

JOHN STREET RESIDENCE

CODE OF CONDUCT



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POLICIES

As a resident at Educational Housing Services, you are a guest in our home, and we expect you to act responsibly and appropriately at all times. There are a few important policies that you need to be aware of and abide by to make our community a more pleasant experience for you and everyone else living in our residence. Any violation of these rules, other policies or laws, whether included in this Guide or not, will result in the appropriate [disciplinary sanction](#) by EHS, your school, and possibly the legal authorities.

Living in a community involves learning to use new freedoms wisely and adjusting to a new environment where rules which may be different than ones you are accustomed. Most residents will make this adjustment without difficulty. A few residents are unable or unwilling to do so, and their behavior may interfere with the environment.

It is the responsibility of all our residents to become familiar with the policies in this guide and comply with them. Residents that do not comply with the EHS policies stated in this Code of Conduct Guide and [License Agreement](#) will face disciplinary sanctions. These sanctions might vary depending on the severity of the violation and are treated on a case-by-case scenario.

ABANDONED PROPERTY

COMMUNITY AREA

Residents are encouraged to keep personal items secure in their rooms. Public areas of the residences (including lounges, community bathrooms, hallways, etc.) are not intended for storage of personal belongings. Items found that are left behind in public space given to security or an EHS staff member will be placed in a "Lost and Found" area for seven days. After this period, these items will be considered abandoned and will be discarded. If an item is left behind and taken by another individual, EHS will attempt to recover the item; however, EHS is not financially responsible for the item if it cannot be recovered.

RESIDENT ROOM

If a resident vacates an assigned space and leaves personal possessions whether intentionally or unintentionally, these items will be considered abandoned property. All items left behind will be removed, recycled or donated. EHS is not responsible for any items left in the rooms/residence and will not be responsible for the replacement or compensation of abandoned property.

COMMUNITY AREAS

COMMUNAL AND PUBLIC SPACE ATTIRE POLICY

Due to the nature of living in a residential community and the uniqueness of our residence, residents and visitors may not enter the building or congregate in communal areas without proper attire. Shirts, shoes, skirts, pants, shorts, leggings, etc. are required. Clothing must fully cover undergarments.

COMMUNITY LOUNGES

There are a couple comfortable community lounges open to residents and meant for gathering, studying, and relaxing. All residents using these spaces must follow the below rules:

- Be respectful of others and mindful that this is community space.
- Be courteous during organized events.
- All activities held in common areas must have a person that oversees the event/activity.
- During events, recreational activities are prohibited such as: video games, loud music, and loud conversations as it may be disruptive to the event.
- No tampering with the displayed artwork/decorations or televisions.
- Furniture must be utilized appropriately and cannot be moved from its original location.
- Please dress appropriately, wear shoes, shirts and pants/shorts/skirts at all times.
- Be responsible for your own personal items, should you leave something behind please read the following policy: [Abandoned property policy](#).
- Clean up after yourself before leaving the lounge so everyone can enjoy a clean environment.
- No sleeping in public places (including furniture, floor, kitchen).
- Public spaces are under 24-hour surveillance.

KITCHEN

A community kitchen is provided for resident's use on the 18th floor of the John Street Residence. Keep in mind that operational hours are limited please check posted signs for accurate hours. We ask that all residents abide by the simple rules below so everyone can enjoy the space:

- Clean up after yourself.
- Do not sit on countertops, sinks or stovetop.
- Dispose of your trash in proper bins.
- Rinse out the sink and do not clog it by removing food from drain.
- Do not place any items near the stovetop.
- Be attentive to your cooking/food. Do not leave the kitchen while your food is cooking.

LAUNDRY ROOM

Please be mindful of your laundry. If you choose to leave it behind, make sure you know how long it takes to do a wash/dry. If you leave your laundry too long in a machine, someone may choose to move it for you. If you leave it unattended, EHS nor the Landlord are responsible for items damaged, stolen or removed. After 48 hours, the staff will discard any [items left unattended](#). If you are found guilty of damaging property and/or stealing you will be held financially and legally responsible and may even face removal from the residence. Please remember you are on camera.

CRIMINAL BACKGROUND

Educational Housing Services does not permit persons who are required to register as sex offenders or major offenders under the laws of any state or nation to reside in any EHS residence. Any person

requesting to live in EHS housing must disclose any such registration requirement. Failure to disclose will result in involuntary removal from EHS housing and forfeiture of any deposit or fees paid for housing.

EHS reserves the right on a case-by-case basis to deny the request of any person to reside in EHS housing or to involuntarily remove any person already admitted to EHS housing due to the conviction of any felony or misdemeanor offense which, in the judgment of the EHS, indicates that the person who has been convicted of such an offense has the potential to disrupt the normal functioning of EHS housing, engage in conduct that may endanger the health or safety of any person residing in EHS housing, including self, or otherwise negatively impact the residential community.

The decision of whether or not to deny the request for EHS housing or remove any person already admitted to EHS housing and the seriousness of the felony or misdemeanor offense or educational institution disciplinary infraction upon which such decision is based is at the sole discretion of the College and is not subject to appeal.

DAMAGES

If your room has sustained damage beyond the usual wear and tear, the cost of the repairs will be charged to you at the time of check-out or during your stay. Below is a list of charges for items within your room. Just because an item and charge is listed here, does not mean that you have that item in your room. You are, however, responsible for all items that are applicable to your room and residence.

DESCRIPTION	CHARGE
Air Conditioner Knob	\$20.00
Air Conditioner Unit	\$150.00
Bathroom Door	\$500.00
Bathroom Door Saddle	\$150.00
Bed	\$250.00
Blinds (per blind)	\$100.00
Cable Box	\$100.00
Cable/Fittings	\$10.00 per fitting, plus repair
Chair	\$125.00
Data Modem	\$100.00
Defacement of EHS Property	\$200.00
Desk	\$300.00
Door Defacement (inside/out)	\$150.00
Drawers for dresser/desk/nightstand	\$100.00
Dresser	\$270.00
Electronic Key Lockset	\$400.00
Fire Evacuation Sign	\$50.00
Fire Safety Notice	\$40.00
Floor Lamp	\$30.00
Light Fixtures	\$150.00
Mattress	\$150.00
Medicine Cabinet	\$250.00
Medicine Cabinet Shelves	\$25.00 per shelf

