

Daniela, 16 (centre)

Daniela lives in an **informal settlement**. She never had **running water** at home.

Water is **delivered** to her neighbourhood, but sometimes the water trucks don't come, which means there is **no water**. When the trucks do come, the **water quality is poor**. Residents in poorer neighbourhoods, like Daniela's, can **pay up to eleven times more** for water.

Local experts have developed an **app**, to **collect information** that will be used to lobby for better rights to water. Daniela and her friends are helping in this fight, using mobile phones to gather this information from her community.

“You don't really know when the water will arrive... Like everybody, we feel uncomfortable when water doesn't come. **We need water for everything** - to wash, to cook, everything.”