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# Introduction Blockchain is ready for business. Is your business ready for blockchain?

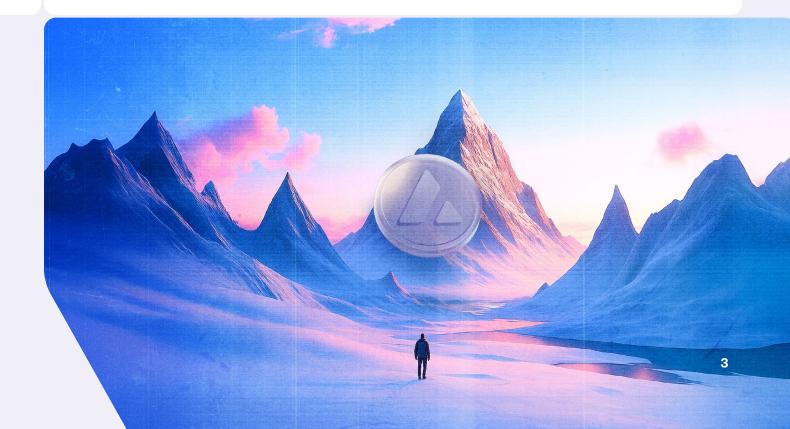
When you think about blockchain, you might immediately imagine NFTs and cryptocurrency: A young, untested technology for startups and influencers. That first impression is understandable, but outdated.

In the past few years, blockchain has matured. It's no longer experimental. It's operational. Enterprises use blockchain for customer loyalty, ticketing, universal ID, and even legal agreements.

Most importantly, they're doing it without building blockchain capacity in-house. They're not creating a department and spending months hiring and training developers. Part of blockchain's emergence as a mature technology is an ecosystem of providers and partners to make adopting the technology easier and more cost-effective than previously possible.

This guide is for executives interested in the business potential of blockchain. You won't find mountains of hype or incomprehensible techie jargon here. Expect a clear-eyed assessment of blockchain, based on practical applications with proven, real-world ROI.

Here's what blockchain can do—and is doing—for businesses right now.



## **Section 1**Busting Blockchain Myths

There's still plenty of confusion about blockchain, even among the executive set. That's understandable. It's still a young technology that's developing fast. And there's no denying that some people have used it for less-than-savory applications, although that can be said of most technology.

Let's dispel some of the most common misconceptions about blockchain to get at the heart of what it is and how it's used.

#### Myth #1→ Blockchain = Cryptocurrency

Reality: Blockchain is a platform. Cryptocurrency is one use case.

Just as the internet isn't the same as Facebook, blockchain isn't the same as Bitcoin. Blockchain is simply a decentralized ledger: A shared source of truth that everyone who uses it can trust, without needing a central authority to manage it. Most of the business applications we'll discuss here have little to do with cryptocurrency.

## Myth #2→ Blockchain is less secure than centralized apps

**Reality:** Decentralization is a feature, not a weakness.

It's easy to imagine that a decentralized system might be less trustworthy than one bound by a single authority.

But in fact, the opposite is true. Centralized systems create a single point of failure. All it takes is a single compromised server or one rogue employee to put an entire system at risk.

By contrast, blockchains distribute data across networks of validators, making them more resilient and harder to tamper with. It's a security model custom-made for the digital age.

## Myth #3→ There's only one blockchain

**Reality:** There are hundreds, and no two are exactly the same.

People tend to talk about "the blockchain" as though it were a single entity. But it's more like saying "the cloud" to refer to hundreds of different offerings from dozens of companies.

Some blockchains focus on speed and scalability. Others offer enhanced privacy features or more interoperability. The key is choosing the right architecture for what you want to build, or choosing a trusted and knowledgeable partner to do the groundwork.

## Myth #4→ Blockchain doesn't scale

**Reality:** Early blockchains didn't scale, but the new ones do.

First-generation chains weren't built to handle thousands of users and were prone to congestion and high transaction fees. Now, the ecosystem has matured. Newer platforms are designed specifically to address scalability. They're built for high throughput, with transaction time measured in nanoseconds.

## Myth #5→ Blockchain is for art and gaming, not "real business"

**Reality:** Enterprises are using blockchain to solve real business problems right now.

Imagine a self-administering customer loyalty program that works across multiple countries. Or digital ticketing that allows for a robust secondary market while eliminating fraud. Or a digital ID trustworthy and secure enough for government applications. All of these and more are being built and used by global corporations right now.