Microwave	\$150.00
Microwave Plate	\$50.00
Paint/Repair One Wall	\$100.00
Painting (Full Room)	\$350.00
Refrigerator	\$400.00
Refrigerator Shelving	\$75.00
Remote Control	\$25.00
Room Lighting Fixtures	\$150.00
Room Sign	\$75.00
Shower Fixtures	\$350.00
Shower Rod	\$25.00
Smoke Detector Device/CO2	\$150.00
Telephone/Internet Jack	\$100.00
Television	\$400.00
Television Mount	\$100.00
Toilet	\$250.00
Toilet Paper Roll Dispenser	\$25.00
Toilet Seat Cover	\$25.00
Toilet Tank Cover	\$100.00
Towel Rod	\$25.00
Window Stoppers	\$150.00
Window/Glass replacement	Cost invoiced

OTHER CHARGES

DESCRIPTION	CHARGE
Photo ID	\$20.00
Room Key	\$10.00
Improper Checkout fee	\$150.00
Unauthorized Appliance	\$100.00
Cleaning Fee	\$100.00
Bulk Item Removal	\$100.00

DEMONSTRATIONS AND RALLIES

E Educational Housing Services believes that members or groups within the EHS community have the right to express their views on a particular issue or cause. Demonstration and rallies, however, should not interfere with the operation of the residence or the institutions it serves. EHS has an obligation to protect the safety and welfare of its residents, staff, and surrounding community. Therefore, demonstrations and rallies must not be held within the residences.

Note: Failure to comply constitutes a breach of agreement and disciplinary action will be taken.

DISCIPLINARY SANCTIONS

Residents can expect fairness from the EHS staff in addressing alleged violations of the Residence Policies and terms. Failure to comply with the terms of a sanction will be considered further violation and may result in additional, extended and more severe sanctions.

Below are sample actions that a resident can be sanctioned when violating any EHS policy or procedure. Keep in mind that your school/company might have additional Disciplinary sanctions.

Sanctions may include, but are not limited to:

- Written Warning
- Disciplinary Fines
- Educational Projects
- Community Service
- Referral for Substance Abuse Evaluation, Education and/or Treatment
- Referral for Personal Counseling
- Restitution for Damages
- Disciplinary Probation
- Required Room or Building Reassignment
- Loss of Visitor Privileges
- Probation
- Suspension from the Residence
- Expulsion from the Residence without a refund
- Referral to Public Law Enforcement Agencies
- Parental Notification

DISRUPTIVE CONDUCT

Disorderly, disruptive or aggressive behavior that interferes with the general comfort, safety or welfare of a person or group is prohibited. Interference with the freedom of another person or group to move about in a lawful manner is prohibited. No resident shall create a condition that endangers or threatens the safety or well-being of himself/herself or others—this includes EHS staff members, security guards and building staff.

INTERFERENCE

No resident shall intentionally or recklessly interfere with an Educational Housing Services Staff member or other college officials exercising her/his assigned duties.

ELECTRONICS

Educational Housing Services is not responsible for any personal electronic equipment, including computers, brought into the residence. All residents should connect their electrical/electronic equipment, including computers, to power surge protective devices to minimize potential damage to their personal property. For information about prohibited items please [click here](#)

FILMING AND PHOTOGRAPHY

An individual's right to privacy is important in a residence hall community setting. Educational Housing Services expects residents and their visitors to respect the reasonable expectations of privacy of other individuals within the community. Residents and their guests are not permitted to make or attempt to make an audio or video recording of private, nonpublic conversations, informal gatherings, and/or meetings without the knowledge and consent of all participants subject to such recordings. This includes, but is not limited to, making, attempting to make, transmitting, or attempting to transmit audio or video of any person(s) in bathrooms, showers, bedrooms, common areas within suites, or other premises where there is an explicit expectation of privacy.

Filming or photographing in the common areas of EHS facilities (e.g., study lounges, hallways, elevators, and kitchens) is generally prohibited. Special permission may be granted to residents at EHS who wish to film or photograph at EHS to fulfill course-related assignments.

Resident filming/photographing at EHS is subject to the following:

- Filming/photographing may be performed only in the designated areas approved.
- Rooms must be reserved for filming/photographing.
- Filmmakers and photographers must obtain the written consent of anyone who is filmed or photographed.
- Any exceptions must be approved in advance in writing by an Associate Director.

INSTRUCTIONS

- Residents must complete and sign the [Resident Film/Photograph Request Form](#).
- All participants must be at least 18 years old. Any non-resident participants must go through standard building security procedures and must provide identification to enter the residence.
- Residents must complete a [Release Form](#) for each person participating in the filming or photographing (including crewmembers and people being filmed/photographed). The EHS Release Form is not in lieu of any release forms or other documentation the resident may need from their school.
- No identifying marks of EHS or the building may appear in the film or photos and there must be no indication that the filming or photographing is being done at an EHS facility or the name of the building (e.g., John Street). No references to EHS or the name of the building shall be permitted.
- No nudity, indecency or pornography is permitted.
- The completed request must be submitted for approval to the Associate Director within your building.
- A room reservation must be made for the times indicated. No films or photographs may be copied or uploaded to the internet or sent via MMS or email or other electronic transmission, except in strict compliance with course requirements. To the extent the resident wishes to submit the film or photographs for purposes outside of course requirement, prior written approval of the EHS Senior Vice President of Student Life and General Counsel must be obtained.

FIRE EQUIPMENT

Tampering with fire equipment such as fire alarms, fire extinguishers, sprinkler systems, exit signs, and common area smoke detectors is prohibited. Violations include, but are not limited to:

- Removing smoke alarm from rooms (this includes taking out batteries or removing from hard wire).
- Removing a fire extinguisher from its prescribed location.
- Discharging a fire extinguisher for any purpose other than putting out a fire.
- Setting false alarms.
- Tampering with the covers on fire alarm pull stations.
- Tampering with common area and room sprinkler systems.

Any action by a resident that places other residents at risk will result in the violator being held financially responsible to all costs associated. Additionally, the violator will be subject to [disciplinary sanction](#) taken by EHS, their school and/or legal authorities.

FITNESS CENTER

By residing at the 55 John Street Building, EHS residents have access to the Fitness Center located in the lower level. All residents are required to accept the [EHS Fitness Center Waiver](#). This Agreement takes effect when you sign the EHS Pre-Check In Form and remains in effect until you vacate EHS housing.

