

Make List of sub-processors

With effect as of June 09, 2025 (for Enterprise Organizations July 9, 2025) the list(s) of sub-processors contained in the customer agreement(s) shall be replaced with the following:

Name of sub-processor	Description of processing
Amazon Web Services Inc. , Seattle, United States Hosting location can be selected by customer: <ul style="list-style-type: none"> United States, Germany (enterprise), Ireland (others) 	Options for hosting of the make.com Cloud Service
Chameleon Intelligent Tech, Inc. , San Francisco, United States <ul style="list-style-type: none"> Hosting location: United States 	Customer engagement tool (e.g. pop-ups, messaging, etc.)
Peaberry Software, Inc. , Beaverton, United States <ul style="list-style-type: none"> Hosting location: United States 	Customer engagement tool (e.g. onboarding emails)
Candu, Inc. , Walnut, United States <ul style="list-style-type: none"> Hosting location: United States 	Customer engagement tool (e.g. resource center)
MongoDB Limited , Dublin, Ireland <ul style="list-style-type: none"> Hosting location for EU customers: Germany (enterprise), Ireland (others) Hosting location for non-EU customers: United States 	Cloud based database for scenarios creation
Mixpanel, Inc. , San Francisco, United States <ul style="list-style-type: none"> Hosting location: Netherlands 	Analysis of product usage to improve user experience
84Codes AB , Stockholm, Sweden <ul style="list-style-type: none"> Hosting location: same region as the selected one for AWS 	Platform execution component
Rudderstack, Inc. , San Francisco, United States <ul style="list-style-type: none"> Hosting location: United States 	Collection and routing of data streams
Cloudflare, Inc. , San Francisco, United States <ul style="list-style-type: none"> Globally Data of European Customers will only be processed via servers located in the European Union 	Global CDN (Content Delivery Network) to enhance application performance and mitigate cybersecurity risks
OpenAI OpCo, LLC , San Francisco, United States <ul style="list-style-type: none"> Hosting location: United States 	Applicable for customers using artificial intelligence Services
Microsoft Corporation , Redmond, United States <ul style="list-style-type: none"> Hosting location: France 	Applicable for customers using artificial intelligence Services
Groq LLC , San Francisco, CA United States <ul style="list-style-type: none"> Hosting location: AWS, United States 	Applicable for customers using artificial intelligence Services

E2B.dev - FoundryLabs, Inc. , San Francisco, United States <ul style="list-style-type: none"> • Hosting location: AWS, United States 	Custom code execution platform
Supabase Inc. Delaware, United States <ul style="list-style-type: none"> • Hosting location for EU customers: Ireland • Hosting location for non-EU customers: United States 	Cloud based database for Make and Grid
Freshdesk, Inc. , San Francisco, United States <ul style="list-style-type: none"> • Hosting location: Germany 	Support Ticketing Tool
Our applicable Affiliates: <ul style="list-style-type: none"> • Celonis SE, Germany • Celonis s.r.o., Czech Republic • Celonis Deutschland GmbH, Germany • Celonis Labs GmbH, Germany • Celonis, Inc., United States • Celonis Labs LLC, United States • Celonis AB, Sweden • Celonis ApS, Denmark • Celonis B.V., The Netherlands • Celonis Canada Ltd., Canada • Celonis K.K., Japan • Celonis L.L.C., Kosovo • Celonis Ltd., United Kingdom • Celonis SAS, France • Celonis Schweiz GmbH, Switzerland • Celonis S.L., Spain • Celonis Srl, Italy • Celonis India Private Ltd., India 	<p>General support of Services through personnel of such Affiliate</p> <p>Customer Support is mainly provided by personnel of the entity in the Czech Republic</p>