

Namely and Central Oklahoma Family Medical Center (COFMC)

Integrated HR and payroll with better service and lower cost.

Challenge

COFMC was using a large service bureau for payroll, and experienced some issues. COFMC found it was constantly correcting things like time off and time card information. Furthermore, COFMC found the vendor's customer service lacking—it often took three or four days just to get a reply.

For HR, COFMC maintained Excel spreadsheets. These became cumbersome over time, especially for tasks like employment verification requests.

Solution

Namely provides integrated payroll and HR for COFMC. Shane chose Namely for a few reasons:

- **Customization:** “Using custom fields, Namely can be tailored to meet our exact needs.”
- **Self-Service for Employees:** “All of my employees are familiar with Facebook, so they can easily understand Namely. It's simple. When you see a link, it does exactly what you'd expect.”
- **Reporting:** “I can easily create and print any report.”



COFMC provides patient-centered, community-based healthcare without regard to finance, culture, or lifestyle.

The center employs 69 people, with core values of honesty, integrity, and teamwork to provide quality care that's both affordable and accessible.

Solution

HR and payroll.

Implementation

4 weeks.

Results

- Significant cost savings.
- Easier payroll with fewer errors.
- Improved HR reporting.
- Great service.



“I know we were a small client, but I think our employees are just as important as a big company's.”

—Shane Miller, Human Resources Director at COFMC

Results

With Namely, COFMC has a modern, integrated HR platform with accurate payroll, robust reporting, and great service—at half the cost!

Service

“I’ve been blown away by the turnaround time on inquiries. Namely’s support team takes care of me and my organization. It’s like we’re the #1 customer every time.”

Cost

“We get more, yet Namely is half the cost!”

Reporting

“I’ve customized the reporting I need. When my CEO or CFO asks for an analysis, I have it immediately.”

Payroll Integration and Accuracy

“We use Namely’s online time sheets, restricted to work IP addresses. It’s more accurate, and it automatically integrates with payroll, so we don’t have to spend time correcting errors.”

Engagement

“Our employee committees and supervisors make use of Namely everyday—they’re always posting information.”