Access is a privilege and can be taken away if residents don't follow EHS policies. Educational Housing Services makes no representations, warranties, guaranties or promises regarding the Fitness Center including its facilities, services, availability or otherwise and EHS shall have no liability for any injuries occurring as a result of a resident's use of the Fitness Center. Resident's visitors are not permitted to use the Fitness Center.

EHS does not operate, manage or control the Fitness Center. Residents will not be entitled to any monetary compensation or damages from EHS, and EHS shall be held harmless, in the event of any temporary or permanent closure of, or reduction in amenities available at the Fitness Center. EHS does not assume any responsibility, risk or liability for your use of the gym and hereby expressly disclaims the same. By using any Fitness Center, you agree to the terms of this paragraph.

MEMBER CONDUCT

- No camera use is allowed in the facility and residents should not take videos or photograph anyone using the Fitness Center.
- Headphones are required for any music, video, audio etc. in the Fitness Center.
- Personal trainers are not authorized to train residents in the Fitness Center. If found doing so the trainer and resident may lose access privileges.
- No smoking, drugs, or alcohol are permitted, and residents may not use equipment while under the influence.
- No loud and/or abusive language.
- No vandalizing or defacing materials or property including equipment, furniture, walls or any other aspect of the Fitness Center. If residents are found tampering with any equipment, they will be charged with all fees associated with the repair.
- Residents should not remove materials, equipment, or property from the Fitness Center without authorization.
- Indecent exposure, voyeurism, exhibitionism, or other lewd and lascivious acts is not allowed.
- Residents should wear a shirt and closed-toed athletic shoes.
- Skateboards, in-line skates, roller skates, scooters or other sports equipment are not allowed within the facility.

- Sleeping in the Fitness Center or any communal area is not allowed.
- Everyone must clean up after oneself while using any part of the facility; this includes re-racking weights when finishing a set in the free weight area (operational hours are limited please check posted signs for hours.).

EQUIPMENT USAGE

- We recommend lifting with a partner whose strength is similar to yours, and if without a partner to avoid lifting weights over or above the body.
- No Olympic lifting is allowed- this includes cleans and snatch with barbell OR dumbbells. The Fitness Center does not have the space for these lifts to be safe.
- We recommend using the safety stop clip located on all treadmill consoles.
- Do not share equipment and allow others to use your machine when doing multiple sets.
- Please report equipment failures to the staff.
- Weight collars, pins, clips and Smith machine safety hooks MUST be used.
- Re-rack all weights/plates to their designated storage areas. Please do not over stack racks.
- No weightlifting chalk is permitted.
- There is a 30-minute time limit on individual cardiovascular machines during busy times.

HARASSMENT AND INTIMIDATION

Residents living in any EHS residence have the right to live free of intimidation, harassment or bullying. If after an investigation, EHS determines that a resident is harassing, bullying, or intimidating another resident, EHS may take appropriate action to cause such behavior to cease including, without limitation, terminating the License Agreement and right to be in the residence.

THREATS AND VIOLENCE

Do not engage in, or threaten to engage in, any behavior that endangers the health or safety of another person or oneself.

HEALTH AND SAFETY

ROOM CLEANLINESS

In the event that adequate health and safety standards are not maintained or that the condition of the room discourages roommates, EHS will take disciplinary sanction. Residents are expected to clean up after themselves. An inability to do this or any deviation from a reasonable disposal method will result in cleaning fees assessed to the resident. EHS reserves the right to enter resident rooms at any time without warning to inspect and assess health and safety conditions.

In order to determine compliance with the rules or with federal, state and local laws and to check for any repairs needed, we conduct Health and Safety Inspections a minimum of once per semester and when there is a reasonable cause to believe that a violation has occurred or is taking place. EHS personnel may obtain evidence while conducting the inspection, which may later be used by the law enforcement agencies in the prosecution of criminal behavior. Any confiscated item will be donated to local charities or discarded immediately.

If it is found that a resident's room is not up to health and safety standards (i.e. cleanliness, hazardous wiring, etc.) the resident will be given 24 hours to correct. If, upon re-inspection, the room still does not pass, the resident may be fined, face probation sanctions and/or be evicted.

You are responsible, and you share responsibility with your roommate(s), for keeping your room clean and free of any damage. We do not provide cleaning services in the residence. Dirty or untidy rooms can cause roommate problems as well as extermination issues.

IDENTIFICATION CARDS AND KEYS

All ID/keys are the property of EHS and must be returned when you finish your stay with us. Lost or stolen ID/keys should be reported immediately to the EHS Student Life Desk, replacement cost for the ID is \$20 and Room Key card is \$10.00 each (rates subject to change). By presenting a police report to our Student Life Office we will waive this fee for the first lost card. Do not install any additional lock(s) on your room. Residents are not allowed to lend their EHS ID/Key to anyone. If someone is found with an EHS ID/Key that doesn't belong to them, the resident will face [disciplinary sanctions](#) including possible expulsion and the ID/Key will be confiscated.

LOCKOUTS

Please understand that it is your responsibility to carry your ID/key with you at all times. If you are locked out, please follow these steps:

- All residents should go to the EHS Student Life Office during the posted office hours.
- A temporary room access key will be issued (you might be asked to show proof of valid identification).
- Residents are required to return this key within 20 minutes of issue, to avoid a \$20 access key replacement fee.
- For lockouts after the EHS Student Life Office is closed, you must seek out security or contact the RA on Duty for your school who will let you into your room.

Photo ID Replacement: Should any resident lose their EHS ID, there will be a \$20.00 replacement fee.

Room Key Replacement: Should any resident lose their room key, there will be a \$10.00 replacement fee.

Lock Change: Should any resident damage their lock they will be billed a \$400.00 replacement fee.

INTOXICATION

Intoxication whether from alcohol, narcotics or prescription medicine, is not acceptable justification for irresponsible or inappropriate behavior. Residents of legal age who consume alcohol are expected to do so in moderation and in a manner that ensures other residents' rights to privacy, sleep and study. When a staff member is alerted of a resident who becomes incapacitated as a result of drinking or drug use, they will seek medical attention by calling 911. Residents will be financially responsible for the costs of the medical care including ambulance and/or hospitalization and will face [disciplinary sanction](#). In addition, loud or disruptive behavior, interference or drinking habits that are disruptive or injurious to the health of individuals will not be tolerated and [disciplinary sanction](#) will be taken which could lead to removal from the building and forfeitures of all monies paid.

