

Terms & Conditions

For Business Charge Point Packages Including Installations

NewMotion offers charge points packages that come inclusive of installation. These packages are aimed at empowering business locations to easily implement EV ready infrastructures, hassle-free. Through our network of installation partners, we deliver these packages including installation, with the following Terms & Conditions.

1. Current Packages Offered with Installation Included:

Business Starter Future-Proof Package	Business Starter Package
<i>Package Contents</i>	<i>Package Contents</i>
<ul style="list-style-type: none"> - 1x NewMotion Business Pro - 1x NewMotion Business Lite - 1x NewMotion Distribution Unit (which includes a 3-phase 80A main switch and 3-phase 40A RCBO) - Installation 	<ul style="list-style-type: none"> - 1x NewMotion Business Pro - 1x NewMotion Business Lite - Installation
Installation includes:	Installation includes:
<ul style="list-style-type: none"> - Mounting of double 3-phase chargepoint to face of building - UTP cable between Charge Points - 3-phase cables up to 20m. max, 64A - Cable tray/piping for external mounting of cables to face of building - Wall drillings - Installation of 3 –phase 64A fuse in fuse box - Commissioning 	<ul style="list-style-type: none"> - Mounting of double 3-phase chargepoint to face of building - UTP cable between Charge Points - 3-phase cables up to 20m. max, 32A - Cable tray/piping for external mounting of cables to face of building - Wall drillings - Installation of 3 –phase 32A RCBO in fuse box - Commissioning

2. Terms & Conditions

2.1 Principles

- Prior to installation, the installation partner will conduct a survey to determine the final cost of the installation. It is possible that additional costs will be charged by NewMotion's installation partner to the customer, if more work is required than contained in the packages as defined above. The customer is required to sign for any additional work costs before any installation work will commence.

- NewMotion will only offer warranty on the installation work that is carried out by NewMotion's installation partner. No warranty is given for any existing cables, upgrades to power supplies/connections or any other system components.

2.2 Conditions

The following conditions must be met in order for NewMotion's installation partner to be able to perform the installation:

- To put the charge point in operation, the power to the fuse box should be disconnected temporarily. It is possible to do this during the installation, which takes place in office hours.
- Sufficient power and space is present in the fuse box, and it is accessible during installation. The person responsible for your electrical installation (e.g technicians) must be in agreement with the above activities.
- It is possible to place an additional fuse or RCBO in your fuse box meter in its current state.
- The meter is installed in accordance with the relevant electrical NEN standard.
- If the cable protector passes through the crawl space, then this should be less than 2 meters so that there is no need for additional installation supervision.
- The working area inside as well as outside is completely free and accessible during the installation (parking spaces are free, no obstructions in the cable path, etc.).
- There is a 2G signal available of at least -80dBm in the location where the charging points will be installed.
- Decision maker(s), for both the electrical installation and commissioning must be present throughout the entire duration of the installation.

If one or more of the conditions is not met, then this can lead to cancellation or additional work costs.

3. Additional Costs

The following items, amongst others, are not included in the offered package, and the inclusion of any of the below, will result in additional costs on top of the package:

- Charging Poles for Charge Points (All Charge Points in the Packages are sold as Wall-Mounted Units)
- Requirement for a cable length longer than 2m in the crawl space
- Installation of an RCD type B
- Digging and paving for any external cabling
- A cable length longer than 20m from the grid connection to the charge points
- Local switch or expansion cabinets in fusebox
- Installation of charging points apart from each other
- Use of any working at height platforms for charge points
- Obstacles/obstruction removal for any internal and external cables
- Commissioning outside office hours because power interruption cannot take place during office hours
- Any structural work to the building, apart from wall drillings
- The preparation and submission of (electrical) drawings due to the listed packages on offer
- Waiting times incurred during the work outside the responsibility of NewMotion. These are all calculated as additional work.
- The implementation and installation of Dynamic Load Balancing Corporate, including configuration costs and subscription
- The Plus subscriptions