all who have been invited for screening and did not complete it (N=78), who did complete it (N=450) Q44. Will you go for breast screening next time you are invited? Please select one answer. Base: All eligible for screening (Sep 2021: N= 641; March 2022: N=676; Sept 2022 N=529)

The barriers were largely driven by younger women (50-59). Older women (70+) were more likely to say that nothing would put them off going while younger women were more likely to cite concerns of pain and fear of what the test might find



## Around a third of those who had breast screening felt it hurt, but most just found it a little uncomfortable



### **Awareness of risk factors**

- Smoking was the most recalled risk factor (67%) followed by alcohol consumption (38%)
- Recall of risk factors was higher among women than men for smoking (72% vs 63%), alcohol (44% vs 32%), being overweight (10% vs 7%), being obese (14% vs 8%), poor/ unhealthy diet (26% vs 19%), and getting sunburnt (26% vs 18%)
- Those aged 55 and older were more likely to recall certain risk factors than younger adults (18-34), specifically smoking (70% vs 63%), being overweight (11% vs 5%) and being obese (12% vs 8%), although those aged 18-34 were more likely to cite ionising radiation (11% vs 4%), sunbeds (4% vs x%), and red meat (5% vs 1%)
- 97% recognised at least one of the preventable risk factors, while 4% recognised all 15 risk factors
- Recognition of at least one risk factor was higher among those from less deprived (ABC1) groups than those from more deprived (C2DE) groups (98% vs 95%)
- Recognition of at least one risk factor was higher among White respondents than ethnic minority respondents (97% vs 93%)

### Awareness of signs/symptoms

- Although lumps/swellings remained the most recalled sign/symptom of cancer (55%), more people cited weight loss compared to September 2021 (35% vs 28%)
- Recall of many symptoms was higher among women than men, e.g., lumps (65% vs. 44%), weight loss (43% vs 26%), change in appearance of a mole (37% vs. 22%), pain (32% vs. 19%)
- Recall of symptoms was generally higher among those aged 55+ vs younger adults and those from less deprived (ABC1) groups than those from more deprived (C2DE) groups
- 96% managed to recognise at least one potential cancer sign/symptom while 41% managed to recognise all the 15 signs/symptoms
- Recognition of at least one symptom of any cancer, non-specific cancer, red-flag cancer, and lung specific cancer was higher among women than men
- Recognition of at least one potential cancer sign/symptom was lower among those from ethnic minority groups than those from White groups (92% vs 96%), and lower those from more deprived (C2DE) groups than less deprived (ABC1) groups (94% vs 97%)

#### Recommendation

Awareness campaigns to date have shown mixed results in terms of encouraging help-seeking, however positive results have been observed, particularly for primary care attendance for campaign relevant symptoms and referral patterns by GPs with some impact on diagnosis (incidence and stage). Findings here suggest more awareness has to be done to reduce the gap between groups, particularly among those from more deprived backgrounds, ethnic minority groups and men

### **Symptom attribution**

- Those with red flag symptoms were more likely to believe it was caused by cancer than those reporting any potential cancer symptoms (11% vs 7%).
- For those reporting any potential cancer symptoms, there were a number of demographic variations noted
  - Those from less deprived (ABC1) groups were more likely to attribute symptoms to physical symptoms of COVID-19 than those from more deprived (C2DE) groups (12% vs 7%)
  - Those from more deprived (C2DE) groups were more likely to attribute symptoms to an existing physical health problem than those from less deprived (ABC1) groups (32% vs 26%)
  - Those from ethnic minority groups were more likely to be extremely concerned that any potential cancer symptom they experienced was serious (14%) than those from White groups (9%)
- Increase in those attributing a potential lung cancer symptom to psychological health problem (9% vs 5% in March 2022) and physical symptoms of COVID-19 (17% vs 10% in March 2022)

#### Recommendation

Misattribution of symptoms contributes to delay in presentation for some patients. It's important to raise awareness of where there is a risk of misattribution and motivate people to seek help as soon as possible, particularly in the presence of (and despite) existing physical and psychological health concerns. Given the risk of potential lung cancer symptoms being misattributed to COVID-19, we also must continue to raise awareness of the need to seek help for overlapping symptoms including a persistent cough (lasting 3-4 weeks) and breathlessness

### **Help-seeking**

- There has been no change in help seeking behaviour with less than half (47%) of those with a potential cancer symptom reporting they did not contact their GP within 6 months
- Among those who did not contact their GP for any health problem, there was a large increase in those who reported seeking help from routes that do not involve consulting with a health professional/member of a social network (37% vs 28% for March 2022).
- No significant change over time in proportion who managed to get an appointment after contacting their GP (77% vs 78% in March 2022)
  - Those from more deprived (C2DE) groups were more likely to have been unable to get an appointment than those from less deprived (ABC1) groups (22% vs 14%)
- The proportion of those who had nothing delaying / putting them off seeking medical attention has decreased since March 2022 (29% vs 33%), indicating an increase in those who experienced delays or difficulties
  - The top cited barrier to speaking to a medical professional was difficulty getting an appointment (21%). The next most cited barriers were attitudinal including not wanting to be seen as someone who makes a fuss (13%), being worried about wasting the healthcare professional's time (13%) and being worried about putting an extra strain on the NHS/health services (12%)
- Those who reported seeking medical help did so because symptoms were persistent (18%) or bothersome (18%). Around 1 in 20 (6%) sought help because they had a symptom they thought might have been cancer

