

## Why take Car Insurance?

Buying a car insurance policy ensures that you are financially safeguarded against any damages incurred to your car. A Private Car Package policy provides dual benefits i.e. it pays for the cost of repairs/ treatments for any damage well as financially covers you against injuries/ damage to you or your car.

It is advisable to buy a Stand-Alone Own Damage Private Car Policy as you receive an extended financial coverage against unforeseen situations like accidents, theft, natural calamities, man-made calamities, damage to third party person or property, etc.

## Why take Acko car Insurance?

Acko General Insurance provides the following benefits to its customers:

- **Easy buying Process:** Buy an insurance policy any-time, anywhere, directly from the official website.
- **Guidance from Trained Professionals:** Get insurance related, unbiased advice from Acko's trained professionals.
- **Quick Claim Settlement:** When a claim is filed, Acko tries to settle it in a quick and hassle free manner.

## What are the Benefits?

### LOSS OF OR DAMAGE TO THE VEHICLE INSURED

The Company will indemnify the insured against loss or damage to the vehicle insured hereunder and / or its accessories whilst thereon

- (i) by fire explosion self-ignition or lightning;
- (ii) by burglary housebreaking or theft;
- (iii) by riot and strike;
- (iv) by earthquake (fire and shock damage);
- (v) by flood typhoon hurricane storm tempest inundation cyclone hailstorm frost;
- (vi) by accidental external means;
- (vii) by malicious act;
- (viii) by terrorist activity;
- (ix) whilst in transit by road rail inland - waterway lift elevator or air;
- (x) by landslide rockslide.

Subject to deduction for depreciation at the rates mentioned below in respect of parts replaced:

- |   |     |
|---|-----|
| 1. For all rubber/ nylon/ plastic parts, tyres and tubes, batteries and air bags                          | 50% |
| 2. For fibre glass components   | 30% |
| 3. For all parts made of glass  | Nil |
| 4. Rate of depreciation for all other parts including wooden parts will be as per the following schedule. |     |

| AGE OF VEHICLE                               | % OF DEPRECIATION |
|--|-------------------|
| Not exceeding 6 months                       | Nil               |
| Exceeding 6 months but not exceeding 1 year  | 5%                |
| Exceeding 1 year but not exceeding 2 years   | 10%               |
| Exceeding 2 years but not exceeding 3 years  | 15%               |
| Exceeding 3 years but not exceeding 4 years  | 25%               |
| Exceeding 4 years but not exceeding 5 years  | 35%               |
| Exceeding 5 years but not exceeding 10 years | 40%               |
| Exceeding 10 years                           | 50%               |

5. Rate of Depreciation for painting: In the case of painting, the depreciation rate of 50% shall be applied only on the material cost of total painting charges. In case of a consolidated bill for painting charges, the material component shall be considered as 25% of total painting charges for the purpose of applying the depreciation.

The Company shall not be liable to make any payment in respect of:-

- (a) consequential loss, depreciation, wear and tear, mechanical or electrical breakdown, failures or breakages;
- (b) damage to tyres and tubes unless the vehicle is damaged at the same time in which case the liability of the Company shall be limited to 50% of the cost of replacement.

And

- (c) any accidental loss or damage suffered whilst the insured or any person driving the vehicle with the knowledge and consent of the insured is under the influence of intoxicating liquor or drugs.

In the event of the vehicle being disabled by reason of loss or damage covered under this Policy the Company will bear the reasonable cost of protection and removal to the nearest repairer and redelivery to the insured but not exceeding in all Rs. 1500/- in respect of any one accident.

The insured may authorise the repair of the vehicle necessitated by damage for which the Company may be liable under this Policy provided that:

- (a) the estimated cost of such repair including replacements, if any, does not exceed Rs. 500/-;
- (b) the company is furnished forthwith with a detailed estimate of the cost of repairs; and
- (c) the insured shall give the Company every assistance to see that such repair is necessary and the charges are reasonable.

## SUM INSURED - INSURED'S DECLARED VALUE (IDV)

The **Insured's Declared Value (IDV)** of the vehicle will be deemed to be the 'SUM INSURED' for the purpose of this policy which is fixed at the commencement of each policy period for the insured vehicle.

The IDV of the vehicle (and accessories if any fitted to the vehicle) is to be fixed on the basis of the manufacturer's listed selling price of the brand and model as the vehicle insured at the commencement of insurance/renewal and adjusted for depreciation (as per scheduled below).

The schedule of age-wise depreciation as shown below is applicable for the purpose of Total Loss/Constructive Total Loss (**TL/CTL**) claims only.

### THE SCHEDULE OF DEPRECIATION FOR FIXING IDV OF THE VEHICLE

| AGE OF VEHICLE                              | % OF DEPRECIATION FOR FIXING IDV |
|---|----------------------------------|
| Not exceeding 6 months                      | 5%                               |
| Exceeding 6 months but not exceeding 1 year | 15%                              |
| Exceeding 1 year but not exceeding 2 years  | 20%                              |
| Exceeding 2 years but not exceeding 3 years | 30%                              |
| Exceeding 3 years but not exceeding 4 years | 40%                              |
| Exceeding 4 years but not exceeding 5 years | 50%                              |

IDV of vehicles beyond 5 years of age and of obsolete models of the vehicles (i.e. models which the manufacturers have discontinued to manufacture) is to be determined on the basis of an understanding between the insurer and the insured.

