

WHAT IS SAFEGUARDING?

Manchester United believes that it is always unacceptable for a child or adult at risk to experience abuse of any kind and recognises its responsibility to safeguard their welfare by a commitment to practice which protects them.

CHILD

- Anyone under 18 years

ADULT AT RISK

- Anyone aged 18 or over who;
- Has needs for care and support
- Is experiencing, or at risk of, abuse or neglect;
- As a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect



WHAT IS SAFEGUARDING?

If you are concerned about a child or adult at risk please contact the safeguarding team:

Lolita Gerald (Head of Safeguarding)
07780 956 098
lolita.gerald@manutd.co.uk

Elise Noblet (Safeguarding Advisor)
07900 703 951
elise.noblet@manutd.co.uk

Charlotte O'Prey (Safeguarding Advisor)
07721 423 135
charlotte.oprey@manutd.co.uk

Adam Green (Boy's Academy Safeguarding)
07500854817
adam.green@manutd.co.uk

General enquiries & Safeguarding referrals
safeguarding@manutd.co.uk

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For further information
<https://www.manutd.com/en/club/safeguarding>
ChildLine 0800 1111
NSPCC 0808 800 5000 (24 Hour)
Police 101 (999 Emergency)
The FA Safeguarding Team 0800 169 1863

Unite.
Safeguarding children together.

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SAFEGUARDING IS EVERYONE'S RESPONSIBILITY

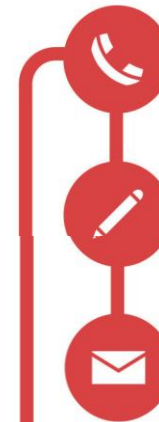
We will seek to safeguard children & adults at risk by:

- Valuing them by hearing, listening and respecting them.
- Adopting safeguarding guidelines and best practice through procedures and a code of conduct for staff and volunteers.
- Safely recruiting staff and volunteers through a safer recruitment process, ensuring all necessary vetting checks are made.
- Sharing information about safeguarding and best practice.
- Sharing information about concerns with the appropriate agencies (statutory agencies and affiliated football), in a confidential manner.
- Providing effective management for staff and volunteers through supervision, support, mentoring and training.

RESPONDING TO ALLEGATIONS OR SUSPICIONS OF ABUSE



- Child or Adult at risk discloses
- Staff recognise signs of abuse
- Incident between Participants during a session
- Safeguarding concerns from within the local community
- Keep calm and reassure the child or adult at risk
- Ask for further details. Do not ask leading questions:
- Tell Explain Describe
- Explain you will have to pass information on
- Allow the child or adult at risk to talk at their own pace and use their own language.
- Do not pressure them into telling you more than they want to
- Listen attentively
- Avoid going over the information time and time again you are only gathering information to help you form a belief on reasonable grounds that you need make a referral
- Where the child or adult is at immediate risk of harm keep them at the session until advised by Children's Services, Adults' Services or Safeguarding Team



- Contact Safeguarding Team & Line Manager
- Refer to safeguarding contacts if Safeguarding Team unavailable
- Make a detailed and factual record including; quotes, dates, times, contact details
- Complete the Manchester United Safeguarding Referral form. Email this to Safeguarding Team and Line Manager at: safeguarding@manutd.co.uk

TYPES OF ABUSE AND HARM

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| • NEGLECT | • PSYCHOLOGICAL | • FEMALE GENITAL MUTILATION |
| • PHYSICAL | • FINANCIAL | • FORCED MARRIAGE |
| • SEXUAL | • ORGANISATIONAL | • HATE CRIME |
| • EMOTIONAL | • DISCRIMINATORY | • HONOUR-BASED VIOLENCE |
| • DOMESTIC ABUSE | • BULLYING | • MODERN SLAVERY |
| • ONLINE HARM | • CHILD SEXUAL EXPLOITATION | • PREVENT-RADICALISATION |