## Myth #6→ You have to build blockchain expertise in-house

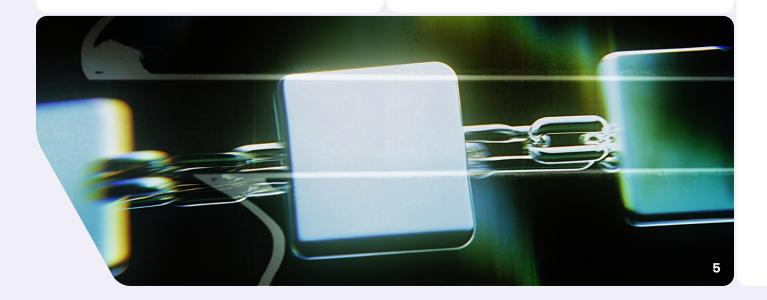
**Reality:** As with any other software, you can build, buy, or mix and match.

Blockchain-as-a-service solutions and enterprise-ready development partners make it easy to stand up a blockchain solution with zero in-house knowledge. Your internal teams can be as hands-on or hands-off as they choose.

## Myth #7→ Blockchain is just another way to do what you're already doing

**Reality:** It's a different model entirely, with applications that aren't possible with centralized tech.

Blockchain enables new ways to collaborate, share data, and automate processes. It's not just adding more efficiency to existing methods. It's about doing things that weren't possible before, like programmable legal contracts, identity verification without passwords, and much more.



## **Section 2** Business on Blockchain

## **Loyalty Programs**

Loyalty programs started as a way to keep customers coming back to a particular store. Now they're a rich source of marketing data in addition to promoting and rewarding brand loyalty.

Right now, both the reward and the data collecting functionality are hampered by fragmented, siloed reward systems. A customer might have a dozen different loyalty apps, each collecting isolated data and offering limited rewards.

## The Blockchain Advantage

Tokenized rewards—that is, rewards represented as digital tokens on the blockchain—can be instantly redeemed, issued, and transferred without manual intervention. A single system can serve a whole network of brands, while blockchain's inherent transparency and immutability prevent fraud.

Imagine a multinational hospitality group linking hotel stays, airline miles, and even local restaurants and vendors in one blockchain-based loyalty system. Customers earn a single type of token that they can redeem across the network, while the company gets real-time data on engagement from every partner.

## Case study: OK Cashbag

SK Planet is a South Korean company that owns the OK Cashbag loyalty platform. OK Cashbag boasts over 21 million users and a partner network of more than 50,000 stores.

OK Cashbag's users now have more control over their rewards, data, and digital identity, while partner businesses have access to a treasure trove of data.

"SK Planet plans to expand into new businesses and fields, and will be reborn as a global company that provides innovative information and communications technology powered by the Avalanche blockchain."

Lee Han-Sang, CEO, SK Planet

#### **BUSINESS ON BLOCKCHAIN**

## **Ticketing**

In the past twenty years, concert tickets have gone from paper tickets issued at a box office to printouts of online purchases to fully digital in-app tokens. But digitalization has led to scalping, counterfeiting, and an out-of-control resale market.

Measures that were meant to mitigate these challenges frequently make the ticket purchasing process more opaque. Worse, they penalize legitimate ticket holders, bringing more restrictions and less utility.

### The Blockchain Advantage

On blockchain, each ticket is a unique, verifiable digital asset. It can't be duplicated or counterfeited. Rules about resale, pricing, and distribution of royalties are all embedded into the ticket in code, automatically enforced.

Blockchain-based tickets virtually eliminate fraud and make it easy to control the secondary market. In addition, artists and venues can automatically receive a percentage of the initial sale and any resales. Meanwhile, fans benefit from secure, transparent, and simple transactions that don't require a middleman.

## Case study: Tixbase

Ticketing pioneer Tixbase uses blockchain technology to make ticket buying, administering, and resale more reliable, scalable, and secure. Event organizers have unprecedented control over their ticket offerings and engagement with their audiences. Ticket holders have meaningful ownership of their tickets, with every sale and transfer committed to an immutable public ledger.

