



Overview

Guidewire Business Intelligence helps measure and monitor business performance across your entire operation, empowering your teams to make informed decisions. It also provides comparable peer insurer benchmarks to help you gain a competitive advantage.

Benefits

- **Consistently and accurately measure business performance**
- **Deliver optimal service to policyholders**
- **Outperform your peers**

Features

- **Near real-time access to Guidewire core systems data**
- **Personalized solutions for claims, underwriting, sales, and service management**
- **Secure, anonymous, current, and comparable peer insurer benchmarks**
- **Simple, intuitive, collaborative user experience**
- **Embedded business analytics**
- **Self-service BI**

Guidewire Business Intelligence

- **Instantly discover opportunities for improved business efficiency to guide transformation and win against your peers with Guidewire Business Intelligence.**

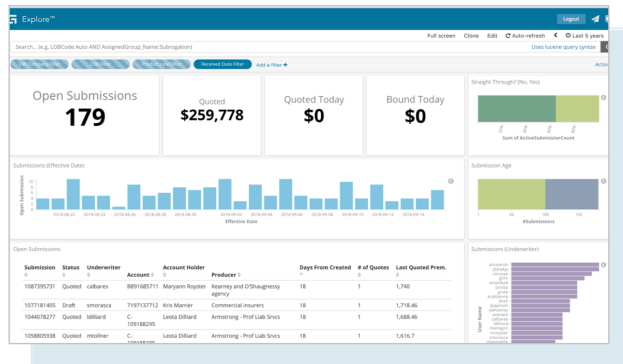
Measure and Monitor Business Performance

As an insurer today, you often face one of two problems—either too little or too much information, both of which result in the inability to make timely or effective decisions. The daily torrent of internal and external data exacerbates these circumstances even further: more data, more reports, and more siloed tools.

Meanwhile, data warehousing and reporting tools are necessary for financial reporting, but they often contain incomplete or stale information. Static reports and traditional business intelligence can answer yesterday's questions, but not the the questions about tomorrow. In addition, enterprise data warehouses only provide an internal perspective. It's hard to see a light at the end of the tunnel.

Something needs to change. You don't need more information; you need information in near real time and with better context. You need solutions for targeted business problems in claims, underwriting, sales, and service management. Finally, you need an external perspective—a control group whose results you can trust.

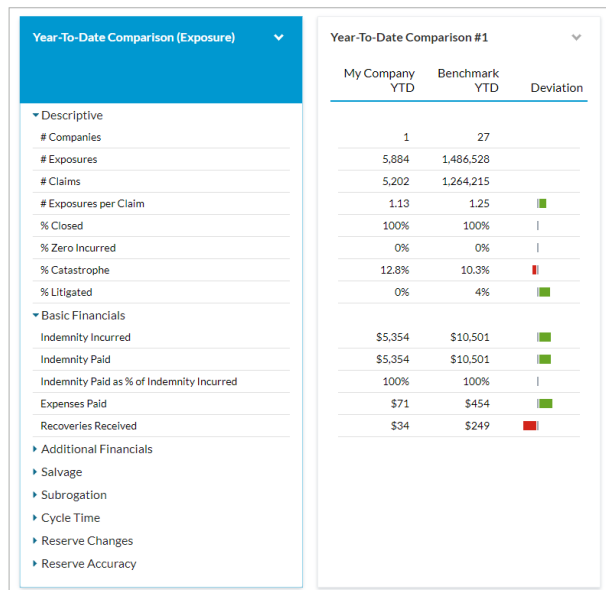
Simply put: You need **Guidewire Business Intelligence**.



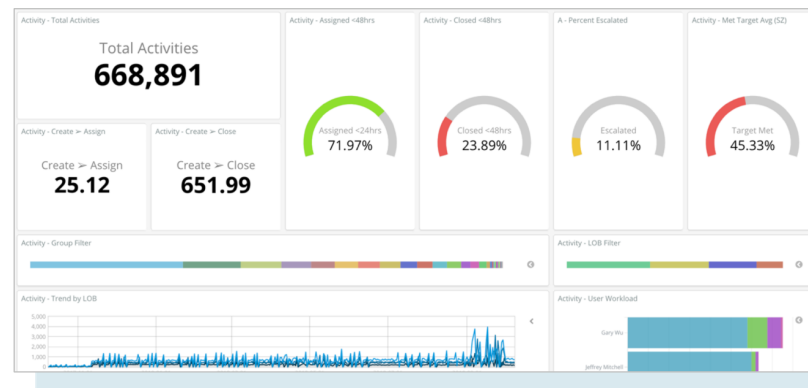
Measure, Monitor, and Improve Business Performance

Guidewire Business Intelligence includes **Guidewire Explore** which gathers and curates **Guidewire InsuranceSuite** data in near real time with complete change history. For claims users, it improves claims efficiency and effectiveness by enabling smart business decisions, such as workflow optimization, inventory management, critical contacts, cycle-time analysis, vendor management, catastrophe management, reserves accuracy, and indemnification. Similarly, for underwriting users, it improves underwriting efficiency and profitability by enabling smart business decisions, such as underwriting submissions processing, conversion analysis, pipeline analysis, as well as balancing team workload, uncovering process bottlenecks, and achieving profitability targets.

Sales and service management



Explore measures business performance across your entire insurance operation with consistency, accuracy, and ease. It also helps monitor the business impact of **Guidewire Predictive Analytics** and pivot on the results to improve outcomes across your book of business.



Claims operations management

Benchmark comparisons

“Guidewire Business Intelligence has helped us significantly improve our subrogation recovery in our personal auto line of business. We’re now one of the best performers in the industry.”

—James Kauffman, Senior Vice President, Claims, California Casualty

About Guidewire Analytics

Identify opportunities for growth and drive intelligent decision-making with a clear path from data to value, with Guidewire Analytics powered by the Guidewire Data Platform and Cyence.

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 380 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at info@guidewire.com.

Empower Teams to Make Informed Decisions

Explore is designed to augment decision-making without feeling overbearing, intrusive, or abstract. It includes free-form universal search across the entire data set, with numerous visualizations and dashboards. A simple and intuitive user experience brings together business analysts, data scientists, data-savvy managers, claim adjusters, supervisors, underwriters, and executives with real-time insights that not only improve customer responsiveness but also internal processes, while boosting user productivity. It also includes self-service capabilities, and all analytics can easily be embedded back into InsuranceSuite. The end result is that your frontline sales and service employees can now deliver optimal service to policyholders with predictive guidance.

Gain a Competitive Edge Over Your Peers

Guidewire Business Intelligence also includes **Guidewire Compare**, which provides feedback about how your organization is performing against your peer insurers in the Guidewire community or against yourself across regions or over time. You can quickly see explicit metrics to help you make decisions and take action. Compare connects to and gathers information from **Guidewire ClaimCenter** in near real time.

Compare lets you quickly set up and compare claims and exposure scenarios over any time period. It shows results in a tabular side-by-side comparison with deviation bars. Compare also provides many filters to configure the scenarios. All benchmark metrics are normalized and anonymized so that one dominant insurer’s data cannot override others

Compare presents claim and exposure data in a consumable and accessible format that facilitates improved communication both within the claims department and with non-claims staff. It helps save time and resources in researching issues and reduces the use of offline tools and reports.

Guidewire Business Intelligence enables you to get more from your core system investment while outperforming your peers. Guidewire Business Intelligence (Explore and Compare) are included with your cloud subscription.