

## **General Terms and Conditions for the Market at Älmhult Shopping Centre**

These general terms and conditions apply to exhibitors participating in a market organized by **Ingka Centres Event AB**, registration number **559220-8317** ("Ingka Centres"), at **Älmhult Handelsplats** ("Handelsplatsen"). They form an integral part of the agreement between the **Exhibitor** and Ingka Centres (together with the booking/booking confirmation). The term "Exhibitor" refers to the person who has booked an exhibition space at a market organized by Ingka Centres.

### **1. General Information About the Market and Included Services**

**1.1** Ingka Centres organizes a market at Handelsplatsen on the dates specified in the booking confirmation sent to the Exhibitor after the Exhibitor's expression of interest and Ingka Centres' acceptance thereof. Expressions of interest to participate as an exhibitor at the market organized by Ingka Centres are made via Ingka Centres' website, where the Exhibitor also accepts these General Terms and Conditions. The agreement becomes binding between the parties when Ingka Centres confirms the booking.

**1.2** The booking and booking confirmation state whether the sales area is indoors or outdoors.

**1.3** The Exhibitor accepts the sales area designated by Ingka Centres. The sales area may be subject to change up until the start of the market.

**1.4** The market is open during the days and hours stated in the booking confirmation. The Exhibitor must set up their sales area before the market opens during the time specified in the information letter from Ingka Centres. The Exhibitor must pack up and clean the exhibition area after the market closes. Packing up may not begin before closing time unless otherwise instructed by an Ingka Centres representative. The Exhibitor agrees to be present during all opening hours of the market. If the market lasts several days, the Exhibitor must be present each day unless otherwise stated in the booking confirmation.

If the Exhibitor sells out of products before the market closes, they must contact Ingka Centres' on-site representative to discuss whether they may pack up and leave. If the Exhibitor leaves before closing without prior agreement, they must pay a penalty fee of **SEK 500** to Ingka Centres.

**1.5** Ingka Centres plans and promotes the market, provides tables for exhibitors to use for selling their goods, arranges lighting, decorations, and other elements to create a pleasant atmosphere.

## **2. Obligations of the Exhibitor**

**2.1** During the market, the Exhibitor must sell the type of products stated in their expression of interest on the space designated by Ingka Centres. Products that could cause offence may not be sold. The Exhibitor guarantees that the products sold do not infringe on anyone's copyright or other intellectual property rights. Upon request from Ingka Centres, the Exhibitor must remove products not pre-approved, products that infringe (or are alleged to infringe) others' rights, or products deemed by Ingka Centres to be of poor quality or offensive.

**2.2** The Exhibitor may not conduct sales in a manner that causes disturbance or inconvenience to other exhibitors, visitors, or others. Flammable materials may not be handled, and no open flames or candles may be lit at the market.

**2.3** The Exhibitor must keep their property in good order during the market and must have adequate insurance coverage for their property and business activities.

**2.4** The use of any technical equipment must be pre-approved by Ingka Centres.

**2.5** The Exhibitor is responsible for ensuring that their business and sales comply with applicable laws, regulations, and official requirements, and for obtaining any necessary permits for selling their products. For clarification: in the case of food sales, the Exhibitor is responsible for necessary permits, notifications, and similar obligations.

**2.6** The Exhibitor must comply with all rules of conduct set by Ingka Centres for the market and follow all instructions and information provided to exhibitors.

**2.7** The Exhibitor may not consume alcohol or drugs at Handelsplatsen, nor be under the influence of alcohol or drugs during the market.

**2.8** The Exhibitor may not put up posters or similar materials inside or outside Handelsplatsen (e.g., in the parking area). Flyers or other promotional materials may not be distributed in newspaper stands, on cars, bicycles, or elsewhere inside or outside at Handelsplatsen.

**2.9** The Exhibitor may not use Ingka Centres' name or trademarks in any way.

**2.10** Parking must take place in the designated exhibitor parking area. Refrigerated vehicles must be registered in advance and parked in the specified area. Requests for disabled parking must be made in advance and accompanied by a copy of a valid disability parking permit.

**2.11** The Exhibitor is responsible for receiving any deliveries.

## **3. Fees and Payment**

The Exhibitor must pay Ingka Centres the participation fee, including VAT, as stated in the booking confirmation. Payment must be made in advance using the method

specified by Ingka Centres. The Exhibitor will not gain access to their sales area until payment has been received.

#### **4. Right of Withdrawal and Complaints**

**4.1** The Exhibitor may cancel their booking free of charge before Ingka Centres has sent the booking confirmation and up to **60 days** before the first market day. For cancellations made **between 60 and 30 days** before the first market day, the Exhibitor must pay **50%** of the fee. For cancellations made **later than 30 days** before the first market day, the full fee must be paid.

**4.2** This clause applies only to consumers. Under the Swedish Distance and Off-Premises Contracts Act, an Exhibitor who is a consumer and made the booking online (or by phone) has a **14-day right of withdrawal** (starting from the day of booking) to cancel and receive a full refund. To exercise this right, the Exhibitor must notify Ingka Centres within the 14-day period at **markets@livealmhult.se** or by using the standard form available on the Ingka Centres website. Refunds will be made via the same payment method used, unless otherwise agreed. The right of withdrawal only applies before the market begins.

**4.3** This clause applies only to consumers. If the Exhibitor believes that the service is faulty, they must notify Ingka Centres within a reasonable time after discovering (or when they should have discovered) the defect, in accordance with the Swedish Consumer Services Act. Complaints may be made orally or in writing to the contact information below. If Ingka Centres rejects the complaint, the consumer Exhibitor may refer the dispute to the **Allmänna Reklamationsnämnden (ARN)**. Ingka Centres will participate in any dispute resolution process.

#### **5. Contact Information**

##### **Ingka Centres Event AB**

Reg. no. 559220-8317

Handelsvägen 6

Tel: +46 (0)70 149 39 10

Email: [markets@livealmhult.se](mailto:markets@livealmhult.se)

#### **6. Personal Data**

Ingka Centres is the data controller for the personal data it collects and processes. Ingka Centres values transparency regarding how personal data is handled and aims to inform you in a clear and understandable way. Ingka Centres' Privacy Policy explains how personal data is processed when you visit our websites, purchase our products or

services, or otherwise interact with us. The latest version of the Privacy Policy can be found on Ingka Centres' website at **Live! Älmhult (livealmhult.se)**.

## **7. Governing Law**

This agreement shall be governed by **Swedish law**.