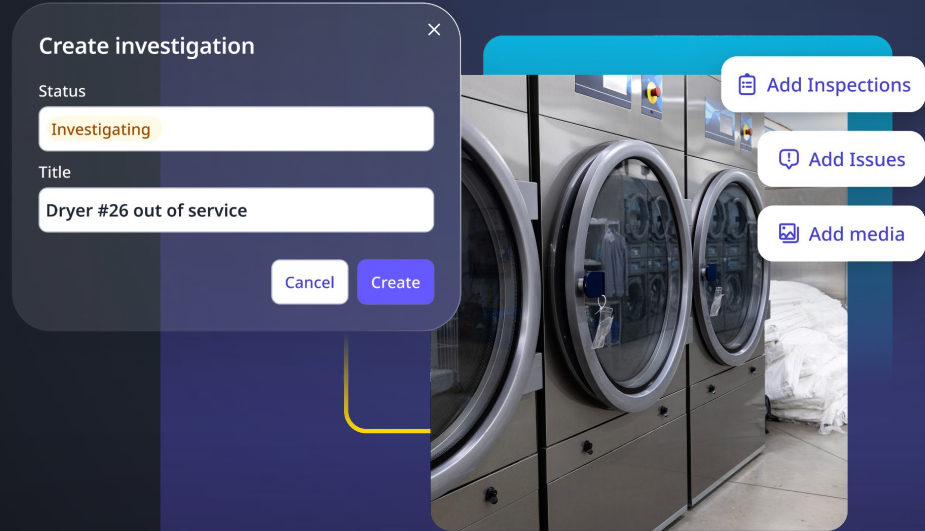


Lessons from the unexpected:

How Incident Reporting creates **safer** workplaces



Investigations help us
turn unexpected events
into powerful learning
opportunities



A normal day. A near miss. A **close call.**

Imagine this: an equipment failure nearly caused an injury. Many companies treat it as bad luck. But what if we **captured the details**, found the **root cause**, and **prevented** it from happening again?

What could have been an accident...

Became an opportunity to learn.

Only 40% of workplace incidents are reported (OSHA)



Why Reporting Matters

When incidents go unreported, we miss...



What we miss

- ✗ Unknown risks
- ✗ Repeat problems
- ✗ Missed root causes
- ✗ Compliance gaps

Beyond safety

- ✓ Hidden costs
- ✓ Legal risks
- ✓ Tracking team's training completion
- ✓ Reducing repeated failures

Workplace injuries cost \$171 billion annually in the U.S. (NSC 2023).

Lessons from the unexpected

Reporting turns setbacks into insights

Incident

Capture the event instantly

Report near misses, hazards, or incidents in the SafetyCulture mobile app with photos, videos, and notes—even offline.

Root cause

Analyze what really happened.

Link inspection results, witness statements, and evidence into one investigation file.

Use templates to guide structured root cause analysis.

Corrective action

Assign tasks that stick.

Create corrective or preventative actions directly in the platform.

Assign owners, set due dates, and track progress in real time.

Prevention

Close the loop and learn.

Monitor follow-ups and verify completion with digital sign-off.

Feed insights into dashboards & reports to prevent repeat incidents.

Your source of truth for incident investigations

Get the full picture

Connect issues, inspections and files to an investigation to ensure you have the right information at hand for accurate decision making.

Take action to prevent repeat incidents

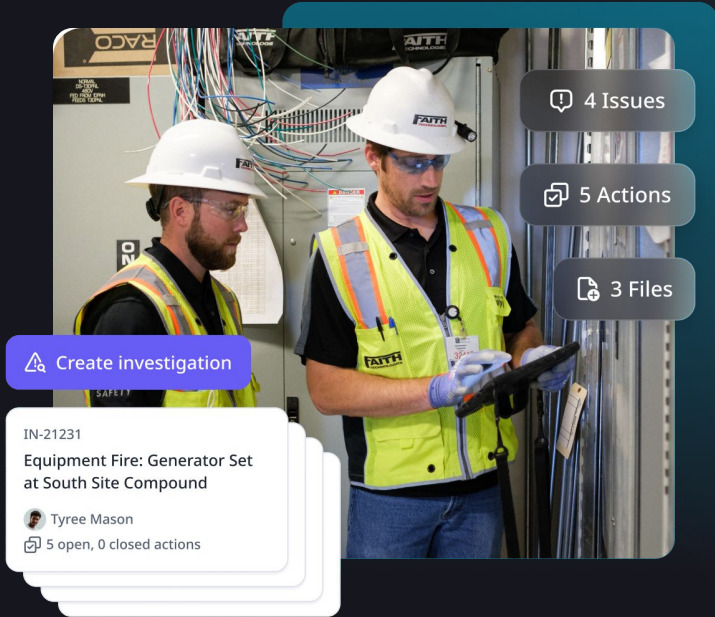
Move beyond documentation. Identify root causes, assign corrective and preventative actions and track follow-ups to ensure learnings lead to improvement.

