



Policy Regarding Comments on Social Media Sites

Thank you for taking the time to read this comment policy regarding our official social media sites.

Please be advised that comments posted on Upper Trinity Regional Water District's official social media sites by those who have "liked" UTRWD's page or are UTRWD's "friends," "fans," or "followers" will be monitored. All content, including comments submitted to this page and its list of those who "like" the UTRWD's page or are UTRWD's "friends," "fans," or "followers" are public and subject to disclosure pursuant to the Texas Public Information Act and will be retained pursuant to the Local Government Records Act. Posted comments do not necessarily represent the views of UTRWD, its Board, or employees.

We encourage engagement in this limited public forum as it relates to the topic being discussed including questions and/or comments related to water, wastewater, water conservation, watershed protection and other areas that fall within UTRWD service and operations. We expect comments to be courteous and respectful of other views.

While UTRWD does not discriminate against views or opinions posted to its social media, UTRWD reserves the right to remove any comment. Some of the reasons UTRWD may remove a comment are listed below:

- The comment is obscene, indecent, harassing, violent, threatening, profane, abusive, or vulgar;
- The comment contains libelous, slanderous, or defamatory content;
- The comment contains hate speech or offensive terms directed at race, color, sex, sexual orientation, national origin, ethnicity, age, religion, or disability;
- The comment promotes or endorses commercial services or products, is an advertisement, or is spam;
- The comment is a promotion of a political campaign or is lobbying;
- The comment violates the legal ownership interest of another party, copyright or intellectual property rights or Facebook's terms of service or any laws or regulations;
- The comment contains links;
- The comment is clearly off-topic;
- The comment suggests or encourages illegal, dangerous, or destructive activity; or
- The comment contains spam or is intended to cause technical disruptions to the page.

In addition, UTRWD may remove form letters, comments, or posts with the same content from multiple users. Relevant comments or likes on previous published posts are always welcome. We reserve the right to delete duplicative and excessive wall postings to improve the overall visitor experience. Continued and/or egregious violations of these guidelines may result in a ban of such user's participation on this Facebook page.

If you have questions about this comment policy or how we apply it, please contact us at mail@utrwd.com.