Terms of Use – Label Printing

(1) General

In these Terms of Use:

a) Label means each label successfully sent to a printer via the Label Printing functionality of the Subscription Services.

For example, if you print a batch of ten (10) labels, this is counted as ten (10) Labels. If you reprint a label, the reprinted label is counted as a new Label.

b) Label Printing means the label printing functionality of the Subscription Services.

c) Site means a distinct physical location configured by your End Users in the Subscription Services.

Sites must reflect your genuine operational locations (such as a restaurant, kiosk, café, kitchen or venue) and must not be configured, combined, split or reconfigured for the purpose of reducing the number of Label Printing licenses you hold. We may review your Site configuration and, if we reasonably determine that Sites have been configured other than in accordance with these Terms of Use, require you to reconfigure them and calculate the number of Label Printing licenses you hold based on the correct configuration.

d) Supported Printer means a printer that we notify you from time to time is compatible with Label Printing. As at the date of these Terms of Use, Supported Printers are limited to selected Zebra printers.

(2) Label Printing

a) Label Printing enables you to print food preparation, use-by and other labels from the Subscription Services to a Supported Printer. You may configure in the Subscription Services the shelf life rules and other information used to generate Labels. Any information you configure or input into Label Printing is Your Data under the Agreement.

b) Label Printing is provided as software only. Printers, label stock and other hardware are not included in your Label Printing license and are not supplied, maintained or supported by us under the Agreement. You are responsible for obtaining Supported Printers and label stock.

c) You must have an existing subscription with us to purchase Label Printing license/s. Each Label Printing license purchased begins on the date you submit an Order for the relevant Label Printing license and continues for the duration of the Subscription Term applicable to your existing Subscription Services.

d) You are solely responsible for the shelf life rules and other information you configure in Label Printing, and for checking that each Label is accurate and appropriate before use. Label Printing is a tool to assist you and does not replace your obligations to comply with food safety and other laws that apply to you. If Label Printing is unavailable for any reason, you are responsible for labelling items by other means.

e) You may connect any number of Supported Printers, and any of your End Users may print Labels.

f) As specified in the table below, your Label Printing license includes a monthly allocation of Labels per Site at which Label Printing has been enabled.

Site Size	Monthly allocation of Labels
Medium	1,500
Large	6,000
X-Large	Contact your Account Manager or our Customer Support Team

Labels not consumed within a given calendar month cannot be banked, accumulated or saved for subsequent calendar months. Labels cannot be pooled, shared or transferred between Label Printing licenses.

g) Your purchase of a Label Printing license is an allocation of pooled licenses as specified in your Order for shared use across your Sites. You can only enable a Label Printing license at one Site at a time. The monthly allocation of Labels for a given Label Printing license can be shared and transferred between Sites (but not between Label Printing licenses, refer to paragraph (3)(a).

h) All of your Label Printing licenses must be the same Size. If the Size of one of your Label Printing licenses changes at any time, all of your purchased Label Printing licenses will be moved to the same Size (regardless of whether or not you have utilised the monthly allocation of Labels for all of your Label Printing licenses).

i) If you exceed the monthly allocation of Labels at any of your Sites, we will contact you to discuss moving your Label Printing license/s to the next applicable Size. You agree to meet with us to discuss your Label Printing license/s within seven (7) days of you exceeding your monthly allocation of Labels at any of your Sites and us initially contacting you about your allocation amount, whichever is later.