Tailor Investigations to fit your processes

Configure your workflow with customizable statuses and editable text fields to adapt Investigations for your needs like workplace incidents, compliance violations or case management.

Collaborate securely with the right access

Fine-grained access controls ensure sensitive investigations remain secure while still enabling individuals from across the team to contribute information and evidence.



The screenshot displays a user interface for incident investigations. At the top, two workers in white hard hats and high-visibility vests are shown in a server room. Overlaid on the right side of the image are three rounded rectangular buttons: '4 Issues' with a speech bubble icon, '5 Actions' with a checklist icon, and '3 Files' with a document icon. On the left side, there is a blue button with a magnifying glass icon labeled 'Create investigation'. Below this, a white card displays the following information: 'IN-21231', 'Equipment Fire: Generator Set at South Site Compound', a profile picture of Tyree Mason, and '5 open, 0 closed actions'.



Let's ground this in
real-world
examples.

SafetyCulture

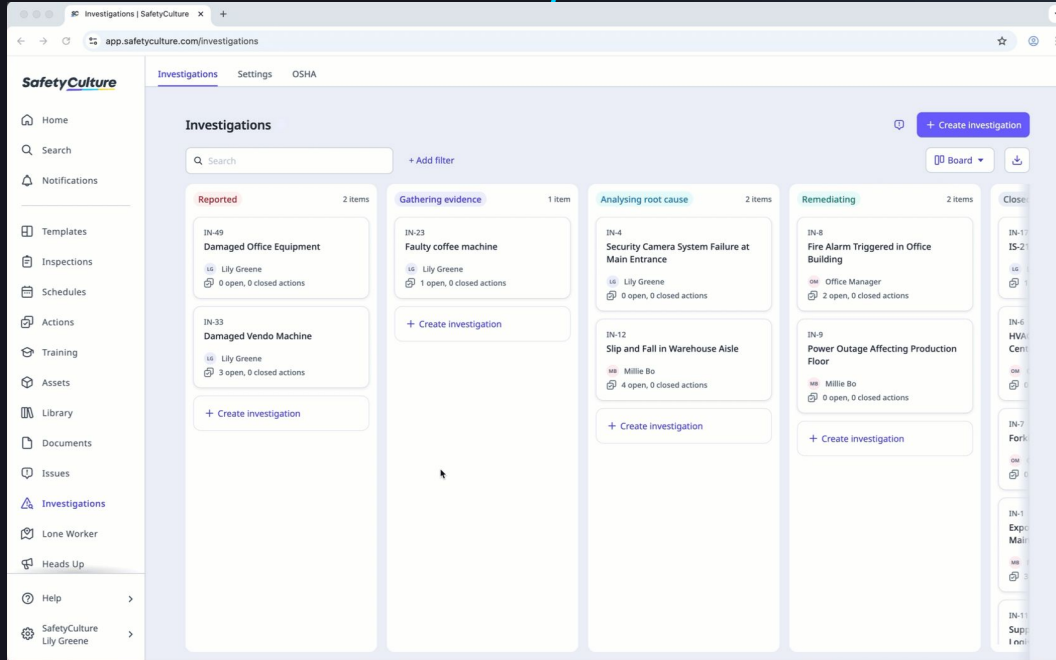


Different industries, same lesson —
Investigations connect incidents to prevention.

SafetyCulture

How it works

Investigations in action



Get the full picture

Tailor to your process

Take action to prevent repeat incidents

Collaborate securely

Live Demo

Create investigation ×

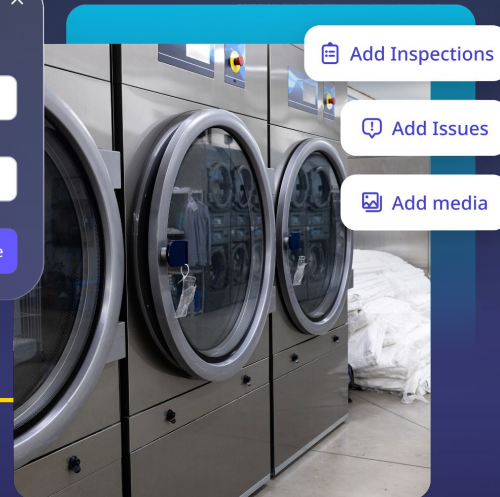
Status

Investigating

Title

Dryer #26 out of service

Cancel Create



How customers use **Investigations** today

Real Use Cases

Workplace incidents

Defects & quality issues

Complaints & feedback

Anomalies & discrepancies

From workplace injuries to product defects to customer complaints—each investigation feeds into a continuous improvement loop.

