COLLEGE KNOWLEDGE
YOUR VIRTUAL NSO COMPANION
West Virginia University.
WELCOME TO THE WEST VIRGINIA UNIVERSITY FAMILY

I am so pleased your student has chosen West Virginia University as their new home. Soon they will embark on an extraordinary adventure that will shape the rest of their life. In these unprecedented times of social distancing, it is more important than ever to look toward the future. Although we must remain flexible as we adapt to a changing world, our commitment to providing students with high-quality education and an extraordinary college experience will never waver.

Parents and families, although the world has changed, one thing has not. Your student’s health and happiness are our top priority. And together, as partners, we will help them reach their full potential in a supportive, inspiring and nurturing environment. After all, you’re a Mountaineer now, too. I encourage you to investigate the boundless opportunities that await you and your student — opportunities that will allow you to make a connection to your student’s new home while allowing them to craft a personalized and productive path to success.

I look forward to the future, when I can welcome both you and your student to campus in person.

Let’s go.

[Signature]
NO MATTER THE PATH YOUR STUDENT CHOOSES, AT WVU, THEY’LL NEVER HAVE TO GO IT ALONE.

We’ve included info in this guide to help you and your student on your WVU journey.

Consider this your go-to resource for the start of the fall 2020 semester, complete with a checklist to help keep you on track. We explain everything from how to stay connected while your student is on campus to tips and tools you’ll want to refer back to over the next four years and beyond. And while we can’t wait to meet you and your student in person, we’ve included some contacts and ways to reach us from anywhere with any question you might have. After all, you’re a Mountaineer now, too. And once a Mountaineer, always a Mountaineer.

Let’s get started.
WHAT HAPPENS AT ORIENTATION

We’ve moved New Student Orientation (NSO) to an entirely virtual experience — and registration is open. Just go to orientation.wvu.edu to get started.

Your student will have the chance to learn about residential life/housing, financial aid, academic expectations for freshmen, meet and ask questions with current WVU students, interact with other incoming Mountaineers, and schedule courses for the fall semester.

Virtual NSO will include:

- A self-paced, online program
- Follow-up phone calls to complete your fall class schedule
- Online conversations with current students, faculty and staff

If your student had registered previously for an on-campus session, they don’t need to register again; their registration will be switched to the virtual program. All students registered for NSO will receive a link to the Virtual NSO portal. Students should complete the Virtual NSO portal as soon as possible so they can proceed with pre-advising and advising appointments (signing up for fall classes).

There also will be virtual activities in June and throughout the summer, so make sure your student checks their email regularly for updates!

It all begins now. Your student is launching an incredible journey that will lead to more than just a degree. Take the first steps toward finding their purpose and the path to get there.
ACADEMICS AND COURSE REGISTRATION

Soon your student will start building their path. We’re here to help you — and them — prepare for a great future.

ADVISING AND COURSE SCHEDULING

Advising is an integral part of building a path to your student’s future. For the fall 2020 semester, we are streamlining the course registration process with block scheduling, which will give students and families some peace of mind knowing their student’s first semester will offer the best foundation for success. Once they have completed all NSO requirements, students may review their course schedule at portal.wvu.edu.

WHAT IS BLOCK SCHEDULING AND WHY IS WVU IMPLEMENTING THIS?

For fall 2020, all incoming first-year students will receive a block schedule. A block schedule is a pre-set schedule that includes the core courses required for an academic program. Benefits of a block schedule include simplification of the course registration process, ensuring accurate course selection and creating opportunities to connect with study partners and new friends.

WILL MY STUDENT’S BLOCK SCHEDULE CONTAIN ALL OF THEIR COURSES?

No, except for a few majors, your student’s block schedule will only contain the core courses for their academic program. This may range from 3-12 credits. Students will work one-on-one with an academic adviser to complete their fall schedule and will participate in choosing their General Education Foundation (GEF) courses.

CAN MY STUDENT CHANGE THEIR BLOCK SCHEDULE?

Your student’s block schedule was created to ensure that they are enrolled in the core classes required for their academic major. They will be unable to change their block schedule unless an adviser deems this essential due to specific circumstances (ROTC commitments, Marching Band, etc.).

WHEN CAN MY STUDENT SEE THEIR BLOCK SCHEDULE AND MEET WITH AN ADVISER?

Students will first need to complete a series of modules and meet with an orientation leader before meeting with an academic adviser to schedule. Any student registered for NSO will receive instructions on how to access the Virtual NSO portal and complete these modules. Once completed, the student will receive details regarding their block schedule and advising appointments.

HOW SHOULD MY STUDENT PREPARE FOR THEIR ADVISING APPOINTMENT?

Students should explore the following prior to their advising appointments:

- General Education Foundation courses
- The Schedule Builder Guide
- DegreeWorks
**HOW WILL MY STUDENT KNOW WHO THEY WILL BE MEETING WITH FOR THEIR ADVISING APPOINTMENT?**

We will connect your student with their pre-advising Orientation Leader, who will then schedule your student’s advising appointment. In addition, this Orientation Leader will support your student with a review of GEFs. If your student has specific questions about their major, they may also contact their admissions counselor. They can be found at admissions.wvu.edu/admissions-counselors.