ALCOHOL

Residents are required to abide by all federal, state and local laws and regulations and the policies of Educational Housing Services and their school regarding the use, sale, and distribution of alcoholic beverages. These rules specify that persons under 21 years of age are prohibited from possessing any alcoholic beverage. Residents who are of legal drinking age may possess and consume alcohol within the privacy of their own rooms in accordance with the following rules (unless otherwise directed by your school/university):

- Alcoholic beverages may be consumed only within assigned rooms. No more than one (1) six pack of beer or one (1) bottle of wine may be allowed within your room. Hard liquor is prohibited. Any liquor that is found in the building will be confiscated, poured out, and the resident will face [disciplinary sanction](#).
- Open containers of alcoholic beverages are prohibited outside of your room.
- Residents who bring alcoholic beverages into the residence are responsible for its legal use. This includes taking reasonable precautions to prevent the possession of alcoholic beverages by underage residents and visitors.
- Kegs, beer balls, and other mechanisms or devices that promote the purchase, storage and distribution of alcoholic beverages in bulk quantities, or that allow unregulated access to alcoholic beverages by any means, are prohibited.
- Alcoholic beverages may not be sold or distributed by a resident or visitor in any residence. This prohibition includes, but is not limited to, parties at which alcoholic beverages are served and for which contributions or donations to offset the costs of the party are sought.
- Residents found to be intoxicated (including those who have to seek medical treatment for intoxication) may be subject to the appropriate [disciplinary sanction](#) by Educational Housing Services, your school and by legal authorities.

Please note: if you are living with us through your school and your campus is a no-alcohol or dry-campus community, those rules apply while you are staying with us at the John Street Residence as well. Security and the EHS staff reserve the right to refuse access to anyone attempting to bring in alcohol.

DRUGS

Residents are required to abide by all federal, state and local laws and regulations and the policies of Educational Housing Services, regarding the use, sale, and distribution of controlled substances despite its changing legal status in other jurisdictions. Marijuana may be a legal substance in the State of New York but it is strictly prohibited in any residence.

If we find any resident or visitor to a residence room to be in possession of or using, selling or distributing marijuana or other controlled substances (or in the case of prescription drugs, without a valid prescription) within any residence, we will contact the New York City Police Department. Your license agreement will be immediately terminated, your rights to live in any EHS residence will cease and all monies paid forfeited and you will be required to vacate the premises.

INTERNET ACCESS TERMS OF SERVICE

All residents are required to accept the [Internet Access Terms of Service](#). This Agreement takes effect when you sign the EHS Pre-Check In Form and remains in effect until you vacate EHS housing. [Click here](#) to view this agreement.

The terms and conditions of the Internet Access Agreement may be modified and revised from time-to-time

with notice provided to you of such modification or revision. Your continued use of the services will constitute your agreement to the agreement as modified or revised.

You agree to use reasonable care while using any equipment provided to you and you will not tamper with, damage, remove, or move the equipment. Also, you are required to promptly notify EHS of and pay for any damage you cause or any third party causes to the equipment. In addition, you provide permission for EHS' employees, agents, contractors, and representatives to enter your room without prior notice to install, maintain, inspect, repair and remove the equipment.

To the extent you would like to permit someone else to use your computer to use the internet services, you should ensure that that person is aware of the terms and conditions of this Agreement and agrees to abide by them. If he or she refuses to agree to the terms and conditions herein, you should not permit him or her to use the internet services. In addition, EHS reserves the right to terminate or restrict your use of the internet services, without notice to you, for any or no reason whatsoever. Pay for any fees for third party services (for example, music downloads) that you use, and comply with the terms of use applicable to the third-party internet services.

MAINTENANCE

If you discover an issue in your room that needs attention from maintenance staff, please report it to the Student Life Office. If the office is closed, please send an email to Johnstreet@studenthousing.org.

Neglecting to report a problem (leaky faucet, water damage, etc), could lead to further, more complicated problems. If you damage anything, you will have to repay the building for the cost of repairs (or replacements). If the resident is found responsible for causing the issue (i.e. flushed paper towels or hard objects down the toilet), you may be responsible for the costs of cleaning and repair. EHS cannot service or repair any furnishings or equipment provided by residents.

Residents are not permitted to paint or make any alterations to their rooms. Do not put any nails, screws, hooks or any sticky substances in/on the wall. You will be responsible for any damage caused to the room. You can submit a work order at www.studenthousing.org/repairs.

EXTERMINATION PROCEDURES

To protect the general health and safety of all our residents the following guidelines must be followed. There is an exterminator who performs weekly maintenance in common areas. If you find that you need to utilize this service, please submit an extermination request by [clicking here](#).

EXTERMINATOR RECOMMENDATIONS

Please keep your room free of debris and keep all food in sealed containers to help prevent a bug problem. We highly recommend that all unused boxes and plastic bags are properly disposed. Do not leave either item on the floor as this creates a breeding ground for unwanted insects and pests. The exterminator has been instructed to inform us of any rooms that violate these guidelines and a note to document such violations will be submitted to you. You will be given 24 hours to correct all noted violations and a post inspection will follow.

BED BUGS

Educational Housing Services is committed to an effective and efficient response to residents who suspect they may have bed bugs. Bed bugs are a serious community issue, and all residents are expected to comply with all instructions given to them immediately once bed bugs have been confirmed in their room. Visit the [New York Department of Health and Mental Hygiene](#) for more information on bed bugs or click [here](#) to view our fact sheet.

GUIDELINES

For the safety and comfort of all residents living in the residence, our staff will adhere to the following guidelines:

- As soon as a resident suspects that they may have bed bugs, they should stop by the Student Life Office, contact us by email at JohnStreet@studenthousing.org or call us at 646-414-7453 to report.
- We will contact our designated licensed exterminator who will perform a thorough inspection of the room in question. Should a resident notify us on a weekend or holiday day, the exterminator will check the room the next business day. Residents who report suspected bed bugs will not be granted a room or furniture change. This is crucial so that we can prevent the spread of bed bugs if they are found to be in the resident's room and belongings.
- Residents may not, at any time, deny Educational Housing Services staff to access to their room.
- If the exterminator finds that there are no bed bugs present in the room, then no further action will be taken. The resident will be asked to continue monitoring his/her living space, and to notify us immediately if there are further problems. It is crucial the resident remains in their own room to prevent contamination of other rooms.
- If the exterminator concludes that bed bugs are present in the room we will provide the affected resident(s) with a detailed list of instructions for the removal and laundering of their personal items. EHS will not cover the cost of anything a resident needs to wash and/or dry clean, or have laundered by an outside vendor.
- Only the approved EHS exterminator can confirm or deny the presence of bed bugs – not a resident, doctor or any outside person.

