COLLEGE
knowledge

A FAMILY GUIDE TO
WEST VIRGINIA UNIVERSITY
Welcome to the Mountaineer Family.

Welcome, Mountaineer Parents!

I am so pleased that your student has chosen West Virginia University as their new home. Although this has been a difficult time to complete the college search process, the future is looking bright. While we all adapt with flexibility and patience to changing circumstances, one thing is certain: A high-quality education and an extraordinary college experience start now for your student.

And their health and happiness will always be our top priority.

Like your student, you are an important part of the Mountaineer family. Working together, as partners, we will create a safe, inspiring, nurturing environment where all students reach their full potential.

I encourage you to investigate the boundless opportunities available to your student, from unique academic experiences to enriching recreational options to resources for extra support when it’s needed. The information here will connect you to your student’s new home and help you help them chart a path to success.

As our world emerges from this pandemic, I anticipate a learning community that is more vital and energizing than ever — and I look forward to welcoming both you and your student in person.

Let’s go.

E. Gordon Gee
President, West Virginia University

AT WVU, YOUR STUDENT WILL NEVER HAVE TO GO IT ALONE — AND NEITHER WILL YOU.

The Mountaineer Parents Club is a community of WVU representatives and the families of WVU students who all share (very passionately) your concerns.

We are the first place you should come with any issue, no matter what it relates to — academics, housing, well-being, student life, career outcomes — WVU’s Mountaineer Parents Club will be your partner for the next few years.

The information in College Knowledge will help you prioritize and organize over the weeks ahead to make sure you and your student are fully prepared for New Student Orientation and for that first day of class — and for all that comes after it.

Let’s get started.
JOIN YOUR COMMUNITY.

Join the Mountaineer Parents Club.

Will this be the best club you ever join? Well, there’s no membership fee, it has over 20,000 members who share your interest in WVU and its reason for existence is to help you. Sign up at parentsclub.wvu.edu.

Talk and share with other parents who are going through the exact things as you and your student — no issue is too big (What if my child gets sick?) or too small (toilet paper concerns, anyone?). Join @MountaineerParentsClub.
Advising in college is different from the role of many advisers in high school. Your student’s academic adviser is focused on making sure they are registered for the classes they need to meet their major’s requirements so they graduate on time.

They aren’t the source for financial info or details such as what GPA your student needs to have to keep scholarships or aid — those questions should be directed to the WVU Hub (304-293-1988 or mountaineerhub.wvu.edu).

**Helpful Advising Lingo**

**Academic Adviser:** works with your student on scheduling their classes and meeting requirements for their major so they can graduate on time.

**DegreeWorks:** online tool that lets students track their progress toward graduation with real-time advice and help; has an interactive academic plan of study to help them take the right classes. Accessed via the student portal at portal.wvu.edu or at registrar.wvu.edu/dw.

**General Education Foundations (GEF):** a group of courses required for all students that provides general knowledge in more than one area. The goal is to build the foundational skills and knowledge necessary to reason clearly, communicate effectively, think critically and contribute to society.

**Schedule Builder:** program that helps students create class schedules. Students choose the classes they want to take in the coming semester and enter “breaks” in the time slots when they can’t take classes. It generates every possible combination of classes and shows schedules in a grid view with times, locations and instructors. Accessed via the student portal at portal.wvu.edu.

**Student portal:** the online gateway to daily student life. portal.wvu.edu

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**Advising and Scheduling Your Student’s Classes at NSO**

Can you be a part of this? Well, parents are discouraged from attending advising appointments. We want students to play an active role in planning their first academic semester and create a professional relationship with their academic adviser on their own.

Their session at NSO will be relatively brief — if your student has specific questions about their major, they may also contact their admissions counselor before NSO. admissions.wvu.edu/admissions-counselors

Students needing to change their major are encouraged to do so before their NSO advising appointment. admissions.wvu.edu/forms-and-procedures/change-of-major

If your student completed AP, IB or dual enrollment coursework, they need to submit an official score report or transcript before their appointment. Students may email an official PDF of the AP or IB transcript to wvuadmissions@mail.wvu.edu or ask the testing center to submit the score report.

And, if your student says they have a “hold” on their account, it’s OK. All incoming first-time students have an Orientation hold on their account. It is lifted within three days of completing the NSO modules and will be replaced with an advising hold. Your student will work with an adviser on any schedule changes during their appointment.

**World Languages Placement Exam**

Students seeking to take Chinese, French, German, Italian, Russian or Spanish can take this online placement exam. Please check the Undergraduate Catalog (catalog.wvu.edu) to determine if their major requires a world language. This computerized exam is language-specific. Your student should speak to an adviser about how to schedule a language exam.