**SHOULD PARENTS ATTEND THE ADVISING APPOINTMENTS?**

Parents are discouraged from attending the advising appointments with their students. We want students to play an active role in planning their first academic semester and create a professional relationship with an Orientation Leader and academic adviser. We expect that after being advised, students will be able to understand and articulate how each course applies to their degree.

**DOES MY STUDENT NEED TO SUBMIT ADVANCED PLACEMENT (AP), INTERNATIONAL BACCALAUREATE (IB) OR DUAL ENROLLMENT COURSES PRIOR TO THEIR ADVISING APPOINTMENTS?**

Yes, if your student completed AP, IB or dual enrollment coursework, they will need to submit an official score report or transcript prior to their appointments. Students may submit an official PDF copy of the AP or IB transcript by emailing to wvuadmissions@mail.wvu.edu or request that the testing center submit the score report. If your student has dual enrollment from an institution other than WVU, official transcripts must come directly from the institution. Please note that score reports and transcripts from testing centers or institutions may take several weeks to be received and processed from the date sent.

**MY STUDENT’S ACCOUNT SAYS THEY HAVE A HOLD; HOW DO WE GET THIS LIFTED?**

All incoming first-time students have an Orientation hold on their account. This hold is lifted within three days of completing the Virtual NSO modules and will be replaced with an advising hold. Your student will work with an adviser on any schedule changes. If your student has other holds on their account (parking, transportation, financial services and student accounts), they will need to work directly with the department placing the hold.

**WILL MY STUDENT HAVE A BLOCK SCHEDULE FOR SPRING SEMESTER?**

No, only incoming first-year students will receive a block schedule this fall. In the future, your student will work with an adviser to schedule in advance of the new term.

**WHEN DOES MY STUDENT HAVE TO COMPLETE VIRTUAL NSO?**

All students should complete the Virtual NSO portal as soon as they can. This will allow for quicker registration for their pre-advising and advising appointments. We encourage all students to complete the portal no later than June 20.

**HOW LONG WILL THE VIRTUAL NSO PORTAL TAKE TO COMPLETE?**

The mandatory content in the portal should take around two hours to complete. However, the portal links out to many additional resources and webinars that are available to help your student engage and learn more about enrolling at WVU in the fall.

**WORLD LANGUAGES PLACEMENT EXAM**

If your student is currently taking French, German or Spanish and plans to continue studying the same language at WVU, they must take the World Languages Placement Exam. Please check the Undergraduate Catalog (catalog.wvu.edu) to determine if their major requires a world language (or your student can check through DegreeWorks, see the description below). This computerized exam is language-specific. Your student should speak to an adviser about how to schedule a language exam.

**DEGREEWORKS**

DegreeWorks is an online tool that lets students track their progress toward graduation with real-time advice and counsel. It features an interactive academic plan of study that will help them take the right classes. They can access DegreeWorks via the WVU Portal at portal.wvu.edu or at registrar.wvu.edu/dw.

**SCHEDULE BUILDER**

Schedule Builder helps students create personalized class schedules. The program improves their chances of getting a full schedule each semester — and graduating on time. Students choose the classes they want to take in the coming semester and enter “breaks” in the time slots when they can’t take classes. Schedule
Builder automatically generates every possible combination of classes and shows schedules in a grid view with the times, locations and instructors. Schedule Builder generates new schedules until a student settles on the combination that works for them. Students can access Schedule Builder via the WVU Portal at portal.wvu.edu.

MOUNTAINEER ID CARD
The Mountaineer ID Card lets your student swipe into everything from the dining halls to the PRT to Student Health and the Carruth Center. Mobile ID is an app that lets their smartphone function like their Mountaineer Card at certain campus locations such as residence hall laundry rooms (each load costs $1.50 to wash and $1.50 to dry, and the machines do not accept coins). Some instructors also use Mobile ID to take attendance in classrooms. Lost or stolen Mountaineer Cards can be replaced for a fee at Towers and at the ITS Self-Service desk in the Mountainlair. Students can deactivate a lost or stolen card by logging into mymountaineercard.wvu.edu. This year, students will be required to submit their own ID photo. idphoto.wvu.edu

HOW TO SUBMIT THE ID CARD PHOTO
Your student should look for an email sent to their MIX (Gmail) inbox asking them to upload a photo for their Mountaineer ID Card. This step is mandatory for all incoming students. They should follow the on-screen requirements and upload both their photo and proof of identification. Within three business days, they will receive an email approval or denial. If their photo is denied, they can then upload a new one that meets the requirements. Once the photo is approved, instructions will be sent at a later date detailing how to pick up the ID card in person.

MOUNTIE BOUNTY
Mountie Bounty is a prepaid debit plan that lets you or your student add money to their Mountaineer Card. They can then use it around campus and in the community. Besides laundry, popular uses include printing and copying, vending machines, library fees and purchases at WVU Bookstores. Many off-campus merchants also accept Mountie Bounty, which is transferable from semester to semester. Add funds to your student’s Mountie Bounty at wvucard.wvu.edu. You can also find a link at parent-guest. portal.wvu.edu/deposit-to-mountie-bounty.

GRADGUARD
We understand that the investment your family makes in tuition and fees is a significant one that can create a financial hardship if your student is unable to complete classes and is not eligible for a full refund of tuition and fees. Tuition Refund Insurance, provided by GradGuard, can help refund tuition, fees and room/board charges, up to the annual policy limits if your student is unable to complete the semester due to a covered medical reason. studentaccounts.wvu.edu/refunds

YOUR QUESTIONS ANSWERED AT THE MOUNTAINEER HUB
You can contact the WVU Mountaineer Hub online anytime with questions about financial aid and student accounts.