NOISE

You live in a community where it is essential that you respect your neighbors. Please keep sound levels low within your room and comply with requests to reduce intrusive noise levels. New York City ordinances require quiet hours from 11pm-9am. Regardless of the hour, courtesy policies are always in effect. Please respect your neighbor's space. Repeated violations of the noise policies will subject you to [disciplinary sanction](#). 24-hour quiet hours will be in effect during finals. We want to provide residents with an atmosphere where they can relax and study. Please adhere to all signage concerning noise and quiet hours.

AMPLIFIED SOUND AND MUSICAL INSTRUMENTS

The residences are not designed for playing amplified musical instruments or high watt stereo equipment. Residents who wish to play or practice should wear headphones or muffle their instruments.

COURTESY AND QUIET HOURS

It is expected that each resident will extend courtesy and consideration and be sensitive to the needs of other residents at all times. Courtesy Hours are in effect at all times in the residence. Each resident and his/her visitors have the responsibility to act with consideration toward other individuals who choose to study or sleep. Quiet Hours are defined as periods of time when noise will be kept to a minimum to allow study and sleep. Quiet hours are in effect each night from 11pm to 9am. Radios, stereos, and televisions must be played at lower volume levels that will not disturb other residents. Quiet Hours are enforced 24 hours/day throughout final exams week (beginning with the first school's finals schedule).

Keep in mind that if a sound can be heard through the walls to another resident or from the hallway, it is considered too loud.

PARENTAL NOTIFICATION

We reserve the right to contact the parent(s) or guardians(s) of residents under the age of 21 involved in dangerous and/or inappropriate behaviors that are threatening to oneself or others. EHS staff members will make a decision on whether to contact parents depending on the severity of the situation.

PETS

For the sake of cleanliness and safety, residents are not permitted to have pets or animals of any kind, including fish and reptiles, at any time in the building. Residents found with animals in their custody will be subject to [disciplinary sanction](#) and will be required to remove the pet immediately.

PROHIBITED ITEMS

There is a refrigerator and microwave provided for you in your room. For your safety, you are not permitted to have any extra cooking appliances in your room (e.g. George Foreman grills, toasters, hot plates, etc). However, you are permitted to have a one cup coffee maker (such as a Keurig) in your room. There are several stoves, microwaves, toasters and ovens in the kitchen for your use. If we find any of these items in your room, they will be confiscated and donated to a local charity. Please do not remove any cooking appliances or furniture from the Kitchen.

The following items are prohibited, there will be a penalty fee of \$100.00, disciplinary action will be taken and item(s) will be confiscated, donated or discarded if any of these are found in your room:

- Halogen lighting equipment
- Electric or gas-powered heaters
- Hot plates, toasters, toaster ovens, pressure cookers, grills, Sandwich makers, air fryers, and other open flame or heating coil devices, or any cooking appliances of any nature
- Candles, incense, smoking and/or drug paraphernalia of any kind
- Flammable decorations such as Christmas lights etc.
- Furniture, television or microwave not provided by EHS.

- Illegal substances of any nature
- Explosives, fireworks, weapons of any kind, smoke laden materials, and/or instruments
- Electronic bikes, self-propelled scooters/skateboards, hoverboards similar items and any associated detachable battery

You are allowed to have the below items in your room:

- Electric Kettles automatic shut offs
- Irons with automatic shut offs
- Crock pots and rice cookers with automatic shut offs
- Hot air popcorn popper
- Curling Irons with automatic shut offs
- One cup coffee maker such as a Keurig

BURNING SUBSTANCES

Burning any substance in the residence is not permitted. This includes, but is not limited to, burning of candles, matches, water pipes and incense. Water pipes, candles and incense are prohibited in the residence, if found these will be confiscated and disposed of by staff.

EHS reserves the right to enter the rooms at any time without warning if EHS has a reasonable suspicion that burning substances is occurring.

FIREARMS AND EXPLOSIVES

Firearms, paintball guns, bow and arrows, ammunition, fireworks, gasoline and other combustible or explosive items are prohibited from the residence. If any of these or similar items are discovered, local authorities will be contacted.

OUTSIDE FURNITURE

Outside furniture is prohibited in the residence. We do not allow outside furniture in order to ensure fire safety and to protect the cleanliness of the rooms. Additionally, outside furniture can contribute to pest problems. All rooms are furnished appropriately for its occupants.

EHS may amend these guidelines at any time and reserves the right to require the immediate removal of any outside furniture for any reason. Residents are responsible for removing outside furniture from their room when they move out of the building or they will be charged for its removal.

WEAPONS

Weapons include instruments used to inflict harm, or that could reasonably cause fear or inflictions of harm, and any item that may be deemed weapons under applicable laws, including but not limited to a pistol, revolver, shotgun, rifle, firearm, stun gun, BB or pellet gun, taser, electronic dart gun, and other instrument that launches a projectile by pressure resulting from combustion of propellant material, including a weapon related to or using air, sound, flare, hunting, or springs; bombs, grenades, mines, explosives, or incendiary device (which can include "ignition devices", aerosols and fireworks) and daggers, stilettos, swords,

switchblade knives, gravity knives having a blade exceeding four inches in length; and including parts, components, spare parts, or ammunition relating to the above. A disarmed weapon is a weapon.

RECREATION

Playing any sports in the hallways, lobbies or lounges is strictly prohibited. Please smile for the cameras.

BICYCLES & ROLLERBLADES

You are permitted to have a bicycle or rollerblades; however, you must store them in your own room (Note that if you have a roommate you will have limited space). You are NOT ALLOWED to ride them anywhere inside the building including the lobbies. Any bicycle, roller blades (or anything else, including doormats) left outside in the hallway is a safety hazard and will be promptly confiscated. Residents traveling with a bike will have to use the service elevators to enter and leave the building.

DRONES

Drones, toy helicopters or similar items are not allowed in NYC for recreational and commercial use, subject to FAA regulations and flight controls put in place by local governments. These items are not permitted within EHS Residences.