**What is Advising?**

Advising consists of regular meetings every semester, but it is also a useful resource as your student progresses toward their career goals. Here’s a chart showing what they should do each year.
FRESHMAN YEAR

- Review DegreeWorks
- Learn the rules at [catalog.wvu.edu](http://catalog.wvu.edu)
- Research majors and minors
- Research the classes you will take next

Work with your adviser

- Ask about opportunities in your major
- Ask about help finding mentors, job shadowing

Also: go to Career Services to learn all the ways they can help you

SOPHOMORE YEAR

- Review DegreeWorks
- Review your progress in your major
- Research the classes you will take next

Work with your adviser

- Discuss the possibility of internships, job shadowing, study abroad, research
- Talk about possible career paths

Also: go to Career Services to learn all the ways they can help you

JUNIOR YEAR

- Review DegreeWorks
- Check your progress toward graduation
- Research the classes you will take next

Work with your adviser

- Discuss job materials and developing relevant experience
- Discuss a plan to ensure all graduation requirements are being met

Also: make a bucket list for your last year at WVU

SENIOR YEAR

- Review DegreeWorks
- Review your remaining requirements
- Research the last classes you will take

Work with your adviser

- Discuss your career plans

Also: complete exit interviews, apply for graduation and complete your final classes
WHAT YOU NEED TO KNOW.

Also check this site out for the latest parent info: wvu.edu/info-for/parents-and-families.

Health and Safety
Want the latest on safety and health and wellness? See safety.wvu.edu.

Accessibility Services
If your student has a disability, they can receive accommodations such as more time to take tests, recorded lectures, help with note-taking, accessible housing and parking, access to a shuttle and assistive technology. Students must be registered with the Office of Accessibility Services. accessibilityservices.wvu.edu

Voices for Change (Mandatory Alcohol Education)
All new students under the age of 21 must complete an alcohol awareness and education course. This is an online, science-based course that empowers students to make well-informed decisions. Your student will receive details about completing Voices for Change in a MIX email.

Carruth Center
Located in the Health and Education Building, it provides confidential, short-term individual, group, crisis, alcohol and drug counseling; psychiatric evaluation and management of prescription medicine; and testing/treatment for attention and learning difficulties. Students who need specialized or longer-term counseling will get help arranging for care. carruth.wvu.edu or 304-293-4431

Collegiate Recovery Program
This program offers a place where students in recovery, and in hope of recovery, can achieve academic success while having a college experience free of the influence of alcohol and drugs. recovery.wvu.edu

Immunizations
The following vaccinations are required of all freshmen and transfer students:
- MMR (Measles, Mumps, Rubella), two doses
- Meningococcal Vaccine (if under age 21), within five years
- Polio, three doses
- Tetanus (TDaP), most recent within ten years
- Hepatitis B, three doses

The following vaccinations are recommended:
- Varicella vaccine (chicken pox)
- Tuberculosis screening
- Hepatitis A vaccine or combined Hepatitis A&B vaccine
- Annual Influenza vaccines
- Pneumovax, if indicated
- HPV series — Gardasil (for females and males)

Learn how to submit immunization info at talentandculture.wvu.edu/student-insurance/immunizations.

Livesafe App
With our safety app, users can share info and safety concerns with police (anonymously), send their caller ID and location to police when calling or messaging for help, see a map of recent incidents and more. Go to police.wvu.edu/campus-safety and choose Apple or Android.
STUDENT HEALTH
Located in the Health and Education Building next to the Student Recreation Center, Student Health provides immunizations and vaccinations, primary care, women’s health and pregnancy testing, physicals and allergy injections. go.wvu.edu/student-health or 304-285-7200

STUDENT INSURANCE
All WVU students must have health insurance, whether on a parent’s plan or on their own. Students with health insurance may opt out of the WVU Aetna plan by completing the online student health insurance waiver at studentinsurance. wvu.edu. Students without an approved waiver will be automatically enrolled in the WVU Aetna plan. The cost will be assessed to your student’s account. talentandculture.wvu.edu/student-insurance

UNIVERSITY POLICE
WVU provides 24/7 protection with one of the largest and most professional police organizations in West Virginia. There are also 37 blue tower emergency phones across campus that can be used to call for help. police.wvu.edu or 304-293-3136

WVU ALERT
WVU Alert sends messages to students and parents when there is an imminent threat to campus. Students are automatically subscribed to WVU Alert emails and text messages if they have provided a cell phone number to WVU. Students can update their phone number to receive these texts at alert.wvu.edu. Family members can be added to receive notifications. You can see WVU Alert messages on social media too. Follow @WVUAlert on Twitter and like the WVU Safety and Wellness Page on Facebook for official emergency updates.