"Together with Tixbase, we won an Innovation award at the UK Festival Awards as one of the first festivals in the world that had NFT tickets for a major event. We are honored that we've established this long-term partnership right before one of our greatest editions."

**Dusan Kovacevic,** CEO, EXIT Festival

#### **BUSINESS ON BLOCKCHAIN**

## **Government & Records**

Digitization should make government operations more efficient. But outdated, piecemeal systems keep processes bogged down. Some government offices still rely on paper files to store and retrieve records. This leads to long wait times for simple transactions. These siloed systems also present a greater security and fraud risk compared to modern, seamless solutions.

## The Blockchain Advantage

Blockchain makes it easier to store and retrieve information guickly, while reducing the risk of fraud and increasing security. Tamper-proof, easily-searchable records add efficiency and utility.

### Case study: Balcony

Balcony is working with the Bergen County Clerk's Office in New Jersey to tokenize property records for nearly 400,000 parcels, the largest deed tokenization project in history. In the new system, processes that took 90 days now take only one. Records are tamper-proof and searchable, resilient against fraud and cyberattacks.

"By bringing this critical infrastructure on-chain, we're streamlining operations and also safeguarding public trust, unlocking smarter data for better decision-making, and laying the groundwork for cities and counties across the country."

Gregg Lester, President, Balcony

#### **BUSINESS ON BLOCKCHAIN**

## **Legal and Contracts**

While you no longer have to sign contracts with pen-and-ink in person, legal agreements still require manual processes with middlemen and third parties galore.

Consider buying a piece of property: The seller and buyer both need a realtor. The realtor relies on an escrow service to broker the transfer of funds and the deed. Yet another party must independently verify that the seller actually owns the property they're selling. Each additional party's involvement adds time, complexity, and cost to the transaction.

## The Blockchain Advantage

Smart contracts execute transactions automatically, operating by predefined rules. There's no need for either party to trust each other, or for trusted third parties to get involved. The contract itself is the escrow and the executor. Since the transaction takes place on the blockchain, it's transparent, auditable, and immutable.

## **Case study: Homium**

Real-estate equity mortgage lender Homium is offering home equity loans executed through smart contracts on the blockchain. Homeowners commit a portion of their home's appreciation as collateral for the loan. Investors receive a tokenized asset that tracks the price appreciation of a pool of these loans issued on Homium. The service makes it easier for homeowners to unlock their home's equity, and even for first-time buyers to access affordable housing. It also creates a new type of asset for investors: digital securities backed by homeowner equity.

"Homium is building a valuable new asset class for institutional investors, providing a new source of uncorrelated, inflation-protected return in their core portfolios."

Tommy Mercein, CEO, Homium

## **B2B Procurement** and Payments

B2B transaction times can be painfully slow. A supplier can easily wait over 90 days after delivering goods or services to receive payment. This lag is attributable to complex procurement approval workflows, reconciliation delays, and lack of visibility between siloed systems. These delays cause cash flow problems for suppliers and operational friction for buyers.

#### The Blockchain Advantage

Blockchain transforms procurement and payments through the combination of a shared, tamper-proof transaction record and self-enforcing smart contracts. These contracts can trigger payment as soon as predefined conditions are met, such as confirmation of a delivery or verification of work performed.

Payments don't have to wind their way through the bureaucracy; they're built into the agreement. This means quicker cash for suppliers, reduced administrative overhead for buyers, and fewer disputes due to automated, trustless transactions.

## Case study: Fizit

Fizit worked with third-party dev Zeeve to create a blockchain-based industrial payment system for oil and gas companies. The system uses smart contracts to release payment within minutes of a delivery, rather than the traditional 30- to 90-day delay.

The system uses Avalanche's customizability to take in data from hundreds of devices, including smart meters, IoT sensors and digitized field logs. The smart contracts use this data to verify proof of delivery and release funds. Rather than simply automating invoicing, the contract itself makes invoicing unnecessary.

"With FIZIT, payment begins with proof of delivery, not paperwork. That liquidity unlock is real—we've validated it through hundreds of thousands of transactions for global clients. Zeeve gave us the infrastructure to make this real at a fraction of the time and cost it would've taken to build ourselves."

**Andrew Bruce**, President & Co-Founder, Fizit

# Section 3 How to Get Started with Blockchain

The business case for blockchain is undeniable. It's a good thing the barrier of entry has never been lower. There are three ways to launch a blockchain initiative.

