

Realize the Potential of Your Software Delivery Platform

Whatever your DevOps goals or use cases are, success is tied to empowering software delivery teams to drive business success.

CloudBees Technical Success Management (TSM) is a DevOps consultancy service that helps organizations meet the moment by creating software delivery systems that continuously advance customer experience and business performance.

Technical Success Management partners with your teams to drive operational success, align solutions to outcomes, and enable DevOps platform as the prevailing strategy.



Drive operational success

Align solutions to outcomes

Enable DevOps platform

TSM Program Areas of Focus

Product and Technical

1

Advisory for architectures, roadmaps, and best practices

Customer Journey

2

Metrics

Model and measure value streams, DORA, and maturity KPIs

3

Adoption

Adoption strategy and planning, goal alignment, training

4

Advocate

Engineering interaction, customer support escalation & review, request for engineering coordination

Who We Are

Technical Success Management Program is delivered by highly experienced DevOps Consultants



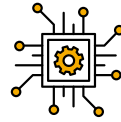
Deep Product Knowledge

We built the tools, now we can teach customers how to use them



Advocates for Your Success

Our success is yours with support and product engineering teams



Experience with Complex Environments

We drive adoption within complex dev environments



Integrated Expertise

Dedicated experts working with your team

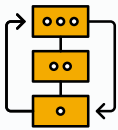
Promoters of best practices across the organization

Experts in aligning software delivery goals with the business

Informed and ready to help you take advantage of industry trends

Support, customer success, and product and engineering liaisons

What We Do



Adoption Planning

Accelerate the adoption of new technology, processes, and services to help your company achieve its goals faster.



Best Practices and Feature Release Sessions

Our team - technology professionals themselves - work with you to establish best practices and evolve them as new technology is released.



Pipeline Workshops

CloudBees experts work with your team to design, build, and optimize the effectiveness of your value stream.



Architecture Reviews

Manage changes in your tech stack with confidence as we work with you to assure positive alignment and risk reduction.



Migration and Upgrade Planning

Resume operations quickly and realize the benefits of migrations and upgrades as we review and facilitate these transitions.

Realize your most ambitious goals faster. Let's meet.

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