

# The Retreat

BLUE LAGOON ICELAND

Prices for 2020

Accommodation type	Number of rooms	sqm/sqft	Level	04.01–09.04.2020 22.05–19.06.2020 01.09–22.12.2020		Summer	Holiday Season
				14.04–21.05.2020	20.06–31.08.2020	09.04.2020–13.04.2020 23.12.2020–03.01.2021	
Lava View Junior Suite**	19	40 / 431 10-sqm Private terrace	Lower Level	180000	162000	207000	207000
Moss Junior Suite*	28	40 / 431 10-sqm Private terrace	Upper Level	180000	171000	207000	207000
Lagoon View Junior Suite**	9	40 / 431 10-sqm Private terrace	Lower Level	207000	186000	238000	238000
Moss Suite	2	60 / 646 26-sqm Private terrace	Upper Level	270000	270000	310000	310000
Lagoon Suite** Minimum stay is two nights	3	60 / 646 26-sqm Private terrace Private lagoon	Lower Level	340000	340000	391000	391000
* Adjoining rooms available. There are 6 twin rooms. Twin rooms do not have a bathtub.				** Children aged 8 or younger are not permitted to stay in the suites on the lower level. This is because these suites have direct access to the water surrounding the complex.		Prices are in ISK. Prices are for one night.	

## Inclusions:

- Access to Retreat spa\*, Blue Lagoon Ritual\*, Retreat lagoon\*, the Blue Lagoon\*\*
- À la carte breakfast
- Blue Lagoon skin care amenities
- In-room minibar with complimentary soft drinks, beer and wine.
- Wi-Fi
- Turndown service
- Guided group hikes (daily)
- Group yoga lessons (daily)
- Use of fitness center
- Your host
- Afternoon coffee in the lounge
- Concierge service
- Valet parking
- Resort fee & Taxes

\*Minimum age for the Retreat spa, Blue Lagoon Ritual, and the Retreat lagoon, is 12 years

\*\*Minimum age for the Blue Lagoon is 2 years

## Check-in Information

Check-in is from 15:00. Check out is until 11:00. Early check-in and late check-out are based on availability.

## Rate Information

Rates are in ISK. Exchange rates for other currencies are at the discretion of Blue Lagoon.

All rates are subject to change.

## Tax Information

Rates include a lodging VAT and environmental tax. If official government imposed taxes and/or service charges change, rates will change accordingly and the revised rates will be advised in writing by Blue Lagoon. All government imposed charges will affect all reservations, including confirmed reservations. **For group bookings (12 rooms or more), please contact us for rates and conditions.**

# General Terms & Conditions / The Retreat at Blue Lagoon Iceland

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## Booking Procedures

Bookings shall be made in writing to the Retreat reservation department. All information regarding client, billing address and dedicated contact person who is responsible for booking shall be clearly stated.

The agreement of the reservation of rooms and/or services is valid when the signed contract is returned or confirmation in writing is received (email is accepted as a written agreement). Each booking must include the following information:

- The booking shall state the number of suites and type of accommodation booked.
- The booking shall include date of arrival, departure, total number of nights, and preferably arrival time.
- The booking shall include guests' names or name of group and number of people, as well as number of adults and children. Age of children must also be stated.

Booking is only confirmed when the Retreat reservation department has confirmed the booking in writing and the appropriate deposit made under these conditions.

## Cancellations and Booking Modifications

All cancellations or changes must be communicated in writing to the Retreat reservation department.

### i) Individual reservations

All cancellations or changes should be in writing to [retreat@bluelagoon.com](mailto:retreat@bluelagoon.com).

Cancellations or changes must be made by 6:00 p.m., local time, 14 days prior to arrival or a penalty. Cancellations or changes received within 14 days of check-in are non refundable. The same applies to no-shows.

No-shows will be charged to the client or credit card guaranteeing the reservation.

For bookings of 4 rooms or more, group conditions apply.

### ii) Group reservations

In order to change or cancel a booking under these terms the following restrictions regarding notice period apply:

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No. of rooms	Minimum cancellation notice
1 – 3	14 days
4 – 11	30 days
12 or more	As per terms stated in offer / contract

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All cancellations should be made in writing to the Retreat reservation department with an email to the respective account manager or to [retreat@bluelagoon.com](mailto:retreat@bluelagoon.com) stating the booking number as reference. For bookings cancelled with less than the above mentioned notice please note that the full price of the original booking will be charged.

## Rates and Payment Terms

Blue Lagoon Iceland ltd. reserves the right to change its rates in case of economic changes, including, but not limited to, currency fluctuations, inflations, increased cost of supplies, tax changes and other force majeure events. In case of VAT or other tax changes, the Client contract prices will change accordingly. Price change affected by tax changes will apply to all reservations, although reservation has been confirmed on previous prices or payment has already been made. Above rates are valid for the above dates and; inclusive of VAT. They are subject to any official tax changes.

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### Group Bookings:

The Retreat Sales Team  
E-mail: [retreat@bluelagoon.com](mailto:retreat@bluelagoon.com)

### For Retreat Bookings And Requests:

Available Mon-Fri from 09:00-17:00  
Phone: +354 420 8700  
E-mail: [retreat@bluelagoon.com](mailto:retreat@bluelagoon.com)

**Blue Lagoon Customer Service**  
Daily opening hours: 9:00 -19:00  
Phone: +354 420 8800