Billing, Payment, Financial Aid and Scholarships
The WVU Hub: your one-stop-place for answers
You can contact the WVU Hub online anytime with questions about financial aid and student accounts.
1. Go to mountaineerhub.wvu.edu/contact and click on Submit Online Request/Ticket from the top list.
2. Choose Public Inquiry Submission from the Services list.
3. Click on the blue Submit Inquiry button in the top right.
4. Fill out the form, and hit the blue Request button on the bottom of your screen.
You may also contact the Hub by phone at 304-293-1988 (8:15 a.m. – 4:45 p.m., Monday – Friday). Follow us on Twitter, Facebook and Instagram. @WVUHUB
The site (hub.wvu.edu) also includes helpful videos about common issues.

FINANCIAL AID AND SCHOLARSHIPS
WVU offers scholarships, grants, employment and loans for students who need financial help. A financial aid offer is based on your student’s financial need and eligibility (determined by the Free Application for Federal Student Aid, or FAFSA). Eligible students who meet required deadlines are offered the maximum amount of aid available after considering external sources, such as the Federal Pell Grant, state grants and non-WVU scholarships.
If your student hasn’t already submitted a FAFSA for 2021-22, it’s not too late. Some aid is available on a first-come, first-served basis, so they should submit their FAFSA early, when it becomes available each October! The priority deadline is March 1 each year, but the earlier the better (and students need to submit it every year).

MONTHLY TUITION PAYMENT PLAN
This is an alternative to paying tuition and/or housing expenses in full prior to the semester. Enrolling in the plan is easy, and it only costs $35 each semester. Monthly payment plans for fall open in May. The earlier you enroll, the more your payments are spread out. studentaccounts.wvu.edu/payment/tuition-payment-plan

REFUNDS
Once your student pays their full balance, their student account online should show a zero term balance. If the balance is negative due to excess financial aid or overpayment, that balance will be refunded to the student. Hint: Add a bank account (eRefund) to get your student’s refund faster. studentaccounts.wvu.edu/refunds

STUDENT EMPLOYMENT: LEARNING ON THE JOB
WVU can help students find part-time work, including on- and off-campus jobs and Federal Work-Study. Openings are posted on Handshake, our career services management tool and via social media. The Research Apprenticeship Program also welcomes students. studentemployment.wvu.edu go.wvu.edu/apprenticeships

TAXES
Any gift aid (scholarships, fellowships, grants, etc.) received in excess of tuition, fees and required books and supplies, is taxable (sorry). Tax forms used by you or your student to obtain tax credits are available. The forms are mailed annually by the deadline set by the IRS. If you need a 1098-T form for a prior year, please check taxservices.wvu.edu.
LIVING ON CAMPUS.

Getting Their Student ID (Mountaineer Card)
Our student ID is called the Mountaineer Card and it is the key to services all over campus. It’s used to:
- swipe into dining halls
- ride the PRT
- access Student Health and the Carruth Center (counseling and psychological services)
- use the WVU libraries
- do laundry in residence halls (machines don’t take coins)
- take attendance in some classes with the mobile app Mobile ID

To get started, they need to submit a photo. Your student should look for an email sent to their MIX (Gmail) inbox asking them to upload a photo for their Mountaineer ID Card. They should follow the on-screen requirements and upload both their photo and proof of identification. Within three business days, they’ll receive an email approval or denial. If their first choice is denied, they can upload a new choice. Once the photo is approved, instructions will be sent on how to pick up the ID card in person.

Lost or stolen cards can be replaced for a fee at Towers and at the ITS Self-Service desk in the Mountainlair. Lost or stolen cards can be deactivated at mymountaineercard.wvu.edu.

Hugs from Home
You can show your student some long distance love anytime. Potential gifts delivered to their residence hall include cookie tins, pepperoni rolls and even jumbo cupcakes. Order 72 hours in advance at epay.wvsto.com/WVU/WVUHugs/Default.aspx.

Living-Learning Communities
These are on-campus student communities in residence halls that are formed around a theme or specific field of study. housing.wvu.edu/housing-options/living-and-learning-communities

Mountie Bounty
This is a prepaid debit plan that lets you or your student add money to their Mountaineer Card. Besides laundry, popular uses include printing and copying, vending machines, library fees and purchases at WVU Bookstores. Many off-campus merchants also accept it, and amounts are transferable from semester to semester. Add funds to your student’s Mountie Bounty at wvucard.wvu.edu.

