

## **Manchester United - Executive Club Seasonal Hospitality Waiting List**

Manchester United Football Club Limited ("**MU**") offers supporters the opportunity to receive priority to purchase Executive Club Seasonal Hospitality by making a payment to be added to a waiting list, subject to these terms and conditions.

The following terms and conditions shall apply to the Executive Club Seasonal Hospitality waiting lists:

- 1) If you would like to receive priority to purchase Executive Club Seasonal Hospitality facilities, you can be added to one of two waiting lists by:
  - a. selecting your preferred waiting list option (as further detailed in paragraph 2 below) ("**Preferred Waiting List**");
  - b. registering your details, including details of your preferred facility and number of seats ("**Preferred Package**"); and
  - c. making a payment ("**Waiting List Payment**").
- 2) You can choose from the following Executive Club Seasonal Hospitality waiting lists:
  - a. a premium waiting list, where the Waiting List Payment will be calculated based on 25% of the cost of your Preferred Package as at the date of payment including any additional benefits which may be offered from time to time (which MU may change at its discretion) ("**Priority List**");
  - b. a standard waiting list, where the Waiting List Payment will be calculated based on 10% of the cost of your Preferred Package as at the date of payment including any additional benefits which may be offered from time to time (which MU may change at its discretion) ("**Waiting List**").
- 3) Please note that prices of all Executive Club Seasonal Hospitality facilities are subject to change each season. The actual purchase price of your Preferred Package may therefore increase after you have paid your Waiting List Payment.
- 4) You will be placed on your Preferred Waiting List for your preferred facility on the date your details have been registered **and** your Waiting List Payment is received by MU.
- 5) Please note that MU may carry out checks in respect of your registration and payment. If any issues are identified, your Waiting List Payment will be refunded and you will be removed from your Preferred Waiting List.
- 6) In the event there is availability in an Executive Club Seasonal Hospitality facility, MU will contact individuals registered on the relevant Preferred Waiting List for that facility in order based on how long they have been on that Preferred Waiting List.
- 7) The order of priority which MU shall follow for all Executive Club Hospitality facility sales when facilities become available for sale will be:
  - a. registrants who have joined the Priority List and paid the Waiting List Payment;
  - b. registrants who have joined the Waiting List and paid the Waiting List Payment.

Therefore, MU will contact those registrants who have been on the Priority Waiting List for the longest first. Once there are no registrants left on the Priority Waiting List, MU will then contact those registrants who have been on the Waiting List for the longest first. As and when new registrants join the Priority Waiting List, MU will stop offering any available Executive Club Seasonal Hospitality facilities to the Waiting List registrants and instead offer them to the new Priority Waiting List registrants until there are no registrants left on the Priority Waiting List. This process will continue until there are no registrants left on any of the Preferred Waiting Lists.
- 8) You may elect to change your Preferred Waiting List at any time by contacting MU.
  - a. By upgrading from the Waiting List to the Priority List you will be required to pay an additional 15% of the cost of your Preferred Package as at the date of payment for your upgrade;
  - b. By downgrading from the Priority List to the Waiting List you may receive a refund of a sum equal to 15% of your Waiting List Payment. In such circumstances you will be removed from the Priority List and will lose your priority status and any Priority List benefits.
- 9) If an individual's Preferred Package is not available, MU may contact those individuals to notify them of other available facilities.

- 10) If you are contacted in accordance with paragraph 6, MU will confirm the facility in question, the number of seats available and the applicable purchase price. You may either (i) purchase the available seats (less the value of the Waiting List Payment already paid), or (ii) choose to remain on your Preferred Waiting List.
- 11) If you do not wish to purchase any available seats or remain on a Preferred Waiting List, you may receive a refund of your Waiting List Payment. In such circumstances you will be removed from your Preferred Waiting List and will lose your priority status.
- 12) All sales of Executive Club Seasonal Hospitality are subject to the applicable terms and conditions (which you will be notified of at the point of sale) along with any MU or other legal sanctions.
- 13) Please note that being placed on a Preferred Waiting List does not guarantee you a seat in any facility. Seats in all facilities are subject to availability and available seats will be allocated in accordance with the order of priority at paragraph 7.
- 14) In the event you do not wish to remain on a Preferred Waiting List, please contact MU to discuss further.