



Certification Guide for:

# CloudBees FM Essentials

Information, Instructions, and Study Guide

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## About This Certification

The CloudBees FM (Feature Management) Essentials certification is the foundational first step on the training and certification path for job roles that require knowledge and skill with CloudBees FM. It builds a foundation and is a prerequisite for more advanced training and certifications for many of the roles defined in CloudBees University.

The certification is earned by passing a proctored online exam.

Learn more about our certification tiers and how they tie in to our role-based learning paths at [CloudBees Certification Levels](#) and [CloudBees Role-based Learning Paths](#).

### Who is it for?

The CloudBees FM Essentials certification is designed for anyone who manages, supports, or uses CloudBees Feature Management, ensuring a conversational understanding of what CloudBees Feature Management can do. Implementation and technical problem solving skills are covered in higher levels of certification.

### What is the exam based on?

The body of knowledge for this course is the CloudBees Feature Management Essentials course and the [CloudBees FM Lexicon](#) (terminology and definitions).

### Prerequisites

There are no required prerequisites for this certification exam, but you should have a general understanding of the software development life cycle. .

However, it is *strongly* recommended that you take the CloudBees FM Essentials online course through CloudBees University. That course will ensure you have a conversational understanding of CloudBees Feature Management.

### Cost

Registration for the exam costs \$99 USD.

## About the Exam

The exam consists of 50 multiple-choice questions and must be completed in 60 minutes. It is available only as a remote-proctored online exam. Of the 50 questions you will see, 45 of them will count toward your score, while 5 are “field test” questions, which do not count for or against your score.

You can take the exam at any computer with a reliable internet connection. Be advised, however, that you will need to install a browser extension before the exam, so make sure you have sufficient privileges on the computer you intend to use. Google Chrome is the recommended browser.

**NOTE: A webcam is required for the online proctored exam.**

Pass/Fail results will be reported immediately upon completion of the exam and you will receive an email with a link to your certificate (that can be shared on LinkedIn) within 10 days.

## Registration and Scheduling the Exam

You must register for the exam through the CloudBees University Feature Management page (<https://university.cloudbees.com/page/cloudbees-feature-management>). Choose the role-based learning and certification path that best suits you and/or your job role. There you will find all the relevant training and the “Prepare for the CloudBees FM Essentials Certification Exam” course. This course is required and will tell you everything you need to know about how to prepare for and take the exam.

At the end of the course, you will find a link to purchase the exam. Upon purchase, you will find more information and a link to the Exam Portal where you will schedule the exam.

When you schedule the exam, you should receive an email with detailed instructions and links. Please read that email completely, as the instructions are important to preventing any exam-day issues.

If you did not receive an email from [testingsupport@getyardstick.com](mailto:testingsupport@getyardstick.com), check your spam/junk mail folders. If you still don't have it, please email [certifications@cloudbees.com](mailto:certifications@cloudbees.com) regarding your confirmation email.

**No Shows and Cancellations:** Failure to take the exam at the scheduled time will be considered a “no show” and you will forfeit your exam fee.

**Rescheduling:** If you need to reschedule or cancel the exam, you can do so by logging in to the Exam Portal through the appropriate course in CloudBees University (Use the “Access the Exam Portal” button in the Schedule/Log in to Exam lesson).

Please note that rescheduling or cancellation must be completed at least 72 hours prior to your scheduled exam time.

If you have special circumstances that caused you to have to make a change on short notice, you can request special consideration by reaching out to [testingsupport@meazurelearning.com](mailto:testingsupport@meazurelearning.com) or [certifications@cloudbees.com](mailto:certifications@cloudbees.com).

## Accessibility and Accommodations Policy

CloudBees provides special accommodations in accordance with the Americans with Disabilities Act of 1991 (ADA). If a disability prevents you from taking the examination under standard conditions, you may request special accommodations. Written requests explaining the nature of the disability (i.e., the diagnosis), the type of accommodation you feel is appropriate, and any supporting documentation of the diagnosis from a qualified healthcare professional must accompany the registration application. CloudBees reserves the right to request reasonable documentation from healthcare or other professionals to support requests for special accommodations.