1. Go to mountaineerhub.wvu.edu/contact and click on Request Assistance Now.
2. Choose Public Inquiry Submission from the Services list.
3. Click on the blue Submit Inquiry button in the top right.
4. Fill out the form, and hit the blue Request button on the bottom of your screen.

You may also contact the Hub by phone at 304-293-1988 (8:15 a.m. – 4:45 p.m., Monday – Friday). Follow us on Twitter, Facebook and Instagram. @WVUHUB

DOES EVERYTHING AT WVU HAVE AN ACRONYM?!
Yep. FAFSA, SAT, ACT — check out a full glossary at go.wvu.edu/acronyms.
TECHNOLOGY TOOLS AND RESOURCES

Technology on campus is an essential part of the college — and learning — experience. Here’s a brief guide.

it.wvu.edu/students

WVU LOGIN

WVU Login is the combination of a unique username and password that lets students access University systems. If your student forgets their password, they can reset it at login.wvu.edu or call the Service Desk at 304-293-4444.

Login accounts are for students only. Parents should never use a student’s username and password to access a WVU system. This could cause your student problems with Portal, eCampus, email and other systems. It’s also a policy violation. Parents can easily access billing, financial aid and other important records using your own username and password when your student grants access through the Parent/Guest Portal.

PARENT/GUEST PORTAL

Students may grant a third party (that’s you, Mom, Dad, etc.) access to their WVU records at parent-guest.portal.wvu.edu. Information that is protected from disclosure under the Family Educational Rights and Privacy Act (FERPA) is maintained in a secure online environment. This data includes grades, financial aid details and student account/billing information.

Students can grant you permission to access this information and to make payments. FERPA also gives them the right to restrict what a parent or guest can see and to revoke access at any time.

ferpa.wvu.edu

TWO-FACTOR AUTHENTICATION

Within two days of registering for classes, students must set up Duo two-factor authentication. It makes them prove who they are in two ways – with something they know (Login password) and something they have (the Duo Mobile smartphone app or a display token available at Barnes & Noble).

WI-FI

Students must connect laptops, desktops, tablets and phones to the secure WVU.Encrypted network for wireless access or they will get an error message. Parents and guests should connect to WVU.Guest.

BUYING A COMPUTER

Before your student buys a computer, check with their college/school to see if their major has computer and software requirements. Recommended hardware specifications are at it.wvu.edu/students.

FREE AND DISCOUNTED SOFTWARE

Save money! All students get free Microsoft Office and discounts on other software through slic.wvu.edu. They can also put free Sophos anti-virus software on up to three devices at freeav.wvu.edu.

PRINTERS

With a WVU email account and a Mountie Bounty balance, students can email or upload documents and print from anywhere using MyPrinting. WVU does not support personal wireless printers, and students don’t need them. If they do bring one to campus, they must turn off the wireless feature and use a USB cable to connect.

TECHNOLOGY SUPPORT

Contact Information Technology Services for help at 304-293-4444, ITSHelp@mail.wvu.edu or it.wvu.edu/help.
FUNDING A GREAT FUTURE

There are many paths to a great future at WVU. No matter where your student wants to go, we can help them get there.

FINANCIAL AID, SCHOLARSHIPS AND BILLING

WVU offers scholarships, grants, loans and employment opportunities for students who need financial help. A financial aid offer is based on your student’s individual financial need and eligibility (as determined by the Free Application for Federal Student Aid, or FAFSA) and may include various types of aid. Eligible students who meet required deadlines are offered the maximum amount of aid available after considering external sources, such as the Federal Pell Grant, state grants and non-WVU scholarships.

If your student hasn’t already submitted a FAFSA for 2020-21, it’s not too late. Some aid is available on a first-come, first-served basis, so they should submit their FAFSA early, when it becomes available each October! The priority deadline is March 1 each year, but the earlier the better (and students need to submit it every year).

LEARNING ON THE JOB

WVU can help students find part-time and seasonal employment. Possibilities include on-campus, off-campus and Federal Work-Study jobs. Jobs are posted on Handshake, our career services management tool designed for WVU students and alumni (don’t worry, the handshakes are all virtual) and via social media.

The Federal Work-Study program provides jobs for some undergraduates with financial need, allowing your student to earn money to help pay for educational expenses. The program encourages community service work and work related to a student’s major, whenever possible.

WVU’s Research Apprenticeship program welcomes students with little or no research experience to become apprentices. Students can earn credit and dollars (Federal Work-Study funds) while working with a faculty member in fields ranging from music history to theater, biology and math.

MONTHLY PAYMENT PLAN

WVU offers a monthly payment plan for all students. The Tuition Payment Plan is an alternative to paying each semester’s tuition and/or housing expenses in full prior to the semester. Enrolling in the plan is fast and easy, and it only costs $35 to enroll for each semester. Monthly payment plans for fall opened in May and are available now. Students enrolling in a payment plan should sign up no later than July 31. The earlier you enroll, the more payments are spread out.

GETTING A REFUND

Once your student pays their full balance, their student account online should show a zero term balance. If the balance is negative due to excess financial aid or overpayment, that balance will be refunded to the student. Hint: Add a bank account (eRefund) to get your student’s refund faster.

