

S N C E



Policy

## **INFORMATION SECURITY AT S'NCE GROUP**

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S'nce Group supports companies and institutions in enhancing their business through digital communication and in particular through new media, providing services and consultancy ranging from strategy definition to creativity to the development of interactive applications, while respecting information security managed.

To this end, the company management has decided to implement the Information Security Management System (SGSI) according to the ISO 27001:2022 standard and to adopt the principles of Privacy by Design and Privacy by Default in its operation, ensuring compliance with the 2016/679 EU Regulation (General Data Protection Regulation - GDPR) and the 2020 Federal Data Protection Act (FADP) of the Swiss Confederation.

The goals of S'nce Group are:

- Establish general regulations and basic principles for the correct treatment and protection of information and IT assets, of the Company and Customers.
- Increase the level of customer satisfaction by providing customized solutions.
- Identify the most effective solutions for the customer, using an analytical rather than a technological approach.
- Maximize the customer's return on investment (ROI) with an efficient organization.
- Respect the regulatory and legislative framework applicable in optimally responding to customer needs, in terms of information security, in particular for the processing of personal data.
- To guarantee the protection and security of customer information in all circumstances in order to ensure the continuity of the company business.
- Adopt adequate technical and organizational measures that ensure data confidentiality, integrity and availability.
- To consciously evaluate risk scenarios, impacts and probabilities in the realization of customer projects by arranging safety measures that reduce the level of risk to an acceptable value.
- Maintain a high professional level of employees through the enhancement of personal soft skills.
- Spread the culture of information security within the company to increase employee awareness and competence.

In information security, the S'nce Group follows and applies the following principles:

- Management of information security with a common basis of guidelines and rules for the development and implementation of operating procedures.
- Planning and integration from the initial stages of the projects of the Privacy by Design and Privacy by Default principles and of data security in general.
- Definition of roles and responsibilities for all aspects related to the security of information and IT assets, of the Company and Customers, on the principle of "need-to-know" ("segregation of duties").
- Adoption of security measures in compliance with company business requirements, current regulations and contractual obligations.
- Continuous monitoring of information security.