### Recommendation

There is need for further research to explore the other places that those who do not seek help from their GP/health service go to and understand what influences these decisions. We need to better understand why those from more deprived (C2DE) groups struggle to get appointments with a GP and develop appropriate interventions to support them to navigate the primary care system. We also need to continue to support calls to widen, and make easier, accessibility to primary care, particularly for more deprived (C2DE) groups. Campaigns to promote help-seeking should be designed to legitimise seeking help for unusual or persistent symptoms to overcome attitudinal barriers which mainly relate to concerns about over-burdening the health system. The language of "bothersome" or an equivalent term could also be helpful in communications as this can prompt the decision to seek help.

### **Re-presentation**

- More than half (55%) of those that experienced a potential cancer symptom re-contacted their doctor after still experiencing the symptom. Fewer recontacted their doctor after continuing to experience a red flag symptom (43%)
  - Women were more likely to have gone back to their GP than men (61% vs 47%)

### Recommendation

More research is needed to explore the barriers that various groups face in re-presenting in primary care, particularly the barriers experienced by men. In the meantime, we need to do more to raise awareness of the need for people to safety net themselves (e.g. make another appointment if symptoms remain/have worsened in the past two weeks), especially for red flag symptoms. We also need to continue to support safety-netting interventions in primary care.

### **Remote consultations**

- People appear to be transitioning back to face-to-face appointments as evidenced by a 7% increase in face-to-face appointments from March 2022 (39% vs 46%)
- Mixed perceptions about value of remote consultations with 71% feeling comfortable to discuss symptoms but 35% finding them not helpful and 61% concerned they might result in the wrong decision being made
  - Those aged 18-34 were more positive about remote consultations than those aged 55+ saying they felt safer from COVID-19 than when attending face-to-face (63% vs 40%), felt comfortable discussing health concerns via remote GP consultation (80% vs 60%), and that remote consultations allowed their concerns to be adequately addressed (69% vs 50%)

#### Recommendation

Mixed perceptions of remote consultations remain and so we must ensure that face to face appointments are available, particularly for older people who are less positive towards these than their younger counterparts. We need to more actively monitor the data, insight and evidence on remote consultations, ensuring that barriers and enablers are translated into how remote consultations are used with and for particular groups

### **Cervical Cancer Screening**

- 80% intended to attend the next time they are invited, comparable with 2021 (81%)
  - Those from ethnic minority backgrounds were less likely to report they would definitely attend their next screening than those from White groups (65% vs 70%)
- Pain experienced at last screening (26%), bad experiences (23%), and anticipated pain (18%) were the most cited barriers to past attendance
  - Younger respondents (25-34) were more likely to have been put off attending screening because of being embarrassed (17% vs 10% for 35-54) and concerns that it would be painful (24% vs 9% for 35-54)
  - Those from ethnic minority groups were more likely to experience several of the listed barriers than those from White groups, specifically thinking that the harms outweighed the benefits (5% vs 1%), being worried that cervical screening might be painful (18% vs 9%), and not wanting a man to carry out the screening test (12% vs 6%)

#### Recommendation

The emotional and physical experience of cervical screening remains challenging. There is need for more information to re-assure anyone who is to take the test about what is involved and how pain/discomfort is mitigated. Fears of younger people in particular need addressing given that their first appointment will inform whether they attend future screening appointments. More targeted awareness is required among ethnic minority groups on the benefits of cervical cancer screening and demystifying any perceived harms.

### **Bowel Cancer Screening**

- The proportion of those eligible for bowel cancer screening who reported completing their bowel cancer screening kit was similar to March 2022 (73% vs 72%)
- Those who did not complete the test the last time it was sent cited finding it too messy as the largest barrier (23%)
- Despite there being no change over time in those reporting completing their bowel screening kit among ethnic minority groups (63% vs 65% in March 2022), there was an increase in those saying that they have never been sent the kit (29% vs 14% in March 2022)

#### Recommendation

More information either in video or print material on how to complete the bowel cancer screening test may help ensure test completion is less messy. We should explore why there has been an increase in those from ethnic minority groups reporting they have never been sent a test kit in the post; is this related to confusion with test kits (not being identified as such) or logistical challenges?

### **Breast Cancer Screening**

- The proportion of those who reported attending their breast cancer screening appointment when last invited remained high (74% vs 77% in March 2022)
  - Reported attendance was lower among younger age groups with less than half of those aged 50 to 54 years reporting to have attended their last breast cancer screening appointment (61% vs 78% for 55+)
- For those who attended breast screening, around a third felt it hurt (36%), but most just found it a little uncomfortable (53%).
- Among those who did not attend their last breast screening appointment, 19% reported having found the process painful the last time they attended and 11% reported worrying that breast screening might be painful

## Thank you

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