

Forwarding tickets on a game by game basis

In order to forward tickets to a guest, they need to have an account online [here](#) and it needs to be linked to your own.

To link accounts, please follow the instructions below:

1. Log in to tickets.manutd.com
2. Click/hover over your initials in the top right hand corner
3. Select 'Friends and Family', then click 'Add'
4. Select 'Standard relationship' for any guests or clients you are inviting. (The Strong and App Ticketing relationships are designed for close friends and family, and give that person full access to your account and all of your tickets)
5. You will then be asked if they have a Manchester United account. Ideally they do, and you can search for them using their supporter ID and surname. Click 'identify' and that person will now be linked to your account.
6. If that person does not have an account, we recommend they create one on that same website, and then give you their supporter ID. Or, you can create their account for them, by selecting 'No - they do not have an account'. You'll need all of their personal and contact details to hand if you create their account. Then, they would get an email to say an account has been created for them, they now need to create a password and log in.

Once this person is in your list of Standard Relationships, you can now forward them the ticket(s)

Forwarding via the website:

1. Log in to tickets.manutd.com,
2. Click/hover over your initials in the top right corner and select 'Tickets',
3. Click on the fixture you'd like to forward, then click 'Forwarding'
4. Select each ticket you'd like to forward, then click the red 'Select tickets' button
5. Select the recipient for each ticket and select the relevant price type, which will be the name of your suite. Then click 'Save recipients'.
6. Select the email address for each recipient's confirmation email to be sent to
7. Agree to the terms and conditions, and select 'place order'
8. Both you and your guest will get a confirmation email. Your guest can access the tickets via the 'My Tickets' section of the Official App.

Forwarding via the app:

1. Open the Official Manchester United App, and click on the person icon in the top right to sign in.
2. Once logged in, select the ticket icon in the bottom right corner
3. Click on 'View my tickets'.
4. Select the fixture you'd like to forward, scroll down and click 'Forward'
5. Select each ticket you'd like to forward and click 'Select tickets'
6. Click on the 'recipient' box and select the person you are forwarding each ticket to. Then click 'Save recipients'
7. Check the email address for your guest is correct and click 'save delivery methods'
8. Check the summary, scroll down and agree to the terms and conditions, and click 'Place order'.

If your guests are struggling to access their tickets, please ask them to log out of the app, then log into tickets.manutd.com, before logging back into the app. If this doesn't work, they should contact the Exec Club support team on executive.support@manutd.co.uk or call 0161 676 7770.