Mail/Packages
Send your student care packages, letters and cards! Visit go.wvu.edu/mail for specific instructions on how to send mail to each hall. Students can access their residence hall mailbox anytime. Mailboxes are in each building (typically main floor/lobby area). ERC mailboxes are on the ground floor of Braxton Tower. Packages are generally delivered to the front desk. Students are notified by email or a slip in their mailbox, and can pick up packages at designated locations Monday-Friday. Times vary by hall, and they need to show an ID to claim packages.

Making it Feel Like Home
The WVU Residence Hall Association has partnered with vendors to help you create your home away from home. Visit the link below and start shopping for linens, hutches, carpet and decor. Order soon, and your student can find things waiting for them when they arrive. And you can order care packages that show how much you miss them. go.wvu.edu/housing-services

Renting a Microfridge
Is it a refrigerator or is it a microwave oven? It’s both, all in one, and it meets WVU’s safety requirements. housing.wvu.edu/apply-for-housing/apply-residence-hall/optional-services

Residence Hall Staff
You can contact our residence life specialists (professional staff in each residence hall) with any questions or concerns. housing.wvu.edu/contact-us/residence-life-specialist
We have housing options for every need and want, so you can find a location with the amenities that you are looking for.

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<th>Area</th>
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**Downtown**
very close to the Downtown Campus Library, many classroom buildings, the Mountainlair and Mountainlair Plaza (grab some food and have a picnic on the lawn), Woodburn Circle (the most photographed spot on campus), downtown Morgantown (nightlife, shopping and dining), PRT

**Sunnyside**
also close to downtown classroom buildings, the Mountainlair, Downtown Campus Library (but with just enough separation from campus to really feel like you’re a local)

**Evansdale**
close to Student Rec Center (friends who sweat together, stay together), PRT, Student Health, Evansdale Crossing (some of the best restaurants on campus), Evansdale Library, Coliseum, Canday Creative Arts Center, Engineering Complex and plenty of local dining options

Scan here for a detailed list of room and dining rates

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<th>Housing Area</th>
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ALL THINGS ACADEMIC.

You will not have access to your student’s grade report unless they grant you access to their WVU records at parent-guest.portal.wvu.edu.

Academic Calendar
WVU has fall and spring semesters, classes of varying lengths offered during the summer, the winter intersession, when students can earn up to 5 credits in only three weeks, and the new Maymester, a pre-summer, online, 3-week accelerated learning option. provost.wvu.edu/academic-calendar summer.wvu.edu winter.wvu.edu

Buying/Renting Textbooks
The WVU Barnes & Noble Bookstores are our official bookstores (wvu.bncollege.com). There are four locations: Mountainlair, Evansdale Crossing, Health Sciences and the College of Law. The WVU Bookstores carry all required course materials for all WVU classes. They sell new and used textbooks, digital textbooks, rent textbooks and offer officially licensed WVU clothing and gifts.

Pay by credit card, PayPal or use remaining financial aid after your semester bill is paid.

Main Classroom Buildings and Their Abbreviations

Downtown
Armstrong Hall
Brooks Hall
Business and Economics Building
Chitwood Hall
Clark Hall
Eiesland Hall
Hodges Hall
Life Sciences Building
Martin Hall
Ming Hsieh Hall
Oglebay Hall
Reynolds Hall (under construction)
White Hall
Woodburn Hall

Evansdale
Agricultural Sciences Building
Allen Hall
Canady Creative Arts Center

Engineering Sciences Building
Evansdale Crossing
Student Health Building
Mineral Resources Building
Percival Hall
Physical Activity and Sport Sciences Building
South Agricultural Sciences

ESB
EVC
STH
MRB
PER
PAS
SAS

R1 Research Status
WVU is classified as an R1 research institution. We’re one of only 130 universities in the U.S. in this elite category.

✓ In 2020, WVU reached a new record of research funding: $195 million
✓ WVU researchers have helped prove Einstein’s theory of relativity by being part of a team that detected gravitational waves
✓ Our researchers discovered fast radio bursts in outer space

Being R1 means the best faculty and students want to be here. Your student can work with incredible researchers and teachers, and their degree will be respected.