GAMBLING

Gambling in your room or anywhere within the residence is not permitted.

SELF-PROPELLED/ELECTRIC TRANSPORTATION DEVICES

Due to concerns surrounding electric bikes, self-propelled scooters/skateboards, hoverboards and similar devices and any associated detachable battery, they are prohibited to be stored or used in any part of the residence.

RESTRICTED AREAS

Residents are strictly prohibited from going into certain areas including but not limited to: electrical closets, storage closets and areas in the lower/basement level. Residents cannot take emergency exits unless there is an emergency.

ROOFTOPS

Residents are strictly forbidden to be on the roof at any time for any reason (except by the request of a New York Fire Official). Any violation of this policy will lead to [disciplinary sanction](#).

RIGHTS AND RESPONSIBILITIES

Each resident living in an Educational Housing Services facility possess specific individual and group rights and responsibilities which serve to guide housing personnel in making decisions concerning resident welfare and behavior.

Each resident has the right to engage in activities that are part of Educational Housing Services. However, these rights carry with them reciprocal responsibilities on the part of the individual to ensure these same rights and responsibilities that are associated with community living.

RESIDENTS HAVE THE RIGHT...

- To have free access to their living accommodations.
- To live in a clean and secure environment.
- To written copies of housing rules and regulations, or individual building policies which govern individual and group behavior.
- To the respect and safety of personal property.
- To study without interruption or interference.
- To be free of intimidation or harassment.
- To enforce the housing agreement/contract.
- To direct access to staff, which provides assistance, guidance and support as needed.
- To equitable treatment when behavior is in question.
- To host visitors, within established guidelines.
- To individual and group educational and developmental opportunities in their living community.

RESIDENTS HAVE THE RESPONSIBILITY...

- To adhere to rules and regulations.
- To comply with reasonable requests made by EHS staff and those appointed by them.
- To meet expected room payments.
- To monitor and accept responsibility for the behavior of their visitors when applicable.
- To respect the rights of others, as stated above.
- To report violations of rules and regulations to appropriate staff.
- To express themselves individually or by association with groups.
- To participate in judicial proceedings to determine appropriate standards of behavior when applicable.
- To contribute positively to the community by participating in educational and developmental activities. To abide by all applicable city, state, and federal laws.

ROOM ASSIGNMENTS

Room assignments will be made solely by Educational Housing Services and/or by your school/company. Both reserve the right to change room assignments as reasonably required and will do its best to accommodate roommate requests. EHS cannot provide you with your roommate information prior to your arrival because of changes that may occur before you arrive. We primarily focus on gender, age, school/internship then we take into consideration any other special requests.

In the event of a roommate conflict, EHS and/or your school/university reserves the right to relocate one or all roommates to another room equal to resident's current rental payment. Roommate changes are subject to a full review by the EHS Associate Director.

If EHS determines that you do not fit into a positive environment or if we consider that you are a threat to our EHS community, this will constitute termination of your contract. EHS reserves the right to terminate your contract if it is determined that you cannot fit into the community in a positive manner.

EHS discourages residents who are in a romantic relationship – regardless of sex, gender, gender identity or gender expression – to live together in apartments or rooms shared with other residents.

Residents in romantic relationships may apply to live together in any apartment or room type that is not shared with additional residents and must each identify their intended roommate(s) upon booking and complete a Mixed Gender Form with their Housing Advisor.

In the event of roommate issues between residents in a romantic relationship, residents will be required to relocate.

ROOM CHANGE POLICY

Residents requesting a room change will be charged a \$250 fee, which covers the preparation of the new space and the cleaning and maintenance of the vacated room.

Requests must be submitted in writing via email to the Student Life Office. The Director will review the request and follow up with the resident to discuss available options.

The fee must be paid prior to the move.

Resident room assignments are based on availability and booking date. Preferences can be noted when booking, such requests are accommodated based on availability.

ROOM ENTRY

Residents living in the residence can expect a level of privacy in their rooms, as well as in the community at large. However, Educational Housing Services reserves the right to enter rooms without notice to room occupants for reasons related to safety, maintenance, alteration, security, health, violation of drug and alcohol policies, fire-code compliance, facility maintenance, violation of burning substance policy, legal, reasonable cause, or discipline. In such cases, entry shall be preceded by a knock and verbal identification.

Educational Housing Services reserves the right to enter into any resident's room without prior notice. Entry may be made even if a resident is not present. Such entry does not include the authority to search personal belongings in a resident's desk, closet, bureau, etc. However, it does provide authority to perform necessary functions such as safety, maintenance, and room inspection. At the time of such entry, any prohibited articles that are in plain sight may be reported and confiscated.

TRESPASSING

You are not permitted to enter into, attempt to gain access to, forcefully/passively access another resident's room or any other restricted area of the residence without a written permission by EHS. Those that attempt to gain access without express written or in-person verbal communication will be held responsible for breaking-and-entering.

ROOM CONDITION

While we hope that everything is working great in your room. Sometimes things just stop working. We ask that that you please report any issues when you move in and as the semester continues. Failure to do so may cause you to incur damage costs at the end of your stay. [Click here](#) to learn how to report a repair.

ROOM OCCUPANCY

Residents selecting to live in a double/triple occupancy room are agreeing to the 'Family Unit' approach to room occupancy. Residents in this arrangement agree to share the responsibility of keeping their room clean and free of any damage and abiding by all EHS Policies listed in the Residence Code of Conduct.

Please remember double/triple occupancy rooms are intended for two/three residents, respectively. When a vacancy becomes available in a shared space, a new roommate will be assigned accordingly. If you are in a shared room that has a vacancy or if you are scheduled to vacate a fully occupied room, please be aware that we may show your room to prospective residents. We will always knock and announce ourselves before entering to tour the room. You are only permitted to occupy your side of the room, at all times. We will make every effort to give you at least a 24-hour notice prior to a new roommate's arrival.

Residents living in a single occupancy room are fully responsible for their room and by abiding by all EHS Policies listed in the Residence Code of Conduct, as this applies to all residents.

SECURITY

Security personnel are posted at the entrances of each building. Do not congregate around these areas. Please be mindful of your behavior at all times and note that there are surveillance cameras throughout the building.

