

Frequently Asked Questions

T1 International Early Check-in Trial

What is the T1 early check-in trial?

The T1 early check-in trial is a four-week initiative at Sydney Airport's T1 International terminal. The trial allows passengers travelling on select Chinese airlines to check in up to five hours before their scheduled departure time, enhancing the experience for passengers and delivering greater operational efficiency for the airport.

When is the T1 early check-in trial taking place?

The trial will run from **Monday 2 September 2024 to Sunday 29 September 2024**, providing a month of early check-in opportunities for eligible passengers.

Which airlines are participating in the T1 early check-in trial?

The following Chinese airlines are participating in this trial:

- Air China
- Beijing Capital Airlines
- China Southern
- China Eastern
- Hainan Airlines
- Sichuan Airlines
- Tianjin Airlines
- Xiamen Air

Where can passengers check-in during the trial?

Two dedicated counters will facilitate an early check-in trial. These counters are located within the existing check-in areas for each participating airline, ensuring a seamless experience for passengers.

What are the advantages of early check-in?

Passengers can drop off their luggage ahead of time, proceed through security, and enjoy more time to relax, shop, or dine before departure.

Are there any additional costs for using the early check-in service?

No, there is no additional cost to use the early check-in service.

Can I check in early if my flight departs at 6am?

No, you can only check-in early for a flight up to five hours before departure.



What happens after the trial concludes?

On conclusion of the trial, Sydney Airport will review insights and feedback from airlines and passengers which will inform the future state of early-check in at the T1 International terminal.

How can I get more information about the trial?

Information is available on Sydney Airport's website and social media channels. Passengers can also contact their airline for information regarding the early check-in process.

Who should I contact if I have additional questions?

We encourage passengers to contact their airline for information regarding their flight and the early check-in process.