The Office of Undergraduate Research can help connect students, in any major, with faculty members to conduct research. undergraduateresearch.wvu.edu

Tuition Refund Insurance
Protect your investment — this type of insurance helps refund tuition, fees and room/board charges if your student is unable to complete the semester due to a covered medical reason. studentaccounts.wvu.edu/refunds

Tutoring (And More Help)
If a student is having difficulty with a class, they can get help, including free tutoring and resource centers that focus on a topic, such as the Writing Studio, Chemistry Learning Center and Math Learning Center. Students can also meet with a personal success coach to learn about time management, note-taking, reading and study skills. Students can even be paired with a peer or faculty/staff mentor. studentsuccess.wvu.edu
Contact Information Technology Services for help at 304-293-4444, ITSHelp@mail.wvu.edu or it.wvu.edu/help.

Computers, Printers and Wi-Fi
Before your student buys a computer, check with their college/school to see if their major has computer and software requirements. Recommended hardware specifications are at it.wvu.edu/services/student-resources, along with directions on setting up their computer in a residence hall, using Wi-Fi, on-campus printing and how students can get free or discounted software.

Parent-Guest Portal
Information that is protected from disclosure under the Family Educational Rights and Privacy Act (FERPA) is maintained in a secure online environment. This data includes grades, financial aid details and student account/billing information. Students can grant you permission to access this information and to make payments. FERPA also gives them the right to restrict what a parent or guest can see and to revoke access at any time. Have your student set up a proxy account for you (if they choose). parent-guest.portal.wvu.edu

Paying Your Student’s Charges Online
To view your student’s charges and make payments, you will need to be added as an authorized user at WVU MyAccount. Go to studentaccounts.wvu.edu/tutorials#authorized for complete directions and a video tutorial that explains everything. There is also a PAY YOUR BILL HERE button on the WVU Portal that you can click to take you to WVU MyAccount.

Two-Factor Authentication
Within two days of registering for classes, students must set up Duo two-factor authentication. It makes them prove who they are in two ways — with something they know (login password) and something they have (the Duo Mobile smartphone app or a display token available at Barnes & Noble). wvu.edu/faq/what-is-two-factor-authentication

WVU Login
The WVU Login is the combination of a unique username and password that lets students access WVU systems. If your student forgets their password, they can reset it at login.wvu.edu or call 304-293-4444. Login accounts are for students only. Parents should never use a student’s username and password. This could cause your student problems with Portal, eCampus, email and other systems. It’s also a policy violation.
Here’s a list of some basic definitions related to life at WVU.

**ACADEMIC CATALOG**
Contains the course offerings, academic programs and requirements, expenses, rules and policies of WVU. catalog.wvu.edu

**ASPIRE**
The ASPIRE Office helps students apply for competitive scholarships and/or apply to graduate or professional school. aspire.wvu.edu

**CAREER PATHWAYS**
A new approach to the typical major/minor search. Students at WVU can match their career interests and their passions with a Pathway, which includes multiple majors, minors, career possibilities, potential internships and more to choose from (or to combine). admissions.wvu.edu/academics/pathways

**CAREER SERVICES**
The Career Services Center (above the WVU Bookstore in the Mountainlair) is dedicated to making sure your Mountaineer finds their path to a great career — from résumé help to interview prep to career fairs with hundreds of potential employers. Students should take advantage of their services starting as freshmen. careerservices.wvu.edu

**CLASS**
In addition to what you think it stands for, at WVU, CLASS also refers to the Center for Learning, Advising and Student Success. It oversees undergraduate academic advising and provides academic guidance and support for students who are undecided or have not been admitted directly into their program of study. class.wvu.edu

**CREDIT HOUR**
Basically, a single credit hour is equivalent to 50 minutes per week of guided instruction within the classroom. Most WVU courses are worth 3 credit hours. Students need different numbers of credit hours to graduate, based on their major.

**DEAN**
Oversees WVU’s faculty and academics at the college or school level.

**DEAN’S LIST/PRESIDENT’S LIST**
These recognize outstanding academic achievement: Dean’s (3.5 GPA), President’s (4.0 GPA).

**DINING DOLLARS**
Virtual dollars included in WVU dining plans.

**DINING PLAN**
All students who live in a residence hall must buy a dining plan. Students need to choose an option by January 5 or they will be assigned one.

**EXPECTED FAMILY CONTRIBUTION (EFC)**
A measure of your family’s financial strength, calculated according to a formula established by the U.S. Department of Education. This is factored into your student’s financial aid package.

**FIRST-GENERATION (FIRST-GEN)**
First-Generation is defined as neither a student’s parent or guardian has completed a four-year degree.

**FREE APPLICATION FOR FEDERAL STUDENT AID (FAFSA)**
A form completed by current and prospective college students to determine eligibility for federal student financial aid (and additional types of aid). All students should complete a FAFSA, every year, regardless of their (and your) financial situation.