Here's a quick guide to help you decide which one fits for your organization.

#### **In-house Development**

## Partner with a Blockchain Specialist

#### Blockchain-as-a-Service

#### **Description**

Building a blockchain in-house allows the most flexibility—you can design custom architecture, integrate deeply with existing systems, and define your own governance and compliance models.

Third-party collaborators helped develop most of the use cases we discussed above.

These partners can help determine how blockchain would best benefit your business and build the apps you need.

The fastest and most accessible entry point is working with a blockchain-as-a-service provider. These offerings provide a pre-configured environment for launching tokens, deploying smart contracts, and managing digital assets, all through user-friendly interfaces.

#### Best for

- Organizations
  with mature
  engineering teams
- Long-term investments in infrastructure
- Use cases requiring full customization & control
- Moving quickly without scaling internal teams
- Projects that need deep blockchain expertise
- Exploring pilot programs or minimum viable products
- Enterprises new to blockchain
- Pilot programs and low-risk experimentation
- Businesses with limited technical resources

#### Considerations

- Higher up-front costs
- Longer timelines
- Requires ongoing internal support
- It's important to select the right partner and platform
- Potential tradeoff of flexibility for speed
- Platform capabilities vary
- Larger tradeoff of flexibility/customization for speed and simplicity

For most businesses, working with a third-party specialist on a flexible, customizable platform is the simplest, quickest way to get a project up and running. But whichever path you choose, the key is to align your blockchain initiative with a valuable and measurable business outcome. Look for those pain points in procurement, contracts, loyalty, and privacy—places you can remove friction for your internal teams or your customers.

## Section 4 Why Work with Avalanche?

It's clear that blockchain is mature and sophisticated enough for any business. If change-averse industries like oil and gas are seeing success, it's far past time for everyone else to get on board.

In short, blockchain is a foundational technology for new types of operations, customer experiences, and even entire revenue models.

But not all blockchains are built for enterprise applications. Enterprise blockchain needs to be *scalable*, *flexible* and *secure*.

Avalanche was designed with all three of these key elements in mind.



#### WHY WORK WITH AVALANCHE?

## **Scalability**

Avalanche is designed for high throughput and low latency, even with high traffic. Most transactions settle in less than a second, and the platform can support thousands of transactions per second.

Avalanche's unique consensus mechanism—the way data is added to the chain—has been independently validated and is powering enterprise applications at scale.

Just ask OK Cashbag's 21 million users.

## **Flexibility**

Many blockchains ask enterprises to adapt their business to the platform. Avalanche turns that model on its head.

Businesses can launch their own Layer 1 chain on Avalanche with complete control over tokens, staking models, validator permissions, and compliance policies. And if you're not sure how to configure your chain, you can tell your internal team or development partners exactly what outcomes you need, and they can design your chain to meet your requirements.

### **Security**

We've seen that blockchain has the potential to be more secure than a centralized system with a single point of failure. Avalanche enhances security with its unique consensus protocol.

Many blockchains can fail if a bad actor takes control of 51% of its validators. Think of it as someone buying up all the stock and making a hostile takeover. With the Avalanche consensus protocol, that kind of "51% attack" is impossible. Avalanche provides strong, consistent security and sub-second finality of transactions, even when under attack.

Avalanche is also designed so a fault in someone else's chain cannot affect the entire network. Each chain is a separate entity. If another chain's operator fails to properly secure their chain, you won't be vulnerable.

Avalanche's flexibility and customizability make it easier to harden security, too. If you need regulated-industry-level privacy controls, you or your development partner can implement them. You can set permissions and limit access however your organization needs to, as well.

Simply put, Avalanche offers security robust enough that government, healthcare, and financial institutions are *already* using it.

# Conclusion How Will Blockchain Transform Your Business?

Enterprises like Deloitte LLC, JP Morgan, and Mastercard are already using Avalanche for full production systems, not just pilots. These projects are deployed, operational, and delivering value.

Even better, Avalanche features an ecosystem of partners, developers, and infrastructure providers ready to help build your application. You'll find all the support you need to move fast and scale quickly.

You don't need to be a blockchain expert to get started. You just need the right partners, platform, and use case. Avalanche can help with all three.

Ready to explore what your blockchain initiative might look like?

Let's Talk →



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