TAXES

Any gift aid (scholarships, fellowships, grants, etc.) received in excess of tuition, fees and required books and supplies is taxable. Tax forms used by you or your student to obtain tax credits under the federal Hope and Lifetime Learning Credit, the American Opportunity Credit or the Tuition and Fees Deduction programs are available. The forms are mailed annually by the deadline set by the IRS. If you need a 1098-T form for a prior year, please check taxservices.wvu.edu.
STAYING ORGANIZED

Counting down the days until your student starts their college journey? We are, too! The information in this section will help you prioritize and organize over the weeks ahead to make sure you and your student are fully prepared for day one.

TO-DO LIST

Due to the evolving COVID-19 issues, some dates are subject to change. Please have your student check their MIX email regularly for updates.

/ DAILY / Remind your student to check their MIX email.

/ ASAP / Have your student set up a proxy account for you (if they choose), so you can access their records, financial aid details and billing information. parent-guest.portal.wvu.edu

/ SUMMER 2020 / Mountaineer Parents Club chapters plan Summer Send-offs to get our WVU families together before students head to campus. Members will receive information via email. Connect with the Mountaineer Parents Club and join the Class of 2024 Facebook group to keep up with the most up-to-date information. parentscclub.wvu.edu

/ LATE SUMMER / Your student must complete online safety training. Instructions will be sent to your student’s MIX email.

Submit a copy of your student’s insurance card and fill out the new student health information form.

Finally, explore parking and transportation options at transportation.wvu.edu.

/ WHEN POSSIBLE / Be sure your student has sent us their final high school transcript and any Advanced Placement or Dual Enrollment credits. We understand the challenging times. Please send us this official documentation as soon as you are able.

/ MAY / Create your own account in the virtual NSO platform so you can attend virtual webinars featuring Housing, Financial Aid, Dining and other WVU experts. nso.wvu.edu

/ MAY TO JULY / Enroll in a monthly payment plan between May 1 and July 31. Depending on when you sign up, you can make six, five or four monthly payments. go.wvu.edu/payment-plan

/ JUNE / All students living in residence halls are required to purchase a dining plan. Residents will be enrolled automatically in the Go 13 dining plan if they do not choose a plan by June 30. Check out dining plans at diningservices.wvu.edu/dining-plans.

/ JUNE 20 / Remind your student to submit their photo for their WVU student ID card by June 20. Instructions will be sent to their MIX email. idphoto.wvu.edu

/ JUNE OR JULY / We want to know about your Orientation experience! Students and families, look for two surveys about advising and NSO over the summer. Expect one in your inbox in June and another on July 31.

/ JULY / Your student will want to contact their roommate and discuss what each of them will bring. And check out the WVU Housing “What to Bring/What to Leave” list to help your student pack for their first year here at WVU. go.wvu.edu/things-to-bring

Your student must complete the first section of our alcohol education course. go.wvu.edu/alcohol-education

/ JULY 4 / Fall charges will be available in STAR (via WVU Portal). Parents with proxy access to billing information will be able to view charges via the WVU Parent and Guest Portal.

Full payment (minus financial aid) is due August 1. studentaccounts.wvu.edu/payment

/ JULY 15 / The deadline for scholarship consideration has been extended! Have your student submit their scores and test results before this date.

/ AUGUST 1 / The health insurance waiver must be completed by this date, or your student will be automatically enrolled in WVU’s Aetna health insurance policy. go.wvu.edu/student-health-insurance

Pre-register for quick access to Student Health by today. go.wvu.edu/preregister-form

Payment for fall tuition and fees due today.

/ MOVE-IN/OPENING / More information about Fall 2020 move-in will be shared in the future. wvu.edu/return-to-campus

/ AUGUST 19 / First day of classes.
**ALCOHOL AWARENESS**

All new students under the age of 21 must complete an alcohol awareness and education course (even if they have taken a similar course at another institution). This is an online, non-opinionated, science-based course designed to empower students to make well-informed decisions. Your student will receive more information about the course in their MIX email.

**TEXTBOOKS AND WVU GEAR**

The WVU Barnes & Noble Bookstores are our official bookstores ([wvu.bncollege.com](http://wvu.bncollege.com)). There are four locations: Mountainlair, Evansdale Crossing, Health Sciences and the College of Law. The WVU Bookstores carry all required course materials for all WVU classes. They sell new and used textbooks, rent textbooks and offer digital textbooks, school supplies and officially licensed WVU clothing and gifts.

**HOW TO RESEARCH/ORDER TEXTBOOKS:**

1. Log on to the WVU Portal ([portal.wvu.edu](http://portal.wvu.edu)), then select the STAR tab.
2. Select Student Services and Housing.
3. Select Registration.
4. Select the WVU, PSC or WVU Tech Bookstore link.
5. Select the drop-down menu under “Your Term” and select Fall 2020.
6. Select “Here” to order your books online.
7. Next, choose the “Select Format” tab and pick New, Used, Rental or eBook, and add the items to your cart.
8. Create account (or continue as “Guest”), enter your form of payment — select store pickup or choose to have them delivered to your home address (shipping charge will be applied).