IDV shall be treated as the 'Market Value' throughout the policy period without any further depreciation for the purpose of Total Loss (**TL**) / Constructive Total Loss (**CTL**) claims.

The insured vehicle shall be treated as a CTL if the aggregate cost of retrieval and / or repair of the vehicle, subject to terms and conditions of the policy, exceeds 75% of the IDV of the vehicle.

## PERSONAL ACCIDENT COVER FOR OWNER-DRIVER

The Company undertakes to pay compensation as per the following scale for bodily injury/death sustained by the owner-driver of the vehicle, in direct connection with the vehicle insured or whilst driving or mounting into/dismounting from the vehicle insured or whilst travelling in it as a co-driver, caused by violent accidental external and visible means which independent of any other cause shall within six calendar months of such injury result in:

| Nature of injury   | Scale of Compensation |
|--|-----------------------|
| (i) Death  | 100%                  |
| (ii) Loss of two limbs or sight of two eyes or one limb and sight of one eye | 100%                  |
| (iii) Loss of one limb or sight of one eye                                   | 50%                   |
| (iv) Permanent total disablement from injuries other than named above        | 100%                  |

Provided always that

- compensation shall be payable under only one of the items (i) to (iv) above in respect of the owner-driver arising out of any one occurrence and the total liability of the insurer shall not in the aggregate exceed the sum of Rs. 15 lakhs during any one period of insurance.
- No compensation shall be payable in respect of death or bodily injury directly or indirectly wholly or in part arising or resulting from or traceable to (1) intentional self-injury suicide or attempted suicide physical defect or infirmity or (2) an accident happening whilst such person is under the influence of intoxicating liquor or drugs.
- Such compensation shall be payable directly to the insured or to his/her legal representatives whose receipt shall be the full discharge in respect of the injury to the insured.

This cover is subject to

- the owner-driver is the registered owner of the vehicle insured herein;
- the owner-driver is the insured named in this policy;
- the owner-driver holds an effective driving license, in accordance with the provisions of Rule 3 of the Central Motor Vehicles Rules, 1989, at the time of the accident.

## GENERAL EXCEPTIONS

(Applicable to all Sections of the Policy)

The Company shall not be liable under this Policy in respect of

- any accidental loss or damage and/or liability caused sustained or incurred outside the geographical area.
- any claim arising out of any contractual liability;
- any accidental loss damage and/or liability caused sustained or incurred whilst the vehicle insured herein is
  - being used otherwise than in accordance with the 'Limitations as to Use' or
  - being driven by or is for the purpose of being driven by him/her in the charge of any person other than a Driver as stated in the Driver's Clause.
- any accidental loss or damage to any property whatsoever or any loss or expense whatsoever resulting or arising there from or any consequential loss.
  - any liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel. For the purpose of this exception combustion shall include any self-sustaining process of nuclear fission.

5. Any accidental loss or damage or liability directly or indirectly caused by or contributed to by or arising from nuclear weapons material.
6. Any accidental loss damage and/or liability directly or indirectly or proximately or remotely occasioned by contributed to by or traceable to or arising out of or in connection with war, invasion, the act of foreign enemies, hostilities or warlike operations (whether before or after declaration of war) civil

war, mutiny, rebellion, military or usurped power or by any direct or indirect consequence of any of the said occurrences and in the event of any claim hereunder the insured shall prove that the accidental loss damage and/or liability arose independently of and was in no way connected with or occasioned by or contributed to by or traceable to any of the said occurrences or any consequences thereof and in default of such proof, the Company shall not be liable to make any payment in respect of such a claim.

## What is not covered?

It is important to understand the major exclusions of your policy to avoid any unpleasant surprises during claims.

Loss/Damage to the vehicle/accessory/accessories arising by the following are not covered.

- Normal wear, tear and general aging of the vehicle
- Depreciation, deductible or any consequential losses
- Vehicle being used contrary to limitations as to use
- Mechanical and electrical breakdown
- Any contractual liability
- Damage to and by a person driving the vehicle under the influence of drugs or liquor
- Damage to and by a person driving the vehicle without a valid license
- Damages due to nuclear risk or war
- Injury/ death arising from intentional self-injury, suicide or attempted suicide

## How to claim?

In case of Cashless Claims

- Step 1: To intimate us about your claim,
  - ◆ Call us on 1860 266 2256 or
  - ◆ Mail us on [hello@acko.com](mailto:hello@acko.com) or
  - ◆ Write to us at 2nd Floor, #36/5, Hustlehub One East, Somasandrapalya  
27th Main Rd, Sector 2, HSR Layout, Bengaluru, Karnataka, 560102

Details of your policy must be provided along with the intimation.

- Step 2: Submit necessary documents such as Driving License, RC Copy, and Police FIR Copy.
- Step 3: We will arrange for an inspection within 24 hours if a claim is reported on a working day, or on next working day if a claim is reported on a Sunday or a public holiday.
- Step 4: On cashless facility confirmation, repair the vehicle at any preferred network garage.
- Step 5: Pay applicable charges as per your policy terms and take delivery of your vehicle.

In case of reimbursement process, we will make the payment within 7 days of the submission of last necessary documents to us.

## Prohibition on rebates

Section 41 of the Insurance Act 1938 (As amended) stipulates as follows:

“(1) No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer.

(2) Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupees.”

## Contact us

You can reach to us through any of the following methods:

- Call us on our toll free number 1860 266 2256
- Write to us at [hello@acko.com](mailto:hello@acko.com)
- Visit our website [www.acko.com](http://www.acko.com)