SEXUAL HARASSMENT POLICY

Sexual harassment is prohibited by Title VII of the 1964 federal Civil Rights Act, New York State Human Rights Law and, in some instances, local law (for example, the New York City Administrative Code). Educational Housing Services is committed to the principle that no employee, resident, or applicant for employment should be subject to sexual harassment. Educational Housing Services strives to provide residences, workplaces and learning environments that promote equal opportunity and are free from illegal discriminatory practices, including sexual harassment.

DEFINITION OF SEXUAL HARASSMENT

Sexual harassment is defined as sexual advances, requests for sexual favors, and any other verbal or physical conduct of a sexual nature, whether intentional or unintentional, where:

- an individual's submission to or rejection of the conduct is made, either explicitly or implicitly, a term or condition of employment or of status in a course, program, or activity, or is used as a basis for employment or academic decision; or
- the conduct has the purpose or effect of unreasonably interfering with an individual's work performance, academic performance, or educational experience, or of creating an intimidating, hostile, humiliating, or offensive working, educational, or living environment.

EXAMPLES OF SEXUAL HARASSMENT

It is not possible to list all circumstances that might constitute sexual harassment. In general, sexual harassment encompasses any sexually related conduct which causes others discomfort, embarrassment, or humiliation, and any harassing conduct, sexually related or otherwise, directed toward an individual because of that individual's sex.

Such conduct is subject to this policy whenever it occurs in a context related to the employment or academic environments, or if it is imposed upon an individual by virtue of an employment or academic relationship. A determination of whether conduct constitutes sexual harassment is dependent upon the totality of the circumstances, including the pervasiveness or severity of the conduct.

The following examples of conduct may constitute sexual harassment:

- Unwelcome sexual advances—whether they involve physical touching or not.
- Sexual epithets, jokes, written or oral references to sexual conduct, gossip regarding one's sex life.
- Comment on an individual's body, comment about an individual's sexual activity, deficiencies, or prowess.
- Displaying sexually suggestive objects, pictures, or cartoons; this includes resident rooms.
- Unwelcome leering, whistling, brushing against the body, sexual gestures, or suggestive or insulting comments.
- Inquiries into one's sexual experiences and discussion of one's sexual activities.

In order to constitute sexual harassment, conduct must be unwelcome. Conduct is unwelcome when the person being harassed does not solicit or invite it and regards it as undesirable or offensive. The fact that a person may accept the conduct does not mean that he or she welcomes it.

Educational Housing Services, its employees, and residents also must be aware of the need for freedom of inquiry and openness of discussion in their educational pursuits and must strive to create and maintain an atmosphere of intellectual seriousness and mutual tolerance in which these essential features of academic/resident life can thrive.

COMPLAINTS

We highly encourage you to contact your college or university – Student & Judicial Affairs Departments if you have any questions or concerns about sexual harassment, or if you wish to file a complaint of sexual harassment. However, you are strongly encouraged to contact immediately the appropriate agency listed below:

Company/School	Who to Contact	Contact Information
Educational Housing Services	Residence Coordinator	Phone: 646-414-7453 Email: Johnstreet@studenthousing.org
Educational Housing Services	Director Of Public Safety Fred Neglia	Phone: 212-977-7622 Ext. 3624 Email: publicsafety@studenthousing.org
New York City Police Department		Phone: 646.610.5000 or by dialing 311
NYC Commission on Human Rights (NYCCHR)		311 or 212-306-7450 Website: www.nyc.gov/html/cchr
NOW NYC Hotline		Phone: 212.627.9895

Call 911 only for emergencies and imminent physical danger to yourself or another

If you believe you are a victim of harassment, please notify a member of authority. Most schools have dedicated personnel to assist you. We also encourage you to contact NYPD and a member of the Educational Housing Services' Student Life professionals.

SIGNAGE

Exhibiting or affixing any sign, advertisement, notice or other lettering, flags or banners on any part of the outside of your room, door or the building (including signage inside your room if it can be viewed from the outside) is prohibited, as is attaching or hanging any projections (radio or television antennas, awnings, flags, banners, etc.) on the outside walls or windows of the building.

BULLETIN BOARDS/E-BOARDS

Bulletin boards are located on each floor and are intended to provide a space to publicize community events and provide necessary information to the community. The information distributed via the EHS Student Life bulletin boards and e-boards must be done so with the consent of an EHS staff member. Please note that any information posted around the residence without the consent of Student Life will be removed. Vandalism of any bulletin board / e-boards will be subject to disciplinary sanctions.

SMOKING

Smoking tobacco or any other substance (and including "vaping" or the consumption or use of electronic cigarettes) is not permitted in your room or anywhere else in the building. If you need to smoke, please do so outside the building but do not loiter directly in front the building, and do not block the entrances.

STATEMENT ON MEDICAL MARIJUANA

While marijuana has been legalized in New York, we are still bound by the federal law Drug Free Schools and Communities Act. This federal law still classifies marijuana as an illegal substance and requires that schools prohibit it in residence halls. Therefore, in compliance with the federal law, EHS does not permit

possession, use, or distribution of marijuana in any form, for any purpose. Residents with a prescription should be advised to speak with their health care professional to discuss alternatives.

SOCIAL MEDIA

Please note that it is possible that a staff member may unintentionally encounter inappropriate resident conduct, or such conduct may be brought to the staff member's attention by another. In general, a resident's conduct in non-EHS affiliated online communities should not be subject to EHS disciplinary sanction unless the information relates to documented incidents which occurred within an EHS property or the conduct seriously affects the resident's position as a member of the community. Note, however, that this paragraph policy reflects EHS policy and does not necessarily reflect the policies of your school or employer.

SOLICITATION

It is prohibited to conduct any business or commercial enterprise from the building. You are prohibited from unauthorized solicitation, membership recruitment, subscription, polling, posting, placing materials underneath doors, canvassing, and commercial sale of products, services, or tickets in any residence. Additionally, under no circumstances is prostitution or escort services permitted in the residences at any time.

STORAGE

There is no extra storage space available. Please do not bring more personal property than you can keep within your room. Storage is also not available and anything left behind will be considered abandoned (see [Abandoned Property](#) section) and you will incur appropriate charges. You may check out local storage spaces such as City Closets or Manhattan Mini Storage for your storage needs, but EHS makes no representations or warranties about their services and assumes no liability for personal property stored off-site.

