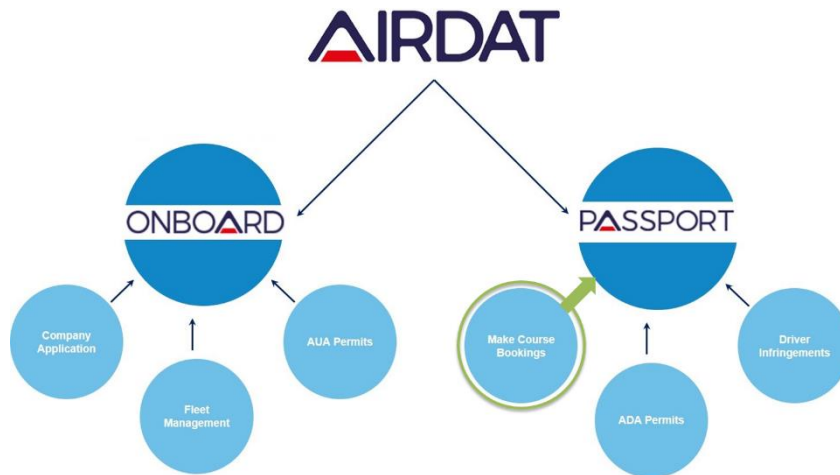


What's AIRDAT?

AIRDAT is a web-based system that provides you, our airport partner, with a user-friendly solution for managing vehicle and driver permits, bookings tests, and booking online training courses all in one location.



Why is training moving to AIRDAT Passport?

We are consolidating training for our airport partners on one platform. AIRDAT Passport delivers a range of improvements including enhanced functionality and user experience, improved reporting, and process efficiencies.

AIRDAT Passport will provide you with better visibility of your company's training completion. Your company has the option to assign users as company administrators, allowing them to enrol employees in training and create job roles to better manage training needs and compliance.

Access the [company administer guide](#).

How do I access AIRDAT Passport?

You can access AIRDAT Passport [here](#).

If you have a SYD issued ASIC, you may already have an account on AIRDAT Passport.

If you do not have an account on AIRDAT Passport, you can register using this [guide](#). Company administrators can also register new users on their behalf, refer to this [guide](#).

To become a company administrator email airdat@syd.com.au with your company details.

Will my training records be migrated from the old platform to AIRDAT Passport?

If you have an existing account in AIRDAT Passport, where possible, we have migrated your latest completed training records (in the past two years) in AIRDAT Passport.

Will I be charged to undertake courses in AIRDAT Passport?

Courses previously available on the former learning platform will remain free of charge, these are:

- General Contractor Induction
- Drug & Alcohol Awareness Program
- Active Armed Offender
- Fire Warden Online Module
- Baggage Induction – Authorised Access
- Baggage induction – Third party contractors
- Baggage Induction – Ground handling workers
- Sydney Airport High Voltage Enclosures Induction
- High Voltage Safety Rules Knowledge Test

Why am I not able to book courses through AIRDAT Passport?

Some courses have pre-requisites.

If your company has not worked at SYD before, contact airdat@SYD.com.au with your company details and request the ability for employees to book courses

Some companies may have restricted your access in AIRDAT Passport. Please check with your company administrator if you are not able to book courses through the system.

What about the Induction Card? Will this be available in AIRDAT Passport?

The Induction Card (for SYD engaged contractors) is being phased out.

If your training records are not available on AIRDAT Passport, you are still required to carry the Induction Card as confirmation you have completed mandatory training.

If your training records are up to date and available on AIRDAT Passport:

- you are no longer required to carry the Induction Card on your person while on site
- you are also encouraged to download the AIRDAT VISA App as way to demonstrate that you or your company is up to date with mandatory training requirements

The app also provides SYD Representatives the ability to verify your training compliance on-site.

Access the guide to [login on the VISA App](#) and the guide to [view training records](#) on the app.

As a SYD engaged contractor, do I still need to submit the monthly DAMP Register?

Yes, you are still required to send your monthly DAMP Register to safety@syd.com.au

What training am I required to do?

General Contractor Induction

- Mandatory for any contractor undertaking any kind of works across the airport precinct, including third party contractors
- Complete every 2 years

Drug & Alcohol Awareness Program

- As per Civil Aviation Safety Regulation (CASR) Part 99, SYD engaged contractors and their sub-contractors who perform works on the aerodrome, inside aerobridges, or perform security services more than twice in 90 days are required to undertake a drug and alcohol test and complete this course prior to commencing work
- Complete every 2 years
- The General Contractor Induction is a pre-requisite

Baggage Induction - Authorised Access

- Mandatory for workers who maintain and repair the baggage system.
- Complete every 2 years
- The General Contractor Induction is a pre-requisite

Baggage Induction – Third party contractors

- Mandatory for contractors who perform work around the baggage system, but not necessarily perform maintenance or repair work on the baggage system
- Complete every 2 years

Baggage Induction - Ground handling workers

- Available for all personnel who will be working in and around the baggage system
- Complete every 2 years

High Voltage Enclosures Induction

- Mandatory for any worker performing works in an enclosure which has live high voltage electrical apparatus
- Complete every year
- The General Contractor Induction is a pre-requisite

High Voltage Safety Rules Knowledge Test

- Mandatory for any contractor performing works in an enclosure which has live high voltage electrical apparatus
- Complete every year
- The High Voltage Enclosures Induction is a pre-requisite

Active Armed Offender Awareness Training

- Available to all our airport partners and is intended to increase understanding of the threat that active armed offender incidents pose in crowded places


Fire Warden Refresher Training

- Available to nominated Fire Wardens and designed to equip selected workers with the skills and knowledge to act as a fire warden in an emergency

What support is available for using AIRDAT?

For training requirement queries, contact safety@syd.com.au.

For business process queries including issues with registrations or log ins and general support with eLearning, please contact airdat@syd.com.au or on 02 9667 9079.

For technical issues including general website support and document upload support, please contact AIRDAT directly via the  [Support](#) button, located at the top right of the website.

Useful resources and how to guides are available on:

- SYD website – [safety page](#)
- AIRDAT website – [resources page](#)