Compliance and OSHA

What we miss

- ✗ Unknown risks
- ✗ Repeat problems
- ✗ Missed root causes
- ✗ Compliance gaps

Beyond safety

- ✓ Hidden costs
- ✓ Legal risks
- ✓ Tracking his team's training completion
- ✓ Reducing repeated failures

Workplace injuries cost \$171 billion annually in the U.S. (NSC 2023).

Safety & Compliance

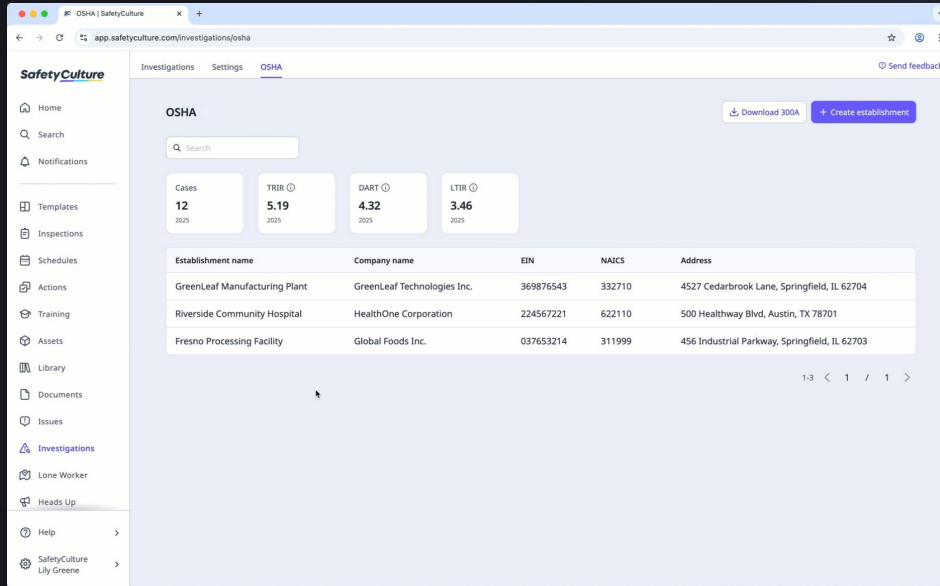


Operational Excellence



Why reporting matters

When incidents go unreported, we miss...



The screenshot shows the SafetyCulture OSHA dashboard. It features a sidebar with navigation options like Home, Search, Notifications, Templates, Inspections, Schedules, Actions, Training, Assets, Library, Documents, Issues, Investigations, Lone Worker, and Heads Up. The main content area displays OSHA statistics for 2025: 12 Cases, 5.19 TRIR, 4.32 DART, and 3.46 LTIR. Below the statistics is a table of establishments with columns for Establishment name, Company name, EIN, NAICS, and Address.

Establishment name	Company name	EIN	NAICS	Address
GreenLeaf Manufacturing Plant	GreenLeaf Technologies Inc.	369876543	332710	4527 Cedarbrook Lane, Springfield, IL 62704
Riverside Community Hospital	HealthOne Corporation	224567221	622110	500 Healthway Blvd, Austin, TX 78701
Fresno Processing Facility	Global Foods Inc.	037653214	311999	456 Industrial Parkway, Springfield, IL 62703

OSHA

- ✓ Streamline OSHA 300/300A/301
- ✓ Export-ready logs (CSV/PDF)
- ✓ Spot patterns, prevent risks

Compliance can feel like a burden. But with the right tools, it's simplified—and becomes a way to actually prevent risks.

50%+ of workplace injuries are preventable with reporting & corrective action (OSHA)



From reporting to culture change

Trust. Accountability. Prevention.

When reporting becomes part of the culture, people feel safe to speak up. That's when incident numbers fall and trust rises.

1. Empower every worker to speak up
2. Create accountability
3. Build trust and transparency

Strong safety cultures see 70% fewer incidents! (Gallup)

Building a **safer** tomorrow

Every report, inspection, and shared observation builds a stronger safety culture.

Small habits **today** prevent major incidents tomorrow.

SafetyCulture equips your teams not just to react, but to anticipate, learn, and continuously improve.



Improve
processes

Prevent
risks

Build safer
workplaces

Join the SC Community

Share ideas and keep the conversation going!



Help us make **BETTER** better!

*Thank you for taking the time
to complete the survey!*



SafetyCulture