

# Understanding your score Webinar

## QnA document

Topic	Question	Answer
Appeals	Can I get question level scores?	<p>CDP does not share question level scores as CDP's scoring methodology is designed to assess an organization's overall climate-related governance, strategy, risk management, and metrics, not just isolated answers.</p> <p>Disclosing companies do receive detailed feedback through CDP's various services and guidance documents, which helps them improve disclosures year over year.</p>
Score Publicity	Why can I no longer see CDP Scores on the website?	All public corporate scores for 2024 will be available to view on CDP's website in April 2025.
Score Publicity	Will historic scores be accessible on CDP's website?	While we currently do not intend to publish historical scores on the website, your feedback on whether that would be helpful is of great value to CDP in determining how we may present scores in future.
Score Publicity	I use CDP public responses to compare my performance against my peers, how can I do this?	<p>If you are looking to better understand performance of peers in your sector, we offer a number of different products to enable you to do so. These include:</p> <ul style="list-style-type: none"> <li>• Enhanced Admin fees.</li> <li>• Data packages via the Environmental Data Sales Team.</li> <li>• Comparative Analysis Report.</li> <li>• NZDPU collaboration.</li> </ul> <p>Contact your CDP point of contact for more information.</p>
Data Licensing	How can we license CDP data?	CDP licenses the full public data sets for climate change, water, forest, biodiversity and plastics. If you'd like to get access to 2024 or earlier data at scale. Please reach out to your point of contact who will connect you with our Environmental Data Team.
2025 Disclosure period	Will the delay to 2024 scores have an impact on the 2025 disclosure cycle?	The 2024 timeline will not impact the 2025 cycle. We expect to open the Portal for Requestors w/c 28 April and for Disclosers

		w/c 16 June, and to close it w/c 15 September.
2025 Disclosure Period	<b>Will the scoring release revert to normal next year?</b>	We have worked hard to ensure we have the updated processes in place to deliver a stable 2025 disclosure cycle ( <i>see above for specific dates</i> ).
2024 Scoring	<b>Why did I not get a press release or communications toolkit as in previous years?</b>	CDP made the decision to prioritize getting scores to companies as soon as possible. We recognize that this is important to our stakeholders who wish to use CDP scores for decision-making.
2024 Scoring	<b>When will I receive my score report?</b>	Score reports will be available at a later date. We will provide an update as soon as we can. You can find your category scores in the email shared with you on the 6 <sup>th</sup> of February.
2024 Scoring	<b>After such a difficult year disclosing, why hasn't CDP prioritized getting me my score on time?</b>	We know how important scores are to disclosers. Our objective was to deliver scores in 2024, however, understanding how critical scores are and the important role they play in informing strategy and action – we took the decision to conduct further due diligence before validating scores.
2024 Scoring	<b>What guarantee can you give of the accuracy and quality of my score?</b>	<p>We made the hugely ambitious decision to develop and deploy a new Portal and update our questionnaire for 2024 to ensure that the questionnaire and our Portal enable disclosers to understand their environmental impact as efficiently and effectively as possible.</p> <p>In 2025, our focus is on providing maximum stability to continue to ensure that data integrity remains at the heart of what we do and alleviate the key pain points of this year's disclosure cycle.</p>
2024 Scoring	<b>What happened to reputational risk checks in 2024?</b>	In 2024, CDP's third-party reputational risk checks will not directly influence a company's score or A List status. This year, CDP's 2024 scoring thresholds and essential criteria have been expanded to ensure robust leadership practices are well disclosed.
2024 Scoring	<b>Can you explain why I have seen such vastly different</b>	In previous years, CDP applied essential criteria in scoring to the A List only. In 2024, CDP introduced an extra layer of essential

	<b>score between 2023 and 2024?</b>	criteria for climate change across scoring levels, that must be met for organizations responding to the full corporate questionnaire for Climate change to progress their score to the next level. If responders failed to include these key data points, their score for climate change may be lower than previous years, despite providing a similar response.
Score Feedback Calls	<b>When could I get a score feedback call on my CDP performance?</b>	Score Feedback Calls will be available starting in late February to ensure that we have integrated all the necessary data insights into our analysis. This will allow us to provide you with relevant, comprehensive, and actionable feedback on your CDP performance.
2024 Scoring	<b>Given the issues reporting this year, why hasn't CDP altered its scoring mechanisms or criteria?</b>	CDP reviews its scoring mechanisms and criteria each year to ensure alignment with our questionnaire and to reflect a high level of ambition for addressing environmental issues. Ultimately, scoring serves to incentivize companies to measure and manage environmental impacts through disclosing to CDP.