Students (and parents) can download the bookstore app and get 25% off one WVU apparel item. The app will give you: rental due date reminders, order notifications and buyback and store promotion reminders. Students whose financial aid is more than their institutional charges may be able to use their aid to purchase their books. ([studentaccounts.wvu.edu/bookstore-programs](http://studentaccounts.wvu.edu/bookstore-programs))

To download the app, search “My College Bookstore” in your smartphone or tablet app store.

**IMMUNIZATIONS**

All first-time freshmen and transfer students are required to have the following immunizations before arriving: MMR, meningococcal vaccine, polio, tetanus and hepatitis B. The following immunizations are recommended before arriving: varicella, tuberculosis screening, hepatitis A, HPV vaccine, pneumovax and an influenza shot. Students enrolled in healthcare majors may be required to have additional immunizations. Students will be asked to confirm that they’ve received the required immunizations when completing the online student health insurance waiver. Students who won’t be completing a waiver can submit their immunization info at ([studentinsurance.wvu.edu/immunizations](http://studentinsurance.wvu.edu/immunizations)). Please do not send your student’s immunization records; complete this process as part of the Student Health Insurance Waiver.
ACADEMICS

From GPAs to summer sessions, here’s the nitty gritty about your student’s academics. Note: You will not have access to your student’s grade report unless they grant you access to their WVU records at parent-guest.portal.wvu.edu.

GRADE POINT AVERAGE (GPA)

Students can earn a variety of grades:

- **A**: Excellent (four grade points per term hour)
- **B**: Good (three grade points per term hour)
- **C**: Fair (two grade points per term hour)
- **D**: Poor but passing (one grade point per term hour)
- **F**: Failure (zero grade points per term hour)
- **UF**: Unforgivable F, not eligible for D/F repeat policy
- **I**: Incomplete (excluded from grade point calculation for the term)
- **IF**: Incomplete grade not removed by next regular term (computed as an F grade)
- **W**: Withdrawal from a course before the date specified in the University calendar
- **P**: Pass
- **X**: Auditor, no grade and no credit
- **CR**: Credit but no grade
- **FNA**: Failure Non-Attendance
- **FSA**: Failure Stopped Attending

GRADE REPORTS

At the end of every term, grades are posted on your student’s official transcript. You can view your student’s grades online via the WVU Parent and Guest Portal if your student has granted you permission at parent-guest.portal.wvu.edu.

WE’RE HERE TO HELP

If a student is having difficulty with a class, they can get help. studentsuccess.wvu.edu/services/tutoring-centers

Students can also meet with a personal Success Coach to learn about time management, note-taking, reading and study skills. Call 304-293-5804 or visit studentsuccess.wvu.edu/services.

VIRTUAL SUMMER

Summer term online at WVU is a great time to try fun new courses, get ahead (or stay on track) in a major or minor program, stay connected to friends and professors and maybe even graduate early. With virtual courses, students can do it all from home and still receive the personal attention they need from instructors and tutors. summer.wvu.edu
HOUSING

We have housing options for every need and want — from residence halls with tons of amenities to Living-Learning Communities that encourage students to build their professional networks from day one.

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<tr>
<td>BENNETT TOWER</td>
<td>EVANSDALE</td>
<td>First Year • Sophomore • Junior • Senior</td>
<td>432</td>
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<td></td>
<td>Double (spa-style bathrooms)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>OAKLAND HALL WEST</td>
<td>EVANSDALE</td>
<td>First Year • Sophomore • Junior • Senior</td>
<td>432</td>
<td>High Speed Internet, On-Site Dining, Cable Service, Air Conditioning</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Double (spa-style bathrooms)</td>
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<tr>
<td>BOYCE HALL</td>
<td>DOWNTOWN</td>
<td>First Year • Sophomore • Junior • Senior</td>
<td>474</td>
<td>High Speed Internet, On-Site Dining, Cable Service, Air Conditioning</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Double Suite • Triple Suite • Quad Suite</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SENECA HALL</td>
<td>DOWNTOWN</td>
<td>First Year • Sophomore • Junior • Senior</td>
<td>248</td>
<td>High Speed Internet, On-Site Dining, Cable Service, Air Conditioning</td>
</tr>
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<td>Single Suite • Double Suite</td>
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<tr>
<td>STALNAKER HALL</td>
<td>DOWNTOWN</td>
<td>First Year • Sophomore • Junior • Senior</td>
<td>525</td>
<td>High Speed Internet, On-Site Dining, Cable Service, Fitness Room</td>
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<tr>
<td></td>
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<td>Single Suite • Double Suite</td>
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<tr>
<td>SUMMIT HALL</td>
<td>DOWNTOWN</td>
<td>First Year • Sophomore • Junior • Senior</td>
<td>525</td>
<td>High Speed Internet, On-Site Dining, Cable Service, Fitness Room</td>
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<td></td>
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<td>Single Suite • Double Suite</td>
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</table>
RESIDENCE HALLS
Learn all about each hall and virtually tour our model rooms anytime from the comfort of your home. tour.wvu.edu

LIVING-LEARNING COMMUNITIES
These are student communities formed around a theme or specific field of study, all housed within our existing residence halls on specific floors or within designated areas. They are smaller, more intimate environments where students live with others who share their academic and social interests and have a high level of interaction with faculty and staff. go.wvu.edu/living-learning-communities

SENDING MAIL/PACKAGES
We encourage Mountaineer families to send care packages, letters and cards to students at any time! Visit go.wvu.edu/mail for specific instructions on how to send mail to each hall.

