

Updated Terms and Conditions

Summary:

We are updating the SafetyCulture Terms and Conditions (<https://safetyculture.com/legal/terms-and-conditions/>).

The SafetyCulture Terms and Conditions will continue to apply to your use of one or more SafetyCulture Services, including those branded 'EdApp' or 'SHEQSY'.

Reason for changes:

We are introducing new usage-based features within the platform.

If you have any questions or require additional information, please contact your Account Manager or our Customer Support team at support@safetyculture.io.

We have answered a number of FAQs below.

Frequently Asked Questions:

Do the changes have any impact on the way SafetyCulture uses or accesses data?

No.

What are the substantive changes made to the Terms and Conditions?

We have:

- removed reference to our website and community terms and conditions, as those terms are separate to a customer's use of the platform;
- simplified the billing provision to make clear that applicable fees are set out in an order;
- made clear that we may offer services or features which are subject to usage limits or other consumption-based measures, including the options that a customer has to continue using such services where they have consumed the amount of usage permitted in their order;
- clarified that we will notify customers of additions or replacements of a sub-processor on our sub-processor list where the customer has subscribed for such updates; and
- removed the right for SafetyCulture to take photos and videos of sensor products at a customer's premises.

When are the updated Terms and Conditions effective?

The updated Terms and Conditions are effective on the date the updates are published on <https://safetyculture.com/legal/terms-and-conditions/>. The Terms and Conditions apply to all existing customers subject to the current Terms and Conditions and all new customers upon their first purchase with SafetyCulture.

Do the updated Terms and Conditions apply to existing customers that have negotiated custom agreements?

No. The updated Terms and Conditions will not replace existing written agreements signed by both the customer and SafetyCulture relating to use of SafetyCulture's Services.