

Problem

Sound Transit invests heavily in maintaining its elevators, with a budget of \$555 million over 20 years. Despite this, unexpected cleanliness issues arise that negatively impact passenger satisfaction and accessibility, especially for elderly and disabled individuals. Current methods for detecting and addressing these issues are slow and inefficient, leading to prolonged downtimes, increased maintenance costs and decreased rider satisfaction and comfort.

Value Proposition







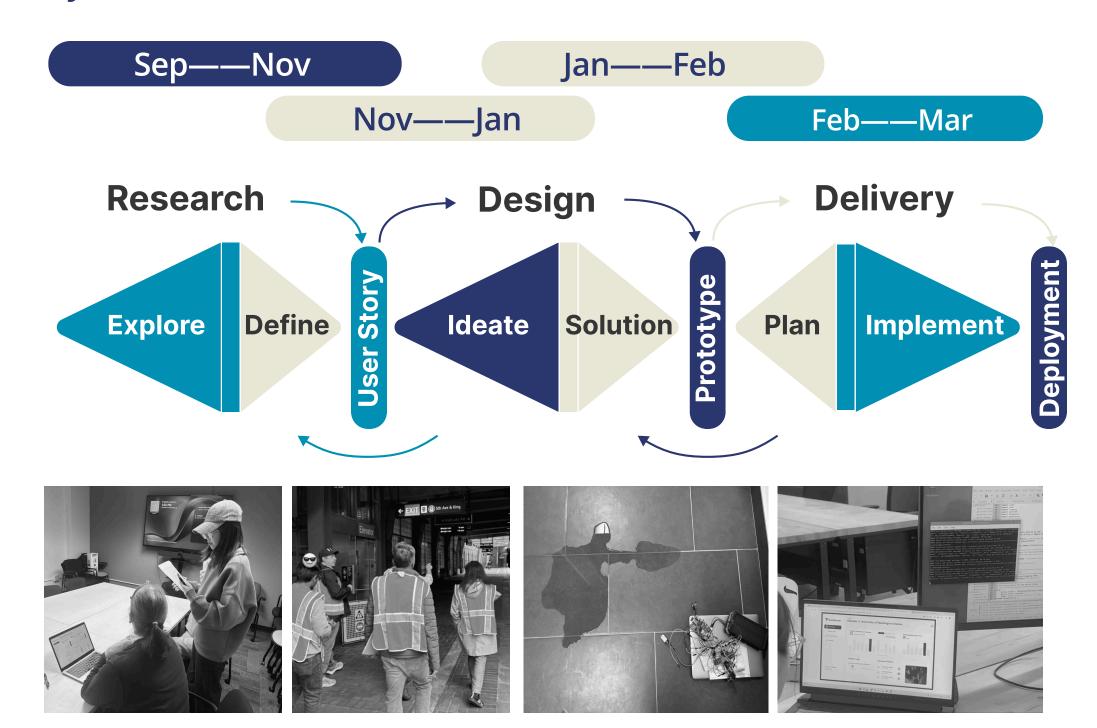
Enhances the speed Reduces downtime and accuracy of cleanliness detection.

and maintenance costs by addressing issues promptly before they escalate.

Improves passenger experience by maintaining high cleanliness standards.

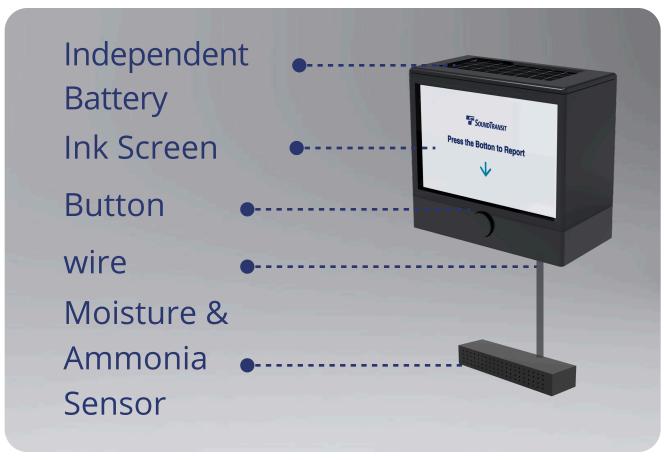
Design Process

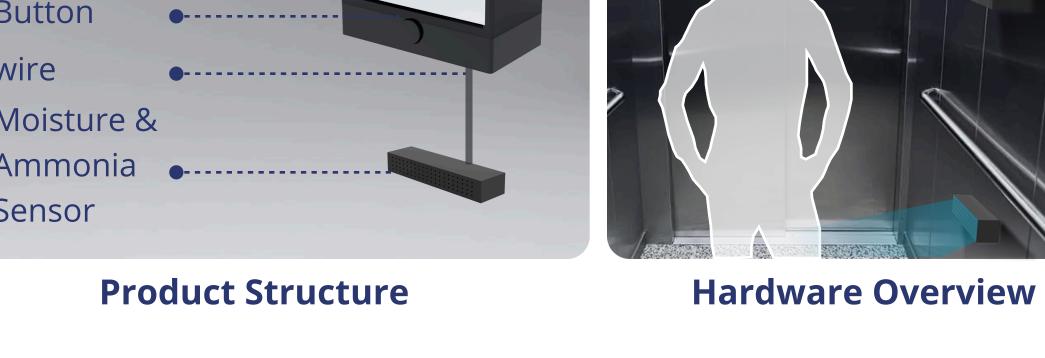
We evaluated existing cleaning challenges in elevators through secondary research, conducted surveys and interviews, observed conditions directly, evaluated existing technologies, and created a multi-sensor IoT system.

