

Make List of sub-processors

With effect as of August 07, 2024 the list(s) of sub-processors contained in the customer agreement(s) shall be replaced with the following:

| Name of sub-processor | Description of processing |
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| Amazon Web Services Inc. , Seattle, United States Hosting location can be selected by customer: <ul style="list-style-type: none"> • United States, • Germany (enterprise), Ireland (others) | Options for hosting of the make.com Cloud Service |
| Chameleon Intelligent Tech, Inc. , San Francisco, United States <ul style="list-style-type: none"> • Hosting location: United States | Customer engagement tool (e.g. pop-ups, messaging, etc.) |
| Peaberry Software, Inc. Beaverton, United States <ul style="list-style-type: none"> • Hosting location: United States | Customer engagement tool (e.g. onboarding emails) |
| Candu, Inc. , Walnut, United States <ul style="list-style-type: none"> • Hosting location: United States | Customer engagement tool (e.g. resource center) |
| MongoDB Limited , Dublin, Ireland <ul style="list-style-type: none"> • Hosting location for EU customers: Germany (enterprise), Ireland (others) • Hosting location for non-EU customers: United States | Cloud based database for scenarios creation |
| Mixpanel, Inc. , San Francisco, United States <ul style="list-style-type: none"> • Hosting location: Netherlands | Analysis of product usage to improve user experience |
| 84Codes AB , Stockholm, Sweden <ul style="list-style-type: none"> • Hosting location: same region as the selected one for AWS | Platform execution component |
| Rudderstack, Inc. , San Francisco, United States <ul style="list-style-type: none"> • Hosting location: United States | Collection and routing of data streams |
| Cloudflare, Inc. , San Francisco, United States <ul style="list-style-type: none"> • Globally | Global CDN (Content Delivery Network) to enhance application performance and mitigate cybersecurity risks |
| OpenAI OpCo, LLC , San Francisco, United States <ul style="list-style-type: none"> • Hosting location: United States | Applicable for customers using artificial intelligence Services |
| Microsoft Corporation , Redmond, United States <ul style="list-style-type: none"> • Hosting location: France | Applicable for customers using artificial intelligence Services |
| Freshdesk, Inc. , San Francisco, United States <ul style="list-style-type: none"> • Hosting location: Germany | Support Ticketing Tool |

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| <p>Our applicable Affiliates:</p> <ul style="list-style-type: none">• Celonis SE, Germany• Celonis s.r.o., Czech Republic• Celonis Deutschland GmbH, Germany• Celonis Labs GmbH, Germany• Celonis, Inc., United States• Celonis Labs LLC, United States• Celonis AB, Sweden• Celonis ApS, Denmark• Celonis B.V., The Netherlands• Celonis Canada Ltd., Canada• Celonis K.K., Japan• Celonis L.L.C., Kosovo• Celonis Ltd., United Kingdom• Celonis SAS, France• Celonis Schweiz GmbH, Switzerland• Celonis S.L., Spain• Celonis Srl, Italy• Celonis India Private Ltd., India | <p>General support of Services through personnel of such Affiliate</p> <p>Customer Support is mainly provided by personnel of the entity in the Czech Republic</p> |
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