PACKAGE DELIVERIES
Packages are generally delivered to the front desk or a mail holding area (such as in Braxton Tower). Students will receive a notification that they have a package. They may pick up packages at designated locations Monday through Friday. Times vary by hall.

MAILBOXES
Students can access their residence hall mailbox at any time.
Mailboxes are in each building, typically on the main floor/lobby area.
Mailboxes in the Evansdale Residential Complex are located on the ground floor of Braxton Tower.

MAKING IT FEEL LIKE HOME
The WVU Residence Hall Association has partnered with vendors to help you create your home away from home. Visit the link below and start shopping. Order soon, and your student can find many things already waiting for them when they arrive.
go.wvu.edu/housing-services

CARE PACKAGES
Let your student know you are thinking of them every step of the way through the year! You can bridge the miles between home and campus with care packages filled with everything from the latest Mountaineer gear to baked goods sure to satisfy every student’s sweet tooth.

MICROFRIDGES
Is it a refrigerator or is it a microwave oven? It’s both, all in one integrated unit. The MicroFridge meets WVU’s electrical and safety requirements. Order by August 1 and it will be waiting in your student’s room when they arrive.

CARPETS AND DÉCOR
Add warmth and style to your student’s residence hall room. OCM has so many options to personalize space that you may have a hard time choosing. You’ll find carpet, pillows, wall décor and more at their website.

HUTCHES AND MORE
College Savers creates environmentally friendly, quality products at an affordable price to enhance your student’s college living space.

LINENS
You’ll have sweet dreams when you select linens for your student’s bed and bath from the packages offered by OCM. Note: Our beds are specially sized and are longer than beds at home.

Proceeds from many of these sales help benefit Residence Hall Association programming for our residents (including your student).
go.wvu.edu/housing-services

RESIDENCE HALL COORDINATORS
Bennett: Ryan McConnell — ryan.mcconnell@mail.wvu.edu
Boreman: Nathan Krekelberg — nathan.krekelberg@mail.wvu.edu
Braxton: Patrick O’Donnell — patrick.odonnell1@mail.wvu.edu
Brooke: Jason Brick — jason.brick@mail.wvu.edu
Dadisman: Heidi Muller — heidi.muller@mail.wvu.edu
Honors: Jeremiah Kibler — jeremiah.kibler@mail.wvu.edu
Lincoln: Javier McCoy — javier.mccoy@mail.wvu.edu
Lyons: Angela Delfine — angelal.delfine@mail.wvu.edu
Oakland East and Oakland Apartments: Travis Hapney — travis.hapney@mail.wvu.edu
Oakland West: Emily Murasso — emily.murasso@mail.wvu.edu
Seneca: Tiffany Hughes — tmhughes@mail.wvu.edu
Stalnaker: Heidi Muller — heidi.muller@mail.wvu.edu
Summit: Jasmine Jones — jasmine.jones@mail.wvu.edu
DINING
We offer a great selection of dining options, from comfort foods to health-conscious eats.

DINING OPTIONS
There are 20+ different locations where your student can grab a bite to eat. That includes four dining centers, fully stocked grab ’n go outlets and food courts, all of which accept WVU’s dining plan options. Options vary from anytime dining to a set number of meals per week. diningservices.wvu.edu/locations

DINING DOLLARS
Dining Dollars are virtual dollars included in WVU meal plans. They offer the option to snack instead of eating a full meal. Another popular use is to buy meals for guests visiting from out of town. go.wvu.edu/changing-your-dining-plan

OFF-CAMPUS EATS
You’ll find everything from Thai food to locally sourced vegan to Mediterranean made with halal ingredients — and plenty of award-winning pizza, burgers and fried chicken. wvucard.wvu.edu

CHOOSE A DINING PLAN BY JUNE 30
Remember, all students living in WVU residence halls are required to have a dining plan. Students living in residence halls must choose a plan by June 30 or they will be automatically enrolled in the Go 13 dining plan. Students can make meal plan changes at the beginning of the semester. If your student is not living in a residence hall, they have the option of purchasing a plan. Dining experts at NSO can answer any questions. go.wvu.edu/choose-a-dining-plan

Follow WVU Dining on social media for the newest menus and the latest news.
WVU Dining @WVUdining @WVUdining

HEALTH AND SAFETY
We know the body and the mind have to be healthy and safe for a student to be successful. That’s why we offer plenty of services to help your Mountaineer live their best life.

STUDENT HEALTH
Located in Evansdale in the Health and Education Building next to the Student Recreation Center, Student Health can help with minor illness and injury. It provides immunizations and vaccinations, primary care, women’s health and pregnancy testing, physicals and allergy injections. The WVU International Travel Clinic can help students who are traveling abroad with travel vaccinations and info on how to prevent certain ailments and cultural and climate differences. 304-285-7200 or go.wvu.edu/student-health.