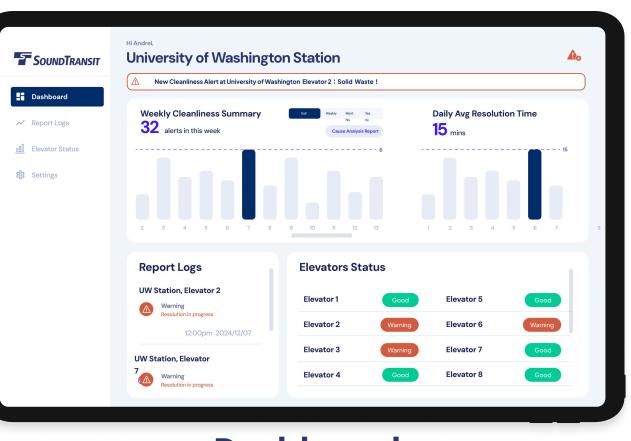


Solution

Our proposed solution is an integrated sensor-based system that enables the detection and reporting of cleanliness issues within elevators. It utilizes a combination of odor and moisture sensors, to monitor the conditions of elevators.

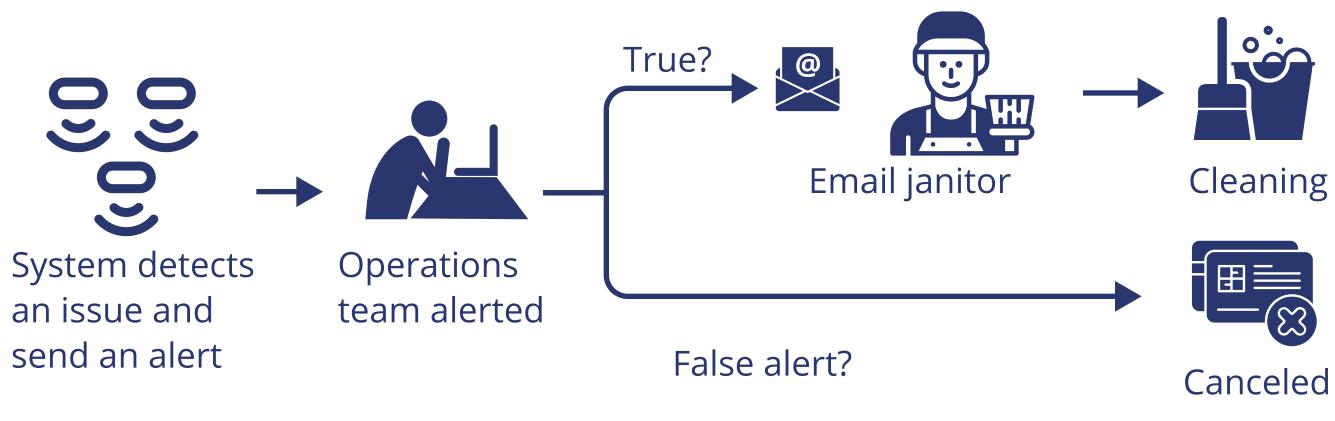






Dashboard

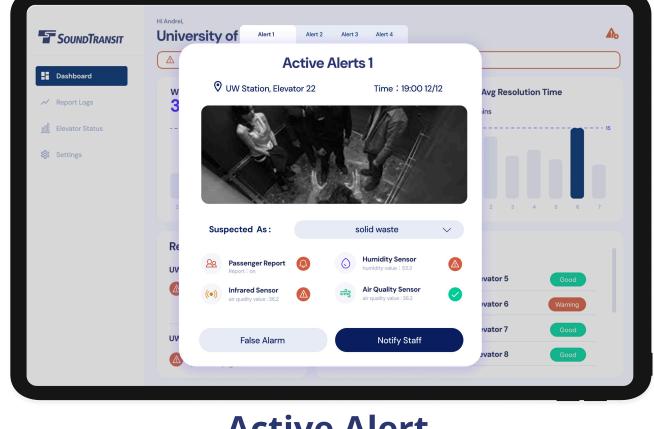
Work Flow



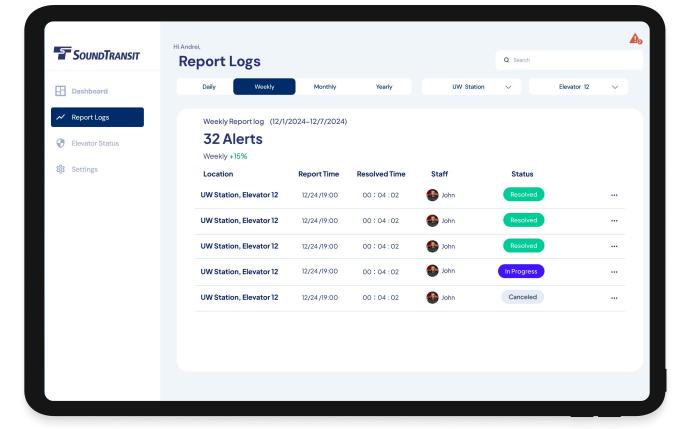




Screen & Report button







Report Logs

Hardware & Software Diagram

