**Daniela, 16 (centre)**

Daniela lives in an informal settlement, high in the steep hillside of southern Lima. She has never had running water at home.

Water is delivered to her neighbourhood, but sometimes the water trucks don’t come, which means there is no water. When the trucks do come, they deposit the water in tanks that are open to the dust, so water quality is poor. Residents in poorer neighbourhoods, like Daniela’s, can pay up to eleven times more for water than people with access to public networks.

Local experts have developed an observatory mobile app, to collect information from residents about their access to water. This information will be presented to Congress and used as evidence to lobby for better rights to water. Daniela and her friends are helping in this fight for water, using mobile phones to gather this information from her community.

“You don’t really know when the water will arrive… Like everybody, we feel uncomfortable when water doesn’t come. We need water for everything - to wash, to cook, everything.”