CARRUTH CENTER FOR PSYCHOLOGICAL AND PSYCHIATRIC SERVICES
The Carruth Center provides confidential short-term individual, group, crisis, alcohol and drug counseling; psychiatric evaluation, consultation and management of prescription medicine; and through the MindFit Clinic, screening, testing and treatment for attentional and other learning difficulties. Have your student call 304-293-4431 to make an appointment or speak with a counselor. Students who need specialized or longer-term counseling will be provided with help arranging for care with campus partners in the local community. carruth.wvu.edu

COLLEGIATE RECOVERY PROGRAM
The Collegiate Recovery program offers a place where students in recovery, and in hope of recovery, can achieve academic success while having a college experience free of the influence of alcohol and drugs. recovery.wvu.edu

ACCESSIBILITY SERVICES
If your student has a disability, they can receive accommodations such as more time to take tests, recorded lectures, help with note-taking, accessible housing and parking, access to a shuttle and assistive technology. Students must be registered with the Office of Accessibility Services to receive services and should do so this summer to start successfully in the fall. accessibilityservices.wvu.edu

STUDENT HEALTH INSURANCE
WVU Morgantown requires all students taking six or more credit hours (international students with one or more credit hours) to have health insurance, whether under a parent’s plan or on their own. Students who already have adequate health insurance may opt out of the WVU Aetna plan by completing the online student health insurance waiver at studentinsurance.wvu.edu beginning in June. Eligible students without an approved waiver on file for the fall term will be automatically enrolled in the WVU Aetna plan. The cost will be assessed to your student’s account. The deadline to submit a waiver is August 1. talentandculture.wvu.edu/student-insurance
ADDITIONAL HEALTHCARE ON CAMPUS
J.W. Ruby Memorial Hospital is a nearly 700-bed teaching hospital that includes a level-one trauma center, WVU Medicine Children’s, the WVU Eye Center, WVU Cancer Center and more. WVU Medicine is ranked by U.S. News & World Report nationally and by Newsweek as one of the world’s best hospitals.

LIVESAFE APP
With our safety app, users can share info and safety concerns with police (anonymously), send their caller ID and location to police when calling or messaging for help, see a map that displays where recent incidents have occurred and more. Go to police.wvu.edu/campus-safety and choose Apple or Android to download.

UNIVERSITY POLICE DEPARTMENT
The University Police Department provides 24/7 protection. With 55 sworn and State-certified police officers, UPD is one of the largest and most professional police organizations in West Virginia. There are also 37 Blue Tower Emergency Phones across campus that can call for emergency assistance. 304-293-3136 or police.wvu.edu

WVU ALERT
Our WVU Alert sytems sends messages to students and parents when there is an imminent threat to campus. Students are automatically subscribed to WVU Alert emails and text messages if they have provided a cell phone number to WVU. Students can update their phone number to receive these text at alert.wvu.edu. And because we know how you worry, family members can be added to students’ accounts to receive these notifications. You can see WVU Alert messages on social media too. Follow @WVUAlert on Twitter and like the WVU Safety and Wellness Page on Facebook for official updates during an emergency.

BUILDING A SAFER CITY
WVU, the City of Morgantown and Monongalia County came together in 2013 to create the WVU-Greater Morgantown Safe Communities Initiative. Their work has achieved the recognition and accreditation of the National Safety Council. Morgantown is one of only 28 communities in the U.S. to achieve accreditation.

PARENT AND FAMILY RESOURCES
We have an active array of social media, a Parents Club and other resources to help you stay connected.

GET CONNECTED
Want to see what your student is up to? Follow our WVU social media accounts to see what’s happening on campus and stay up-to-date on all campus news.

West Virginia University  @WestVirginiaU
WVU Student Life  @WVUStudentLife

JOIN THE MOUNTAINEER PARENTS CLUB
With more than 20,000 members, the Parents Club is free and open to parents and family members of current, former and future WVU students. The club designs programs to support student activities, organizes special events and hosts guest speakers. With a toll-free helpline, social media, parent electronic news, print and online newsletter and email updates, you’ll have your finger on the pulse of campus life. parentsclub.wvu.edu or facebook.com/MountaineerParentsClub

FOLLOW THE “PARENTS OF THE CLASS OF 2024” FACEBOOK PAGE
Thousands of other parents will help you and your student transition to full Mountaineerhood.
Your student’s first year will help define the rest of their college journey. No matter where they want to end up, we can help them get there with an array of offices and services to support and guide them to their purpose.

YEARLY TO-DO LIST

/ Help your student fill out the Free Application for Federal Student Aid (FAFSA). The FAFSA becomes available October 1 every year and the priority deadline to submit is March 1. However, the FAFSA may still be completed after March 1 for consideration for some federal grants and loans. Use FAFSA school code 003827 to send your information to WVU’s Morgantown campus. go.wvu.edu/fafsa

/ Apply for a waiver for WVU student insurance if your student is covered under another plan. All students are required to carry insurance. talentandculture.wvu.edu/student-insurance

FROM DAY ONE TO GRADUATION DAY

Your student’s path to a fulfilling future begins on day one at WVU. We will help them find hands-on, real-life work experiences and research opportunities; connect them with mentors in their field and guide them through applications for graduate and professional school as well as highly competitive scholarships.

