Invisalign® Virtual Care Al Implementation workflow

Before you begin:

- Designate a Virtual Care AI lead in the practice
- Order cheek retractors or Invisalign Lens to stock for patients
- Create a workflow for managing Virtual Care AI patient information that works for your practice



On track:

If there are no tracking issues, patient is notified to move onto the next set of aligners

Step 5:

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Patient receives feedback on the My Invisalign app and continues sending photos with every aligner change

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Step 4:

· If enabled by the practice,

notification is delivered

to the patient regarding

than an hour

to the patient

If practice chooses

not to send automatic

notifications, the practice

manually sends feedback

treatment progress in less

a personalized automatic

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- Instructions:
- If there are tracking issues, the patient receives the practice's customized notifications on how to proceed with treatment (advance to next stage or stav in current set of aligners) or to call the office to make an appointment
- Practice also has the option to use Invisalign Virtual Appointment to connect with patients.

To get started with Virtual Care AI, visit https://virtualcare.invisalign.com or scan the QR code



Step 1:

One time set-up

- · Practice sets automatic assessment thresholds to measure aligner spaces
- · Practice sets automated patient notification message templates

Ongoing

- · Practice invites patient to Virtual Care Al via Invisalign Doctor Site
- · At the initial consult. establish the importance of virtual monitoring for treatment success

Step 2:

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During/after second appointment

- Doctor gives patient Invisalign cheek retractors or Invisalign Lens
- · Patient downloads the My Invisalign app and completes onboarding
- Patient practices taking photos

Ongoing

 Patient takes photos with Al guidance

Doctor is responsible for complying with all applicable laws, regulations and professional codes of practice to ensure that teledentistry is clinically appropriate in each individual case. Your state or province may only allow for teledentistry during the current public health emergency due to COVID-19.

· After patient photos are received, the Al-quided automatic assessment measures the size of aligner spaces based on Align default or personalized doctor settings

Step 3:

- · After patient photos are received, the Al-guided automatic assessment measures the size of aligner spaces
- If the practice enables automatic notifications, patient results are reviewed by trained, third-party personnel (doctor may still review photos in the Invisalign Doctor Site)
- If the practice does not enable automatic notifications, the doctor must manually review patient photos

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Invisalign Virtual AI Care is not a replacement for in-office appointments. alla