

Review Terms and Conditions

These Terms of Use govern your conduct associated with the Customer Ratings and Reviews offered by **Manchester United** (the \"CRR Service\").

By submitting any content to **Manchester United**, you agree that:

- You are the sole author and owner of the intellectual property rights in the content;
- All moral rights that you may have in such content have been voluntarily waived by you;
- All content that you post is accurate;
- You are at least **18** years old;
- You are not an employee, a shareholder or a supplier of Manchester United;
- the “nickname” you provide and the content of your review will be published on our website alongside your review and will be available publicly;
- Use of the content you supply does not violate these Terms of Use and will not cause injury to any person or entity; and
- You have used or purchased the product/service you are reviewing and the content presented is genuine and sets out your first hand experience of using or purchasing the product.

You further agree that you may not submit any content:

- That is known by you to be false, inaccurate or misleading;
- That infringes any third party's copyright, patent, trademark, trade secret or other proprietary rights or rights of publicity or privacy;
- That breaches any law, statute, ordinance or regulation (including, but not limited to, those governing consumer protection, unfair competition, anti-discrimination or false advertising);
- That is, or may reasonably be considered to be, defamatory, inflammatory, obscene, libelous, hateful, racially or religiously biased or offensive, of that is (or is likely to be considered) threatening or harassing or upsetting to any individual, partnership or corporation;
- That includes pornographic material or obscene;
- That impersonates others;
- For which you were incentivised or compensated or granted any consideration by any unapproved third party;
- That includes any information that references other websites, addresses, email addresses, contact information or phone numbers; or

- That contains any computer viruses, worms or other potentially damaging computer programs or files.

You agree that any content you submit complies with the above guidelines, and you will be responsible for any loss or damage **Manchester United** suffers as a result of your breach of these standards.

For any content that you submit, you grant **Manchester United** a perpetual, irrevocable, royalty-free, transferable right and licence to use, copy, modify, delete in its entirety, adapt, publish, translate, create derivative works from and/or sell and/or distribute such content and/or incorporate such content into any form, medium or technology throughout the world without compensation to you.

All content that you submit may be used at **Manchester United's** sole discretion. **Manchester United** reserves the right to change, condense, withhold publication, remove or delete any content on **Manchester United's** website that **Manchester United** deems, in its sole discretion, to breach the content guidelines or any other provision of these Terms of Use. **Manchester United** does not guarantee that you will have any recourse through **Manchester United** to edit or delete any content you have submitted. If you wish to contact **Manchester United** in relation to content you have uploaded which has been taken down, please contact UnitedStoreCSTeam@manutd.co.uk.

Ratings and written comments are generally posted within two to four business days. However, **Manchester United** reserves the right to remove or to refuse to post any submission to the extent authorised by law or to the extent such review does not comply with T&Cs. You acknowledge that you, not **Manchester United**, are responsible for the contents of your submission. None of the content that you submit shall be subject to any obligation of confidence on the part of **Manchester United**, its agents, subsidiaries, affiliates, partners or third party service providers and their respective directors, officers and employees.

Manchester United has the right to disclose your identity to anyone who is claiming that any content posted or uploaded by you violates their intellectual property rights or their right to privacy.

Fake reviews are not allowed on the CRR Service. Fake reviews include reviews that conceal that the reviewer has been incentivised in some way to post the review, or where the review contains information that is false or misleading.