

Parks and Resorts Certificate for Ride Assistance and Companion Access

1. Personal details	
First and last name:	Date of birth:

2. Disability
Brief description of disability:

3. Requirement	Required
a) The individual requires ride assistance* due to a disability as described in section 2. (Please place a cross in the box if this is required) Brief justification:	<input type="checkbox"/>
b) The person requires a companion due to the disability as described in section 2. (Please place a cross in the box if this is required) Brief justification:	<input type="checkbox"/>
c) The individual requires _____ companion(s) (maximum 2).	

4. Certification. The above information is hereby certified:	
Place and date:	Signature (authorised professional)**
First and last name of the authorised professional**	
Workplace	Position/Title
Telephone number (incl. area code):	Email (work email):

* Ride assistance refers to access to alternative queues or alternative entrances to attractions.

** An authorised professional is defined as a practicing and/or licensed professional with sufficient knowledge of the individual's disability and needs. For full terms and conditions, please see the next page.

Who May Certify This Form:

Parks and Resorts accepts certificates signed by:

- Health care professionals (e.g. doctor, nurse, psychologist, welfare officer, physiotherapist, occupational therapist, speech therapist)
- Special education teachers, teachers, or classroom assistants in preschools, schools, or adapted education settings
- Support tutor, housing support worker
- Assistance company

VALIDITY AND TERMS

- The certificate is valid for three (3) years from the date of signing.
- The certificate must be presented at the Guest Service desk of each park during your visit.
- The certificate should not be sent to the parks in advance.

THE CERTIFICATE PROVIDES ACCESS TO

- If section 3a) has been certified by an authorised professional (and approved by a Parks and Resorts park), ride assistance is granted to the guest and at least one accompanying person (see details on each park's website under "Accessibility").
- If section 3b) has been certified by an authorised professional (and approved by a Parks and Resorts park), the companion(s) specified in section 3c) will be granted free admission and a companion ride pass at no additional cost.

REGISTRATION AND RETURN VISITS

Once Guest Services at a park has approved the need for a companion and/or ride assistance, the guest may (if they wish) have the approved need registered in their account in "My Pages."

After registration, the guest can revisit the same or another Parks and Resorts park and receive ride assistance or companion access without presenting the certificate, until the certificate expires and needs to be renewed.

TERMS AND CONDITIONS

- If the guest is a minor, an adult (18+) must be present when the certificate is presented. If the guest wishes to register the information under "My Pages," a legal guardian must be present.
- Guests with approved ride assistance and/or companion access as well as accompanying persons, must hold a valid admission ticket and, where applicable, a valid ticket/companion ride pass for each attraction.
- Companions must be at least 16 years old and able to present valid ID.
- Companions using a companion ride pass are responsible for assisting the guest before, during, and after the ride, including in unexpected situations such as ride stoppages.

CONTROL AND MISUSE

- Parks and Resorts reserves the right to verify the authenticity of the certificate.
- Parks and Resorts reserves the right to deny ride assistance/companion access in cases of suspected misuse.
- Forgery of certificates will be reported to the police.
- The terms and conditions may be updated during the validity period.

Processing of Personal Data

Parks and Resorts parks do not retain certificates or otherwise store personal data from them.

If the guest chooses to register their need for a companion and/or ride assistance under “My Pages,” personal data such as name, date of birth, and information regarding the need for ride assistance and/or companion access will be processed.

Registration is voluntary and based on the guest’s explicit consent, or – if the guest is a minor – the consent of a legal guardian.

The purpose of the processing is to facilitate return visits by eliminating the need to present the certificate each time.

Consent may be withdrawn at any time via: <https://parksandresorts.com/integritetspolicy/>