VANDALISM

Any resident who defaces public property or any area in any residence (or the surrounding neighborhood) will be subject to [disciplinary sanction](#), appropriate fines, and responsible for cleaning and repairing the defaced area.

WINDOWS

Even a small item that falls or is thrown out of your window can seriously injure or even kill a pedestrian. Your windows are designed to not open more than a few inches. You are not permitted to remove or tamper with these safety devices. Additionally, you should NEVER throw anything out your window or place any items on the ledge outside of your window. Any violation of this policy, you will be subject to the fullest extent of the law.

VISITOR POLICIES

This policy exists to allow residents to have visitors in a manner that does not infringe upon the comfort or rights of other residents and maintains an appropriate level of safety and security in the building. Hosting and/or being a visitor is a privilege, not a right. It is expected that residents having visitors know and abide by the visitor policy, communicate with their roommate(s) and make compromises when necessary. EHS reserves the right to change policies due to resident/visitor behavior.

Visitors must abide by all EHS policies and procedures. Residents are responsible for any action of their visitor. Visitors who violate any EHS policy, while in an EHS residence, are subject to disciplinary sanctions, legal penalties, and will be asked to leave the residence. Additionally, the visitor may be banned from future visits and the resident may lose visitor privileges. EHS has the right to ban any visitor at any time. EHS does not provide beds, bedding, or linens for any visitor. Additionally, visitors are not permitted to use a residents ID/Keys to gain access to the building or the resident's room.

It is expected that residents having visitors know and abide by the Visitor policy, plan, be courteous to one another, communicate with their roommates, and make compromises when necessary. EHS reserves the right to change policies due to resident/visitor behavior.

Please note that Overnight Visitors are not allowed in double or triple rooms during the first week following arrival; this process is in place to allow residents to acclimate themselves to the city and their new roommate(s). For questions, please reach out to JohnStreet@studenthousing.org.

The following conditions must be met:

- All visitors must be registered.
- Visitors must be at least 18 years of age.
- Visitors must be physically escorted by host at all times, including entering/exiting and while in the resident's room.
- At the time of the Visitor's departure, the host must escort the visitor to the Security Desk to sign them out with Security. Failure to sign out your visitor may result in loss of visitor privileges.
- Our expectation is that you have communicated with your roommate(s) about having a visitor for each visit.
- No person who is required by law to register as a sex offender may be a visitor in any EHS residence.

Visitor Procedure Overview

- All visitors must register through the main entrance Security Desk.
- Resident must hand EHS ID to security.
- Visitors must hand a government-issued photo ID to security that includes date of birth.

- Security will register visitor and return IDs.
- First-Time Visitor: A photo will be taken to create their profile. Any subsequent visits will only require steps 1-3.
- Signing Out: Visitor (with resident present) must show their ID to Security. **Failure to sign out your visitor may result in loss of visitor privileges.**
- Overnight Visitors: Complete the [Overnight Visitor Form](#). Show email confirmation to security during the above registration process.

Quick Reminders:

- All visitors (day and overnight) must register through the main entrance Security Desk.
- All visitors must sign out at the Security Desk.
- Day visitors must sign out by 11PM.
- Visitors must be at least 18 years of age.
- You may host 2 day visitors and 1 overnight visitor at a time.

For more information about all things John Street including policies and building information, please visit our John Street [Student Life Website](#).

Daytime Visitor:

- Residents may have two (2) day visitors at a time.
- Day visitor may be in the building from 8AM to 11PM.
- Day visitor registration hours are from 8AM to 10PM.
- EHS resident must meet their Day Visitor in the lobby to sign them in with security.
- Anyone wishing to enter after 11PM must follow the overnight visitor procedures below.

Overnight Visitor Procedure:

- Residents may have one (1) overnight visitor at a time.
- Residents must submit the [Overnight Visitor Form](#) on the day of the visitor's arrival and before 11PM.
 - You can register an overnight visitor from 8AM-11PM.
 - The overnight visitor registration form will be closed from 11PM to 8AM.
 - You will NOT be able to register an overnight visitor after 11PM.
 - As long as the form is complete before 11PM, you may sign your visitor in at any time.
 - Incomplete or erroneous forms will not be honored.
- Residents are only allowed seven (7) overnight visits per calendar month.
- Visitors are allowed a maximum of seven (7) overnight stays per calendar month, regardless of the host.

- Upon final approval and payment, resident and visitor receive confirmation email.
 - The email to the visitor serves as the Visitor Pass. This Pass serves as the visitor's ID and proof of an authorized visit.
 - This pass is valid until 10:59PM on the last day of the registered visit.
- Upon arrival, residents meet visitors in the lobby and proceed to the security desk.
- Security will check the overnight visitor's list to confirm visitor's name appears.
- Visitor gives security a valid government-issued photo ID.
- Residents and visitors proceed to enter the residence.
- At the time of the Visitor's departure, the host must escort the visitor to the lobby to sign them out with Security. Failure to sign out your visitor may result in loss of visitor privileges.
- **Overnight Visitor Fees:** The fee for a visitor is \$5 per night for the first three (3) nights and \$20 per night for each consecutive night after that, up to seven (7) nights a month. Please see the chart below:

Overnight Guest Payment Chart							
Number of Consecutive Nights	1	2	3	4	5	6	7
Amount Due (\$)	\$5	\$10	\$15	\$35	\$55	\$75	\$95

- Warning *Penalty: Failure to complete this process in a timely manner will result in a \$5 penalty between the hours of 11pm and 8am or visitor may not be allowed to enter building.

Conduct/Additional Policies

- EHS does not provide an ID for any visitor.
- EHS does not provide beds, bedding, or linens for any visitor.
- Visitors must abide by all [building policies](#).
- You are not permitted to hand your ID to your visitor for access. If found in violation, you will be required to meet with the Directors and your visitor privileges may be revoked.
- Visitors have no occupancy rights and can be asked to leave the premises at any time.
- The resident is responsible for any and all actions of their visitor. All residents are legally and financially responsible for the conduct of their visitors.
- Having visitors is a privilege, not a right, and EHS reserves the right to ban any visitor or restrict any

resident's visitor privileges.

- Visitors who violate any policies may be asked to leave the residence immediately and will be prohibited from future visits to the residence.
- It is the responsibility of the host to meet the visitor in the Lobby.
- Any school or organization may have additional visitor policies that may also be in effect.
- Schools and organizations that partner with EHS reserve the right to ban any visitor.