UNDERGRADUATE RESEARCH OPPORTUNITIES

WVU reached the highest level of research activity — R1 — in the Carnegie Classification of Institutions of Higher Education. Which means there are chances for every student to be part of real, life-changing research projects; 3,202 students have participated in undergraduate research (so far). undergraduateresearch.wvu.edu

CAREER SERVICES

The Career Services Center, located directly above the WVU Bookstore in the Mountainlair, is dedicated to making sure your Mountaineer finds their path to a great career — from résumé help to interview prep to career fairs with hundreds of potential employers. careerservices.wvu.edu

ASPIRE

Does your student want to go to graduate, law or medical school? Could they be the next winner of a Rhodes, Truman, Goldwater or Fulbright scholarship? The ASPIRE Office helps students apply for competitive scholarships and/or apply to graduate or professional school. aspire.wvu.edu
WVU ENGAGE
WVU Engage is a system designed to inspire all students at WVU to connect with our community, campus partners and student organizations. From clubs and orgs to leadership positions to volunteer opportunities, this online resource is meant to help students stay informed, involved and connected while enriching their college experience and building their résumés. wvuengage.wvu.edu

EVENTS AND THINGS TO DO
We want you to be a part of the WVU community.

MOUNTAINEER WEEK
This fall event highlights Appalachian culture, food and history. Visit mountaineerweek.wvu.edu for dates and details.

GOLD AND BLUE GAME
Every spring, this fan-favorite game literally kicks off our football season.

WVU ARTS & ENTERTAINMENT
From Broadway plays to concerts to Mountain Stage with Larry Groce, there’s almost always something big happening at one of our many performance venues. events.wvu.edu

AROUND TOWN
Morgantown, population 30,547, is an active city with plenty of greenspace, seven parks, two rivers and a lake, as well as miles of riverside trails for cycling, running, rollerblading, walking the dog or just strolling through nature.

This vibrant, small city has all the amenities of urban living, from Broadway performances at the Creative Arts Center and minor league baseball at Monongalia County Ballpark to award-winning restaurants and one of the best healthcare systems in the country.

Our country roads (and highways) can also take you to some of the best outdoor recreation in the world, all located in West Virginia — like whitewater rafting, mountain climbing and skiing — and many within such a short distance from our campuses, you can be home in time for dinner.

VISIT VIRTUALLY
Tour campus anytime: get acquainted with the buildings and settings your student will soon call home — all from the comfort of your current home. youvisit.com/tour/wvu

For more virtual visit options, see visit.wvu.edu visit.wvu.edu/plan-visit

IMPORTANT PHONE NUMBERS

ACCESSIBILITY SERVICES
304-293-6700 accessibilityservices.wvu.edu

ADMISSIONS
304-293-2121 admissions.wvu.edu

AIR FORCE ROTC
304-293-5421 afrotc.wvu.edu

ARMY ROTC
304-293-7546 armyrotc.wvu.edu

ATHLETIC TICKET OFFICE
800-WVU-GAME wvugame.com

CAMPUS OPERATOR
304-293-0111

CAREER SERVICES CENTER
304-293-2221 careerservices.wvu.edu
CARRUTH CENTER FOR PSYCHOLOGICAL AND PSYCHIATRIC SERVICES 304-293-4431 carruth.wvu.edu

CENTER FOR BLACK CULTURE AND RESEARCH 304-293-7029 cbc.wvu.edu

CREATIVE ARTS CENTER BOX OFFICE 304-293-3020 events.wvu.edu/boxoffice

DIVERSITY, EQUITY AND INCLUSION 304-293-5600 diversity.wvu.edu

HOUSING AND RESIDENCE LIFE 304-293-4491 housing.wvu.edu
Housing Assignments 304-293-2811
Residence Life Downtown 304-293-4901
Residence Life Evansdale 304-293-4686

LGBTQ+ CENTER 304-293-9593 lgbtq.wvu.edu

MOUNTAINEER CARD SERVICES 304-293-2273 wvucard.wvu.edu

MOUNTAINEER PARENTS CLUB 304-293-2506 parentsclub.wvu.edu

MOUNTAINEER PARENTS CLUB HELPLINE 800-WVU-0096

MOUNTAINLAIR BOX OFFICE 304-293-7469 events.wvu.edu/boxoffice

MOUNTAIN LINE TRANSIT 304-291-7433 busride.org

OFF-CAMPUS HOUSING 304-293-5611 go.wvu.edu/off-campus-housing

SCHOLARS OFFICE 304-293-1WVU (1988) financialaid.wvu.edu/home/scholarships

STUDENT ACCOUNTS (MOUNTAINEER HUB) 304-293-1WVU (1988) studentaccounts.wvu.edu

STUDENT ADVOCATE 304-293-5555

STUDENT EMPLOYMENT (MOUNTAINEER HUB) 304-293-1WVU (1988) studentemployment.wvu.edu

STUDENT FINANCIAL SUPPORT 304-293-1WVU (1988) financialaid.wvu.edu

STUDENT HEALTH SERVICES 304-293-2311 go.wvu.edu/student-health

STUDENT INSURANCE 304-293-6815 studentinsurance.wvu.edu

STUDENT LEGAL SERVICES 304-293-4897 studentlegalservices.wvu.edu

STUDENT LIFE 304-293-5811 studentlife.wvu.edu

STUDENT ORGANIZATIONS 304-293-4397 studentorgs.wvu.edu

STUDENT RECREATION CENTER 304-293-7529 studentreccenter.wvu.edu

TAXIS Motown Taxi 304-291-8294

TECHNOLOGY SERVICE DESK 304-293-4444 it.wvu.edu/support

TRANSPORTATION AND PARKING 304-293-5502 transportation.wvu.edu

UNIVERSITY POLICE 304-293-3136 police.wvu.edu

UNIVERSITY REGISTRAR 304-293-5355 registrar.wvu.edu

WELLWVU 304-293-9355 well.wvu.edu