**GENERAL EDUCATION FOUNDATIONS (GEF)**
A group of courses required by all majors to provide students with general knowledge in more than one area. Depending on your student’s major, they will complete 31 to 37 GEF credits. Explore the eight foundation areas at registrar.wvu.edu/gef.

**GRADE POINT AVERAGE (GPA)**
The WVU grading system is explained in the course catalog at go.wvu.edu/gradepointaverage. Each course grade has a numeric value. GPA is used to determine eligibility for financial aid, graduation status and academic awards. To graduate, a student needs a GPA of at least 2.0, while some programs have higher requirements.

**GRADUATE SCHOOL**
Your student can continue on past a bachelor’s degree into a master’s program or even a doctoral program. graduate.wvu.edu
**GRANTS**
Unlike loans, these are sources of funding that generally do not have to be repaid. The Pell Grant is just one example.

**HONORS COLLEGE**
A program for high-potential students to enhance their undergraduate experience.

**LIVING-LEARNING COMMUNITIES**
Optional on-campus communities centered on a field of study or passion of the students who live there. Great ways for students to immerse themselves in what they love, connect with faculty outside the classroom and make friends who share their interests.

go.wvu.edu/living-learning

**MATRICULATION**
Another word for enrolling as a student in a college or university.

**NEW STUDENT ORIENTATION (NSO)**
NSO prepares students and their families for the first semester and beyond. You’ll learn about academics, cost and aid and living on campus. This is also when your student will meet with an adviser to build their first class schedule (registering for courses).

**PROVOST**
The chief academic officer of WVU; oversees all educational programs, colleges/schools and faculty.

**ROOM AND BOARD**
Fees charged for a residence hall room (or other living facility) and meals during the school year.

**SATISFACTORY ACADEMIC PROGRESS**
Students must meet satisfactory academic progress to be eligible for financial aid. At the end of each spring semester, GPA and attempted credit hours will be reviewed. Check eligibility at financialaid.wvu.edu/home/maintain/academic-progress.

**SCHOLARSHIPS**
Awards of financial aid based on certain criteria (from academics and GPA to heritage and hometown). They can be awarded by universities, state and federal governments, private organizations and individuals. And they don’t have to be repaid. financialaid.wvu.edu/home/scholarships

**STUDENT FINANCIAL AID**
Funding that includes grants, special loans, work-study and scholarships.

**STUDENT LOANS**
Designed to help students pay for tuition and associated fees and expenses. Loans must be repaid, typically with interest.

**STUDENT WEBSITE**
Info for students is posted at students.wvu.edu.

**SUPERSCORE**
WVU combines the highest sub-scores from different SAT/ACT test dates to create a “superscore” total or composite, used for admission and awarding aid.

**TEST OPTIONAL**
If your student was unable to take the ACT or SAT, they were admitted as test-optional and are eligible for scholarships. Other types of academic tests may be required by certain academic programs.

**TUITION**
How much college courses cost (the amount paid for each credit hour of enrollment). Tuition does not include the cost of books, fees or room and board.

**WVU APARTMENTS**
In the future, your student should consider living in one of WVU’s four apartment communities: College Park, University Park, University Place, Vandalia. Enjoy individual leases, payment/billing on the WVU student account and the security of WVU as their landlord.
WVU ACRONYMS.

ADA
Americans with Disabilities Act of 1990

B&E
John Chambers College of Business and Economics

BOG
WVU Board of Governors

CAC
Canady Creative Arts Center

CARRUTH
Carruth Center for Counseling and Psychological Services

CBC&R
Center for Black Culture and Research

CCA
College of Creative Arts

CLASS
Center for Learning, Advising and Student Success

CLIMB
Chambers College of Business and Economics’ Living-Learning Community (stands for Connect Lead Innovate Motivate Belong)

COA
Cost of attendance

CPASS
College of Physical Activity and Sport Sciences

THE CROSSING
Evansdale Crossing building

CWE
Center for Writing Excellence

DA
Daily Athenaeum student newspaper

DEI
Division of Diversity, Equity and Inclusion

DL
Direct Loan

EBERLY
Eberly College of Arts and Sciences

E. MOORE HALL
Elizabeth Moore Hall

EFC
Expected Family Contribution (a financial aid calculation of what your family is expected to pay toward WVU expenses – tuition, fees, living costs, etc.)

