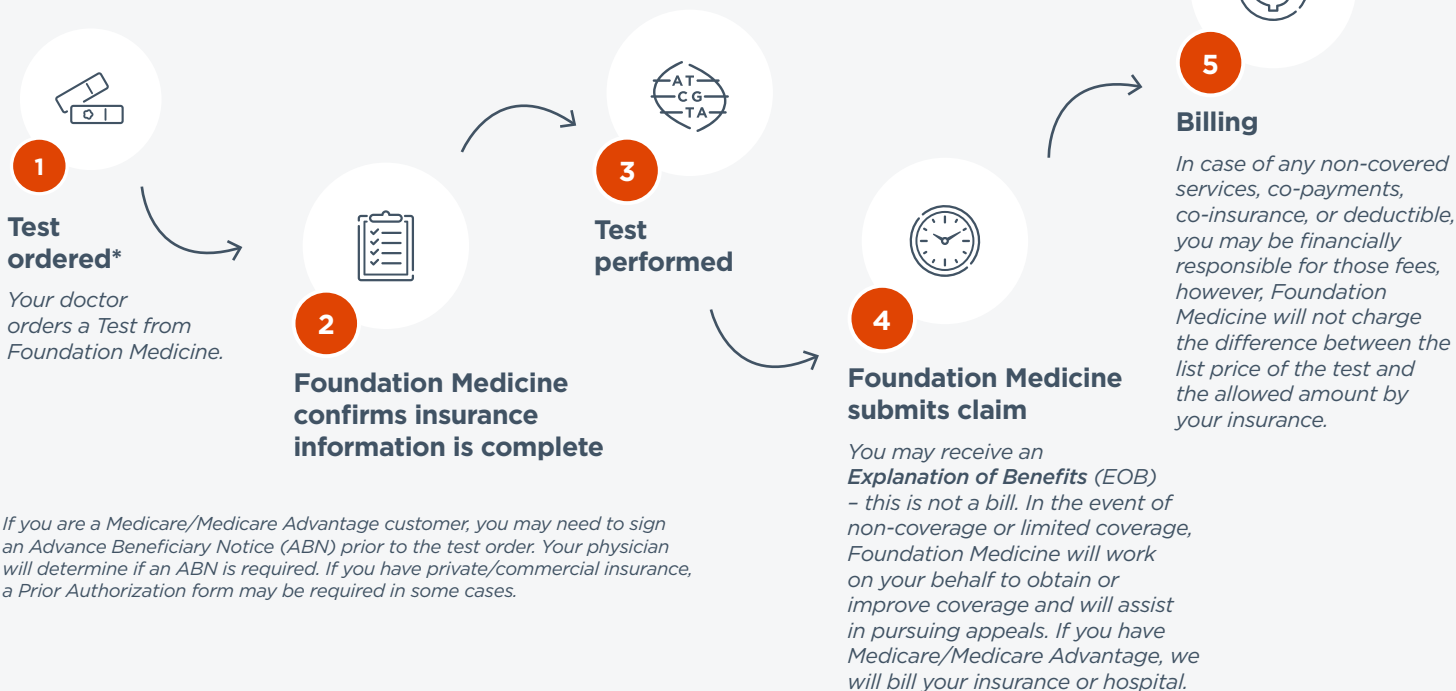




For Patients

Billing Process

You may apply for financial assistance at any point during this process by contacting Client Services or visiting our Patient Financial Assistance Program website below.



* If you are a Medicare/Medicare Advantage customer, you may need to sign an Advance Beneficiary Notice (ABN) prior to the test order. Your physician will determine if an ABN is required. If you have private/commercial insurance, a Prior Authorization form may be required in some cases.



Patient Financial Assistance Program

Financial assistance may be available for you based on your financial situation. If you are uninsured or cannot afford the applicable out-of-pocket cost, contact our Client Services team with regard to eligibility. To apply for financial assistance or download a paper application, please visit:

<https://access.foundationmedicine.com>

CLIENT SERVICES	BILLING DEPARTMENT
<p>Call 888.988.3639 8:00 a.m. – 8:00 p.m. ET, Mon-Fri client.services@foundationmedicine.com</p>	<p>Fax 866.283.5838 or email billing@foundationmedicine.com If you have an EOB or bill in hand and have questions, contact our billing affiliate at 877.246.9204 or by fax at 440.528.6010</p>