For instructions on how to request accommodation, see the FAQ at the end of this Handbook.

## Expiration and Recertification

This certification expires in 3 years from the date of your certificate. This is to ensure you are staying current and up to date on the software and platform, since they evolve over time.

In order to maintain your certification, you will need to Recertify before your certification expires in 3 years.

The recertification requirements for this program are still under review, but will consist of a training requirement. Please check back with CloudBees Certification or related documentation for updates. If you receive the certification before the requirements are posted, we will contact you regarding recertification.

## APPENDIX A: Exam Blueprint

This Exam Blueprint shows the topics (domains) and sub-topics (sub-domains) covered on the exam, as well as the tasks expected of the candidate in the exam.

The percentage given below the domain names indicate the weight of the domain on the exam (i.e. Domain I: Delivery Management constitutes 30% of the exam).

| Domain                               | SubDomain                            |
|--------------------------------------|--------------------------------------|
| <b>I. Delivery Management</b><br>30% | SDLC                                 |
|                                      | Rollback                             |
|                                      | Testing                              |
|                                      | API / Ability to link to other tools |
|                                      | Version Mgmt                         |
| <b>II. User Management</b><br>10%    | Different ways to interface by role  |
|                                      | Permissions                          |
|                                      | RBAC / Security                      |
|                                      | Enterprise use                       |
| <b>III. Feature Flags</b><br>60%     | Use Cases                            |
|                                      | Release Flags                        |
|                                      | Experimental Flags                   |
|                                      | Operational Flags                    |
|                                      | Permission Flags                     |

## APPENDIX B: Practice Questions

Below are five sample questions similar to ones you may encounter on the exam. These are for practice/informational purposes only.

1: What are the benefits of progressive delivery? Select three.

- A: No waiting on full releases
- B: Rapid feature deployment with ability around deploying features individually
- C: Features are tested in Production
- D: Guaranteed deadline completion

2: Which category of flags are used to manage access to test and control groups?

- A: Release
- B: Experimental
- C: Canary
- D: Permissions

3: Customer-focused content means:

- A: Customers can focus better when using the application.
- B: Features can be made specific to different customer audiences.
- C: Business stakeholders can get better reporting.
- D: Permissions can be managed using RBAC.

4: For Experimental feature flags the lifespan is

- A: Temporary
- B: Permanent

5: What two flag types have a permanent lifespan - Operational and \_\_\_\_\_?

A: Experimental flags

B: Persistent flags

C: Permission flags

D: Release Flags

## Answers:

1: A,B,C 2:B, 3:B, 4:A, 5:C

## APPENDIX C: FAQ

- **What is the passing score for the exam?**

We do not publish the passing score, as it may vary depending on the difficulty of the version of the exam you are given. This is common practice among professional credentials.

- **I failed the exam, now what?**

You may re-register and retake the exam. We strongly recommend that you study based on the feedback you get from the score report after the exam.

- **I registered for the exam but I need to reschedule. How do I do that?**

See “Rescheduling” on Page 4 above.

- **My score report after the exam showed “Field Test Items (Unscored)”. What is that?**

Field Test Items are potential future exam questions that we are collecting data on. There are a few mixed into your exam, but they do not count for or against your actual score. b They are for administrative data collection only.

- **I have a disability or medical condition that affects my ability to take an exam. How do I request Special Accommodation?**

See Accessibility and Accommodations on Page 4.

Written requests with a subject line of Exam Accommodation Request should be made to [certifications@cloudbees.com](mailto:certifications@cloudbees.com) explaining the nature of the disability (i.e., the diagnosis) and the type of accommodation you feel is appropriate (such as additional time, etc.).

Your request will be routed to the appropriate persons who will consider your request and who may reach out to you to request supporting documentation of the diagnosis from a qualified healthcare professional.

More answers can be found on the [CloudBees University FAQ site](#).