

WSIB Innovates to Simplify Latent Workers' Comp Claims Process

Challenge

Offer a more convenient experience for latent work-related, noise-induced hearing loss claims

Solution

Delivered a digitally enabled service that simplifies the process for work-related hearing loss claims and reduces the time to make decisions relating to those claims



“ Using Guidewire to solve this business problem played a big role in helping us drive operational efficiency and improve our overall customer experience. Guidewire is our backbone insurance and is the foundation of every digital product that we build.”

Lisa Inness

Executive Director, Client Engagement,
Service Delivery & Innovation
Workplace Safety Insurance Board

