

Overview

Unlock your IT potential so your business can turn innovative ideas into results. Our cloud service is specifically engineered for continuous improvement in the P&C industry. Guidewire Cloud empowers every insurer to uniquely serve customers while also making it much easier to change the overall system. You can launch new lines of business faster and quickly optimize them based on the market's response.

Benefits

- **Always have access to the latest features**
- **Control when and how you introduce new capabilities**

Features

- **Isolated, single-tenant core systems**
- **Multitenant cloud-native services**
- **Updates at the time of your choosing**
- **Open and extensible APIs**
- **Automated provisioning and testing**
- **Embedded analytics**

Guidewire Cloud

> **Our cloud service is the optimal way to experience the full power of Guidewire.**

Engineered Specifically for the P&C Industry

Each insurer serves its customers uniquely. That's why Guidewire offers a platform that enables each customer to keep its unique differentiation while we keep the service up to date as a part of the subscription agreement.

Each **Guidewire Cloud** subscriber's core systems are isolated as single-tenants so that each customer can decide when the service is updated. There are two releases every year, and subscribers need to be updated at least once each year at a time of their choosing. With each new release, new features are toggled off by default so that you can decide when you want to introduce them to your business.

Increasingly, we're adding new capabilities as multitenant services. These services can be always on as well as updated whenever subscribers want—without down time or waiting for a maintenance window. Examples of these services include our Ratings service, Rules service, and Provisioning service for InsuranceSuite customers.

With Guidewire Cloud, all Guidewire products are now available as cloud services. Guidewire Cloud is powered by Amazon Web Services (AWS) and uses more than 30 web services. Guidewire is an Amazon Partner Network (APN) Advanced Technology Partner and has achieved AWS Financial Services Competency. Competency Partners have industry expertise, solutions that align with AWS architectural best practices, and staff with AWS certifications. As the world's leading cloud platform, AWS complies with more than [60 standards](#), regulations, and national frameworks.

“Guidewire Cloud will help us further transform our business and continue our commitment to providing our insureds, agents, and mutual members with the very best insurance products and service.”

– Roby Shay, VP & CIO, Grinnell

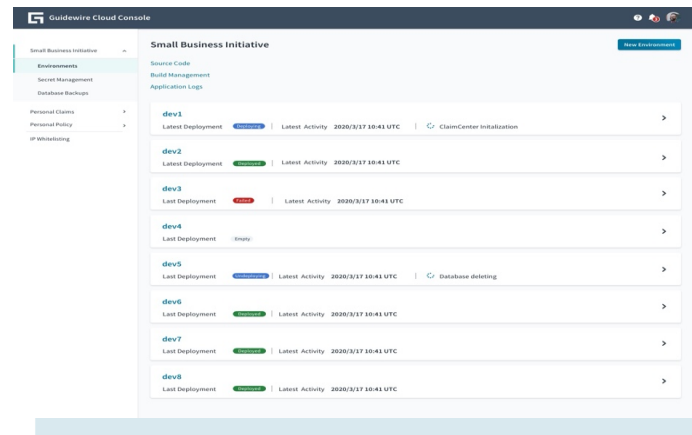
Designed to Simplify How You Make Changes to Your System

In addition to production and preproduction environments, subscriptions to Guidewire Cloud include development environments that can be set up automatically and on demand. When your developers need a new environment, it can be created with the push of a button. Core, single-tenant applications are encapsulated with system, process, and experience APIs so that your integrations are robust and changes in one system can be independent of all other systems. We’re automating testing, and we provide a continuous integration/continuous delivery (CI/CD) pipeline so updates can be pushed to production much faster than in traditional environments. Guidewire Cloud Console provides an intuitive way for insurers to manage source code, CI/CD, environments, secrets, users, billing, and auditing.

Put Data to Work

Take the fast path from data to actionable insights.

- Capture and store your core data and external data in near real time with the Guidewire Data Platform.
- Supercharge your performance by leveraging AI and machine-learning techniques.
- Optimize your insurance lifecycle and improve profitability with analytics embedded into core processes.



Demonstrated Compliance with Multiple Industry Standards

Cloud Assurance Services

- Alignment with base product capabilities
- Integration scalability and upgradability
- Adherence to documented SurePath standards
- Code scans for security vulnerabilities
- Validation that performance standards will be met

Proven Trust

- More than 40 InsuranceSuite and 60 InsuranceNow core systems are currently in production on Guidewire Cloud or are in the process of being deployed.
- More than 140 customers have subscribed to more than 200 unique Guidewire Cloud services.
- Guidewire has the highest R&D investment in the P&C industry, with \$600 M + invested since 2016.

Guidewire Software has demonstrated that all of our cloud services comply with standards set by the ISO, AICPA, and PCI SSC. We can provide the following on request:

- ISO 27001 Certification
- SOC 1 (Type 1 and Type 2 reports)
- SOC 2 (Type 1 and Type 2 reports)
- PCI ROC (Attestation of Compliance)

Cloud Service	ISO 27001	SOC 1 (Types 1 & 2)	SOC 1 (Types 1 & 2)	PCI ROC
InsuranceSuite	✓	✓	✓	✓
InsuranceNow		✓	✓	✓
Underwriting Management		N/A*	✓	N/A**
Predictive Analytics		N/A*	✓	N/A**
Live		N/A*	✓	N/A**
Live Analytics		N/A*	✓	N/A**
DataHub and InfoCenter		N/A*	✓	N/A**
Cyence	✓	N/A*		N/A**
Digital Small Business		N/A*		✓

* These applications do not affect financial reporting, so SOC 1 is a non-applicable (N/A) standard. **

**These applications do not handle payment card information, so PCI DSS is a non-applicable (N/A) standard.

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 380 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at info@guidewire.com.