

ISO 9001:2015 Stakeholder Analysis - Industry Vetted

25 Aug 2025 / Peter Parker

Complete

Score	6 / 6 (100%)	Flagged items	0	Actions	4
Document Number					0000085
Site conducted					Unanswered
Conducted on					25 Aug 2025 08:00 PST
Prepared by					Peter Parker
Location					69-40 175th St, Flushing, NY 11365, USA (40.7317001, -73.7952261)

Actions

4 actions

Stakeholder Analysis / Stakeholder / Stakeholder 1 / Risk and Opportunity Assessment

Risk/Opportunity strategies (create supporting action items)

Develop and implement a comprehensive training program for all employees on the new QMS.

To do | Assignee: SafetyCulture Staff | Priority: Medium | Due: 12 Aug 2025 09:37 PST | Created by: SafetyCulture Staff

Establish a system for tracking training completion and effectiveness

To do | Assignee: SafetyCulture Staff | Priority: Medium | Due: 12 Aug 2025 09:36 PST | Created by: SafetyCulture Staff

Create department-specific training modules

Stakeholder Analysis / Stakeholder / Stakeholder 2 / Risk and Opportunity Assessment

Risk/Opportunity strategies (create supporting action items)

Implement a structured PPAP submission process with clear timelines and responsibilities.

To do | Assignee: SafetyCulture Staff | Priority: High | Due: 12 Aug 2025 09:42 PST | Created by: SafetyCulture Staff

Conduct a review meeting with the project team one week before the deadline

To do | Assignee: SafetyCulture Staff | Priority: Medium | Due: 12 Aug 2025 09:41 PST | Created by: SafetyCulture Staff

Develop a PPAP checklist and tracker to monitor progress

Stakeholder Analysis	4 actions, 6 / 6 (100%)
Stakeholder	4 actions, 6 / 6 (100%)
Stakeholder 1	2 actions, 3 / 3 (100%)
Stakeholder name	Emily Carter
Category	Internal
Role/Interest in QMS	Quality Manager
Her primary interest is ensuring the QMS is robust, effective, and compliant with ISO 9001 and IATF 16949 standards.	
Influence level	High
Expectations and Requirements	
She expects the QMS to provide real-time data on quality metrics, including defect rates, customer complaints, and audit findings.	
Stakeholder Engagement Strategy	
Engagement method	Daily stand-up meetings with her team, weekly quality review meetings with department heads, and monthly QMS management review meetings.
Frequency	Daily/Weekly/Monthly, as specified above.
Responsible party	She is the primary stakeholder, so she is responsible.
Risk and Opportunity Assessment	
Potential risks	Lack of departmental buy-in leading to incomplete data entry and process non-compliance.
Potential opportunities	Using QMS data to identify and implement process efficiencies, reducing waste and cost.
Risk/Opportunity strategies (create supporting action items)	Develop and implement a comprehensive training program for all employees on the new QMS.
To do Assignee: SafetyCulture Staff Priority: Medium Due: 12 Aug 2025 09:37 PST Created by: SafetyCulture Staff	

Establish a system for tracking training completion and effectiveness

To do | Assignee: SafetyCulture Staff | Priority: Medium | Due: 12 Aug 2025 09:36 PST | Created by: SafetyCulture Staff

Create department-specific training modules

Stakeholder 2

2 actions, 3 / 3 (100%)

Stakeholder name

Robert Davis

Senior Buyer, Global Automotive OEM

Category

External

Role/Interest in QMS

Senior Buyer

His primary interest is in the reliability and quality of the parts he purchases.

Influence level

High

Expectations and Requirements

He expects to receive an annual quality report that includes key performance indicators (KPIs) like parts per million (PPM) defect rate.

Stakeholder Engagement Strategy

Engagement method

Quarterly business reviews (QBRs) and ad-hoc communication via email and phone for urgent issues.

Frequency

Quarterly for reviews, with daily or weekly communication on active issues.

Responsible party

The account manager, Sally is the primary point of contact

Risk and Opportunity Assessment

2 actions

Potential risks

Supply chain disruption caused by a quality issue leading to a line stop at our facility.

Potential opportunities

Becoming a "preferred supplier" by demonstrating a best-in-class QMS.

Risk/Opportunity strategies (create supporting action items)

Implement a structured PPAP submission process with clear timelines and responsibilities.

To do | Assignee: SafetyCulture Staff | Priority: High | Due: 12 Aug 2025 09:42 PST | Created

by: SafetyCulture Staff

Conduct a review meeting with the project team one week before the deadline

To do | Assignee: SafetyCulture Staff | Priority: Medium | Due: 12 Aug 2025 09:41 PST |
Created by: SafetyCulture Staff

Develop a PPAP checklist and tracker to monitor progress

Review and Approvals

Reviewed and approved by

A handwritten signature in black ink, appearing to read 'Peter Parker', written over a light blue background.

Peter Parker
5 Aug 2025 09:42 PST