ERC
Evansdale Residential Complex (also called Towers and includes Bennett, Braxton, Lyon and Brooke Towers)

FAFSA
Free Application for Federal Student Aid (form that should be completed each year to qualify for aid and scholarships)

FERPA
Family Educational Rights and Privacy Act

FSA
Federal Student Aid

FWS
Federal Work-Study (student works on campus and receives regular paychecks)

GA
Graduate assistant

GEF
General Education Foundations (a group of courses required by all majors to provide students with general knowledge in more than one area)

GPA
Grade point average

GRA
Graduate research assistant

GRE
Graduate Record Examination (test taken before applying to graduate school)

GTA
Graduate teaching assistant

HSC
Health Sciences Center
THE HUB
One-stop shop for student financial aid, scholarships, student accounts and student employment, located in Evansdale Crossing

ITS
Information Technology Services

THE LAIR
Mountainlair (downtown, student union with restaurants, meeting spaces and more)

LCSEE
Lane Department of Computer Science and Electrical Engineering

LLC
Living-Learning Community (area in WVU residence hall where students who share interests live together)

MIX
Mountaineer Information Xpress (WVU student email)

MIC
Media Innovation Center (in Evansdale Crossing)

NSO
New Student Orientation

OAS
Office of Accessibility Services

OUR
Office of the University Registrar

PLUS
Parent Loan for Undergraduate Students

PROMISE SCHOLARSHIP
Merit-based financial aid program for West Virginia residents

PRT
Personal Rapid Transit (electronic people-mover that connects areas of campus)

PWE
Professional Writing and Editing Program

R1
WVU is an R1 research institution, one of only 130 in the U.S. to earn the “very high research” designation

RA
Resident assistant (student staff member on each residence hall floor, there to assist students)

RHC
Residence hall coordinator (professional, full-time staff member in each residence hall)

THE REC
Student Recreation Center

RUBY
Ruby Memorial Hospital

SEEED
Davis College of Agriculture, Natural Resources and Design’s Living-Learning Community (stands for Sustainability Environment Economy Design)

SFS
Student Financial Services (financial aid and scholarships)

SGA
Student Government Association

STAR
Platform used to access all student information (schedule, transcripts, housing, financial aid and more)

SURE
Summer Undergraduate Research Experience

SURE
Summer Undergraduate Research Institute

TA
Teaching assistant

TRIO
Not an acronym (originally made of three programs, TRIO helps first-generation, low-income and disabled students)

U-92
WWVU 91.7, WVU’s college radio station

UPARK
University Park, WVU apartment community that includes residence hall Oakland Hall, located in Evansdale

UPLACE
University Place, an apartment community that includes residence hall Seneca Hall, located in Sunnyside

WELLWVU
The Students’ Center of Health
VITAL PHONE NUMBERS (AND URLS).

MOUNTAINEER PARENTS CLUB
304-293-2506 parentsclub.wvu.edu

MOUNTAINEER PARENTS CLUB HELPLINE
800-WVU-0096

ACADEMIC QUESTIONS
University Registrar 304-293-5355 registrar.wvu.edu
Provost's Office 304-293-5701 provost.wvu.edu

ACCESSIBILITY SERVICES
304-293-6700 accessibilityservices.wvu.edu

ADMISSIONS
304-293-2121 admissions.wvu.edu

AIR FORCE ROTC
304-293-5421 afrotc.wvu.edu

ARMY ROTC
304-293-7546 armyrotc.wvu.edu

ATHLETIC TICKET OFFICE
800-WVU-GAME wvugame.com

CAMPUS OPERATOR
304-293-0111

CAREER SERVICES CENTER
304-293-2221 careerservices.wvu.edu

CARRUTH CENTER FOR COUNSELING AND PSYCHOLOGICAL SERVICES
304-293-4431 carruth.wvu.edu

CENTER FOR BLACK CULTURE AND RESEARCH
304-293-7029 cbc.wvu.edu

COVID RESOURCES/QUESTIONS
coronavirus.wvu.edu

DINING
304-293-9999 diningservices.wvu.edu

DIVERSITY, EQUITY AND INCLUSION
304-293-5600 diversity.wvu.edu

HOUSING AND RESIDENCE LIFE
304-293-4491 housing.wvu.edu
Housing Assignments 304-293-2811
Residence Life Downtown 304-293-4901
Residence Life Evansdale 304-293-4686

LGBTQ+ CENTER
304-293-9593 lgbtq.wvu.edu

LIBRARIES
library.wvu.edu
Downtown Campus Library 304-293-4040
Evansdale Library 304-293-4696
Health Sciences Library 304-293-1933
Law Library 304-293-5300

