

TWO WHEELER PACKAGE POLICY

Why take Two Wheeler Insurance?

Buying a Two Wheeler insurance policy ensures that you are financially safeguarded against any damages incurred to your Two Wheeler. A Two Wheeler Package policy provides dual benefits i.e. it pays for the cost of repairs/ treatments for any damage/ injury caused to the third party as well as financially covers you against injuries/ damage to you or your Two Wheeler.

It is advisable to buy a Two Wheeler Package policy as you receive an extended financial coverage against unforeseen situations like accidents, theft, natural calamities, man-made calamities, damage to third party person or property, etc.

Why take Long Term Two Wheeler Insurance?

The Long Term Two Wheeler Package Policy provides cover to your prized possession for multiple years to suit your requirements. Now, you can stay worry free from annual renewals up to three years.

Why take Acko Two Wheeler Insurance?

Acko General Insurance provides the following benefits to its customers:

- Easy buying Process: Buy an insurance policy any-time, anywhere, directly from the official website.
- Guidance from Trained Professionals: Get unbiased insurance related advice from Acko's trained professionals.
- Quick Claim Settlement: When a claim is filed, Acko tries to settle it in a quick and hassle free manner.

What is covered?

Inclusions are situations in which the owner can file claim against a Two Wheeler insurance policy. A Package policy covers you against the following situations:

1. Cover for any Partial or Total Loss or Damage to the vehicle due to:
 - Natural calamities such as fire, explosion, self-ignition or lightning, earthquake, flood, typhoon, hurricane, storm, tempest, inundation, cyclone, hailstorm, frost, landslide, rockslide etc.
 - Man-made calamities such as burglary, theft, riot, strike, malicious act, accidental external means, terrorist activity, any damage in transit by road, rail, inland waterway, lift elevator or air, etc.
2. Personal Accident Cover
 - For bodily injury/ death sustained by Owner Driver whilst driving the vehicle including mounting into/ dismounting from or traveling in the insured vehicle as a co-driver.
 - Optional for other passengers and paid drivers, limited to the carrying capacity of the vehicle.
3. Theft
 - In case of theft, the Insured's Declared Value of the Two Wheeler will be paid to the owner of the insured two-wheeler.
4. Third Party Legal Liability
 - Third party property damage due to an accident
 - Bodily injury (including death) due to an accident
5. Additional Cover
 - Electrical/Non-electrical accessories, bi-fuel systems.
 - Other Indian Motor Tariff endorsements may be availed by paying additional premium,

if any.

What is not covered?

It is important to understand the major exclusions of your policy to avoid any unpleasant surprises during claims.

Loss/Damage to the vehicle/accessory/accessories arising by the following are not covered.

- Normal wear, tear and general aging of the vehicle
- Depreciation, deductible or any consequential losses
- Vehicle being used contrary to limitations as to use
- Mechanical and electrical breakdown
- Any contractual liability
- Damage to and by a person driving the vehicle under the influence of drugs or liquor
- Damage to and by a person driving the vehicle without a valid license
- Damages due to nuclear risk or war
- Injury/ death arising from intentional self-injury, suicide or attempted suicide

No Claim Bonus

The Provisions in respect of NCB for this Package Policy shall be as follows:

- (i). NCB Entitlement (in %) at the time of inception of Policy:
- a. For Expiring Policy having Policy Period as 1 year- NCB will be as under:

NO CLAIM STATUS	% OF DISCOUNT ON OWN DAMAGE PREMIUM
No claim made or pending during the preceding full year of insurance	20%
No claim made or pending during the preceding 2 consecutive years of insurance	25%
No claim made or pending during the preceding 3 consecutive years of insurance	35%
No claim made or pending during the preceding 4 consecutive years of insurance	45%
No claim made or pending during the preceding 5 consecutive years of insurance	50%

- b. For Expiring Policy of other insurance companies having Policy Period more than 1 year- NCB will be calculated on the basis of following table:

NCB (IN %) AS PER EXPIRING POLICY	ELIGIBILITY NCB (IN %) TO BE TRANSFERRED TO THIS POLICY
0	0
0.01-20.00	20
20.01-25.00	25
25.01-35.00	35
35.01-45.00	45
>45.00	50

- (ii). NCB Entitlement (in %) at the time of Policy Expiry:

POLICY TERM OF THE EXPIRING POLICY	NCB (IN %) AT THE TIME OF INCEPTION OF POLICY	NO CLAIMS DURING THE POLICY PERIOD	ONE CLAIM DURING THE POLICY PERIOD	TWO CLAIMS DURING THE POLICY PERIOD	MORE THAN TWO CLAIMS DURING THE POLICY PERIOD
2 years	0	25	0	0	0
	20	35	20	0	0
	25	45	20	0	0
	35	50	20	0	0
	45	50	20	0	0
	50	50	20	0	0
3 years	0	35	20	0	0
	20	45	25	20	0
	25	50	25	20	0
	35	50	25	20	0
	45	50	25	20	0
	50	50	25	20	0

Cancellation Policy

In case of Total Loss (TL) or Constructive Total Loss (CTL) of the vehicle:

- Liability premium to be refunded in full for the unexpired year
- Own Damage (OD) premium to be refunded as per below table:

POLICY PERIOD	POLICY PERIOD IN WHICH TL/ CTL HAS OCCURRED	REFUND RATE
2 Years	Not exceeding 12 months	50% of OD premium
	Exceeding 12 months	0% of OD premium
3 Years	Not exceeding 12 months	66% of OD premium
	Exceeding 12 months but not exceeding 24 months	33% of OD premium
	Exceeding 24 months	0% of OD premium

The policy may be cancelled at any time by the insured provided no claim has arisen during the current completed tenure of the policy, the insured shall be entitled to a return of premium on pro rata basis for the remaining period of the Policy for that tenure and shall be entitled to a complete return of premium for the non-commenced tenure of the policy. In case of a partial claim during the current tenure of the policy, the insured shall not be entitled to any return of premium for the remaining period of the policy for that tenure and shall be entitled to a complete return of premium for the non-commenced tenure of the policy.

How to claim?

In case of Cashless Claims

- Step 1: Call us on 9029060000 to intimate us about your claim, along with the details of your policy or you can write us a mail on hello@acko.com or you can mail the duly filled claim form to us on our Registered Address mentioned on our Website. Our advisors will help you in case of any claim related query.
- Step 2: Submit necessary documents such as Driving License, RC Copy, and Police FIR Copy.
- Step 3: We will arrange for an inspection within 24 hours if a claim is reported on a working day, or on next working day if a claim is reported on a Sunday or a public holiday.
- Step 4: On cashless facility confirmation, repair the vehicle at any preferred network garage.

- Step 5: Pay applicable charges as per your policy terms and take delivery of your vehicle.

In case of reimbursement process, we will make the payment within 7 days of the submission of last necessary documents to us.

Prohibition on rebates

Section 41 of the Insurance Act 1938 stipulates as follows:

“(1) No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer.

(2) Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupees.”

Contact us

You can reach to us through any of the following methods:

- Call us on our toll free number 9029060000
- Write to us at hello@acko.com
- Visit our website www.acko.com