



CONTRACT SUMMARY

This contract summary contains the main elements of this service offer as required by EU Law.

1. Pricing

| | |
|------------------------------|---|
| Your New Plan | 30GB Tripe data |
| Your Plan | <ul style="list-style-type: none"> • 30GB data • Unlimited texts • Unlimited minutes |
| Plan Cost (inc VAT) | £11.00 |
| Plan Length | 1 Month |
| Total Monthly Cost (inc VAT) | £11.00 |

If you need information on out-of-bundle pricing please see our [price guide](#).

2. Coverage checker

Depending on our location, your signal strength may vary, see our [network coverage checker](#) for your area.

3. Customer complaints

If you're unsatisfied with our services, please use the link below and check out our [Complaints Process](#).

4. Duration of Contract & Contract Renewal

The duration of your contract term is shown in the top section, your contract will renew every 30 days, you can find out more about this in our Terms and Conditions you can find [here](#).

5. Terminations and 14-Day Cooling Off Period

If you wish to terminate your contract you can find information on how to do this in Section 13 of our terms and conditions [here](#).

You have the right to cancel your contract within 14 days of receiving your SIM. You can find out more about this in Section 8 of our terms and conditions [here](#).

Call us 0333 800 5500



Pre – Contract Information

Opening Statement

1. Contact details

| | |
|--------------------|---|
| Regulated Provider | Ecotalk |
| Registered address | Ecotalk Limited Lion House Rowcroft Stroud Gloucestershire GL5 3BY |
| For complaints | You can call us on 0333 800 5500 You can also email us at home@ecotalk.co.uk For more information see the complaints procedure |

2. Services and prices

| | |
|------------------------------|---|
| Your New Plan | 30GB Tripe Data Deal |
| Your Plan | <ul style="list-style-type: none"> • 30GB data • Unlimited texts • Unlimited minutes |
| Plan Cost (inc VAT) | £11.00 |
| Plan Length | 1 Month |
| Total Monthly Cost (inc VAT) | £11.00 |

3. Accessibility

You can find out about our accessibility services [here](#).

Call us 0333 800 5500



4. Safety and Security

To report issues around safety and security please give us a call on 0333 800 5500. You can also find some more information about this [here](#).

5. Data Protection

For information on how we may use your personal data, please Section 15 of our terms and conditions [here](#).