

What to expect when getting started on Zepbound[®] through LillyDirect[®]

If you and your doctor decide that Zepbound single-dose Vial or 4-dose single-patient-use KwikPen[®] is a good fit for you, we're here to walk you through what to expect next.

KwikPen Resources and Tips

Vial Resources and Tips

See Indications and Safety Summary with Warnings

Within 1 business day of prescription being sent: Prescription Confirmation

Our partner Prescriptive[®] will text you to make sure your prescription is correct. Use the link provided in the text to confirm.

Didn't get a welcome text?

Call your provider to make sure they sent the right name and mobile number to:

LillyDirect Pharmacy

NPI: 1912889320 NCPDP: 1574056

Within 1 business day of Prescription Confirmation: Status Update

Our partner Gifthealth[®] will text you to let you know they are processing your prescription and keep you updated on status.

Within 2 business days of Receiving the Status Update: Checkout

Once your prescription is ready, Gifthealth will send you a checkout link. You will have the option for free home delivery or select pharmacy retail pickup.

If you choose home delivery, injection supplies are offered in your cart during checkout.

If you choose retail pickup, you can buy injection supplies at the pharmacy. Some states may require an Rx for injection supplies.

Didn't get a checkout link?

Call (833) 707-6619 and select option 3 so we can make sure everything is on track.

Within an average of 3 business days of Checkout: Delivery OR Retail Pickup

If you choose home delivery, you'll get a tracking number when your order ships.

If you choose local pickup, your chosen pharmacy will get your medication ready and contact you when it is time to pick it up.

Reminder! Put your Zepbound in the fridge upon arrival.

Be sure to check out resources and tips at <https://www.lilly.com/lillydirect/companion/zepbound-kwikpen>
<https://www.lilly.com/lillydirect/companion/zepbound-vial>

Within 21 days, your chosen pharmacy will reach out to you about next steps to refill your prescription.

For the best pricing available, make sure you refill within 45 days of your last order.

For questions or concerns about your order, call LillyDirect: 1-844-559-3471

For other questions, visit [lillydirect.com/faq](https://www.lilly.com/lillydirect/companion/faq)

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