

“The Palmer Events Center staff did an amazing job and made our event run seamlessly.”

Dana Bolz, Austin Apartment Association  
2023 AAA Trade Show (10/11/2023 – 10/12/2023)

“(Our Sales Manager) was absolutely amazing from the minute I met her during our site visit all the way through the execution of the event! She has an incredible way of ensuring the clients that everything is taken care of. It is obvious that she LOVES her job and provides exceptional customer service. EVERYTHING was done right! If I could plan an event at the Palmer Events Center every year, I would. The service is exceptional.”

Megan Sherman, International City/County Management Association (ICMA)  
ICMA Tuesday Night Networking Event (10/2/2023 – 10/4/2023)

“Palmer Events Center is a great place to host an event. The staff is very helpful and supportive of your event needs, cleanliness was immaculate, and staff always greeted us with a smile and made us feel welcomed. (Our Event Coordinator) was incredibly awesome to work with and was quick to respond to needs during the event. (Our Catering Manager) was amazing to work with. I appreciated her working with the chef on pricing and a different menu for our needs. She was very graceful and had a great attitude!”

Marissa Salas, IDEA Public Schools  
2023 IDEA Public Schools College Signing Day (4/17/2023 – 4/19/2023)

“Working alongside (the Palmer Events Center staff) was the highlight of my week. Everything ran smoothly because of your team and our team working together. I enjoyed the efficiency and professionalism, as well as the attention to tight security for our clients and my staff. Thank you for everything, and I hope to return next year.”

Chrystan Sheatzley, Star Dance Alliance, LLC  
2023 Star Dance Alliance Nexstar National Talent Competition (4/14/2023 – 4/17/2023)

“Everything is always so well executed. All the new Event Coordinators were very helpful and responsive. It is a pleasure working with everyone (at the Palmer Events Center). People really care about us, and that is a good feeling. I’ve shared some customer comments with (the Director of Sales and Events) about the “vibe,” “ambiance” and “feel” of the event. Customers appreciate the facility and how everyone works with us to transform it into the Armadillo. You give us the tools and resources to make that happen. Thank you.”

Anne Johnson, Armadillo Christmas Bazaar  
2022 Armadillo Christmas Bazaar (12/14/2022 – 12/26/2022)

“I will never look at other convention centers for this event because of the unbelievable customer service I received from the Palmer staff! Literally everything was amazing. I love the Palmer Events Center! Absolute blast and cannot wait for next year!”

Cliff Colón, Tony Trophy Tattoos  
2022 Austin Tattoo Invitational (9/1/2022 – 9/4/2022)

“Great communication leading up to the event and during the event, as well. (Our Event Coordinators) were both excellent with quick communication when anything arose. (Our Security Coordinator) was extremely helpful when it came to venue security and traffic control at the loading dock. The garage staff was very helpful and very understanding of our event’s needs. (Our Utilities Coordinator) was very professional, patient, and attentive when it came to vendors’ utility needs. The staff at Palmer Events Center is what made this experience great.”

Esther Chou, Melee Fight League  
Austin Fit Fest (9/2/2022 – 9/3/2022)

“Staff is great....from (Sales Managers) to (Event Coordinators) to all the guys and gals on the floor. We appreciate those who hang our banner and take it down and the guys who quickly take down the tables and chairs at the end of the show so vendors can drive in.”

Sammie Dwyer, City-Wide Garage Sale LLC  
2019 City-Wide Vintage Sale (8/9/2019 – 8/11/2019)