

Miro's Annual Transparency Report

As part of our commitment to earning and maintaining our customers' trust, we publish an annual Transparency Report with information about government requests for customers' data, as well as government requests to remove content or suspend user accounts (together, "**Government Requests**").

Miro responds to Government Requests in accordance with our [Privacy Policy](#), [Customer Agreement](#) and any applicable service-specific terms, and our internal policies. When responding to a Government Request, we do so in line with the following principles:

- Where practical, requesting parties should first attempt to obtain the information directly from the relevant customer (or user(s)).
- Unless prohibited by law, we will notify the relevant customer so that they have the chance to challenge the request.
- We will assess the legitimacy and the legality of any Government Request. If we are required by law to comply with the request, we will do so in accordance with applicable law and not disclose any personal data beyond what has specifically been requested.

In addition to our commitment to trust and transparency, we also believe in the importance of the right to privacy, protection of customer personal data, and the constitutional and judicial oversight of government data collection and surveillance.

This Transparency Report covers the period from 1 January 2021 up to and including 31 December 2021.

Miro Transparency Report

Miro's Responses to US Government Requests for Customer Data

Year	Response	Number of Responses
2021	Produced Some User Content	0
	Produced Non-User Content Data Only	0
	No Responsive Data to Produce	0
	Objected to Request and No Data Enclosed	0
2020	Produced Some User Content	0
	Produced Non-User Content Data Only	0
	No Responsive Data to Produce	0
	Objected to Request and No Data Enclosed	0
2019	Produced Some User Content	0
	Produced Non-User Content Data Only	0
	No Responsive Data to Produce	0
	Objected to Request and No Data Enclosed	0
2018	Produced Some User Content	0
	Produced Non-User Content Data Only	0
	No Responsive Data to Produce	0
	Objected to Request and No Data Enclosed	0
2017	Produced Some User Content	0
	Produced Non-User Content Data Only	0
	No Responsive Data to Produce	0

	Objected to Request and No Data Enclosed	0
2016	Produced Some User Content	0
	Produced Non-User Content Data Only	0
	No Responsive Data to Produce	0
	Objected to Request and No Data Enclosed	0
2015	Produced Some User Content	0
	Produced Non-User Content Data Only	0
	No Responsive Data to Produce	0
	Objected to Request and No Data Enclosed	0

Miro’s Response to International Government Requests for Customer Data

Year	Requests Received	Accounts Targeted in Requests Received
2021	0	0
2020	0	0
2019	0	0
2018	0	0
2017	0	0
2016	0	0
2015	0	0

Glossary

- “**Accounts affected**” means the total number of user accounts for which Miro disclosed user data or suspended.
- “**Accounts targeted**” means the total number of accounts that were subjects of the total number of legal requests (for example, a single subpoena could request information about two user accounts).
- “**Non-content user data**” means subscriber information, such as the name and email address provided when you register for an account, billing information (if applicable), and IP addresses. This does not include any user-generated content, such as profile pictures or files uploaded by users and stored on Miro's servers.
- “**No responsive data**” means that Miro properly responded to a valid legal request but did not have any responsive records to disclose to law enforcement.
- “**Number of requests**” means the number of times that Miro has received a legal process requesting either user data or account suspension.
- “**Objected**” means that Miro received a legal request but did not disclose any user data because we believed the request was not legally valid.