

# Quality Policy



## We are committed to providing customers with service of the highest possible quality

NDT Global's primary obligation is to meet the needs and expectations of our customers, which is achieved by capable implementation of our Quality Management System (QMS). NDT Global believes in the significance of customer satisfaction, quality-based management, and a culture of progressive development.

Our commitment is based on the following:

- To deliver the best information available to our customers on time, every time
- To deliver reports within agreed timelines, which enables operators to manage internal deadlines with confidence
- To be an industry leader in the utilization of modern techniques and technology and to maintain sustainable development in every area
- Compliance with statutory obligations, standards, and specifications relevant to quality management
- Continual improvement and auditing of the QMS system to satisfy customer, quality, or regulatory requirements
- Provide sufficient and suitable resources to implement and maintain the QMS
- Educate and train our people to continually improve awareness and knowledge of quality issues and practices

- Implement continuous improvement programs to incrementally improve our systems and processes
- Identify, report, investigate, and resolve all non-conformances and take action to prevent a re-occurrence
- Establish, review, and communicate performance measures and take action to improve outcomes

NDT Global will strive towards achieving the very best for the industry, meticulously planning and executing every project. Continuous improvement drives us toward our goal of 100% first run success and on-time delivery.

It is the individual responsibility of all NDT Global employees to support and apply the quality policy as it pertains to their activities. This policy is available to interested parties as appropriate.

A handwritten signature in blue ink, appearing to read 'Trevor MacFarlane'.

Trevor MacFarlane, President,  
September 29, 2021