MOUNTAINEER CARD SERVICES (WVU ID)
304-293-2273 wvucard.wvu.edu

MOUNTAIN LINE TRANSIT
304-291-7433 busride.org

OFF-CAMPUS HOUSING
304-293-5611 go.wvu.edu/off-campus-housing

SCHOLARS OFFICE
304-293-1WVU (1988)
financialaid.wvu.edu/home/scholarships
MOUNTAINEER HUB/BILL PAYMENT (WVU HUB)  
304-293-1WVU (1988) studentaccounts.wvu.edu

STUDENT ADVOCATE  
304-293-5555

STUDENT EMPLOYMENT (WVU HUB)  
304-293-1WVU (1988) studentemployment.wvu.edu

STUDENT FINANCIAL SUPPORT (SCHOLARSHIPS AND FINANCIAL AID)  
304-293-1WVU (1988) financialaid.wvu.edu

STUDENT HEALTH SERVICES  
304-285-7200 go.wvu.edu/student-health

STUDENT INSURANCE  
304-293-6815 studentinsurance.wvu.edu

STUDENT LEGAL SERVICES  
304-293-4897 studentlegalservices.wvu.edu

STUDENT LIFE  
304-293-5811 studentlife.wvu.edu

STUDENT ORGANIZATIONS  
304-293-4397 studentorgs.wvu.edu

STUDENT RECREATION CENTER  
304-293-7529 studentreccenter.wvu.edu

TAXIS  
Motown Taxi 304-291-8294

TECHNOLOGY SERVICE DESK  
304-293-4444 it.wvu.edu

TRANSPORTATION AND PARKING  
304-293-5502 transportation.wvu.edu

UNIVERSITY APARTMENTS  
304-293-5840 universityapartments.wvu.edu

UNIVERSITY POLICE  
304-293-3136 police.wvu.edu

WELLWVU (WELLNESS AND HEALTH PROGRAMMING)  
304-293-5054 well.wvu.edu

WVU APARTMENTS  
universityapartments.wvu.edu

College Park (Downtown) 304-293-5840  
University Park (Evansdale) 304-293-7275  
University Place (Sunnyside) 304-293-2253  
Vandalia (Sunnyside) 304-293-0543

WVU COLLEGES AND SCHOOLS  
Davis College of Agriculture, Natural Resources and Design  
304-293-2395 davis.wvu.edu

Eberly College of Arts and Sciences  
304-293-4611 eberly.wvu.edu

College of Creative Arts  
304-293-4841 ccarts.wvu.edu

School of Dentistry  
304-293-2521 dentistry.hsc.wvu.edu

College of Education and Human Services  
304-293-5703 cehs.wvu.edu

Statler College of Engineering and Mineral Resources  
304-293-4821 statler.wvu.edu

Honors College  
304-293-2100 honors.wvu.edu

College of Law  
304-293-5301 law.wvu.edu

Reed College of Media  
304-293-3505 mediacollege.wvu.edu

School of Medicine  
304-293-0440 medicine.wvu.edu

School of Nursing  
304-293-1386 nursing.hsc.wvu.edu

School of Pharmacy  
304-293-5101 pharmacy.hsc.wvu.edu

College of Physical Activity and Sport Sciences  
304-293-3295 cpass.wvu.edu

School of Public Health  
304-293-2502 publichealth.hsc.wvu.edu

WVU HUB  
WVU RESIDENCE HALLS

housing.wvu.edu/housing-options/residence-halls

Bennett Tower (Evansdale Residential Complex, or ERC)
304-293-2813 / Residence Hall Coordinator: 304-293-9185
Boreman North
304-293-2010 / Residence Hall Coordinator: 304-293-5803
Boreman South
304-293-2010 / Residence Hall Coordinator: 304-293-5803
Braxton Tower (Evansdale Residential Complex, or ERC)
304-293-2814 / Residence Hall Coordinator: 304-293-6948
Brooke Tower (Evansdale Residential Complex, or ERC)
304-293-2814 / Residence Hall Coordinator: 304-293-7212
Dadisman
304-293-4601 / Residence Hall Coordinator: 304-293-7225
Honors Hall
304-293-1800 / Residence Hall Coordinator: 304-293-4835
Lincoln Hall
304-293-2813 / Residence Hall Coordinator: 304-293-9185
Oakland Hall
304-293-7275
Oakland Hall East Residence Hall Coordinator:
304-293-6015
Oakland Hall West Residence Hall Coordinator:
304-293-6044
Seneca Hall
304-293-2840 / Residence Hall Coordinator: 304-293-3068
Stalnaker Hall
304-293-8149 / Residence Hall Coordinator: 304-293-7225
Summit Hall
304-293-3123 / Residence Hall Coordinator: 304-293-9782